



NOTICE OF MEETING

Dear Committee Members

You are requested to attend the following meeting of Council.

**PLANNING, ENVIRONMENT AND COMMUNITY SERVICES
STANDING COMMITTEE MEETING OF
ISAAC REGIONAL COUNCIL**

TO BE HELD ON
TUESDAY, 13 APRIL 2021
COMMENCING AT 9.00AM
COUNCIL CHAMBERS, MORANBAH

GARY STEVENSON PSM

Chief Executive Officer

JEFF STEWART-HARRIS

Committee Officer

Director Planning, Environment and
Community Services

Committee Members:

Cr Kelly Vea Vea (Chair)

Mayor Anne Baker

Cr Gina Lacey

Cr Jane Pickels

Cr Viv Coleman

LOCAL GOVERNMENT ACT 2009

Local Government Regulation 2012

Chapter 8, Part 2 Local Government Meetings and Committees

Division 1A, Requirements for Local Government Meetings Generally

Section 254J Closed meetings

- (1) A local government may resolve that all or part of a meeting of the local government be closed to the public.
- (2) A committee of a local government may resolve that all or part of a meeting of the committee be closed to the public.
- (3) However, a local government or a committee of a local government may make a resolution about a local government meeting under subsection (1) or (2) only if its councillors or members consider it necessary to close the meeting to discuss one or more of the following matters—
 - (a) the appointment, discipline or dismissal of the chief executive officer;
 - (b) industrial matters affecting employees;
 - (c) the local government's budget;
 - (d) rating concessions;
 - (e) legal advice obtained by the local government or legal proceedings involving the local government including, for example, legal proceedings that may be taken by or against the local government;
 - (f) matters that may directly affect the health and safety of an individual or a group of individuals;
 - (g) negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government;
 - (h) negotiations relating to the taking of land by the local government under the [Acquisition of Land Act 1967](#);
 - (i) a matter the local government is required to keep confidential under a law of, or formal arrangement with, the Commonwealth or a State.
- (4) However, a local government or a committee of a local government must not resolve that a part of a local government meeting at which a decision mentioned in [section 150ER](#)(2), [150ES](#)(3) or [150EU](#)(2) of the [Act](#) will be considered, discussed, voted on or made be closed.
- (5) A resolution that a local government meeting be closed must—
 - (a) state the matter mentioned in subsection (3) that is to be discussed; and
 - (b) include an overview of what is to be discussed while the meeting is closed.
- (6) A local government or a committee of a local government must not make a resolution (other than a procedural resolution) in a local government meeting, or a part of a local government meeting, that is closed.

Conflict of Interest Obligations

Reference is made to Section 150EL of the Local Government Act 2009. Specifically, the obligation of Councillors when they first become aware they have a conflict of interest to make the Chief Executive Officer aware in writing or if in a meeting, ensure they declare immediately.

PLANNING, ENVIRONMENT AND COMMUNITY SERVICES

STANDING COMMITTEE MEETING

OF ISAAC REGIONAL COUNCIL

TO BE HELD ON

TUESDAY 13 APRIL 2021

COUNCIL CHAMBERS, MORANBAH

1. OPENING OF THE MEETING
2. APOLOGIES
3. DECLARATION OF CONFLICTS OF INTEREST
4. CONFIRMATION OF MINUTES
5. OFFICER REPORTS
6. INFORMATION BULLETIN REPORT
7. GENERAL BUSINESS
8. CONCLUSION

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1. OPENING OF MEETING

2. APOLOGIES

3. DECLARATION OF CONFLICTS OF INTEREST

4. CONFIRMATION OF MINUTES

Planning, Environment and Community Services Standing Committee Meeting of Isaac Regional Council held in Council Chambers, Moranbah, commencing 9.00am on Tuesday 9 March 2021.

5. OFFICER REPORTS

5.1 QUEENSLAND CLIMATE RESILIENT COUNCILS PROGRAM

EXECUTIVE SUMMARY

This report seeks to gain Councils support in its early work to support corporate sustainability and resilience by joining the Queensland Climate Resilient Councils (Q CRC) Program.

5.2 ILLEGAL DUMPING AND WASTE SERVICES COMMUNITY SURVEY RESULTS

EXECUTIVE SUMMARY

The purpose of this report is to provide a summary of the Illegal Dumping and Waste Services Community Survey Results for information purposes.

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5.3 PROGRESS UPDATE ON THE ILLEGAL DUMPING MANAGEMENT AND INTERVENTION PLAN (THE PILOT PLAN)

EXECUTIVE SUMMARY

The purpose of this report is to provide a progress update on the Illegal Dumping Management and Intervention Plan (the Pilot Plan) and seek an extension to the Pilot Plan delivery timeframes due to extenuating circumstances.

5.4 CONTAINER REFUND SCHEME UPDATE

EXECUTIVE SUMMARY

This report seeks to update Council on the status of container refund scheme issues across the Isaac Region.

5.5 MOVE IT NORTH QUEENSLAND FUNDING APPLICATION

EXECUTIVE SUMMARY

This report seeks Council's approval to submit a funding application to the North Queensland (NQ) Sports Foundation for 'Move It NQ' pilot programs, to be delivered in Middelmount and on the Isaac Coast in the 2021-2022 financial year should the application be successful.

5.6 ISAAC ARTS AND CULTURAL ADVISORY COMMITTEE MINUTES – 30 MARCH 2021

EXECUTIVE SUMMARY

The purpose of this report is to present to Council the minutes of the Isaac Arts and Cultural Advisory Committee meeting held on Tuesday, 30 March 2021.

5.7 LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND REGIONAL AND ECONOMIC DEVELOPMENT ADVISORY GROUP

EXECUTIVE SUMMARY

This report is to inform Council of Deputy Mayor, Division Five Councillor's appointment to the Local Government Association of Queensland's Regional and Economic Development Advisory Group and to table the minutes of the meeting held on 8 February 2021.

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5.8 DRAFT SOCIAL SUSTAINABILITY POLICY ACTION PLAN

EXECUTIVE SUMMARY

This report presents the Draft Social Sustainability Policy Action Plan for Council's consideration and endorsement. The action plan sets a course for the critical initial implementation phase of the policy, providing a strong foundation upon which the policy can continue to evolve and new opportunities for sustainable social development be explored.

5.9 POOL MANAGEMENT AND OPERATION TENDERS – DYSART, MIDDLEMOUNT, CLERMONT, NEBO AND MORANBAH

EXECUTIVE SUMMARY

This report provides an overview of the progress of the Request for Tender (RFT) preparations for Council swimming pools at: Clermont, Middlemount, Dysart, Moranbah and Nebo Pools and the proposed direction forward.

5.10 RECONCILIATION WEEK BREAKFAST EVENT UPDATE

EXECUTIVE SUMMARY

The purpose of this report is to provide an update to Council on the current discussions occurring on the proposal from Reconciliation Australia on Isaac hosting a breakfast event on the morning of the first day of Reconciliation Week.

6. INFORMATION BULLETINS

6.1 PLANNING, ENVIRONMENT AND COMMUNITY SERVICES INFORMATION BULLETIN – APRIL 2021

EXECUTIVE SUMMARY

The Planning, Environment and Community Services Directorate Information Bulletin for April 2021 is provided for Committee review.

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7. GENERAL BUSINESS

8. CONCLUSION



UNCONFIRMED MINUTES

PLANNING, ENVIRONMENT AND COMMUNITY SERVICES
STANDING COMMITTEE MEETING OF
ISAAC REGIONAL COUNCIL

HELD ON
TUESDAY, 9 MARCH 2021
COMMENCING AT 9.00AM

ISAAC REGIONAL COUNCIL
UNCONFIRMED MINUTES OF THE
PLANNING, ENVIRONMENT AND COMMUNITY SERVICES
STANDING COMMITTEE MEETING
HELD IN COUNCIL CHAMBERS, MORANBAH
ON TUESDAY 9 MARCH 2021

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ISAAC REGIONAL COUNCIL
UNCONFIRMED MINUTES OF THE
PLANNING, ENVIRONMENT AND COMMUNITY SERVICES
STANDING COMMITTEE MEETING
HELD IN COUNCIL CHAMBERS, MORANBAH
ON TUESDAY 9 MARCH 2021 COMMENCING AT 9.00AM

ATTENDEES

Cr Kelly Vea Vea, Division Five (Chair)
Mayor Anne Baker
Cr Gina Lacey, Division Three (*by video conference*)
Cr Jane Pickels, Division Seven
Cr Sandy Moffat, Division Two (*Alternate Member*)

OFFICERS PRESENT

Mr Jeff Stewart-Harris, Acting Chief Executive Officer
Mr Shane Brandenburg, Manager Economy and Prosperity
Mr Jim Hutchinson, Manager Engaged Communities
Mr Bruce Wright, Manager Community Facilities
Mr Dan Wagner, Manager Liveability and Sustainability
Mr Mark Davey, Capital and Program Project Manager
Mrs Jacki Scott, Manager Strategic and Business Development
Ms Carenda Jenkin, Senior Communications Officer
Mrs Tricia Hughes, Coordinator Executive Support
Ms Barbara Franklin, Executive Coordinator, Planning, Environment and Community Services
Ms Tori Gordon, Administration Office, Office of the Mayor and CEO

1. OPENING

The Chair declared the meeting open at 9.00am and acknowledged the traditional custodians of the land on which we meet today and paid her respects to their Elders past, present and emerging.

ATTENDANCE

Mayor Anne Baker was not in the meeting room at the commencement of the meeting.

Resolution No.: PECS0618

Moved: Cr Ve Ve

Seconded: Cr Pickels

That the Planning, Environment and Community Services Standing Committee accept Cr Gina Lacey's participation in the meeting by video conference.

Carried

2. APOLOGIES

The Committee received an apology from Cr Viv Coleman.

Resolution No.: PECS0619

Moved: Cr Lacey

Seconded: Cr Pickels

The Planning, Environment and Community Services Standing Committee accepts the apology received from Cr Viv Coleman.

Carried

Resolution No.: PECS0620

Moved: Cr Pickels

Seconded: Cr Lacey

That the Planning, Environment and Community Services Standing Committee endorse Cr Moffat's participation in the meeting as an alternate member.

Carried

3. DECLARATION OF CONFLICTS OF INTEREST

No conflicts of interest this meeting.

NOTE:

Council acknowledges that Chapter 5B Councillors' Conflicts of Interest of the Local Government Act 2009 does not apply to a Councillor if the matter to be resolved relates to a corporation or association that arises solely because of a nomination or appointment of the councillor by the local government to be a member of the board of the corporation or association.

4. CONFIRMATION OF MINUTES

Confirmation of minutes from Planning, Environment and Community Services Standing Committee Meeting held at the Council Chambers, Moranbah on Tuesday 9 February 2021.

Resolution No.: PECS0621

Moved: Cr Moffat

Seconded: Cr Pickels

That the Minutes of the Planning, Environment and Community Services Standing Committee Meeting held at Council Chambers, Moranbah on Tuesday 9 February 2021 are confirmed.

Carried

ATTENDANCE

Mayor Anne Baker entered the meeting room at 9.07am.

5. OFFICERS REPORTS

5.1

Major Grant Application Round 3 – Dysart Pony Club

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from the Dysart Pony Club to support the restoration of the club's canteen facility.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve the major grant application from the Dysart Pony Club to the value of \$10,892.81 (excluding GST), funded from the Division 2 Community Grants FY2020-21 operational budget,***

to fund service connections and the purchase of fittings and equipment to support the re-establishment of the club canteen.

Resolution No.: PECS0622

Moved: Cr Lacey

Seconded: Cr Moffat

That the Committee recommends that Council:

1. Approves the major grant application from the Dysart Pony Club to the value of \$10,892.81 (excluding GST), funded from the Division 2 Community Grants FY2020-21 operational budget, to fund service connections and the purchase of fittings and equipment to support the re-establishment of the club canteen.

Carried

5.2

Major Grant Application Round 3 – St Lawrence State School 150th Anniversary

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from the St Lawrence State School Parents and Citizens Association to support the delivery of the school's commemorative 150th anniversary program.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Approve the major grant application from the St Lawrence State School Parents and Citizens Association to the value of \$5000 (excluding GST), funded from the Division 8 Community Grants FY2020-21 operational budget to support the commemorative 150th anniversary program, conditional on:***
 - i. ***Compliance with COVIDSafe event delivery; and***
 - ii. ***That any commemorative plaque appropriately acknowledges the financial support provided by Isaac Regional Council and be approved by Council prior to fabrication.***

Resolution No.: PECS0623

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

1. Approves the major grant application from the St Lawrence State School Parents and Citizens Association to the value of \$5,000 (excluding GST), funded from the Division 8 Community Grants FY2020-21 operational budget to support the commemorative 150th anniversary program, conditional on:
 - i. Compliance with COVIDSafe event delivery; and
 - ii. That any commemorative plaque appropriately acknowledges the financial support provided by Isaac Regional Council and be approved by Council prior to fabrication.

Carried

5.3

Major Grant Application Round 3 – 2021 Moranbah Debutante Ball

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application by Emergency and Long-Term Accommodation in Moranbah (ELAM) to support delivery of the 2021 Moranbah Debutante Ball.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Approve the major grant application from Emergency and Long-Term Accommodation in Moranbah to the value of \$2,300 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of the 2021 Moranbah Debutante Ball, conditional on compliance with COVIDSafe event delivery.***

Resolution No.: PECS0624

Moved: Cr Lacey

Seconded: Cr Moffat

That the Committee recommends that Council:

1. Approves the major grant application from Emergency and Long-Term Accommodation in Moranbah to the value of \$2,300 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of the 2021 Moranbah Debutante Ball, conditional on compliance with COVIDSafe event delivery.
2. Has further discussions with Emergency and Long-Term Accommodation about extending to a three-year agreement.

Carried

5.4 Major Grant Application Round 3 – Australian Geographically Isolated Education Incorporated

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant to support Australian Geographically Isolated Education Incorporated (AGILE).

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Approve the major grant application from Australian Geographically Isolated Education Incorporated up to the value of \$2500 (excluding GST) from the Division 1 FY2020-21 Community Grants operational budget to support participation by an Isaac Region representative in the Society for the Provision of Education in Rural Australia's 2021 National Conference on Regional, Rural and Remote Education.*
2. *Approve that the scope of the grant is inclusive of conference registration, travel and accommodation costs, subject to the applicant providing suitable evidence of such expenses but excluding meal allowances.*

Resolution No.: PECS0625

Moved: Cr Pickels

Seconded: Cr Lacey

That the Committee recommends that Council:

1. Approves the major grant application from Australian Geographically Isolated Education Incorporated up to the value of \$2,500 (excluding GST) from the Division 1 FY2020-21 Community Grants operational budget to support participation by an Isaac Region

representative in the Society for the Provision of Education in Rural Australia's 2021 National Conference on Regional, Rural and Remote Education.

2. Approves that the scope of the grant is inclusive of conference registration, travel and accommodation costs, subject to the applicant providing suitable evidence of such expenses but excluding meal allowances.

Carried

5.5 Major Grant Application Round 3 – Moranbah Bulldogs AFL Club 2021 Julie-Ann Smith Ladies Day

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application by the Moranbah Bulldogs AFL Club to support the delivery of the 2021 Julie-Ann Smith Ladies Day.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Approve the major grant application from Moranbah Bulldogs AFL Club to the value of \$4,500 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of the 2021 Julie-Ann Smith Ladies Day, conditional on compliance with COVIDSafe event delivery.*

Resolution No.: PECS0626

Moved: Cr Lacey

Seconded: Cr Pickels

That the Committee recommends that Council:

1. Approves the major grant application from Moranbah Bulldogs AFL Club to the value of \$4,500 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of the 2021 Julie-Ann Smith Ladies Day, conditional on compliance with COVIDSafe event delivery.
2. Notes that the grant funds (in part) will be used to purchase "pink" team attire which will be auctioned off at the end of the day to raise funds and awareness for Breast Cancer Research.

Carried

5.6

Major Grant Application Round 3 - Clermont Artslink We're Sewing Outback

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from Clermont Artslink to support the delivery of the We're Sewing Outback creative event.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Approve the major grant application from Clermont Artlink to the value of \$5,000 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of the We're Sewing Outback creative event in Moranbah on the May long weekend 2021, conditional on compliance with COVIDSafe event delivery.*
2. *Approve in the event the planned activity relocates to an alternate host community that the funding commitment be transferred to the Community Grants FY2020-21 operational budget of the respective division.*

Resolution No.: PECS0627

Moved: Cr Moffat

Seconded: Cr Pickels

That the Committee recommends that Council:

1. Approves the major grant application from Clermont Artlink to the value of \$5,000 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of the We're Sewing Outback creative event in Moranbah on the May long weekend 2021, conditional on compliance with COVIDSafe event delivery.

Carried

5.7

Mayor Grant Application Round 3 – Clermont Race Club

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from Clermont Race Club for the purpose of constructing a new shade pavilion.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve the major grant application from Clermont Race Club to the value of \$5,000 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 1 and 6, for the purpose of constructing a new shade pavilion.*

Resolution No.: PECS0628

Moved: Cr Pickels

Seconded: Cr Lacey

That the Committee recommends that Council:

- 1. Approves the major grant application from Clermont Race Club to the value of \$5,000 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 1 and 6, for the purpose of constructing a new shade pavilion.**

Carried

5.8

Major Grant Application Round 3 - Dysart Amateur Boxing Club

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from the Dysart Amateur Boxing Club to support the delivery of a boxing night.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve the major grant application from Dysart Amateur Boxing Club Inc. to the value of \$5000 (excluding GST), funded from the Division 2 Community Grants FY2020-21 operational budget, conditional on compliance with COVIDSafe event delivery.*

Resolution No.: PECS0629

Moved: Cr Moffat

Seconded: Cr Lacey

That the Committee recommends that Council:

1. Approves the major grant application from Dysart Amateur Boxing Club Inc. to the value of \$5,000 (excluding GST), funded from the Division 2 Community Grants FY2020-21 operational budget, conditional on compliance with COVIDSafe event delivery.

Carried

5.9

Major Grant Application Round 3 – Highland Heroes Shindig

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant to support the proposed Highland Heroes Shindig in Middelmount.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Decline the major grant application from Jackie Bulst for the proposed Highland Heroes Shindig as it is presently ineligible under the Community Grants Guidelines.*
2. *Note that a revised grant application may be considered administratively for a minor grant of up to \$1,000.*

Resolution No.: PECS0630

Moved: Cr Moffat

Seconded: Cr Pickels

That the Committee recommends that Council:

1. Declines the major grant application from Jackie Bulst for the proposed Highland Heroes Shindig as it is presently ineligible as it is not auspiced by an incorporated organisation.
2. Notes that a revised grant application may be considered administratively for a minor grant of up to \$1,000.

Carried

5.10

Major Grant Application Round 3 - Ilbilbie Hall Management Association

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from the Ilbilbie Hall Management Association to replace the deck awning at the hall.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- Approve the major grant application from the Ilbilbie Hall Management Association to the value of \$2657.00 (excluding GST), funded from the Division 8 Community Grants FY2020-21 operational budget, for the replacement of the deck awning at the Ilbilbie Hall, conditional on the applicant entering into a formal lease or tenure arrangement over the premises with Isaac Regional Council.*

Resolution No.: PECS0631

Moved: Cr Pickels

Seconded: Cr Lacey

That the Committee recommends that Council:

- Approves the major grant application from the Ilbilbie Hall Management Association to the value of \$2,657.00 (excluding GST), funded from the Division 8 Community Grants FY2020-21 operational budget, for the replacement of the deck awning at the Ilbilbie Hall, conditional on the applicant entering into a formal lease or tenure arrangement over the premises with Isaac Regional Council.

Carried

5.11

Major Grant Application Round 3 – Feros Care Isaac Job Fair

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application by Feros Care to support the proposed Isaac Job Fair in Moranbah.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve the major grant application from Feros Care to the value of \$4995.37 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of the Isaac Job Fair on 22 April 2021, conditional on compliance with COVIDSafe event delivery.***

Resolution No.: PECS0632

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

- 1. Approves the major grant application from Feros Care to the value of \$4,995.37 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 1 to 7, for the staging of the Isaac Job Fair on 22 April 2021, conditional on compliance with COVIDSafe event delivery.***

Carried

5.12

Multi-Year Major Grant Application Round 3 – Life Church Clermont, Carols in The Park

EXECUTIVE SUMMARY

This report seeks Council's consideration of a multi-year major grant application from Life Church Clermont for the purpose of delivering the annual Carols in the Park community event in 2021, 2022 and 2023.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve a multi-year major grant application from Life Church Clermont to the value of \$5,000 (excluding GST) for the purpose of staging the annual Carols in the Park community event in FY2021-22, FY2022-23 and FY2023-24, conditional on COVIDSafe event delivery.***
- 2. Approve that the annual grant be funded equally from the Community Grants operational budgets of Divisions 1 and 6 in FY2021-22, FY2022-23 and FY2023-24.***

Resolution No.: PECS0633

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

1. Approves a multi-year major grant application from Life Church Clermont to the value of \$5,000 (excluding GST) for the purpose of staging the annual Carols in the Park community event in FY2021-22, FY2022-23 and FY2023-24, conditional on COVIDSafe event delivery.
2. Approves that the annual grant be funded equally from the Community Grants operational budgets of Divisions 1 and 6 in FY2021-22, FY2022-23 and FY2023-24.

Carried

5.13

Major Grant Application Round 3 – Middlemount Community School Parents and Citizens Association – 40th Anniversary Project

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application by Middlemount Community School Parents and Citizens (P&C) Association to support delivery of a multimedia project celebrating the 40th anniversary of the school.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Approve the major grant application from Middlemount Community School Parents and Citizens Association to the value of \$6,455 (excluding GST), funded from the Division 7 FY2020-21 Community Grants operational budget, to facilitate a multimedia project celebrating the 40th anniversary of Middlemount Community School.*

Resolution No.: PECS0634

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

1. Approves the major grant application from Middlemount Community School Parents and Citizens Association to the value of \$6,455 (excluding GST), funded from the Division 7 FY2020-21 Community Grants operational budget, to facilitate a multimedia project celebrating the 40th anniversary of Middlemount Community School.

Carried

5.14

Major Grant Application Round 3 – Middlemount Junior Rugby League Football Club

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant to Middlemount Junior Rugby League Football Club.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Decline the major grant application from Middlemount Junior Rugby League Football Club as it is presently ineligible under the Community Grants Guidelines.*
2. *Note the applicant will be advised to submit a revised application in the next Community Grants funding round.*

Resolution No.: PECS0635

Moved: Cr Moffat

Seconded: Cr Lacey

That the Committee recommends that Council:

1. Declines the major grant application from Middlemount Junior Rugby League Football Club as it is presently ineligible under the Community Grants Guidelines.
2. Notes the applicant will be advised to submit a revised application in the next Community Grants funding round.

Carried

NOTE:

The Manager Engaged Communities will hold further discussion with the applicant with the view that a further report will be presented at the March Ordinary Meeting for consideration.

5.15

Major Grant Application Round 3 – Mistake Creek State School Parents and Citizens Association Fun Run and Fete

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from the Mistake Creek State School Parents and Citizens (P&C) Association to support delivery of a fun run and fete.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Approve the major grant application from the Mistake Creek State School Parents and Citizens Association to the value of \$5000 (excluding GST), funded from the Division 1 Community Grants FY2020-21 operational budget, to support the school community's annual fun run and fete, conditional on compliance with COVIDSafe event delivery.*

Resolution No.: PECS0636

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

1. Approves the major grant application from the Mistake Creek State School Parents and Citizens Association to the value of \$5,000 (excluding GST), funded from the Division 1 Community Grants FY2020-21 operational budget, to support the school community's annual fun run and fete, conditional on compliance with COVIDSafe event delivery.

Carried

5.16

Major Grant Application Round 3 – Moranbah Arts Council Community Dance Academy

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from Moranbah Arts Council Community Dance Academy to support the purchase of resources to expand their dance program offering.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Approve the major grant application from Moranbah Arts Council Community Dance Academy to the value of \$3019 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the purchase of resources to support Acro dance classes.*

Resolution No.: PECS0637

Moved: Cr Pickels

Seconded: Cr Lacey

That the Committee recommends that Council:

1. Approves the major grant application from Moranbah Arts Council Community Dance Academy to the value of \$3,019 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the purchase of resources to support Acro dance classes.

Carried

5.17

Major Grant Application Round 3 – Moranbah Golf Club 50th Anniversary Celebration

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application by the Moranbah Golf Club to support the delivery of a 50th anniversary celebration event.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. Approve the major grant application from Moranbah Golf Club to the value of \$5000 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of a 50th anniversary celebration on Saturday 1 May 2021, conditional on compliance with COVIDSafe event delivery.

Resolution No.: PECS0638

Moved: Cr Lacey

Seconded: Cr Moffat

That the Committee recommends that Council:

1. Approves the major grant application from Moranbah Golf Club to the value of \$5,000 (excluding GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of a 50th anniversary celebration on Saturday 1 May 2021, conditional on compliance with COVIDSafe event delivery.
2. Requests that any surplus funding from the Moranbah 50th Special Grants Funding Pool be applied to support this application in the first instance with any shortfall be funded from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5.

Carried

5.18

Multi-Year Major Grant Application – Moranbah State High School Parents and Citizens Association – Isaac Region Education and Career Pathways Exposition

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application by Moranbah State High School Parents and Citizens (P&C) Association, under a three-year agreement, to stage the annual Isaac Region Education and Career Pathways Exposition in August 2021, 2022 and 2023.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve a multi-year major grant application from Moranbah State High School Parents and Citizens Association for the purpose of staging the annual Isaac Region Education and Career Pathways Exposition, to the value of \$8,000 (excluded GST).***
- 2. Approve the annual grant be funded equally from the Community Grants operational budget of Divisions 1 to 7 (specifically excluding division 8) in FY2021-22, FY2022-23 and FY2023-24, conditional on the grant being expended on delivery of the Exposition, inclusive of student transportation costs.***

Resolution No.: PECS0639

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

- Approves a multi-year major grant application from Moranbah State High School Parents and Citizens Association for the purpose of staging the annual Isaac Region Education and Career Pathways Exposition, to the value of \$8,000 (excluded GST).**
- Approves the annual grant be funded equally from the Community Grants operational budget of Divisions 1 to 7 (specifically excluding division 8) in FY2021-22, FY2022-23 and FY2023-24, conditional on the grant being expended on delivery of the Exposition, inclusive of student transportation costs.**

Carried

5.19

Major Grant Application Round 3 - Moranbah State High School Parents and Citizens Association 2021 School Musical

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application by Moranbah State High School Parents and Citizens (P&C) Association to support delivery of a 2021 school musical.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Approve the major grant application from Moranbah State High School Parents and Citizens Association to the value of \$5000 (excluding. GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of Moranbah State High School's production of "High School Musical" in June 2021.***

Resolution No.: PECS0640

Moved: Cr Moffat

Seconded: Mayor Baker

That the Committee recommends that Council:

1. **Approves the major grant application from Moranbah State High School Parents and Citizens Association to the value of \$5,000 (excluding. GST), funded equally from the Community Grants FY2020-21 operational budgets of Divisions 3, 4 and 5, for the staging of Moranbah State High School's production of "High School Musical" in June 2021.**

Carried

5.20

Multi-Year Major Grant Application Round 3 – Nebo Bushman's Carnival

EXECUTIVE SUMMARY

This report seeks Council's consideration of a major grant application from Nebo Bushman's Carnival to support the delivery of a campdraft and rodeo events in 2021.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Approve a multi-year major grant to Nebo Bushman's Carnival to the value of \$8000 (excluding GST) annually for FY2020-21, FY2021-22 and FY2022-23 to support the delivery of***

the Nebo Rodeo and Slouch Hat Campdraft, conditional on compliance with COVIDSafe event delivery.

- 2. Approve the grant be funded from the Dry Lands to High Hopes drought support budget in FY2020-21 and the Division 8 Community Grants operational budget in FY2021-22 and FY2022-23.*

Resolution No.: PECS0641

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

- 1. Approves a multi-year major grant to Nebo Bushman's Carnival to the value of \$8,000 (excluding GST) annually for FY2020-21, FY2021-22 and FY2022-23 to support the delivery of the Nebo Rodeo and Slouch Hat Campdraft, conditional on compliance with COVIDSafe event delivery.**
- 2. Approves the grant be funded from the Dry Lands to High Hopes drought support budget in FY2020-21 and the Division 8 Community Grants operational budget in FY2021-22 and FY2022-23.**

Carried

5.21

Community Grants Round 3 - Major Grant Application Summary

EXECUTIVE SUMMARY

This report summarises the budgetary implications for the FY2020-21 Community Grants operational budgets should the recommendations regarding major grant applications submitted for Round 3 of the grants program be adopted.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Note the implications to the FY2020-21 Community Grants operational budgets for Divisions 1 to 8 as summarised in this report should the Round 3 Community Grants be funded as recommended.**
- 2. Subject to the outcome of the Q3 FY2020-21 budget review, approve that any balance of funds remaining in the individual Community Grants operational budgets for Divisions 1 to 8 be consolidated as a funding pool to assist with the administration of emergent out-of-round community grants applications for the remainder of FY2020-21.**

UNCONFIRMED MINUTES

Resolution No.: PECS0642

Moved: Mayor Baker

Seconded: Cr Pickels

That the Committee recommends that Council:

- 1. Notes the implications to the FY2020-21 Community Grants operational budgets for Divisions 1 to 8 as summarised in this report should the Round 3 Community Grants be funded as recommended.**
- 2. Subject to the outcome of the Q3 FY2020-21 budget review, approve that any balance of funds remaining in the individual Community Grants operational budgets for Divisions 1 to 8 be consolidated as a funding pool to assist with the administration of emergent out-of-round community grants applications for the remainder of FY2020-21.**
- 3. Requests the Chief Executive Officer to provide a supplementary report detailing the overall summary of funding commitments to reflect the committee recommendations for reference at the March Ordinary Meeting.**

Carried

PROCEDURAL MOTION:

Resolution No.: PECS0643

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee adjourns the meeting for morning tea at 10.35am.

Carried

PROCEDURAL MOTION:

Resolution No.: PECS0644

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee resumes the meeting at 10.47am.

Carried

ATTENDANCE

Ms Glenys Mansfield, Economic and Tourism Development Officer and Mr Michael St Clair, Economic and Business Resilience Coordinator were in attendance at the resumption of morning tea.
Mayor Anne Baker was not in the meeting room at the resumption of the meeting.
Mayor Anne Baker entered the meeting room at 10.54am.

5.22

Updated Fees and Charges for Development Assessment Activities

EXECUTIVE SUMMARY

This report seeks Council's resolution of an update to the regulated fees and charges for development assessment activities undertaken by Council under the *Planning Act 2016* and *Economic Development Act 2012*.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *That the Committee give preliminary consideration to the proposed regulated development assessment fees and charges for Council's development assessment activities and responsibilities under the Planning Act 2016 and Economic Development Act 2012 as outlined in this report, prior to a Council workshop on the matter.*
2. *That the Committee recommends that Council, following a workshop of the proposed fees and charges, adopts revised development assessment fees and charges via a direct to Council report, prior to the commencement of the Isaac Region Planning Scheme 2021 on the 1 April 2021.*

Resolution No.: PECS0645

Moved: Cr Moffat

Seconded: Cr Pickels

That the Committee recommends that Council:

1. Notes that the Committee gave preliminary consideration to the proposed regulated development assessment fees and charges for Council's development assessment activities and responsibilities under the *Planning Act 2016* and *Economic Development Act 2012* as outlined in this report.
2. Following a workshop of the proposed fees and charges, adopts revised development assessment fees and charges via a direct to Council report, prior to the commencement of

the Isaac Region Planning Scheme 2021 on the 1 April 2021, as an amendment to the 2020/2021 Schedule of Fees and Charges.

Carried

5.23

Community Tenure and Facilities Advisory Committee Minutes - 11 February 2021

EXECUTIVE SUMMARY

The purpose of this report is to present to Council the minutes of the Community Tenure and Facilities Advisory Committee Meeting held on Thursday, 11 February 2021.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Receives and notes the minutes of the Community Tenure and Facilities Advisory Committee held on 11 February 2021.*
2. *Adopts the recommendations of the Community Tenure and Facilities Advisory Committee held on 11 February 2021, in particular that;*
 - i. *Council notes the progress of the Action List*
 - ii. *Endorses the proposed staged approach to the administration of the License formerly held by the Moranbah Men's Shed;*
 - iii. *Endorses the reactivation of the asset by Expression of Interest as applicable and in accordance with the proposed staged approach;*
 - iv. *Authorises the Chief Executive Officer to negotiate, vary and execute the legal instruments to action clause ii. and iii. above.*
 - v. *Notes the current impacts of the operating restrictions on Community Groups throughout the Region;*
 - vi. *Endorses the granting of a twelve (12) month moratorium, on a COVID Recovery needs basis, from Section 4.2 "Eligibility" of the Tenures Policy for Council Owned and/or Controlled Facilities; to in situ Community Groups to allow the re-establishment of a full committee. The period of the moratorium will commence from the date of resolution;*
 - vii. *Authorises the Chief Executive Officer to negotiate, vary and execute the instruments to action clause vi. above.*

- viii. Notes the status of the Leasing Program.**
- ix. Requests the Chief Executive Officer to develop an Action Plan to regularise outstanding Clermont Sporting Grounds leases for consideration at the 22 April 2021 CTFAC meeting.**
- x. Council receives and notes the Infrastructure Parks and Recreation Asset Management Update report.**

Resolution No.: PECS0646

Moved: Cr Lacey

Seconded: Mayor Baker

That the Committee recommends that Council:

- 1. Receives and notes the minutes of the Community Tenure and Facilities Advisory Committee held on 11 February 2021.**
- 2. Adopts the recommendations of the Community Tenure and Facilities Advisory Committee held on 11 February 2021, in particular that;**
 - i. Council notes the progress of the Action List**
 - ii. Endorses the proposed staged approach to the administration of the License formerly held by the Moranbah Men's Shed;**
 - iii. Endorses the reactivation of the asset by Expression of Interest as applicable and in accordance with the proposed staged approach;**
 - iv. Authorises the Chief Executive Officer to negotiate, vary and execute the legal instruments to action clause ii. and iii. above.**
 - v. Notes the current impacts of the operating restrictions on Community Groups throughout the Region;**
 - vi. Endorses the granting of a twelve (12) month moratorium, on a COVID Recovery needs basis, from Section 4.2 "Eligibility" of the Tenures Policy for Council Owned and/or Controlled Facilities; to in situ Community Groups to allow the re-establishment of a full committee. The period of the moratorium will commence from the date of resolution;**
 - vii. Authorises the Chief Executive Officer to negotiate, vary and execute the instruments to action clause vi. above.**
 - viii. Notes the status of the Leasing Program.**

- ix. Requests the Chief Executive Officer to develop an Action Plan to regularise outstanding Clermont Sporting Grounds leases for consideration at the 22 April 2021 CTFAC meeting.
- x. Council receives and notes the Infrastructure Parks and Recreation Asset Management Update report.

Carried

5.24

Proposed Amendments and Concessions to Fees and Charges and Season Passes for the Greg Cruickshank Aquatic Centre

EXECUTIVE SUMMARY

This report seeks Council's approval for the validation of Greg Cruickshank Aquatic Centre 2019-2020 season passes, and swimming lesson concessions for the Greg Cruickshank Aquatic Centre.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. Approves the validation of 2019-2020 Season Passes for the Greg Cruickshank Aquatic Centre to be extended to the expiration of the 2021 swimming season (September 2021);
2. Approves the application of a twenty percent (20%) swimming instruction discount to patrons who provide sufficient evidence of pre-paid and/or unrefunded swimming lessons made to the former Lessee during 2020;
3. Approves swimming lesson fees to be inclusive of entrance fees to the Greg Cruickshank Aquatic Centre;
4. Approves the provision of a "calendar year" (twelve months from the date of purchase) option for intending Season Passes purchasers.

Resolution No.: PECS0647

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

1. Approves the validation of 2019-2020 Season Passes for the Greg Cruickshank Aquatic Centre to be extended to the expiration of the 2021 swimming season (September 2021);

2. Approves the application of a twenty percent (20%) swimming instruction discount to patrons who provide sufficient evidence of pre-paid and/or unrefunded swimming lessons made to the former Lessee during 2020;
3. Approves swimming lesson fees (for Council run swimming lessons and services) to be inclusive of entrance fees to the Greg Cruickshank Aquatic Centre;
4. Approves the provision of a “calendar year” (twelve months from the date of purchase) option for intending Season Passes purchasers.
5. Includes item 1 to 4 above in the 2020/2021 Schedule of Fees and Charges.

Carried

5.25

Clermont Saleyards and Showgrounds Revitalisation Project Advisory Committee Minutes - 15 February 2021

EXECUTIVE SUMMARY

The purpose of this report is to present to Council the minutes of the Clermont Saleyards and Showgrounds Revitalisation Project Advisory Committee Meeting held on Monday, 15 February 2021.

OFFICER’S RECOMMENDATION

That the Committee recommends that Council:

1. *Receives and notes the minutes of the Clermont Saleyards and Showgrounds Revitalisation Project Advisory Committee held on 15 February 2021; and*
2. *Receive and note the status of the current projects that are in progress at the Clermont Saleyards and Showgrounds.*
3. *In the event that Council is successful regional recovery partnerships funding for the Stage 2 of the Revitalisation Project, that consideration be given to bringing forward the scheduled 5-year review of the Clermont Saleyards and Showgrounds Master Plan.*

Resolution No.: PECS0648

Moved: Cr Pickels

Seconded: Mayor Baker

That the Committee recommends that Council:

1. **Receives and notes the minutes of the Clermont Saleyards and Showgrounds Revitalisation Project Advisory Committee held on 15 February 2021; and**

2. **Receives and notes the status of the current projects that are in progress at the Clermont Saleyards and Showgrounds.**
3. **In the event that Council is successful regional recovery partnerships funding for the Stage 2 of the Revitalisation Project, that consideration be given to bringing forward the scheduled 5-year review of the Clermont Saleyards and Showgrounds Master Plan.**

Carried

5.26

St Lawrence Wetlands Weekend 2021 - Event Management Framework

EXECUTIVE SUMMARY

This report presents the St Lawrence Wetlands Weekend Event Management Framework for Council's informing on the planning and development progress for the 2021 event to be held on the 11 to 13 June 2021.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Receives and notes the draft St Lawrence Wetlands 2021 Event Management Framework.***
2. ***Endorses Council's 2020/21 Fees and Charges schedule are amended to include the St Lawrence Wetlands ticketing sales charges as detailed in the St Lawrence Wetlands 2021 Event Management Framework and listed below.***
 - i. ***General Admission Adult - \$10***
 - ii. ***Stallholder Fee - \$20 includes general admission***
 - iii. ***General Admission Child – Free***
 - iv. ***Return bus from Rockhampton - \$25 includes general admission***
 - v. ***Return bus from Mackay – \$30 includes general admission***
 - vi. ***Return bus from Sarina - \$25 includes general admission***
 - vii. ***Return bus from Isaac Coastal Communities - \$15.00 includes general admission***
 - viii. ***Glamping tent one night - \$250 sleeps six***
 - ix. ***Glamping tent two nights - \$350***
 - x. ***Greater Whitsunday Food Network Farm to plate Luncheon - \$120***

- xi. Wetlands Weekend Package for two - \$590*
 - xii. Camping (tent or caravan) \$12.50 per site per night*
 - xiii. St Lawrence Wetlands T-shirts (long sleeve) - \$60.00*
 - xiv. St Lawrence Wetlands T-shirts (short sleeve) - \$49.00*
3. ***Notes the Bushman's dinner will not be a pre-booked ticketed event in 2021 as per previous years, with the event this year to have food vendors onsite for the evening meal providing individual catering to the event attendees.***
4. ***Notes updates will be provided in the monthly Planning Environment and Community Services Information Bulletin and that Councillors will be engaged on the updated Event Brief detailing the events program will prior to the June event.***

Resolution No.: PECS0649

Moved: Mayor Baker

Seconded: Cr Moffat

That the Committee recommends that Council:

- 1. Receives and notes the draft St Lawrence Wetlands 2021 Event Management Framework.**
- 2. Endorses Council's 2020/2021 Fees and Charges schedule are amended to include the St Lawrence Wetlands ticketing sales charges as detailed in the St Lawrence Wetlands 2021 Event Management Framework and listed below.**
 - i. General Admission Adult - \$10**
 - ii. Stallholder Fee - \$20 includes general admission**
 - iii. General Admission Child – Free**
 - iv. Return bus from Rockhampton - \$25 includes general admission**
 - v. Return bus from Mackay – \$30 includes general admission**
 - vi. Return bus from Sarina - \$25 includes general admission**
 - vii. Return bus from Isaac Coastal Communities - \$15.00 includes general admission**
 - viii. Glamping tent one night - \$250 sleeps six**
 - ix. Glamping tent two nights - \$350**

x. **Greater Whitsunday Food Network Farm to plate Luncheon - \$120**

xi. **Wetlands Weekend Package for two - \$590**

xii. **Camping (tent or caravan) \$12.50 per site per night**

xiii. **St Lawrence Wetlands T-shirts (long sleeve) - \$60.00**

xiv. **St Lawrence Wetlands T-shirts (short sleeve) - \$49.00**

3. **Notes the Bushman's dinner will not be a pre-booked ticketed event in 2021 as per previous years, with the event this year to have food vendors onsite for the evening meal providing individual catering to the event attendees.**

4. **Notes updates will be provided in the monthly Planning Environment and Community Services Information Bulletin and that Councillors will be engaged on the updated Event Brief detailing the events program will prior to the June event.**

Carried

5.27

Small Business Friendly Councils Initiative

EXECUTIVE SUMMARY

This report seeks endorsement from Council to commence the application process to become a member of the Small Business Friendly Councils (SBFC) initiative.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Endorse the commencement of the application process to the Office of the Queensland Small Business Commissioner to become a member of the Small Business Friendly Councils initiative.***
2. ***Authorise the Chief Executive Officer to negotiate, execute and vary relevant documentation should Council be successful in its application to become a member of the Small Business Friendly Councils, as per clause 1 above.***

Resolution No.: PECS0650

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

- 1. Endorses Council making an application to the Office of the Queensland Small Business Commissioner to become a member of the Small Business Friendly Councils initiative.**
- 2. Authorises the Chief Executive Officer to negotiate, execute and vary relevant documentation should Council be successful in its application to become a member of the Small Business Friendly Councils, as per clause 1 above.**

Carried

ATTENDANCE

Ms Glenys Mansfield and Mr Michael St Clair left the meeting room at 11.28am.

5.28

First Nations Peoples Policy

EXECUTIVE SUMMARY

The purpose of this report is to present the First Nations Peoples Policy for review and adoption.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. *Adopt the First Nations Peoples Policy (CORP-POL-120).***

Resolution No.: PECS0651

Moved: Mayor Baker

Seconded: Cr Pickels

That the Committee recommends that Council:

- 1. Adopt the First Nations Peoples Policy (CORP-POL-120) with minor amendments to separate out Welcome to Country to a separate dot point in the section dealing with Council actions to deliver on policy principles.**

Carried

5.29

Isaac Arts and Cultural Advisory Committee – Minutes and Terms of Reference

EXECUTIVE SUMMARY

The Isaac Arts and Cultural Advisory Committee (IACAC) provides guidance to Council about the implementation of arts related policies and plans, plus advice on the development and delivery of the Regional Arts Development Fund (RADF). This report seeks adoption of Minutes from IACAC meetings and endorsement of a revised Terms of Reference.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Receive and note the Minutes of the Isaac Arts and Cultural Advisory Committee from its meeting held on Thursday, 17 December 2020, in the Council Chambers, Moranbah.***
2. ***Ratify action by officers undertaken to implement the following recommendation of the Isaac Arts and Cultural Advisory Committee undertaken by flying minute in September 2020 in the mistaken belief they had authority to do so:***
 - a. ***That the committee supports the Council Strategic Initiative "Safety Circus Tour of Isaac" to the value of \$3,895 being allocated from the Regional Arts Development Fund budget for Council strategic initiatives to implement the Arts and Cultural Policy and Arts and Cultural Action Plan***
3. ***Note the recommendation of the Isaac Arts and Cultural Advisory Committee undertaken by flying minute in October 2020, noting that Council received and approved of the following on 28 October 2020 (resolution number 6941):***
 - a. ***Approves the revised Regional Arts Development Fund grant rounds for FY 20/21. The revised grant rounds are:***
 - i. ***Round One - closing Friday 20 November 2020 funding events/programs and activities from 1 December 2020 to 28 February 2021.***
 - ii. ***Round Two - closing Friday 11 December 2020 funding events/programs and activities from 1 March 2021 to 30 June 2021.***
 - iii. ***Round Three - closing Friday 13 March 2021 funding events/programs and activities from 1 July 2021 to 31 October 2021.***
 - iv. ***Adopts the revised Regional Arts Development Fund guidelines for FY 20/21, reflecting the updated grant rounds.***
4. ***Adopt the updated Isaac Arts and Cultural Advisory Committee Terms of Reference and conduct further review the level of delegations required to ensure a responsive approach to applications and sequencing of evaluations.***

Resolution No.: PECS0652

Moved: Cr Pickels

Seconded: Cr Moffat

That the Committee recommends that Council:

- 1. Receives and notes the Minutes of the Isaac Arts and Cultural Advisory Committee from its meeting held on Thursday, 17 December 2020, in the Council Chambers, Moranbah.**
- 2. Ratifies action by officers undertaken to implement the following recommendation of the Isaac Arts and Cultural Advisory Committee undertaken by flying minute in September 2020 in the mistaken belief they had authority to do so:**
 - a. That the committee supports the Council Strategic Initiative “Safety Circus Tour of Isaac” to the value of \$3,895 being allocated from the Regional Arts Development Fund budget for Council strategic initiatives to implement the Arts and Cultural Policy and Arts and Cultural Action Plan.**
- 3. Notes the recommendation of the Isaac Arts and Cultural Advisory Committee undertaken by flying minute in October 2020, noting that Council received and approved of the following on 28 October 2020 (resolution number 6941):**
 - a. Approves the revised Regional Arts Development Fund grant rounds for FY 20/21. The revised grant rounds are:**
 - i. Round One - closing Friday 20 November 2020 funding events/programs and activities from 1 December 2020 to 28 February 2021.**
 - ii. Round Two - closing Friday 11 December 2020 funding events/programs and activities from 1 March 2021 to 30 June 2021.**
 - iii. Round Three - closing Friday 13 March 2021 funding events/programs and activities from 1 July 2021 to 31 October 2021.**
 - iv. Adopts the revised Regional Arts Development Fund guidelines for FY 20/21, reflecting the updated grant rounds.**
- 4. Adopts the updated Isaac Arts and Cultural Advisory Committee Terms of Reference and conduct further review the level of delegations required to ensure a responsive approach to applications and sequencing of evaluations.**

Carried

5.30

Our Resilient Coast Isaac Coastal Hazard Adaptation Strategy Phase 4 – Assets at Risk

EXECUTIVE SUMMARY

This report presents the final draft of the phase 4 Asset Assessment undertaken by BMT as part of the Our Resilient Coast: Isaac Coastal Hazard Adaptation Strategy for adoption by Council.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Endorse the Isaac Coastal Hazard Adaptation Strategy Phase 4 – Assets at Risk report as prepared by BMT dated February 2021 for submission to Local Government Association of Queensland for approval.***
2. ***Delegates authority to the Chief Executive Officer to consider and make amendments to the reports, if required following Local Government Association of Queensland's review.***

Resolution No.: PECS0653

Moved: Cr Lacey

Seconded: Cr Pickels

That the Committee recommends that Council:

1. **Endorses the Isaac Coastal Hazard Adaptation Strategy Phase 4 – Assets at Risk report as prepared by BMT dated February 2021 for submission to Local Government Association of Queensland for approval.**
2. **Delegates authority to the Chief Executive Officer to consider and make amendments to the reports, if required following Local Government Association of Queensland's review.**

Carried

6. INFORMATION BULLETIN REPORTS

6.1 Planning Environment and Community Services Information Bulletin - March 2021

EXECUTIVE SUMMARY

The Planning, Environment and Community Services Directorate Information Bulletin for March 2021 is provided for Committee review.

UNCONFIRMED MINUTES

OFFICER'S RECOMMENDATION

That the Committee:

- 1. Note the Planning, Environment and Community Services Directorate Information Bulletin for March 2021.*

Resolution No.: PECS00654

Moved: Cr Moffat

Seconded: Cr Pickels

That the Committee:

- 1. Notes the Planning, Environment and Community Services Directorate Information Bulletin for March 2021.**

Carried

7. GENERAL BUSINESS

No general business this meeting.

8. CONCLUSION

There being no further business, the Chair declared the meeting closed at 12.17pm.

These minutes were confirmed by the Committee at the Planning, Environment and Community Services Standing Committee Meeting held Tuesday 13 April 2021 in Moranbah.

.....
CHAIR

..... / /
DATE

PLANNING ENVIRONMENT AND COMMUNITY SERVICES

MEETING DETAILS	Planning Environment and Community Services
	Standing Committee
	Tuesday 13 April 2021
AUTHOR	Jacki Scott
AUTHOR POSITION	Manager Strategic and Business Development

5.1

QUEENSLAND CLIMATE RESILIENT COUNCILS PROGRAM

EXECUTIVE SUMMARY

This report seeks to gain Councils support in its early work to support corporate sustainability and resilience by joining the Queensland Climate Resilient Councils (Q CRC) Program, and the appointment of the various Council representations for the program.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Appointsas the Queensland Climate Resilient Councils Program Champion, and appoints as representative(s) of Council for the program.**
- 2. Authorises the Mayor and the Chief Executive Officer to execute the Queensland Climate Resilient Councils Program application form.**

BACKGROUND

The Local Government Association of Queensland (LGAQ) and the Department of Environment and Science (DES) established a partnership in 2016 to fund and implement the Queensland Climate Resilient Councils (Q CRC) program. With the funding ending on 30 June 2022.

The Q CRC program works with Queensland local governments to deliver services and products that will strengthen staff and leadership team skills and capacity to plan for and respond to the challenges and opportunities arising from climate change. 44 of 77 Councils have signed up to the Q CRC Program which includes resource Councils like Central Highlands, Toowoomba, Western Downs, Banana, Rockhampton, Mackay and Whitsunday's.

The Q CRC program was developed following a 2016 a state-wide desktop assessment of councils' governance arrangements. This assessment found an urgent need to strengthen governance practice standards across all indicator areas.

Ten indicators were reviewed and scored according to a practice standard ranging from 'No Data' (score 0) through to 'Advanced' (score 50). The best performing councils achieved 'Basic Practice' level for some indicators, well below the 'Good Practice Benchmark' of Intermediate (30).

Three years from implementation of the program and a follow up assessment identified an 89% improvement in governance practice standards.

The Q CRC program has funding to provide free services to up to 54 out of 77 councils and is open to all Queensland local governments on a first in best dressed basis. Participation in the program must be approved by council's Mayor and CEO.

As a condition of joining the program, councils will receive a free in house briefing with a number of climate specialists. Access to a free detailed governance assessment is strongly recommended, but optional.

WHAT'S INVOLVED

A cornerstone of the program is to assist councils to understand their governance strengths and weaknesses and how they can be improved.

The Q CRC program supports Council through the process without diminishing Council's ability to find its own path.

Councils participating in the Q CRC program receive (among other things) a face to face briefing. Nationally and internationally recognised specialists provide a 2-hour briefing and unique opportunity to discuss how climate changes impact council's and the community's priorities.

The two-hour briefing provides councillors, the executive and project management team up to date information about the implications of climate change on council and the community.

DETAILED GOVERNANCE ASSESSMENTS

A detailed governance assessment (GA) evaluates and rates council's responses against leading practice standards for 10 quantitative and 7 qualitative governance indicators (7 more than the state-wide baseline assessment).

LOCAL GOVERNMENT CLIMATE RESILIENT NETWORK

The Climate Resilient Network is comprised of councillors, CEOs and staff interested in working with the program on the development of tools and resources and peer to peer sharing of knowledge and experiences. The network is the first to receive notifications of new resources and opportunities like sponsorships and project grants.

QUEENSLAND LOCAL GOVERNMENT CLIMATE RISK MANAGEMENT FRAMEWORK & GUIDELINE

Access and support to implement the framework and guidelines should Council decide this methodology to work through as it discovers its own path.

GOVERNANCE COMPARISON PLATFORM

To be completed before the end of the program, the platform is a legacy product enabling councils to continue to assess and record their governance practice improvements and compare their scores with other councils, long after the program ends. The platform will allow councils to find a peer that has scored well in an indicator they would like to improve and enable councils to share documents and lessons learned from their experiences with each other.

REPRESENTATION

Councils participating in the Q CRC have representation at a number of levels. As noted, a condition of joining the program is that the Mayor and CEO endorse joining the program, the Mayor, Councillors, Executives and representatives attend a two (2) hour briefing session. This is the only prerequisite of the program; all other services are optional.

While not a mandatory part of the Q CRC, the writer recommends appointing a Program Champion as well as a further two representatives, to provide oversight, accountability and synergies between the Program, the Corporate Sustainability and Regional Resilience Framework and Corporate Planning processes. Should Councillors not be inclined to self-nominate for either the Program Champion or representative roles, the Director Planning, Environment and Community Services would be the recommended appointee for Program Champion, with the Manager Liveability and Sustainability and Manager Strategic and Business Development recommended for the representative roles.

Given the growing importance of climate variability risk management and governance issues over recent years, and also Council's appetite to grow its reputation as a competent steward of the natural environment generally, the Q CRC program provides a structured, transparent and non-onerous vehicle for achieving that.

IMPLICATIONS

Council's participation in the Q CRC program has little to no cost or other adverse impact on Council, but a strong reputational advantage in demonstrating its transparent and accountable stewardship of Corporate Sustainability and Regional Resilience. This also provides considerable credibility for Council's work in addressing coastal hazards, as well as building a strong platform for the work being undertaken within the Reef Guardian Council Program.

The obligations accepted by Council in executing the Coastal Hazard Adaptation Strategy and action plan to create a climate change policy will be in motion with Council joining the Q CRC program.

The demands on representatives' time is modest – with the two hour briefing session currently being the only time request.

CONSULTATION

Chief Executive Officer

Director Planning Environment and Community Services

Manager Liveability and Sustainability

BASIS FOR RECOMMENDATION

The recommendation is based on Council's Corporate Plan environmental objectives, Organisational Development Plan together with the CHAS action plan and other risk/governance management issues.

ACTION ACCOUNTABILITY

Manager Strategic and Business Development will coordinate the actions to implement the resolution.

KEY MESSAGES

Council's reputation as a competent steward of the natural environment and risk management/governance is supported by its participation in the Queensland Climate Resilient Councils program

Report prepared by:

JACKI SCOTT
**Manager Strategic and Business
Development**

Date: 31 March 2021

Report authorised by:

DAN WAGNER
**Acting Director Planning, Environment and
Community Services**

Date: 8 April 2021

ATTACHMENTS

- Attachment 1 – Queensland Climate Resilient Councils (Q CRC) Program Application Form
- Attachment 2 - Q CRC Flyer

REFERENCE DOCUMENT

- IRC Coastal hazard adaptation strategy and action plan
- Reef Guardian Council Program
- Organisational Development Plan
- Councils Corporate Plan environmental objectives

APPLICATION FORM

This form is for Queensland local governments wishing to participate in the Queensland Climate Resilient Councils (Q CRC) program.

Council's Mayor and CEO must approve the application to participate in the program.

As a participant in the program, councils have access to **free**:

- » Face to Face Climate Briefing;
- » Climate Governance Assessment;
- » Local Government Community of Practice;
- » Climate Risk Management Framework;
- » Leading Practice Resources; and
- » One of 2 Grants to prepare a Climate Risk Management Strategy.

To be eligible to apply for one of 2 grants to prepare a Climate Risk Management Strategy, your council must have received both a Briefing and detailed Governance Assessment prior to the deadline stipulated in the Grant Application Guideline.

Eligibility for a Face to Face Briefing

All Queensland local governments are eligible to apply for a Face to Face briefing.

What happens at a Face to Face Briefing?

The **2 hour** Face to Face Briefing will provide your councillors and the executive management team information about the implications of a changing climate on council as an organisation and on other key areas of interest.

While the briefings are specifically intended for councils' elected members and executive management teams, please speak to us about the opportunity to present to staff. The program team will make every effort to enable a briefing.

The program is accessing national and international specialists from across the country to provide these briefings.

88% percent of councillors receiving a briefing said they had increased their knowledge of climate risks by a great deal or a lot.

At a minimum, each briefing will provide presentations about:

- » Legal considerations;
- » Financial and insurance implications; and
- » Importance of good governance.

Additionally, each council can choose up to two other topics of interest. The program will source an expert to provide the best available information for at least one if not both topics.

We will confirm your council's priority topics ahead of the briefing to select the most appropriate experts.

Additional topics may be selected from the following list:

- » Detailed brief on insurance and insurability;
- » Economic implications;
- » Social considerations;
- » Cultural considerations;
- » Implications to the agriculture sector;

- » Implications and opportunities of a low carbon future;
- » Considerations for infrastructure; and
- » Considerations for public and private assets.

Contact the program manager if council is interested in a different topic.

By applying to participate in the program, council's elected members and executive management team are committing to participating in a 2-hour briefing.

Eligibility for a Governance Assessment

To be eligible for a **free** detailed Governance Assessment, council must either:

- » Have participated in a Q CRC Face to Face briefing; or
- » Demonstrate that its current leadership already understands climate impacts and a commitment to progressing actions to build resilience.

Examples of how a council can demonstrate its current leadership's understanding and commitment include:

- » Council briefings made to council and the executive management team;
- » Development of a council policy or strategy to address implications of a changing climate, future resilience or sustainability (where it includes consideration of future hazards and emissions reduction);
- » Budget allocation to implement an existing policy or strategy addressing the impacts of a changing climate, future resilience or sustainability (where it includes consideration of future hazards and emissions reduction).

What is delivered in a Governance Assessment?

The detailed Governance Assessments will assess and rate 17 governance indicators against world leading practice standards and provide clear recommendations for improvement.

Each Governance Assessment reviews relevant council documents, interviews key staff and surveys council officers to provide the participating council with an in-depth report of findings.

The findings and recommendations will be provided in a static report and through a series of dynamic dashboards on Informed.City™, a visualisation tool developed by Climate Planning, who are recognised leaders in local government climate governance.

Climate Planning will present the results to council and the executive management team, providing an opportunity to explore the outcomes and their implications in more depth.

The Governance Assessments will allow you to compare your council against other similar councils' results in the statewide governance assessment.

To save time, we recommend council applies for both the Face to Face briefing and a Governance Assessment at the same time.

Still have questions?

Please call Ms Dorean Erhart on

07 3000 2202 or 0408 774 495

Email: Dorean_Erhart@lgaq.asn.au or visit <https://qcrc.lgaq.asn.au> for more information.

APPLICATION FORM

Please complete and return to: jessica_upton@lgaq.asn.au

DATE OF APPLICATION:	
COUNCIL NAME:	
CONTACT NAME:	
EMAIL:	
PHONE:	
WISHING TO RECEIVE:	Face to Face Briefing <input type="checkbox"/>
	Governance Assessment <input type="checkbox"/>
	If you are applying without a prior Face to Face Briefing, please attach examples demonstrating current leadership's understanding and commitment – see page 1
MAYOR & CEO APPROVAL:	Confirmed: _____ (Mayor) _____ (Date) <input type="checkbox"/>
	_____ (CEO) _____ (Date) <input type="checkbox"/>
	Signatures required or other evidence e.g. signed briefing or council resolution
	Pending approval <input type="checkbox"/>

FACE TO FACE BRIEFING – Requires full council and council executives

COUNCIL PRIORITY TOPICS: Indicate by numbering in order of preference	<input type="checkbox"/> Detailed brief on insurance and insurability	<input type="checkbox"/> Implications and opportunities of a low carbon future
	<input type="checkbox"/> Economic implications	<input type="checkbox"/> Considerations for public and private assets
	<input type="checkbox"/> Social considerations	<input type="checkbox"/> Implications to the agriculture sector
	<input type="checkbox"/> Cultural considerations	<input type="checkbox"/> Considerations for infrastructure
	PROPOSED DATES FOR FACE TO FACE BRIEFING	
PROPOSED DATES: At least 4 weeks from date of application Ensure full council and executives are available	1.	2.
	3.	4.
	5.	6.

An outlook of change

Last year's Monsoon Trough event impacted 56% of Queensland. The social and economic cost will exceed \$5.68 billion. The event was not only dangerous it was shocking. Half a million head of stock perished. After the flood, mould invaded people's homes. For some, the impacts to their health are lifelong. By the end of March 2019, more than 60,000 people had accessed emergency mental health support. These events are increasing in frequency, severity and diversity.

The financial and insurance sectors are recognising the consequences of a changing climate for Queensland communities and are pricing this risk accordingly.

Corporations and international governments are beginning to divest themselves of fossil fuel and fossil fuel dependent projects and entities. The decisions being made at an international level are flowing down to local level impacts in Queensland.

Queensland local governments need to prepare now to avoid unwanted consequences on local economies, investment, insurability and long-term community sustainability.



All good leaders understand that strong leadership must be supported by strong governance, a healthy organisational culture and capability built on sound knowledge.

Without the right governance arrangements in place, decision-making – particularly in diverse and complex organisations like councils – loses focus, and high priority goals and objectives suffer. Without a healthy culture, opportunities for innovation and step change wither. Without building internal capability and knowledge, councils' empowerment to act remains dependent on others.

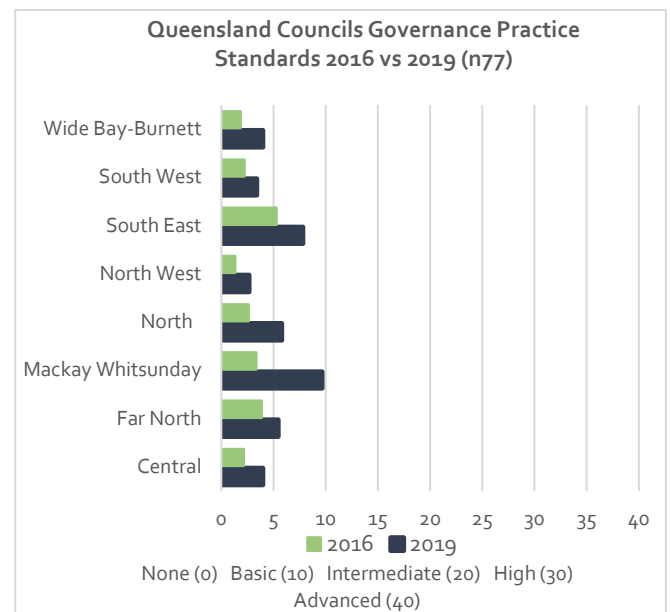
Why join the program?

The Q CRC program is working with Queensland local governments to strengthen internal council decision-making processes and build capability to respond to climate challenges. Currently over half of Queensland's councils are participating in the program.

The program is helping to get councils and their communities **climate risk ready** by:

- Increasing awareness and knowledge of climate risks in councils' leadership;
- Assessing and supporting improved governance arrangements;
- Developing fully accredited training courses;
- Making over 330 resources accessible to all staff in any part of council;
- Delivering a Climate Risk Management Framework and Guidelines that are consistent with international and national best practice standards; and
- Making grants available to councils wishing to develop a Climate Risk Management Strategy.

Since the program started, councils have made an 89% improvement to governance arrangements responding to climate change.



Individual council scores are available on request.

Free services and products

The Q CRC program is offering all Queensland councils that apply, a **free**:

Face to face climate briefing

Councils have an opportunity to discuss the implication of a changing climate on top priorities through a briefing with relevant national specialists.

Each briefing provides your council, information about how changes to your region's climate may impact council's priorities. The experts cover: legal and liability issues; financial risks; and the importance of governance; as well as economic; infrastructure and social considerations if requested.

What councillors are saying about the briefings...

"Great to get a better insight into climate change without the scare tactics. Very informative. Will guide council in a positive way."
McKinlay Shire Council

"Variety of specialists made this a very informative session."
Longreach Regional Council

"Well presented. Obvious concentration of significant knowledge. Good engagement. Excellent presentation. Thank you."

Cassowary Coast Regional Council

Detailed Governance Assessment

A Detailed Governance Assessment rates 17 governance indicators against world leading practice standards and provides clear practice improvement recommendations.

Only publicly available information was considered in the statewide governance assessments, meaning some councils are possibly integrating risks and opportunities more effectively than the results suggest.

Each governance assessment will review available documents, interview key staff, and survey council officers to provide the participating council with an in-depth report of findings and recommendations.

Leading practice resources for councillors and staff

Griffith University has undertaken a stocktake and review of existing national and international resources and tools. With reviews from members of the Local Government

Climate Resilient Network, a tailored package of best available resources and tools have been catalogued by council functional areas, to allow any council member to find resources relevant to their work. The resources are available on the [Q CRC website](#).

Queensland Local Government Climate Risk Management Framework & Guideline

Guided by Queensland local government, key State agency and leading climate expert input, the framework is an integrated nine step process supporting local level climate risk management action planning. Each decision point provides the user with context for why that step is important and the performance outcomes required for success.

The guideline provides detailed information to support local government implementation of the framework in partnership with its key stakeholders.

Grants to pilot development of Climate Risk Management Strategies

The Program will make available **two grants** to pilot the development of a multi-stakeholder climate risk management strategy in their local government area. Check the website for more information.

How to participate

The program is free to join for **all Queensland councils**.

How to apply

Contact Ms Dorean Erhart, Program Manager on:

T: +61 7 3000 2202

M: +61 408 774 495

e: dorean_erhart@lgaq.asn.au

OR

Go to the Q CRC program website at: <https://qcrc.lgaq.asn.au/application-forms> and apply.



MEETING DETAILS

Planning Environment and Community Services

Standing Committee

Tuesday 13 April 2021

AUTHOR

Nishu Ellawala

AUTHOR POSITION

Manager Community Education and Compliance

5.2

ILLEGAL DUMPING AND WASTE SERVICES COMMUNITY SURVEY RESULTS

EXECUTIVE SUMMARY

The purpose of this report is to provide a summary of the Illegal Dumping and Waste Services Community Survey Results for information purposes.

OFFICER'S RECOMMENDATION

That the Committee recommends to Council:

1. **Note and receive the results of the Illegal Dumping and Waste Services Community Survey.**

BACKGROUND

The Illegal Dumping Management and Intervention Plan (the Pilot Plan) was adopted by Council in August 2020. The purpose of the twelve-month Pilot Plan is to reduce the incidence and impact of illegal dumping in the Isaac region by implementing a considered, proactive approach to bring about behavioural change. In actioning the twelve-month Pilot Plan our community was consulted through an online survey. The survey was aimed to explore the community's perception and attitudes towards illegal dumping and to understand the community's knowledge on illegal dumping and reporting, as well as the use of our waste management facilities to help inform the priorities and actions in this strategy.

This report provides a summary of some of the responses to the survey. This is not an exhaustive analysis of each question but a broader report on the survey as a whole and some of the key takeaways. Full results of the survey are on **Attachment 1**.

Survey Highlights

A total of 33 people responded to the survey which was open for approximately four weeks over January and February 2021 through the "Speak Up" website platform. The majority of the submitters were from Clermont and Moranbah followed by Nebo. The survey was loosely split into two separate sections with the first half exploring illegal dumping awareness and the latter half on waste services awareness.

Results from the survey reveal overall 91% of the respondents are aware that illegal dumping occurs in the Isaac Region with 9 % stating "No" (**Refer Attachment 1, Graph 3**). The highest problem areas identified was bushland followed by roadsides, near the back of housing estates, near public bins, waterways and outside waste facilities. Some specific examples included the Town Common, side road to Clermont area and beaches (**Refer Attachment 1, Graph 4**).

Types of waste seen at illegal dumping locations

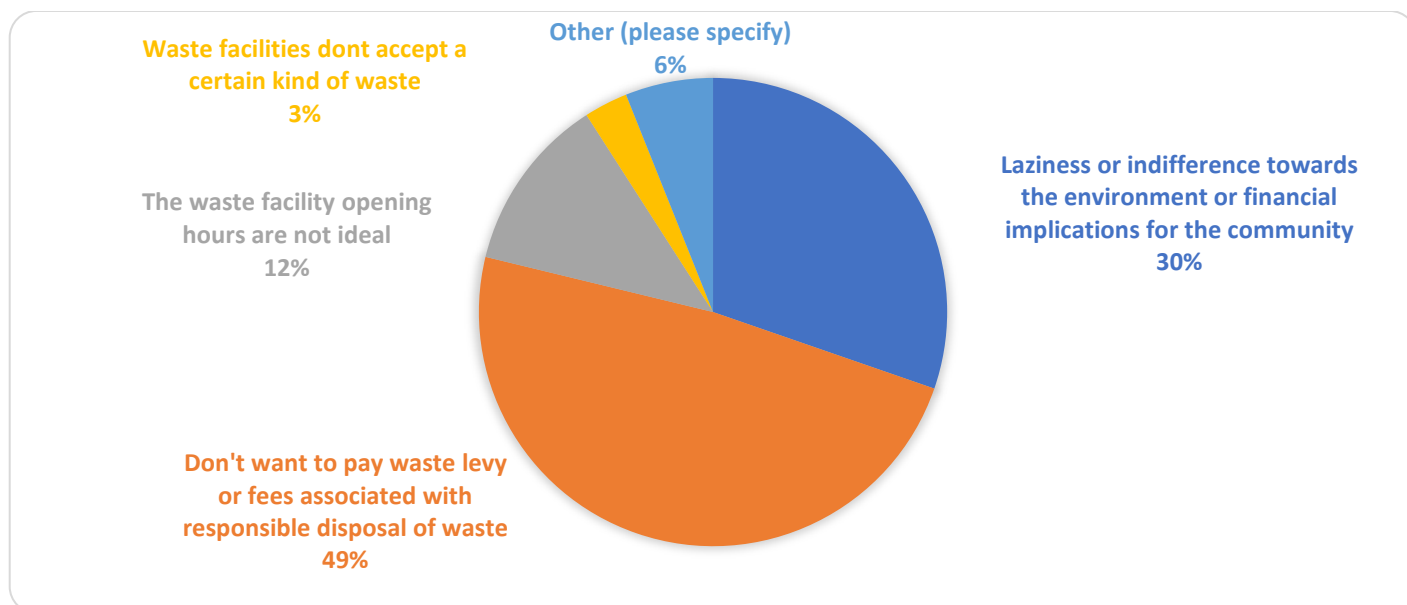
The most common type of dumping found in the region are reported to be tyres, furniture, green waste, household waste, electrical items followed by car body parts, concrete and commercial waste. Respondents who selected “Other” registered the main type of waste observed were whitegoods and mattresses. This corresponds closely with the findings of the situational analyses audit undertaken by Engineering and Infrastructure Services late 2019 in Glenden, Clermont, Middlemount, Dysart and Moranbah.

Quantity of waste seen at illegal dumping locations

With regards to the quantity of waste seen at illegal dumping locations 51 % of the respondent registered one trailer load. The respondents that registered “other” said the quantities vary from only a few tyres to Ute loads or a small pile of green waste to large mattresses/white goods.

Main reason as to why someone might illegally dump

Reasons selected as to why someone might illegally dump, show having to pay landfill fees was the most common reason given. The number of responses were significantly higher for those who did not want to pay waste levy/fees (49%) compared to reasons like laziness (30%), waste facility opening hours (12%) or waste facilities not accepting certain waste (3%). Those who selected “other” stated it is a combination of reasons (levy, laziness, opening hours ect) depending on the area and human attitudes to waste disposal.



Impacts of litter

Generally, the respondents have a strong belief that illegal dumping is unacceptable. The highest concern is regarding the adverse impacts on the environment (45%) followed closely by social (27%), financial impacts (21%). Whilst 4% registered no impacts, other concerns included unsightliness.

Reporting of illegal dumping

Overwhelmingly 73% said they have not reported incidences of illegal dumping with 27% said they had. Nine respondents answered the follow-up question on where they reported the illegal incident to. Three respondents said to Isaac Regional Council whilst four respondents registered the following

- took photos of dumping, showed photos and location of dumping to Isaac Regional Council employees
- Internal referral
- To supervisor
- By verbal discussion with local Council Members X 2

To the specific question on what prevented you from reporting illegal dumping behaviour in the Isaac Region, the responses broadly fell into the following categories.

- Lack of response by Council about the outcome of reported incidents (2)
- Never thought of reporting (2)
- Belief that nothing will be done (1)
- Not knowing the process to report it (1)
- Not knowing if it had been reported (1)
- Lack of evidence about the person who dumped or not witnessing the dumping (4)
- Other comments included comments about the waste disposal fees and dump shop which is outside the scope of the question.

Additional Comments broadly fall into the following categories

- Support for CCTV monitoring
- Enforcement and penalties
- Building local pride
- Waste services education and events
- Supply of bins in parking bays along the highway
- White good and mattress to be included in general waste or curb side pickup
- Remove waste disposal fees
- Introducing a recycling shop at the waste transfer stations

Overall the survey results indicate that there is a good understanding of the illegal status of dumping waste among the general community in the region.

Primary takeaways include:

With regards to illegal dumping:

- ongoing general awareness campaign for illegal dumping and general awareness campaign themes that target the mostly illegally dumped items such as whitegoods, tyres and mattresses.
- Absence of community awareness about Council actions and outcomes in relation to reported incidents.

Waste Services:

- There appear to be low levels of understanding about applicability of the waste levy, access to landfill sites and types of waste and quantities accepted in the general waste bins.

The matters identified above are addressed in the twelve-month Pilot Plan with intervention mechanisms, goals and associated actions through:

- **Remove excuses:** Educate and spread the word to motivate local communities to increase the uptake of responsible waste disposal options.
- **Reduce the rewards:** deny financial benefits.
- **Increase the risks:** of getting caught to discourage irresponsible disposal options.
- **Increase the effort:** make access difficult.
- **Reduce provocations:** not give reasons for people to illegally dump by increasing access to responsible waste disposal options.

As provided in the intervention mechanisms referenced above renewed and periodic targeted education on areas of waste levy, access to landfill sites outlining responsible options for disposal e.g. Waste and Recycling, materials that can be placed in the general waste bin etc will be programmed and addressed by the Pilot Plan.

Community visibility on Council actions in relation to reported illegal dumping investigations and outcomes including publicising successful investigations and penalties are also programmed to be enhanced.

Planning is also currently underway to deliver the Waste Amnesty Day(s) as provided in the Pilot Plan. The localities of Clermont, Dysart, Moranbah, Nebo, Middlemount, Glenden and the Coast. Progress updates will be provided to the respective department standing committees by way of department information bulletins

IMPLICATIONS

Requires ongoing internal liaison and delivery of the Illegal Dumping Management and Intervention Plan (the Pilot Plan) and resurvey at the concluding of the Pilot Plan to determine its effectiveness.

CONSULTATION

- Director Water and Waste
- Manager Waste Services
- Manager Infrastructure, Parks and Recreation
- Community Education and Compliance Department
- Manager Governance and Corporate Services
- Manager Compliance and Integration
- All Divisional Councillors

BASIS FOR RECOMMENDATION

Council is committed to transparent decision making, identifying and managing its risks and continuous improvement.

ACTION ACCOUNTABILITY

Manager Community Education and Compliance in collaboration with Manager Parks and Recreation and Manager Waste Services.

KEY MESSAGES

Responsible disposal of waste.

Report prepared by: NISHU ELLAWALA Manager Community Education and Compliance Date: 30 March 2021	Report authorised by: DAN WAGNER Acting Director Planning Environment and Community Services Date: 8 April 2021
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ATTACHMENTS

- Attachment 1 - Illegal Dumping and Waste Services Community Survey Results

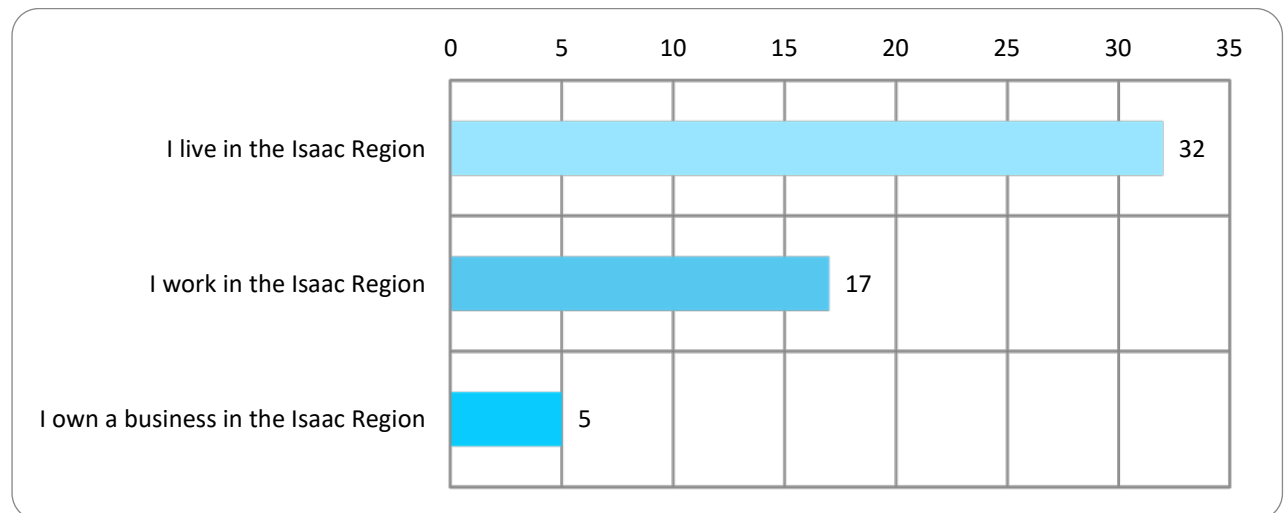
REFERENCE DOCUMENT

- The Illegal Dumping Management and Intervention Plan (the Pilot Plan)

Attachment 1 - Illegal Dumping and Waste Services Community Survey Results

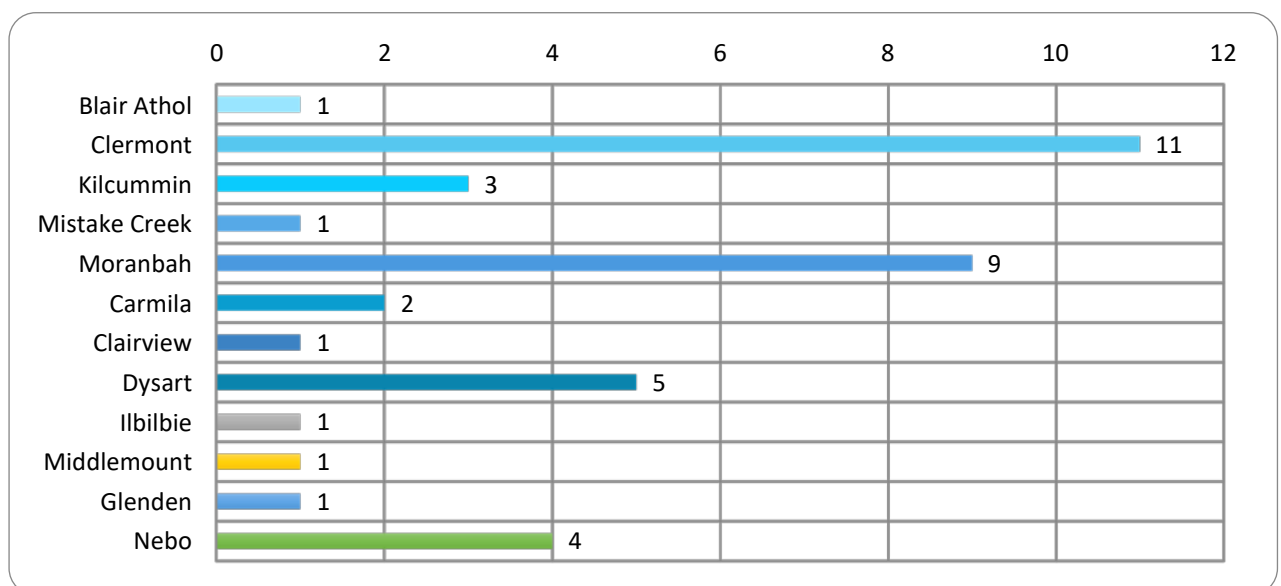
Visitors	56	Contributors	33	CONTRIBUTIONS	33
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1. What is your connection to the Isaac Region?



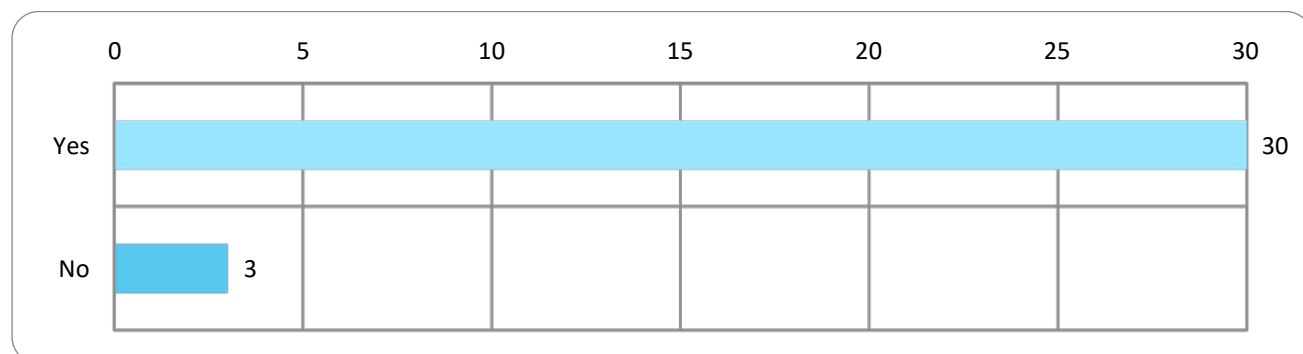
Mandatory Question (33 response(s))

2. Please select the local area/s that relate to you in the Isaac Region



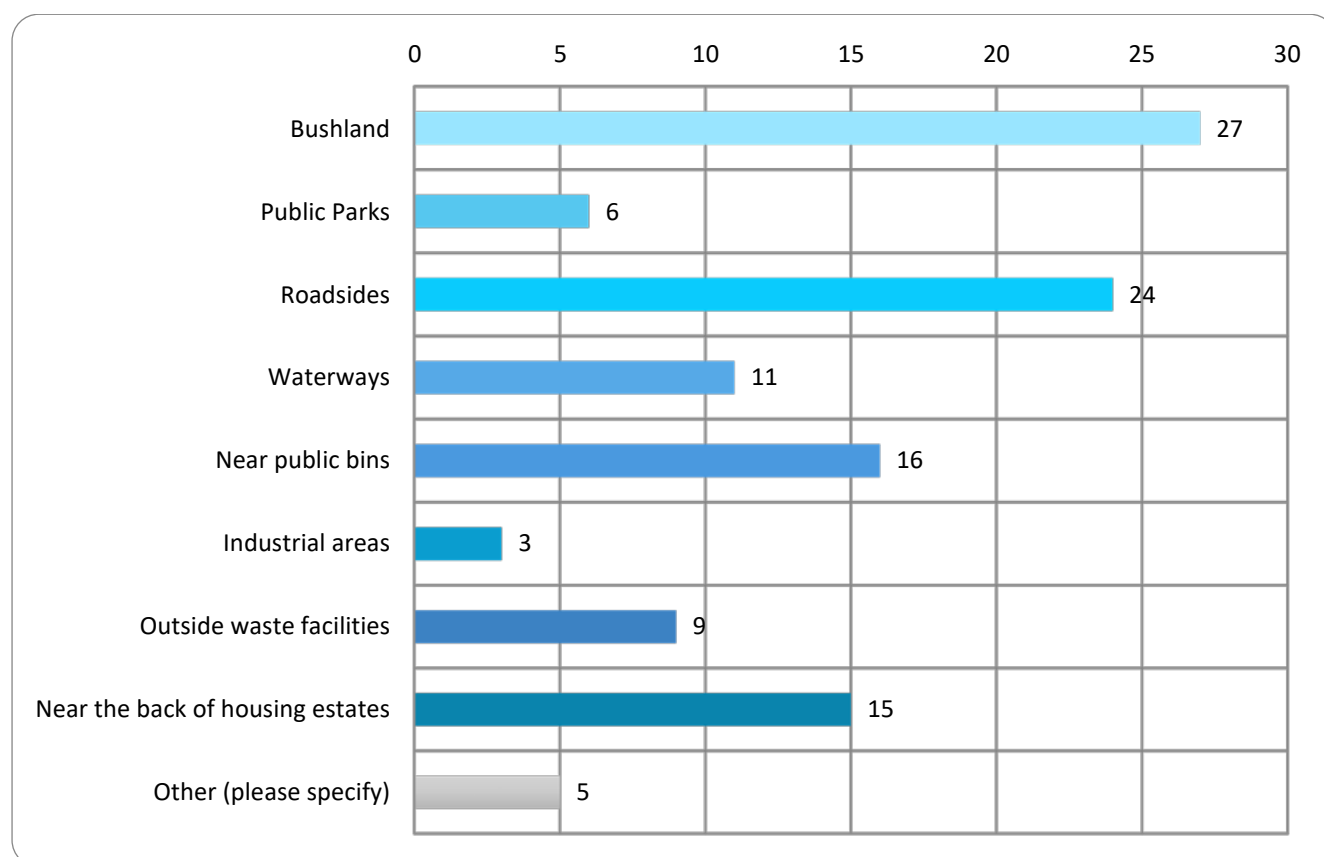
Mandatory Question (33 response(s))

3. Are you aware that Illegal Dumping occurs in the Isaac Region?



Mandatory Question (33 response(s))

4. In your selected local area/s, where have you seen illegal dumping occur? (select all that apply)



Mandatory Question (33 response(s))

Other

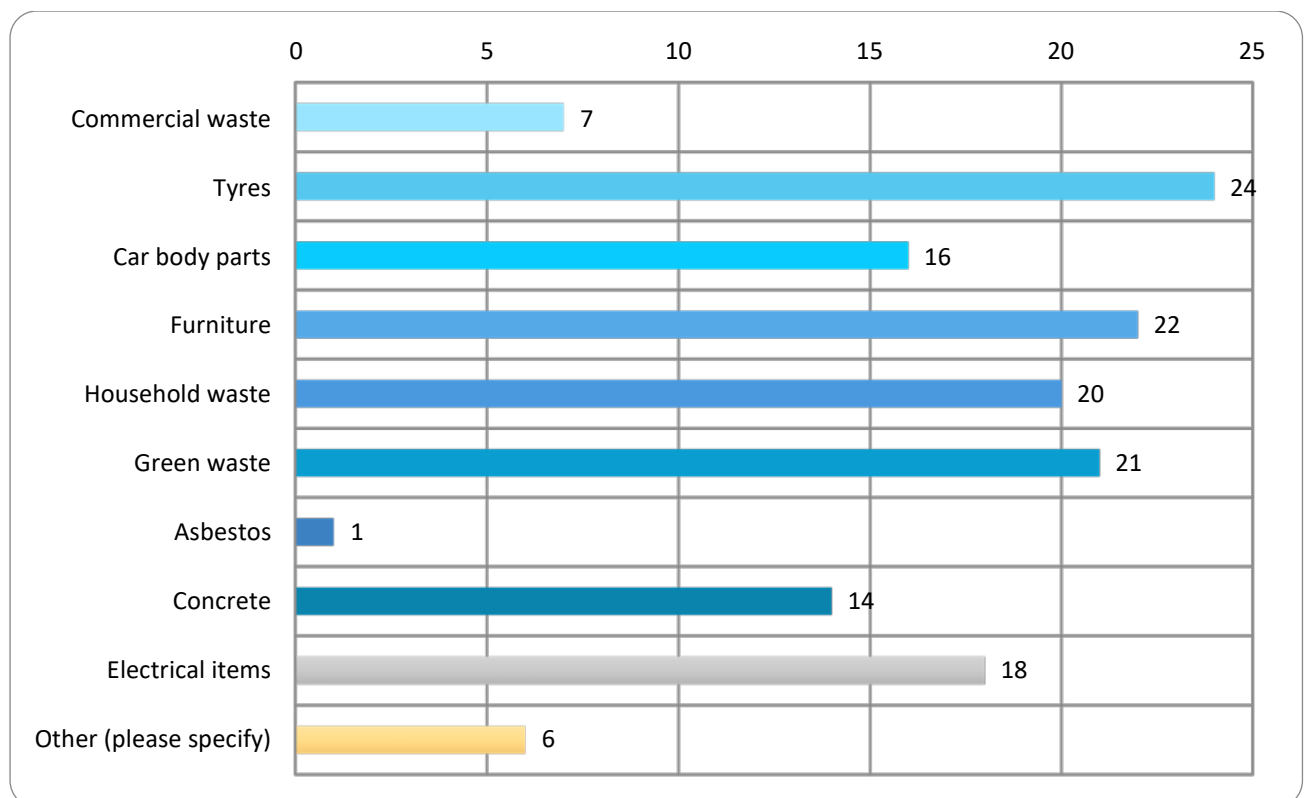
- Beach
- At the end of the local caravan park as well as a drain running from the park into the bush adjoining a creek which runs into the ocean

- On side road going to Clermont
- Have not seen any illegal dumping.

5. If the illegal dumping occurred outside your local area, please describe the area and nature of the illegal dumping that you witnessed in as much detail as possible.

- I have seen it throughout the Isaac region
- Not applicable
- A number of areas in bushland behind the state primary school
- In Moranbah around the industrial estate, behind in the "sands"
- All roadsides where I travel from Clermont to Mackay or Clermont to Rockhampton
- Around bin on side of highway
- Driving around the whole area you can clearly see items dumped in all sorts of places not far from the towns and their local actual waste recovery centres (dump).

6. What type of waste do you see at illegal dumping locations?

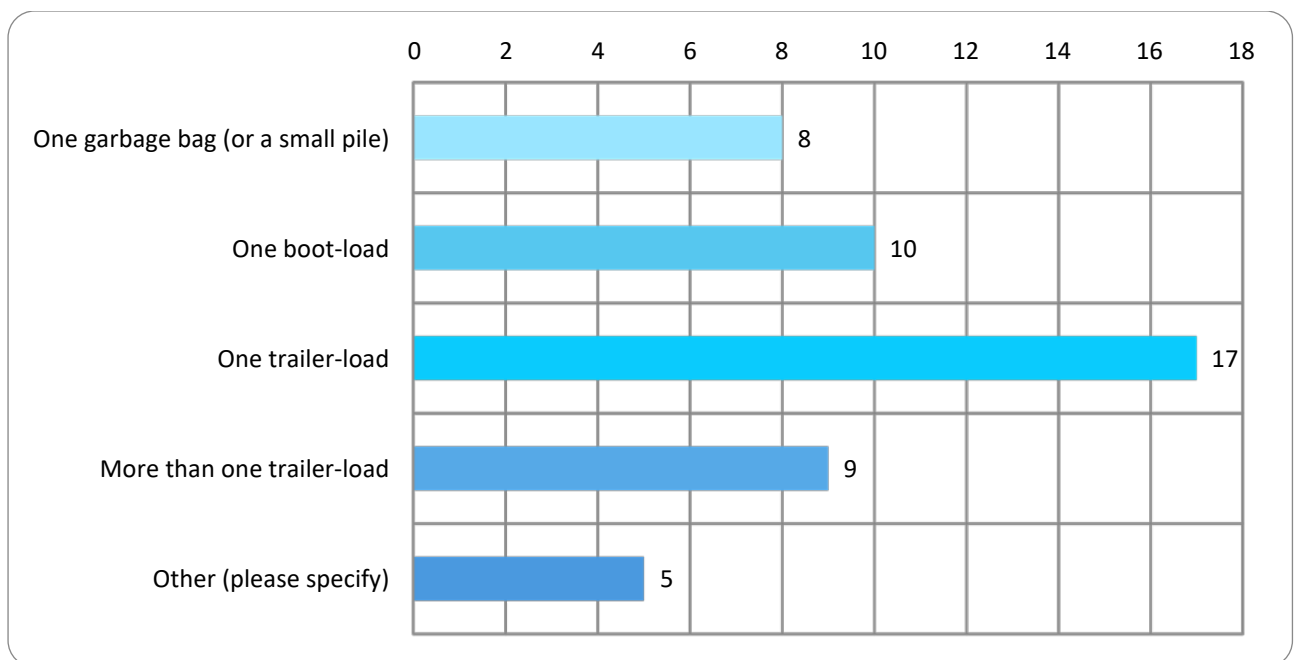


Mandatory Question (33 response(s))

Other –

- Dumped vehicles
- oil, animal carcasses, mattresses
- White goods (fridges, freezers aircons)
- Have not seen any illegal dumping.
- dead animals (Feral Pigs) are common
- Two main items are fridges and mattress

7. In general, what is the quantity of waste you see at illegal dumping locations?

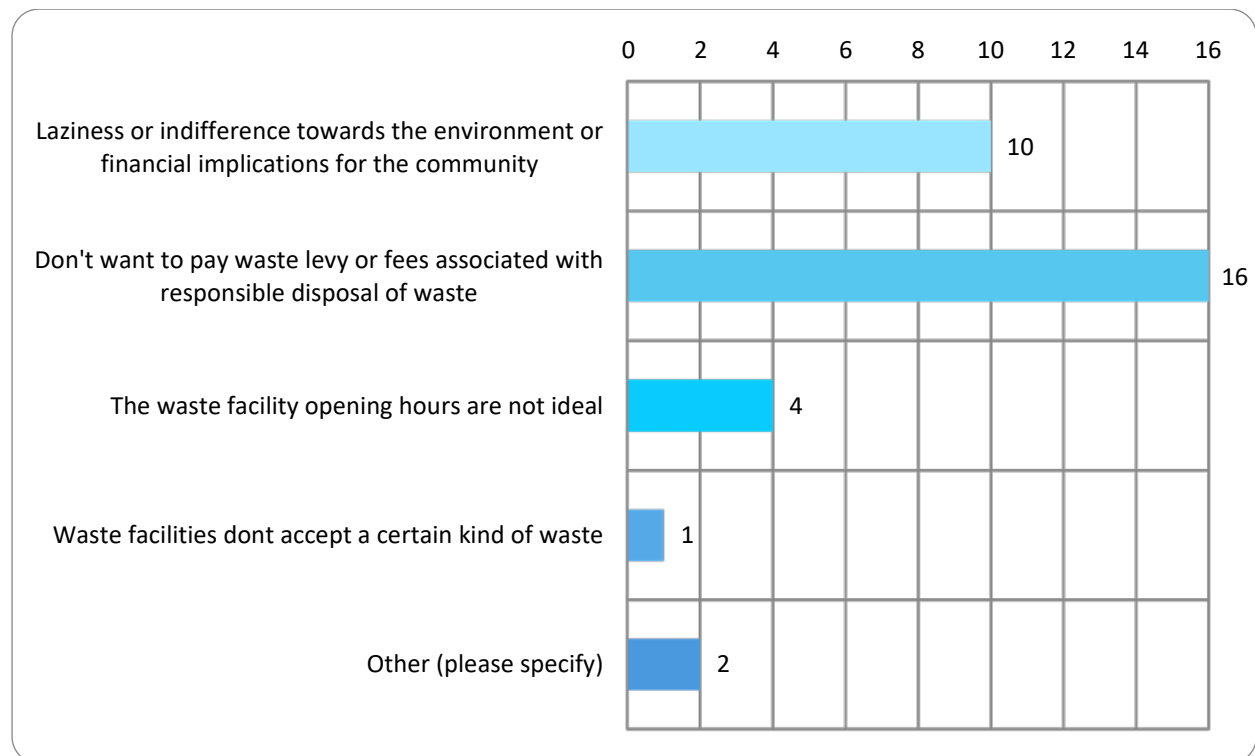


Mandatory Question (33 response(s))

Other

- It's hard to tell. Sometimes it's only a few tyres other times it's Ute loads
- One garbage bag (or a small pile). This can be anything from a small pile of green waste to large mattresses/white goods
- Full sets of 4X4 Tyres, Truckloads of Tree stumps. Heaps of Mattresses
- In many cases the waste was dumped clearly by the means of a truck.
- Have not seen any illegal dumping.

8. In your opinion, what is the main reason as to why someone might illegally dump?

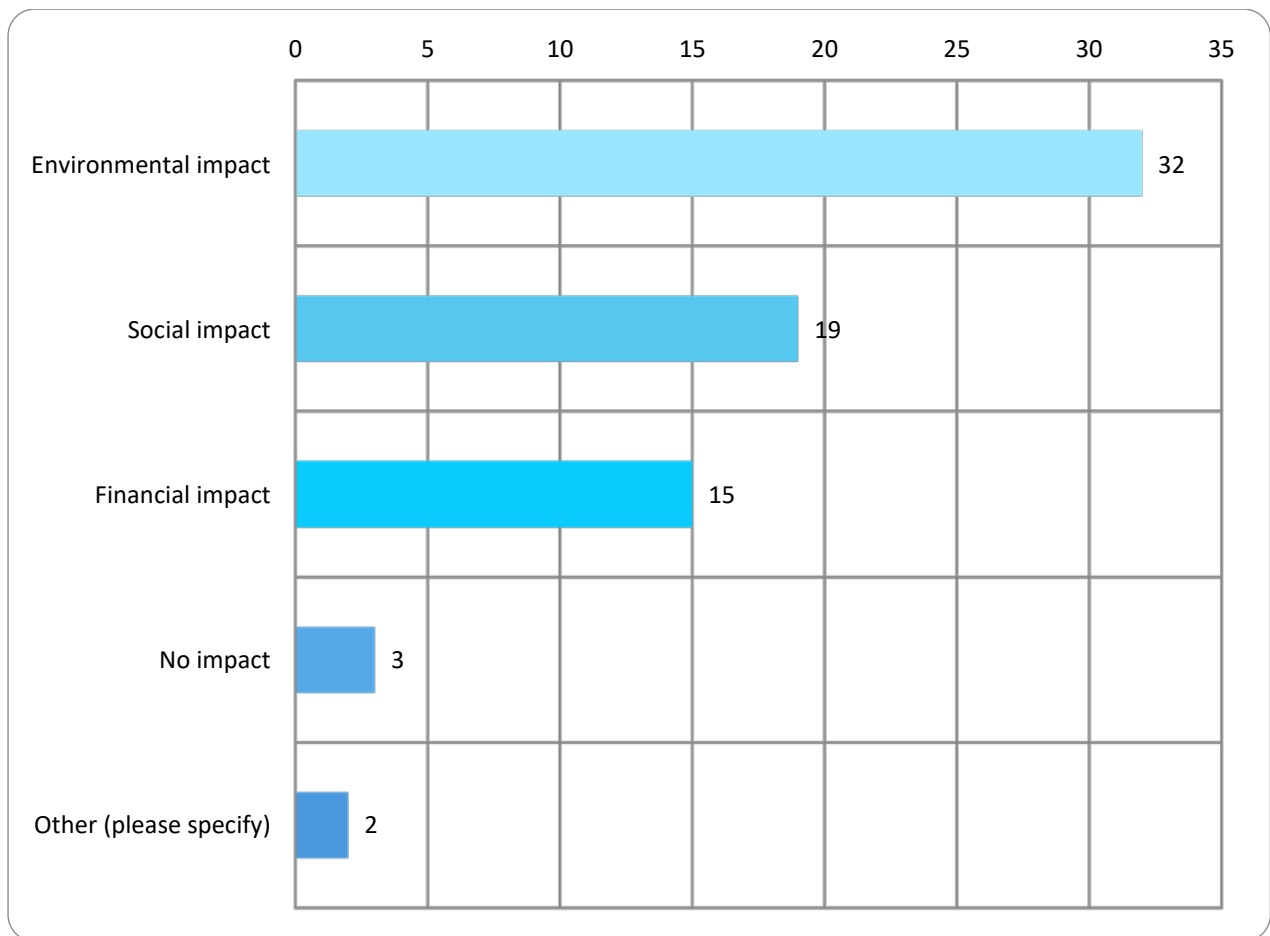


Mandatory Question (33 response(s))

Other

- It is a combination of several of the above points depending on the area & human attitudes to waste disposal
- The general public in the shire have really had enough of having to pay the absolutely ridiculously high fees every time you go to the dump. You are charged for it seems everything that is not general household and green waste. I hear from many a person that are now dumping material not at the council dumps because they have had enough of these high fees. They don't want to do it, but the council has effectively forced them to take this action. The general sentiment in the community, is that everybody is outlaying exorbitant general rates yearly and are now questioning what they are actually getting in return!

9. What impact does illegal dumping have on you and your community?

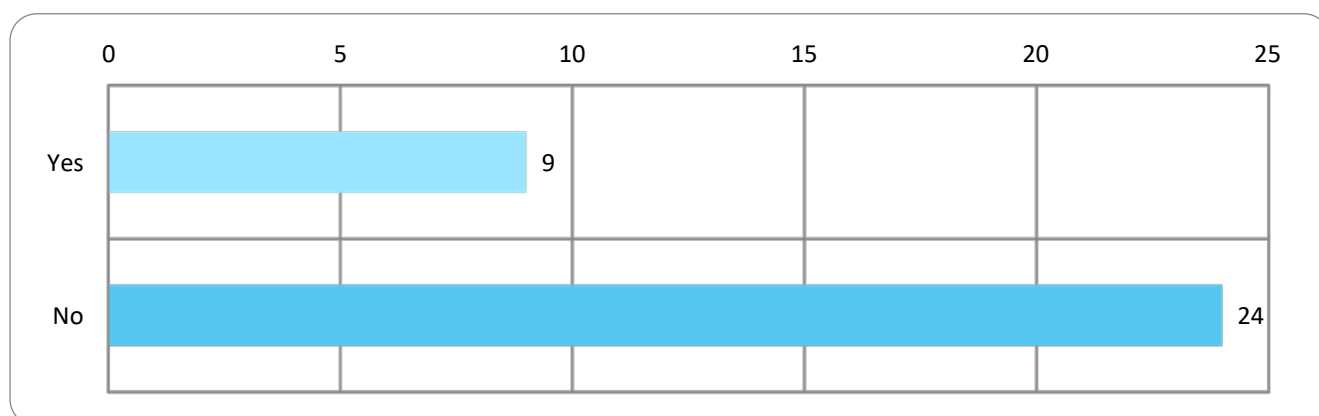


Mandatory Question (33 response(s))

Other:

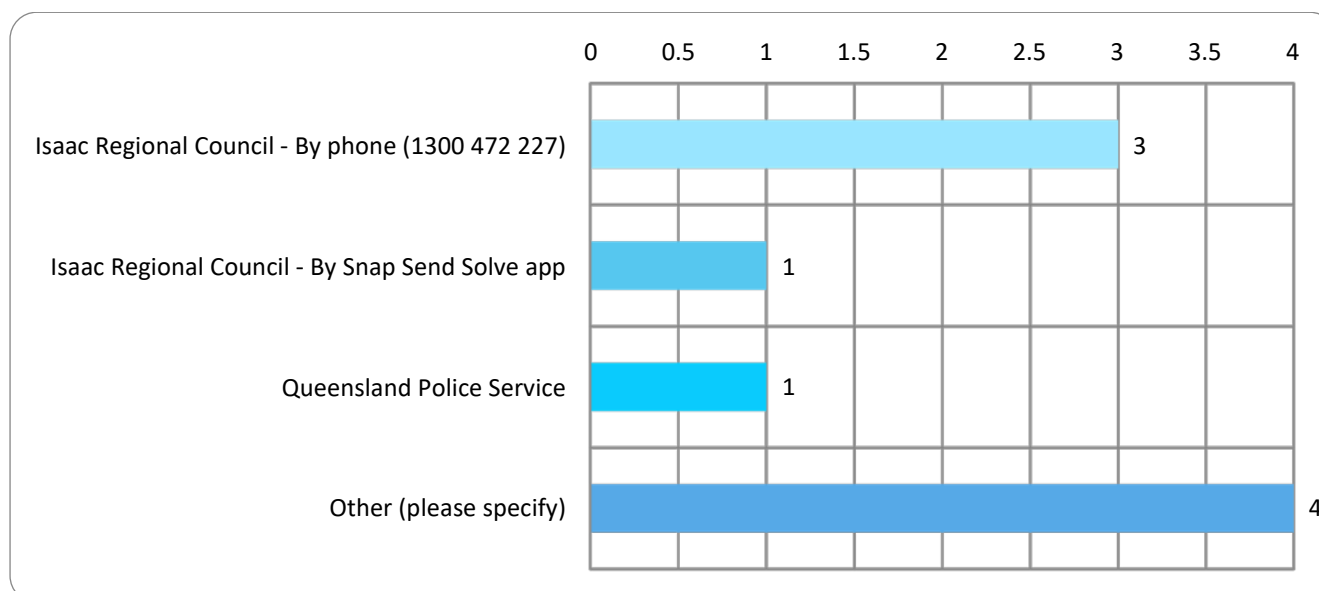
- Our lovely bush land is slowly being turned in to a GHETTO type appearance which impacts on our faith in our local councils to act positively against these lawbreakers
- When there is clearly so much waste dumped around the shire, it really pulls down the image of the whole community. It is a bad look for all the towns and people that live in them. Very few people illegally dump because they are too lazy to go to the dump. Yes, there is always going to be sum people that don't care but the majority of the illegally dumped waste is being left out of the general public's view because most of the people do care of what the town looks like to the broader community.

10. You have ever reported an instance of illegal dumping?



Mandatory Question (33 response(s))

11. If you have reported illegal dumping previously, where did you report the illegal dumping incident to?



Mandatory Question (9 response(s))

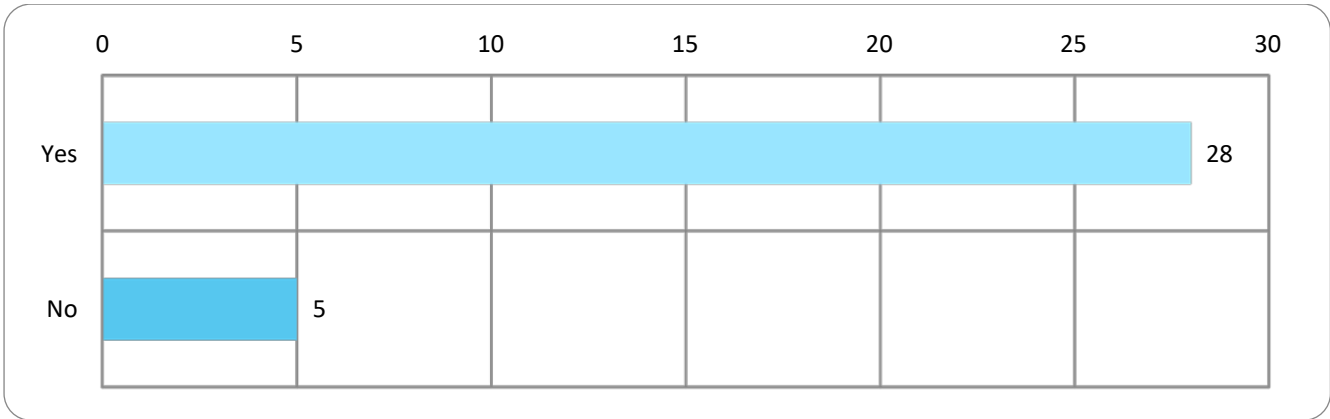
Other:

- I took photos of dumping, showed photos and location of dumping to Isaac Regional Council employees
- Internal
- To my supervisor
- By verbal discussion with local Council Members X 2

12. Is there anything that would prevent you from reporting illegal dumping behaviour in the Isaac Region?

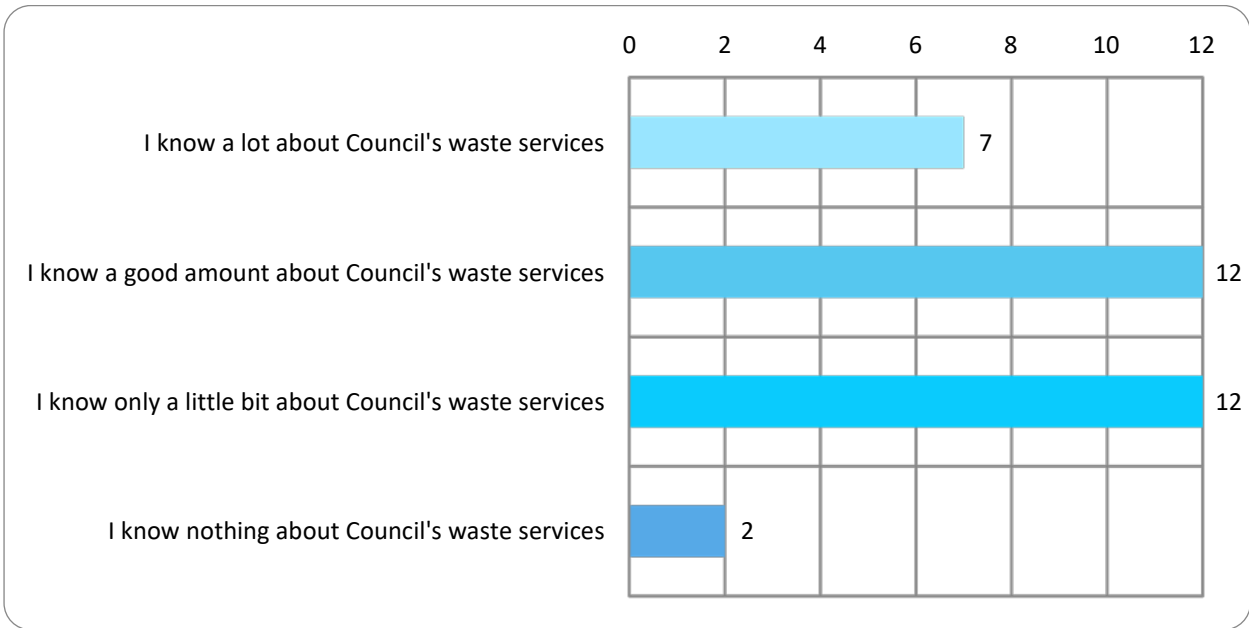
- I have reported previously and requested for information on where to send the video and photographic evidence. My partner has reported several times also and, in each instance, no one has bothered to get back to either of us, so I have stopped reporting as I feel it is a waste of my time.
- No, just never thought to report it
- Knowing if it's already been reported or not
- No if I ever seen someone doing it i would report them
- I don't feel that concerns are always followed up
- Potential belief that nothing will be done
- The council in Clermont dump their 'fill' next to the Clay target club and behind the golf club themselves!
- No happy to report as needed
- Yes, the way the employees at the dump treat people who want to use the facility. We are made to feel we are an inconvenience to them doing their job. Now the new introduction of fees and at their own discretion can dictate to us what is commercial waste from our own homes.
- Cheaper fees
- No, I would report if I had the evidence, number plate etc.
- No. Not being aware of the contact details to report dumping or the process to follow has been the main reason of not reporting previously.
- I have not seen anybody actually dumping illegally
Have trouble giving directions/describing area locations
- I have never seen anyone do it. I didn't realise I could report rubbish I had found.
- Open up the dump shop again we paid good money for a facility that is not being used and you will not let people like me come and buy second hand stuff that is dumped but in Mackay I can buy anything including electrical items the money you would make from the dump shop would cover wages to employ more staff and to cover the cost of the fridges and mattress so the people would bring it in
- What is the point of reporting this dumping, if people are caught and fined, they will just get smarter next time? There is so many places to hide waste in this council, there is no way you could ever have enough hidden cameras and officers enforcing it. Just imagine the added cost to the council actually doing that, with no better results. If you really listen to the community and get a real understanding of why so many new people are now taking part in these dumping practises, the answer to all the issues is so simple. Remove all the dumps fees and the problem will nearly stop overnight. Simply encourage the people to bring their waste to the dump not discourage them. This problem is such an easy one to fix for the council, if they care to listen. By reading the Mayor's latest comments in the local Clermont Rag, she seems set on the law and order approach which I strongly believe to be totally the wrong way to try and solve this ever-growing problem.

13. Are you aware that Isaac Regional Council operates nine (9) waste services facilities across Isaac?



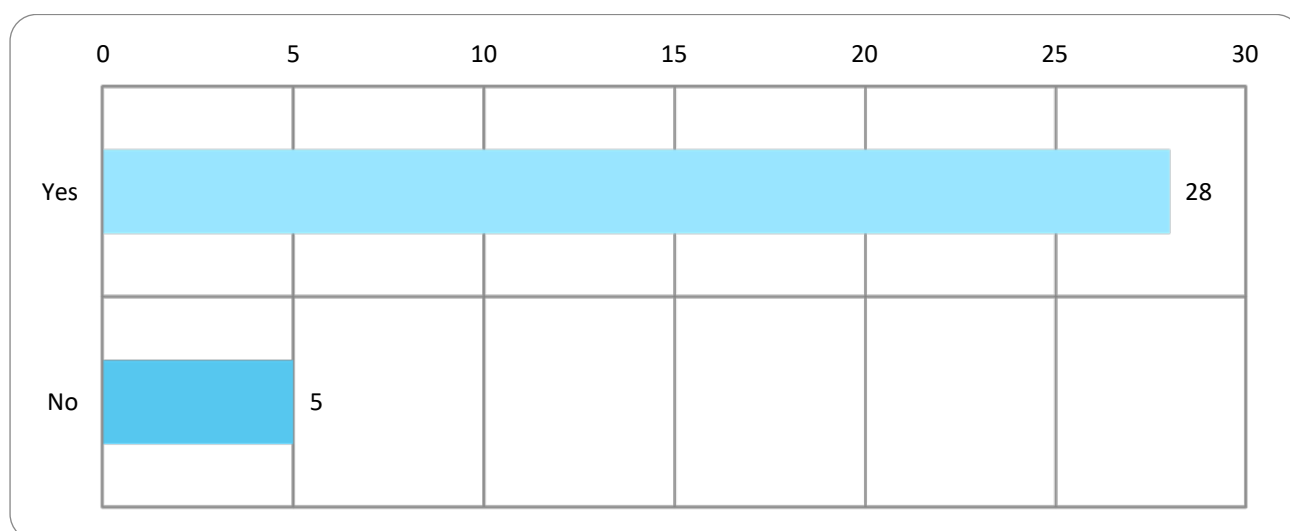
Mandatory Question (33 response(s))

14. How much do you know about Council's services for responsible disposal of waste?



Mandatory Question (33 response(s))

15. Did you know that there are several domestic and commercial items that are free to dispose of and recycle responsibly at Council's waste service facilities?



Mandatory Question (33 response(s))

16. Are there any additional comments or recommendations you may have for Council to improve our waste services?

- Camera's should be installed in places where dumping occurs regularly to try and curb people from illegal dumping
- The Isaac Region is littered with waste, needs to be a major clean up and fines issued to those caught illegal dumping. The roadsides from Nebo to Clermont and surrounds are an eye sore, with most Australians staying at home and travelling, and being enroute for the Tourist Inland Way, would it not be possible to combine a major clean up with the roadside slashing of grass. We need to beautify and take more pride in our region.
- Yes, council needs to put more bins in parking bays along the highway
- Biggest issue in Dysart area is no where you can dispose of old cars. No wreckers or metal merchants that will take old cars. They end up dumped in bush for this reason
- "Longer open hours on the weekends especially.
- Fees for white goods or household/ doing your own renovation rubbish is exorbitant. "
- Better communication around waste services.
- My understanding when it comes to dumped cars is that it depends on if it still has plates and registered and if it is on state or local gov road. Makes it a little confusing.
- Maybe look into opening hours of the waste services.
- I think if a once or twice-yearly council kerb pick-up of unwanted household items may deter the dumping of larger items eg washing machines etc. This practice seems to work in other shires that I've lived in.
- Thank you for addressing this matter
- More awareness on what is allowed at waste services, what does incur a fee and information about any alternative (reuse, reduce, recycle) options that are available in the region.
- "Make it easier for people to dispose of general household items

- Establish a free drop off "recycled shop" area under cover in Clermont for general public access/purchasing"
- I think the council should get more involved with big clean up Australia events (contact all local clubs to organise areas to clean up) and working bees for clean up as well.
- No recommendations, but I do hope that the rates of illegal dumping are reduced in this Region.
- As a rate payer, I know our rates are high enough now, however I think that whitegoods and mattresses should be free as they are large items and they are difficult and costly for council to remove from water ways and the bush. I feel if council did not have as much illegal dumping to retrieve this would help in the cost of degassing of white goods or stripping of mattresses.
- Please add some warning signs and place some cameras in some of our really badly trashed areas and nominate a \$\$\$\$ value fine as well which we hope may be a deterrent (It only needs a couple of fines to be issued and bad news travels fast)
- "Go back to the way it was free domestic dumping for all items
- Open back up the dump shop as I cannot buy treadmills and microwaves scrap steel scrap timber furniture etc these items I re use for hobby projects a lot and am treated badly buy your staff when I come and try to buy used items to reuse and reduce our environmental foot print
- Take a look at Mackay tip shop as I don't buy anything from Moranbah and have no choice but to buy from Mackay now
- It was great when I could go out to the dump shop to find stuff, but I guess that will never be again
- If you would like a sit-down discussion, I would be happy to do that face to face as I have worked in one of the largest land fill sites in NSW
- "I have noticed a lot of people in the Clermont region getting caught out with the dump closing fairly early on the weekends. People have their utes and trailers all loaded up with mainly domestic waste and find the dump closed at 1PM. Most people aren't going to wait until 9AM Monday for the dump to reopen to clean off their waste. Don't need to be too smart to guess where that waste ends up going. My suggestion would be to increase the opening hours particularly on Sunday afternoons. Or what was so wrong about the dumps being open to the public 24-7 and unattended like they all were years ago. Was it such a bad system?
- As I stated earlier, if the council actually encourages the people to bring their domestic and commercial waste to the dump this illegal dumping problem will simply stop. Remove all the dumping fees and the public will do the right thing. Yes, there is waste levy's that council needs to pay, I understand this. Savings can be made by the fact no contractors will need to pay to continually clean up this illegally dumped waste around all the towns. Also, the council should not bother about installing cameras and employing officers to monitor and enforce the fines. This money would be better spent on council actually employing somebody to find markets and buyers for the waste created in this region. Then use all this new money created to offset against all the State Government Waste Levy's. A big business opportunity for council awaits, no need for dump fees for the residences and businesses and best of all the problem of illegal dumping is solved. The Isaac community wins!"
- The more restrictions & price rises for waste dumping are causing people to dump illegally. Council does not understand that if people are told it will cost x amount to use waste facilities, they will just dump in bushland for nothing. Rather ironic that council has been dumping concrete waste etc for years in bushland near Clermont Gun Club and that is acceptable however when the public do it it's a crime?

MEETING DETAILS

Planning Environment and Community Services

Standing Committee

Tuesday 13 April 2021

AUTHOR

Nishu Ellawala

AUTHOR POSITION

Manager Community Education & Compliance

5.3

PROGRESS UPDATE ON THE ILLEGAL DUMPING MANAGEMENT AND INTERVENTION PLAN (THE PILOT PLAN)

EXECUTIVE SUMMARY

The purpose of this report is to provide a progress update on the Illegal Dumping Management and Intervention Plan (the Pilot Plan) and seek an extension to the Pilot Plan delivery timeframes due to extenuating circumstances.

OFFICER'S RECOMMENDATION

That the Committee recommends to Council:

- Note and receive the progress update on the Illegal Dumping Management and Intervention Plan (the Pilot Plan).***
- Endorse the extension of the Illegal Dumping Management and Intervention Plan (the Pilot Plan) delivery by six months from August 2021.***

BACKGROUND

Council adopted the Illegal Dumping Management and Intervention Plan (the Pilot Plan) in August 2020. The purpose of the twelve-month Pilot Plan is to reduce the incidence and impact of illegal dumping in the Isaac region by implementing a considered, proactive approach to bring about behaviour change.

The Pilot Plan outlines five key intervention mechanisms and associated actions to be implemented over twelve months with a review at six months subject to available resources. The purpose of this report is to provide a progress update on the Pilot Plan

A summary of achievement is as follows:

Phase	Completed	Ongoing	Behind schedule	In progress	Deferred
1. Remove excuses: Educate & spread the word to motivate local communities.					
1.1 Media Campaign		✓			
1.2 Develop Education Material		✓			
1.3 Waste industry engagement			✓ **		

PLANNING ENVIRONMENT AND COMMUNITY SERVICES

Phase	Completed	Ongoing	Behind schedule	In progress	Deferred
1.4 Erect Signage		✓			
1.5 Waste Survey	✓				
2. Reduce the rewards: deny financial benefits.					
2.1 Proactive compliance/ Hotspot monitoring		✓			
2.2 Reactive compliance & enforcement		✓			
3. Increase the risks: of getting caught.					
3.1 Strengthen surveillance:			✓	***	
3.2 Community surveillance - Dob in a dumper scheme via Snap Send Solve"		✓			
4. Reduce provocations: not giving reasons for people to dump					
4.1 Engage and consult with the Council to determine the Council's position on incentives for the legal disposal (Gassed white goods, tyres etc)					✓
4.2 Waste Amnesty Day			✓	***	
5. Increase the Effort: Make Access Difficult					
5.1 Identify locations that make access difficult by using cost			✓	***	
5.2 Determine costs of implementing structural approaches			✓		
5.3 Recommend a programme of cost-effective structural actions by way of the 6 months Pilot Action Plan review			✓		

*** behind schedule with some tangible actions in progress

✓ ** behind schedule with no current tangible actions in progress

(a) **Completed Actions (1):** notably, the first of the two illegal dumping and waste services surveys has been delivered. A further survey is programmed at the conclusion of the Pilot Plan.

- //////
- (b) **Ongoing Actions (6):** The media campaign is continuing and evolving. With insights gained from the recent “Illegal Dumping and Waste Services Survey,” the campaign will be further enhanced with targeted messaging on lawful waste disposal options, free disposal options and services, the operation of the waste levy, etc. Other ongoing actions are proactive and reactive compliance/enforcement action and raising community awareness about reporting illegal dumping matters to Council.
- (c) **Behind schedule with no actions in progress (1):** Specifically, the “Waste industry engagement” remain outstanding due to operational resource constraints within Community Education and Compliance Department with four vacancies since January 2021 and a fifth vacancy since March 2021, including the Community Education Officer.
- (d) **Behind schedule with actions in progress (3).** Specifically
- The delivery of the Domestic Waste Amnesty Day(s). An open day with some specific eligibility criteria is planned to be delivered in May 2021 in Waste Transfer Stations at Clermont, Dysart, Moranbah, Nebo, Middlesmount, Glenden, St Lawrence, Carmila and Greenhill.
 - Surveillance Camera Installation is behind schedule due to a delay in the supply of equipment. Council placed an order for three cameras that operate on the mobile phone network and transfer data directly to a nominated email address. The supplier had significant technical issues in the configuration of these cameras and eventually, the supplier informed Council that they are unable to complete the order for these cameras. An alternative product that has end-user configuration capabilities was sourced from another supplier and Council is awaiting the delivery of these devices.
 - Increasing the effort by making access illegal is difficult and is behind schedule. Some preliminary investigative work identified that Council easements behind residential developments or directly adjacent to Council parks /nature reserves are key areas that illegal dumping occurs.
- (e) **Deferred Action (1) -** Engage and consult with the Council to determine the Council's position on incentives for the legal disposal of gassed white goods, tyres etc. has been deferred until the delivery of the Domestic Waste Amnesty Day. Following the delivery of the “Domestic Waste Amnesty Day” an analysis of the types of waste brought into the facilities will be undertaken to make an informed assessment of needs to determine practical and cost-effective incentives.

Refer **Attachment 1** for the full work plan status update.

Compliance and Enforcement highlights

Since the commencement of the Pilot Plan Council has received 29 reports of illegal dumping as tabled below (**Refer Table 1**). On further investigation, it was identified only 16 were within the scope of illegal dumping, and the nine (9) matters are in relation to abandoned vehicles or illegal parking.

The number of reports received also highlighted the need for further community awareness/education about what matters are considered illegal dumping, pursuant to the *Waste Reduction and Recycling Act 2011*, and matters that are deemed abandoned vehicles under separate State Legislation, namely *Transport Operations (Road Use Management) Act 1995*.

The most notable illegal dumping matter investigated in the last six (6) months was the illegal dumping incident at the Moranbah Town Common which outraged the entire community. A total of 15.86 tonnes of waste were found disposed of unlawfully and cleaned up by Council following a detailed investigation. The offenders were identified and Penalty Infringements to a total value of \$8,540 were issued following the investigation.

The total value of infringements issued is \$8,806.00

Matter	Number of Reports
Vehicle-Related – Abandoned Vehicles	9
Illegal dumping Referrals to responsible authority on preliminary investigation.	5 (2 x police 2 x private landowner 1 x Whitsunday Regional Council matter)
Duplicated or subsequent requests with regards to the reported matters	3
Illegal Dumping matters	16 Received 6 Investigation ongoing 10 Investigated and actioned
Investigation Outcomes	
No breach	1
Education awareness	1
Show Cause Notices issued	4 (2 separate reports)
Penalty Infringements issued	5 (2 separate reports for a total value of \$8,806.00)
Offender cleaned up following a Show Cause Notice	1
Complaint cleaned up	2
Council Clean up	4
Cost of Clean up	\$4,087.00

Table 1 - Customer Request & Compliance Data since the commencement of the Pilot Plan

Comparing the above data to the Customer Request & Compliance Data from the last 3 years (**refer Table 2**) indicate an increase in community reporting levels in comparison to last 3 years. Increase in the reporting levels is a positive indication that social norm is being developed around that illegal dumping is unacceptable and reporting.

Period	Number of Customer Service Requests	Penalty Infringement Notices Issued	Resolved through Council clean up
2017/2018	8	5	3
2018/2019	27	3	24
2019/2020	25	1	24
Since October 2021	17	5	4
Total	60	9	51

Delivery of the ongoing and balance of the action items in the Pilot Plan

Given the current officer resourcing constraints experienced by Community Education and Compliance, it is recommended to extend the delivery of the Illegal Dumping Management and Intervention Plan (the Pilot Plan) by 6 months from August 2021 (updated delivery January 2022). This will enable the delivery of the deferred and behind schedule actions listed below along with items to be progressed, to derive the full benefits of the program.

- Waste industry engagement; and
- Engage and consult with the Council to determine the Council's position on incentives for the legal disposal of gassed white goods, tyres etc.
- Action items associated with "Increase the effort making access difficult" action and sub-tasks.

Accordingly, the amended Pilot Plan (Attachment 2) is tabled for consideration.

IMPLICATIONS

There will be financial implications that will be addressed in the 2021/2022 budget.

There will be ongoing internal liaison and service level implications that will be managed as part of the ongoing implementation of the plan.

CONSULTATION

- Manager Waste Services
- Manager Infrastructure, Parks and Recreation
- Community Education and Compliance Department
- Manager Governance and Corporate Services
- Manager Compliance and Integration
- All Divisional Councillors

BASIS FOR RECOMMENDATION

Council is committed to transparent decision making, identifying and managing its risks and continuous improvement .

ACTION ACCOUNTABILITY

Manager Community Education and Compliance in collaboration with Manager Parks and Recreation and Manager Waste Services.

KEY MESSAGES

Responsible disposal of waste.

Report prepared by:	Report authorised by:
NISHU ELLAWALA	DAN WAGNER
Manager Community Education and Compliance	Acting Director Planning Environment and Community Services
Date: 30 March 2021	Date: 8 April 2021

ATTACHMENTS

- Attachment 1 - The Illegal Dumping Management and Intervention Plan (the Pilot Plan) Action Status document
- Attachment 2 - The Illegal Dumping Management and Intervention Plan (the Pilot Plan) with track changes
- Attachment 3 - Illegal Dumping Management and Intervention Plan Communication and Media analytics

REFERENCE DOCUMENT

- The Illegal Dumping Management and Intervention Plan (the Pilot Plan)

ATTACHMENT 1 - THE ILLEGAL DUMPING MANAGEMENT AND INTERVENTION PLAN (THE PILOT PLAN)

1. REMOVE EXCUSES: EDUCATE & SPREAD THE WORD TO INFORM THE COMMUNITY

Education and community engagement are critical steps in combatting illegal dumping and represent the first step in initiating behavioural change. There is uncertainty surrounding community knowledge about the management of illegal dumping and what role they can play in bringing about better outcomes.

The pilot education efforts aim at increasing community awareness with a range of techniques including effective advertising, marketing of and communication about waste collection and disposal services available for residents and businesses and compliance obligations thereby removing this as an excuse for illegal dumping.

Action	Objective	Timeframe	Current Status
<p>Conduct a series of targeted community education campaigns using a local media & signage campaign that:</p> <ul style="list-style-type: none"> - promotes responsible disposal of waste - communicates free waste disposal services - highlights the penalties if caught illegal dumping - highlights the environmental impacts of illegal dumping <p>Deliver targeted education messages to address dumping issues at specific locations.</p> <p>Communicate the biosecurity risks associated with illegal dumping of garden and construction waste.</p> <p>Communicate illegal dumping enforcement outcomes to the community to highlight the risk of being caught.</p>	To initiate and drive behavioural change by removing excuses through raising awareness, sharing information and communicating to a wide audience about littering and illegal dumping.	Commence in September 2020 with intense campaigning for 4 months and monthly education messages thereafter.	<p>Ongoing - media analytics on Attachment 2</p> <p>Current Status – Ongoing</p>
Develop material to raise awareness in the community to show the free waste disposal opportunities.		October 2020	Actions are progressed by both Community Education & Compliance department

Action	Objective	Timeframe	Current Status
Provide the community and industry with targeted guidance about correct disposal options for household waste, garden waste, and construction and demolition waste in local council areas affected by illegal dumping.		November 2020 – November 2020	and Waste Services Department Current Status - Ongoing
Engage the legitimate waste industry, including the generators of priority wastes, to increase their understanding of their responsibilities and the costs of illegal dumping, and generate their support to combat illegal dumping and remove markets for illegal operators.		October 2020 – November 2020	Current Status - Behind schedule and not yet commenced.
Erect signage. Utilise the existing overarching message—Love Queensland. Let's keep it clean and various sub - messages developed by DES for signs and collateral material that target specific behaviours.		December 2020 – January 2021	Signs have been developed and manufactured. Signs have been erected at the identified "Hotspots". The illegal dumping and waste services survey result identified the need for further signage. Hence further signs are programmed to be installed. Current Status - Ongoing
Waste Survey. Public survey - waste services and public awareness		November 2020 June 2021	<ul style="list-style-type: none"> The first planed survey is completed. The second survey will be following the 12-month Pilot Plan delivery Current Status - Stage 1 completed, Stage two Pending

2. REDUCE THE REWARDS - DENY FINANCIAL BENEFITS

Dumpers are financially rewarded for their activities through avoiding the cost of disposal and reducing the effort required for disposal. For businesses that generate large amounts of waste the financial reward generated through illegal dumping can be substantial. Compliance and enforcement are integral tools in the management of illegal dumping to reduce the rewards of illegal dumping. Their use highlights to the broader community and to the offenders that this is behaviour that Isaac Regional Council takes seriously and will take necessary steps to tackle it.

Action	Objective	Timeframe	Current Status
<p>Proactive compliance – Hotspots</p> <p>Hotspots are areas that are susceptible to persistent high levels of littering or illegal dumping.</p> <p>Roll out two hotspot (one rural site & one urban site) projects in partnership with key stakeholders that address specific issues, audiences and/or localities.</p>	To provide strong community engagement and targeted compliance activity.	November 2020 - 2021	<p>Two “Hotspots” have been identified based on the frequency of illegal dumping.</p> <p>1. Moranbah Town Common (at the end of Sarchedon Drive).</p> <p>2. Clermont Reserves of Jeffrey Street, Francis Street, Mac Donald Flat Road, Clermont.</p> <p>Monitoring of these sites are ongoing</p> <p>Current Status - Ongoing</p>
<p>Reactive compliance & enforcement.</p> <p>Conduct reactive compliance and enforcement activity illegal dumping under the WRR Act to escalate the risk of being caught.</p>	Discourage inappropriate disposal behaviours by increasing the risk of being caught.	October 2020 – ongoing	Refer Table below
Matter		Number of Reports	
Vehicle-Related – Abandoned Vehicles	9		
Illegal dumping Referrals to responsible authority on preliminary investigation.	5 (2 x police 2 x private landowner 1 x Whitsunday Regional Council matter)		
Duplicated or subsequent requests with regards to the reported matters	3		
Illegal Dumping matters	16 Received 6 Investigation ongoing 10 Investigated and actioned		
Investigation Outcomes			
No breach	1		
Education awareness	1		
Show Cause Notices issued	4 (2 separate reports)		
Penalty Infringements issued	5 (2 separate reports for a total value of \$8,806.00)		
Offender cleaned up following a Show Cause Notice	1		

Complaint cleaned up	2
Council Clean up	4
Cost of Clean up	\$4,087.00

3. INCREASE THE RISKS: OF GETTING CAUGHT

The decision to commit an offence is influenced by the perceived risk of getting caught and the perceived benefits from the action ('rational choice'). Motive, opportunity, rewards, cost savings and so on can make the crime attractive. These factors change with different situations and thus a crime that may seem worth the risk or beneficial in one instance or place may not appear so at a different time or place. A perceived increase in the likelihood of getting caught deters some offenders from engaging in criminal activity such as illegal dumping. Surveillance can be an extremely effective technique in intelligence gathering, collecting evidence and deterring would-be dumpers.

Action	Objective	Timeframe	Current Status																		
Strengthen surveillance: use surveillance cameras and signs to indicate the area is being watched.	Increase the effort: make access difficult and risk of getting caught & drive positive long-term change in community attitudes and behaviours to prevent litter and illegal dumping.	December 2020	<p>Signs: Postproduction of the signs a format error has been identified and amendments had to be applied to the signs. This is now complete and the installation of the signage at the hotspots is in progress. And will be completed by 9 April 2021.</p> <p>Surveillance Cameras: There were significant delays due to technical issues with the cameras. Alternative cameras have been sourced and the cameras are scheduled to be deployed from April to June for a three-month period.</p> <p>Behind schedule with tangible actions in progress</p>																		
Community surveillance - ‘Dob in a dumper scheme via Snap Send Solve’		Commence in November 2020 and scheduled messaging each month for 12 months	<p>Since the commencement of the Pilot Plan Council has received 29 reports of Illegal dumping as tabled below. On further investigation, it was identified only 16 were within the scope of illegal dumping, and the nine matters are in relation to abandon vehicles or illegal parking.</p> <table><tr><th>Received</th><th>Number</th></tr><tr><td>AH Call</td><td>3</td></tr><tr><td>Councillor helpdesk</td><td>1</td></tr><tr><td>Email</td><td>2</td></tr><tr><td>Email (internal)</td><td>4</td></tr><tr><td>Facebook (internal)</td><td>2</td></tr><tr><td>Phone</td><td>11</td></tr><tr><td>Phone (internal)</td><td>1</td></tr><tr><td>Snap Send Solve</td><td>3</td></tr></table>	Received	Number	AH Call	3	Councillor helpdesk	1	Email	2	Email (internal)	4	Facebook (internal)	2	Phone	11	Phone (internal)	1	Snap Send Solve	3
Received	Number																				
AH Call	3																				
Councillor helpdesk	1																				
Email	2																				
Email (internal)	4																				
Facebook (internal)	2																				
Phone	11																				
Phone (internal)	1																				
Snap Send Solve	3																				
Encourage residents by working with local communities and volunteer groups such as neighbourhood watch, Bushcare groups and Council staff to report instances of illegal dumping in their local area. Residents to be made aware of what constitutes illegal activity and what information they will be required to provide (for example vehicle registration number, vehicle description, date, time and place where the incident occurred etc).																					

Action	Objective	Timeframe	Current Status	
			Snap Send Solve (internal)	1
			Website email	1
			Locality	
			Township	Number
			Moranbah	19
			Dysart	2
			Glenden / Elphinstone	3
			Ilbilbie	1
			Clermont (Kilcummin/Belyando)	2
			Middlemount	1
			Nebo	1

4. REDUCE PROVOCATIONS: NOT GIVING REASONS FOR PEOPLE TO DUMP

In Isaac, the majority of municipal solid waste received at Councils Waste Facilities is free of charge to residents of the region. Items such as gassed whitegoods, tyres, car bodies, gas cylinders which are processed at a cost to Council incur a charge at the time of disposal. Consideration of the types of waste that are commonly found at the various dumping locations shows that waste that incurs disposal cost to residents end up illegally disposed of by dumping. Opportunity to legally dispose of that waste could be considered as a tool to reduce the illegal dumping of that waste.

Action	Objective	Timeframe	Current Status
Engage and consult with Council to determine Council's position on incentives for the legal disposal of those wastes that incur disposal cost to the community. (Gassed white goods, tyres etc)	Reduce provocations: not giving reasons for people to dump.	December 2020	This has been deferred until the delivery of the Domestic Waste Amnesty Day. Following the delivery of the "Domestic Waste Amnesty Day" an analysis of the types of waste brought into the facility will be undertaken to make an informed assessment of needs and practical and cost-effective incentives.

Action	Objective	Timeframe	Current Status
			Current Status - Deferred
A trial of Waste Amnesty Day at selected waste management facilities where charges are waived for chargeable wastes brought in by domestic customer.		January 2021	<p>The delivery of the Domestic Waste Amnesty Day(s) is behind schedule</p> <p>An open day with some specific eligibility criteria is currently planned to be delivered in May 2021 in Waste Transfer Stations at Clermont, Dysart, Moranbah, Nebo, Middlemount, Glenden, St Lawrence, Carmila and Greenhill. Planning in Progress. Delivery April – May</p> <p>Current Status - Behind schedule with tangible actions in progress</p>

5. INCREASE THE EFFORT: MAKE ACCESS DIFFICULT

In most cases illegal dumping takes very little effort. It can take more effort to dispose of waste legally than to dump it illegally. Council can change the balance to make it easier to comply with the law and make it harder to not do so. Many areas continue to experience illegal dumping problems after being cleaned up. Effective structural solutions will increase the effort and risk of being caught thereby deterring offenders.

Structural solutions may reduce accessibility to popular sites for illegal dumping.

Action	Objective	Timeframe	Current Status
Identify locations that make access difficult by using cost- effective structural approaches such as: Lighting, landscaping, revegetation or beautification barriers, such as fences and locked gates, concrete blocks, logs and boulders and earth mounds.	Increase the effort: make access difficult.	December 2020	Actions are behind schedule. Some preliminary investigative work identified that Council easements behind residential developments or

Determine costs of implementing structural approaches.		January 2021	directly adjacent to a Council parks /nature reserve are key areas that illegal dumping occurs. Current Status - Behind schedule with tangible actions in progress
Recommend a programme of cost-effective structural actions by way of the 6 months Pilot Action Plan review		February 2021	

ILLEGAL DUMPING MANAGEMENT AND INTERVENTION PLAN (PILOT) 2020/~~2021~~2022

Presented by:

Community Education & Compliance - Planning Environment & Community Services

Parks and Recreation - Engineering and Infrastructure Services

Waste Services - Water & Waste

>

INTRODUCTION

The Illegal Dumping Management and Intervention Plan (the Pilot Plan) provides a framework to set goals and actions that address illegal dumping motivators to deal with the root causes rather than the results of illegal dumping.

OBJECTIVE

The Plan will provide Council with an opportunity to specifically focus and understand the complexity of dumping behaviours in our community and develop a longer-term strategic approach to:

- Minimise the incidents of illegal dumping in the Region.
- Drive positive long-term change in community attitudes and behaviours to prevent illegal dumping.
- Reduce the social, environmental, health and financial impact of illegal dumping.

OUR STRATEGY

Our strategy is to make illegal dumping less attractive by using the following illegal dumping intervention mechanisms:

- Remove excuses: Educate & spread the word to motivate local communities.
- Reduce the rewards: deny financial benefits.
- Increase the risks: of getting caught.
- Increase the effort: make access difficult.
- Reduce provocations: not giving reasons for people to dump.

SCOPE

The Pilot Plan outlines 5 key intervention mechanisms and associated actions that will progressively be implemented over ~~twelve~~ seventeen months with a review at 6 months subject to available resources. Based on the data collated for the Region the priority areas are:

- Household Waste General Waste
- Household Waste – Whitegoods
- Household Furniture
- Green Waste
- Mattresses
- Construction and Demolition Waste

RESPONSIBILITIES

The responsibility for implementation of key actions has been assigned to the responsible operational and project area/s in:

- Community Education & Compliance - Planning Environment & Community Services
- Parks and Recreation - Engineering and Infrastructure Services
- Waste Services - Water & Waste

FUNDING

The Pilot Plan will be funded within 2020/2021 operational budgets.

THE ILLEGAL DUMPING MANAGEMENT AND INTERVENTION PLAN (THE PILOT PLAN)

REMOVE EXCUSES: EDUCATE & SPREAD THE WORD TO INFORM THE COMMUNITY

Education and community engagement are critical steps in combatting illegal dumping and represent the first step in initiating behavioural change. There is uncertainty surrounding community knowledge about the management of illegal dumping and what role they can play in bringing about better outcomes.

The pilot education efforts aim at increasing community awareness with a range of techniques including effective advertising, marketing of and communication about waste collection and disposal services available for residents and businesses and compliance obligations thereby removing this as an excuse for illegal dumping.

ACTION	OBJECTIVE	TIMEFRAME
Conduct a series of targeted community education campaigns using a local media & signage campaign that: <ul style="list-style-type: none">– promotes responsible disposal of waste– communicates free waste disposal services– highlights the penalties if caught illegal dumping– highlights the environmental impacts of illegal dumping Deliver targeted education messages to address dumping issues at specific locations.	To initiate and drive behavioural change by removing excuses through raising awareness, sharing information and communicating to a wide audience about littering and illegal dumping.	Commence in September 2020 with intense campaigning for 4 months and monthly education messages thereafter.
Communicate the biosecurity risks associated with illegal dumping of garden and construction waste.		
Communicate illegal dumping enforcement outcomes to the community to highlight the risk of being caught.		
Develop material to raise awareness in the community to show the free waste disposal opportunities.		October 2020
Provide the community and industry with targeted guidance about correct disposal options for household waste, garden waste, and construction and demolition waste in local council areas affected by illegal dumping.		November 2020 – November 2020 <u>January 2022</u>
Engage the legitimate waste industry, including the generators of priority wastes, to increase their understanding of their responsibilities and the costs of illegal dumping, and generate their support to combat illegal dumping and remove markets for illegal operators.		October 2020 – November 2020
Erect signage. Utilise the existing overarching message—Love Queensland. Let's keep it clean and various sub - messages developed by DES for signs and collateral material that target specific behaviours.		December 2020 – January 2021
Waste Survey. Public survey - waste services and public awareness		November 2020

REDUCE THE REWARDS - DENY FINANCIAL BENEFITS

Dumpers are financially rewarded for their activities through avoiding the cost of disposal and reducing the effort required for disposal. For businesses that generate large amounts of waste the financial reward generated through illegal dumping can be substantial. Compliance and enforcement are integral tools in the management of illegal dumping to reduce the rewards of illegal dumping. Their use highlights to the broader community and to the offenders that this is behaviour that Isaac Regional Council takes seriously and will take necessary steps to tackle it.

ACTION	OBJECTIVE	TIMEFRAME
Proactive compliance – Hotspots Hotspots are areas that are susceptible to persistent high levels of littering or illegal dumping. Roll out two hotspot (one rural site & one urban site) projects in partnership with key stakeholders that address specific issues, audiences and/or localities.	To provide strong community engagement and targeted compliance activity.	November 2020 - 2021 <u>January 2022</u>
Reactive compliance & enforcement. Conduct reactive compliance and enforcement activity illegal dumping under the WRR Act to escalate the risk of being caught.	Discourage inappropriate disposal behaviours by increasing the risk of being caught.	October 2020 – ongoing <u>January 2022</u>

INCREASE THE RISKS: OF GETTING CAUGHT

The decision to commit an offence is influenced by the perceived risk of getting caught and the perceived benefits from the action ('rational choice'). Motive, opportunity, rewards, cost savings and so on can make the crime attractive. These factors change with different situations and thus a crime that may seem worth the risk or beneficial in one instance or place may not appear so at a different time or place. A perceived increase in the likelihood of getting caught deters some offenders from engaging in criminal activity such as illegal dumping. Surveillance can be an extremely effective technique in intelligence gathering, collecting evidence and deterring would-be dumpers.

ACTION	OBJECTIVE	TIMEFRAME
Strengthen surveillance: use surveillance cameras and signs to indicate the area is being watched.	Increase the effort: make access difficult and risk of getting caught & rive positive long-term change in	December 2020

Community surveillance - 'Dob in a dumper scheme via Snap Send Solve'	community attitudes and behaviours to prevent litter and illegal dumping.	Commence in November 2020 and scheduled messaging each month for <u>12 months to January 2022</u>
Encourage residents by working with local communities and volunteer groups such as neighbourhood watch, bushcare groups and Council staff to report instances of illegal dumping in their local area. Residents to be made aware of what constitutes illegal activity and what information they will be required to provide (for example vehicle registration number, vehicle description, date, time and place where the incident occurred etc).		

REDUCE PROVOCATIONS: NOT GIVING REASONS FOR PEOPLE TO DUMP

In Isaac, the majority of municipal solid waste received at Councils Waste Facilities is free of charge to residents of the region. Items such as gassed whitegoods, tyres, car bodies, gas cylinders which are processed at a cost to Council incur a charge at the time of disposal. Consideration of the types of waste that are commonly found at the various dumping locations shows that waste that incurs disposal cost to residents end up illegally disposed of by dumping. Opportunity to legally dispose of that waste could be considered as a tool to reduce the illegal dumping of that waste.

ACTION	OBJECTIVE	TIMEFRAME
Engage and consult with Council to determine Council's position on incentives for the legal disposal of those wastes that incur disposal cost to the community. (Gassed white goods, tyres etc)	Reduce provocations: not giving reasons for people to dump.	December 2020 <u>December 2021</u>
A trial of Waste Amnesty Day at selected waste management facilities where charges are waived for chargeable wastes brought in by domestic customer.		January 2021

INCREASE THE EFFORT: MAKE ACCESS DIFFICULT

In most cases illegal dumping takes very little effort. It can take more effort to dispose of waste legally than to dump it illegally. Council can change the balance to make it easier to comply with the law and make it harder to not do so. Many areas continue to experience illegal dumping problems after being cleaned up. Effective structural solutions will increase the effort and risk of being caught thereby deterring offenders. Structural solutions may reduce accessibility to popular sites for illegal dumping.

ACTION	OBJECTIVE	TIMEFRAME
Identify locations that make access difficult by using cost-effective structural approaches such as: Lighting, landscaping, revegetation or beautification barriers, such as fences and locked gates, concrete blocks, logs and boulders and earth mounds.	Increase the effort: make access difficult.	December 2020 <u>June 2021</u>
Determine costs of implementing structural approaches.		January 2021 <u>July 2021</u>
Recommend a programme of cost-effective structural actions by way of the 6 months Pilot Action Plan review		February 2021 <u>August 2021</u>

MONITORING & EVALUATION - MEASURE OUTCOMES & DETERMINE FUTURE DIRECTION

OBJECTIVE	PERFORMANCE MEASURE
Remove excuses: Education & spread the word & motivate local communities	<ul style="list-style-type: none"> • Pre and post measurement of illegal dumping stats • Community reporting levels • Public assistance results in successful investigations of illegal dumping. • Public awareness levels of about Council waste services and illegal dumping law as demonstrated by shift to the adoption of acceptable practices of waste disposal
Reduce the rewards: deny financial benefits	<ul style="list-style-type: none"> • Two hotspot projects are delivered in the 12 Months • Each project to provide a pre and post measurement of waste, community attitudes and use of space and intended behaviour towards illegal dumping to determine success. • Site specific data • Hotspot survey • Illegal dumping clean-up costs • Illegal dumping weight / volume • Enforcement Outcomes i.e. Number of PINs issued
Increase the risks: of getting caught.	<ul style="list-style-type: none"> • Hot spot data • Community surveillance data
Increase the effort: make access difficult.	<ul style="list-style-type: none"> • Increase the effort methodology is established. • Site specific data • Illegal dumping clean-up costs • Illegal dumping weight / volume
Reduce provocations: not giving reasons for people to dump.	<ul style="list-style-type: none"> • Site specific data • Illegal dumping clean-up costs • Illegal dumping weight / volume

4 DECEMBER 2020 - FACEBOOK


Isaac Regional Council
 4 December 2020 · 🌐

We're appealing to residents to come forward with any information to the parties involved with an illegal dumping on Middlemount's outskirts.
 Council officers yesterday began investigations at the site between Centenary Drive North and Centenary Drive South following a notification from a member of the public.
 Illegal dumping includes clean-up expenses, costs our community thousands of dollars each year in waste management. Illegal dumping is a crime. Penalties for illegal dumping offences are far more costly than landfill fees.
 For more info >>> <https://bit.ly/3ot4bUR>

Call 1300 ISAACS

Any information to the parties involved with an illegal dumping



1,068
People reached

25
Engagements

Boost Post

Pat Moore, Freddy McDurka and 3 others
 2 shares

Like
 Comment
 Share

Performance for your post

1,068 People Reached

11 Likes, Comments & Shares 📊

8 Likes	5 On Post	3 On Shares
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0 Comments	0 On Post	0 On Shares
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3 Shares	2 On Post	1 On Shares
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14 Post Clicks

1 Photo views	6 Link clicks	7 Other Clicks 📊
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NEGATIVE FEEDBACK

0 Hide post	0 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts

18 DECEMBER 2020 - FACEBOOK


Isaac Regional Council
 18 December 2020 · 🌐

Four people have been fined a total of \$8,540 following a recent illegal dumping at the Moranbah Town Common which outraged the entire community.

Council has issued four offenders penalty infringement notices to the value of \$2,135 each.

A total of 15.86 tonnes - twice the weight of an average elephant or about the same weight as a cruise ship's anchor - has been disposed of.

Mayor Anne Baker praised the great detective work from Council officers and the community's action in reporting illegal dumping activities to 1300 ISAACS.

Read our media release here >>> <https://bit.ly/37um6Vr>



**REPORT ILLEGAL DUMPING
TO 1300 ISAACS**

4,243
People reached

520
Engagements

Boost Post



 Macx Gosling, Jess Ingram and 92 others · 3 Comments · 16 shares

Performance for your post

4,243 People Reached

189 Reactions, comments & shares

146 Like	85 On post	61 On shares
12 Love	10 On post	2 On shares
1 Wow	0 On post	1 On shares
2 Angry	0 On post	2 On shares
12 Comments	3 On Post	9 On Shares
16 Shares	16 On Post	0 On Shares

331 Post Clicks

20 Photo views	31 Link clicks	280 Other Clicks
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NEGATIVE FEEDBACK

0 Hide post	2 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts

21 DECEMBER 2020

**Isaac Regional Council**
21 December 2020 · 🌐

Council has adopted a 12-month pilot plan to examine motivations for illegal dumping in the region.

Mayor Anne Baker said the plan is to deal with the root causes rather than the results of illegal dumping.

"Illegal dumping includes bags of household rubbish and garden waste as well as items such as whitegoods, furniture and abandoned cars," she said.

... See more



ISAAC REGION  **HELP KEEP OUR REGION TIDY**

1,746
People reached

47
Engagements

Boost Post

Matthew Ryan, Marie Dowie and 17 others

5 shares

Like

Comment

Share

🌐

Performance for your post

1,746 People Reached

31 Reactions, comments & shares

24 Like	17 On post	7 On shares
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2 Love	2 On post	0 On shares
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0 Comments	0 On Post	0 On Shares
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5 Shares	5 On Post	0 On Shares
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16 Post Clicks

2 Photo views	9 Link clicks	5 Other Clicks
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NEGATIVE FEEDBACK

0 Hide post	0 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts

29 JANUARY 2021



Isaac Regional Council
 29 January · 🌐

🚫 There has been an increase of illegal dumping in the region and Isaac Regional Council needs everyone's assistance to prevent and reduce this anti-social behaviour.

🚫 These actions impact on our local communities, as well as our open spaces.

🚫 On a larger scale, domestic and commercial waste illegally dumped by the trailer and truck load, leaves the clean-up and costs to others.

🚫 Although most residents do the right thing and dispose of waste responsibly, a small minority of the community dump their waste illegally.

🚫 To help Council better understand and prevent illegal dumping and littering, please take part in our survey via <https://speakup.isaac.qld.gov.au/illegal-dumping-and-waste-...>

🚫 Complete the survey and go in the draw to win one of three \$50 Shop Isaac gift cards.

🚫 Have your say by 12 February 2021!



1,430
People reached

72
Engagements

Boost Post

👍 Like

💬 Comment

➦ Share

📱

🇺🇸 Trysset LeGard, Candice Harrison and 4 others

3 shares

Performance for your post

1,430 People Reached

11 Likes, Comments & Shares

7 Likes	6 On Post	1 On Shares
1 Comments	0 On Post	1 On Shares
3 Shares	3 On Post	0 On Shares

61 Post Clicks

3 Photo views	23 Link clicks	35 Other Clicks
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NEGATIVE FEEDBACK

0 Hide post	0 Hide all posts
0 Report as spam	0 Unlike Page

Reported stats may be delayed from what appears on posts

MEETING DETAILS	Planning Environment and Community Services
	Standing Committee Meeting
	Tuesday 13 April 2021
AUTHOR	Daniel Wagner
AUTHOR POSITION	Manager Liveability and Sustainability

5.4

CONTAINER REFUND SCHEME UPDATE

EXECUTIVE SUMMARY

This report seeks to update Council on the status of container refund scheme issues across the Isaac Region.

OFFICER'S RECOMMENDATION

That the Committee recommend that Council:

- 1. Note and receive the updates provided on the container refund scheme.***
- 2. Note a future report will be presented to Council in order to endorse preparation of a major amendment to the Isaac Regional Planning Scheme 2021.***

BACKGROUND

On 26 February 2019, Council considered a report on the container refund scheme which contained discussion papers prepared by the then Manager Environmental Services and the then Manager Planning and Land Development. Following consideration of the report, Council resolved (resolution no. 5853) as follows:

That Council:

- 1. Receive and note the discussion paper and planning work.*
- 2. Endorse, based on the Planning, Environment and Community Services Standing Committee's discussion, the following principles for dealing with the location of the container collection points;*
 - i. To regard this use (up to a six metre shipping container size receptacle) as an ancillary use on land with a commercial or industrial designation.*
 - ii. Promptly identify sites (public or private) for the location of these facilities.*
 - iii. Promptly develop a code of practice (dealing with amenity, access and housekeeping issues) for use of these facilities on these sites in collaboration with the container supplier and operator, RE Group to be presented to Council at the April 2019 Ordinary Meeting.*

No actions have been undertaken to further this resolution.

This report seeks to provide an update on the current issues and regulation framework and seeks confirmation of Council position in regulating these matters through the planning framework.

Current status

It is understood there are four collection points operating in the Isaac Region, namely:

- Moranbah Leagues Club, Moranbah
- Jolly Collier Hotel, Dysart
- Grand Hotel, Clermont
- Middlemount Hotel, Middlemount

It is understood these collection points are similar in size and scale to a charity bin or small skip rubbish bin (4m³ approximately) and are operated by Container Exchange (QLD) Limited, a not-for-profit organisation created to establish and run the Containers for Change scheme in Queensland.

These locations appear to be market driven, without any strategic intent from Council or the provider in their location. The initial site chosen for Moranbah was the Black Nugget Hotel, however following complaints regarding litter, Container Exchange (QLD) Limited chose the current location. This move coincided with a change of contractor and collection methodology which resolved the litter problems.

Current issues

Council has not received any recent reports or complaints of littering around the collection points, overflow of bins or other matters of concern.

A recent enquiry has been received regarding installation of a large container collection point at Clermont State School. The proposal is the size of a shipping container (33m³).

There is some evidence that the Containers for Change Scheme has been popular in the Isaac Region. There has been a sustained 19% drop in the tonnage of recyclables being collected in Council's kerbside recycling collection service since the scheme was introduced.

On a strategic level, the Planning Environment and Community Services directorate is developing an Environment Policy, as well as a Corporate Sustainability and Regional Resilience Framework, which will provide support for recycling and waste reduction initiatives.

Development assessment framework

The Queensland Government introduced temporary measures upon commencement of the container refund scheme in Queensland to allow for establishment of collection points without planning approval in industry and commercial zones. Those parties seeking continued exemption from planning approval needed to register their collection facility by 1 May 2019. No Isaac Region locations have such an exemption.

Isaac Regional Planning Scheme 2021

Container refund collection points would be defined as a utility installation under the Isaac Regional Planning Scheme 2021.

The planning level of assessment for a utility installation varies across each zone in the scheme, as follows:

Zone	Level of assessment
Low density residential Low-medium density residential Centre Recreation and open space Community facilities Emerging communities Rural residential Specialised centre Township	Accepted development – if undertaken by a public sector entity and where the development footprint is less than 500m2. Otherwise, impact assessable development
Industry Industry investigation Minor tourism Rural	Accepted development – if undertaken by a public sector entity Otherwise, code assessable development
Environmental management and conservation Limited development	Code assessable development
Special purpose	Accepted development

It is understood the settings in the planning scheme do not clearly reflect Council's intent from its 26 February 2019 resolution.

Containers Exchange (QLD) Limited would be considered a functional public entity as the appointed operator for the Containers for Change scheme under the *Waste Reduction and Recycling Act 2011*.

Accordingly, a facility under the Containers for Change scheme with a footprint up to 500m2 would not require planning approval in most urban zones and in the rural zone, and no accepted development standards or requirements would be able to be imposed.

Moranbah Priority Development Area (PDA)

The Moranbah PDA development scheme defines the use as a utility installation and is code assessable in all zones within the PDA.

Building works

Requirements of the *Building Act 1975* -would need to be adhered to by proponents seeking to facilitate development of container refund facilities.

Recommended intent and approach

In reviewing the issues and current matters at hand, a review of Council's position and intent is recommended, to ensure policy settings allow for the increased opportunities for container recycling, whilst ensuring community amenity standards are maintained.

Noting that some collection points can be rather small (less than 4m³) with impacts of small facilities generally anticipated to be no greater than a commercial waste bin or charity collection bin, a scaled approach to regulation is recommended.

An increase in the number of collection points will minimise risks of site overflow and maximise opportunities for community participation in the scheme.

Up to 4m³ – accepted development in all zones

Up to 35m³ – accepted development subject to requirements in centre, specialised centre, industry, community facilities, open space and recreation, and township zones. Requirements such as site management, access, appearance and hours of collection by heavy vehicles can be built into the accepted development requirements.

Otherwise code assessable development (in all zones).

Options

A number of options are available to Council to progress its intent in the planning system, including:

- Undertaking a planning scheme amendment to facilitate a size-limited utility installation (waste management service – container recycling) as accepted development (subject to requirements) in a range of zones, noting that the prevalence of the facilities may limit potential overflow of facilities
- If council deems the matter to be of urgent concern, and there is significant risk of serious adverse cultural, economic, environmental or social conditions happening in the local government area, it can seek approval from the state to adopt a temporary local planning instrument (TLPI).

Given the limited recent occurrences of issues with the current sites in the Isaac Region, a scheme amendment approach is recommended. It is anticipated this matter could be addressed in an amendment package seeking to address a number of other issues relating to the efficiency of the development assessment process under the new scheme.

IMPLICATIONS

The proposed approach provides a measured way of ensuring larger-scale facilities are appropriately regulated, while small scale sites are able to increase in their prevalence and attractiveness in their use.

The proposed approach is supported by the draft Environment policy in that it encourages recycling of materials that would otherwise end up in landfill.

CONSULTATION

- Manager Waste Services
- Manager Community Education and Compliance

BASIS FOR RECOMMENDATION

The recommendation furthers the objects of the *Waste Reduction and Recycling Act 2011*, particularly about upholding Council's shared responsibility between government, business and industry and the community in waste management and resource recovery.

The proposed measures can be facilitated under the requirements of the *Planning Act 2016*.

ACTION ACCOUNTABILITY

Manager Liveability and Sustainability to prepare planning scheme amendment package for consideration of Council.

KEY MESSAGES

Council is taking a proactive approach to facilitating opportunities for waste reduction and container recycling. Increased prevalence of facilities will increase community use and benefits of the program.

Report prepared by: DAN WAGNER Manager Liveability and Sustainability Date: 23 March 2021	Report authorised by: JEFF STEWART-HARRIS Director Planning Environment and Community Services Date: 23 March 2021
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ATTACHMENTS

- Nil

REFERENCE DOCUMENT

- *Planning Act 2016*
- *Economic Development Act 2012*
- *Waste Reduction and Recycling Act 2011*
- Containers for Change website

MEETING DETAILS	Planning, Environment and Community Service
	Standing Committee
	Tuesday 13 April 2021
AUTHOR	Jana Hesketh
AUTHOR POSITION	Manager Community Engagement, Programs and Events

5.5

MOVE IT NORTH QUEENSLAND FUNDING APPLICATION

EXECUTIVE SUMMARY

This report seeks Council's approval to submit a funding application to the North Queensland (NQ) Sports Foundation for 'Move It NQ' pilot programs, to be delivered in Middlemount and on the Isaac Coast in the 2021-2022 financial year should the application be successful.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve the submission of a funding request to the North Queensland Sports Foundation for \$10,000 for Move It NQ programming, to be delivered in Middlemount and on the Isaac Coast in the 2021-2022 financial year; pending a successful application outcome.**
- 2. Authorise the Chief Executive Officer to negotiate, vary and execute the associated funding agreement between the North Queensland Sports Foundation and Isaac Regional Council.**

BACKGROUND

Move It NQ is a project of the North Queensland Sports Foundation (NQS), aimed at supporting healthier and active lifestyles. Through the successful development of evidence-based strategies and delivery of community physical activity programs across North Queensland, Move It NQ has become a leader in driving health-related outcomes across the region.

Through the program, NQS and their funding partner, North Queensland Primary Health Network (NQPHN) provide funding to partner LGAs to deliver physical programming aimed at increasing participation in sport and active recreation. The target audience for Move It NQ programs are groups who are not currently engaging in physical programming.

Through discussions with the NQPHN and NQS, it was established that Isaac is a target LGA for the Move It NQ program due to our regionality and limited access to physical programming. It was identified that two communities and target groups are in significant need of programming; this is Senior Citizens on the Isaac Coast and Resource Sector workers and families. Through internal discussions, it was decided that a focus community for a pilot program targeting the resource sector would be Middlemount due to having a lower level of available programming within community.

With locations of delivery established, a brief survey will be conducted with the target groups to identify the types of physical programming that will be of most interest. The survey will also seek input on the time of program delivery most suitable, the locations of choice and whether participants would be willing to pay a fee

to attend. Given connectivity issues, particularly on the Isaac Coast, paper survey forms will also be developed in addition to rolling out the survey on Speak Up Isaac.

Following community input and final program design by the Engaged Communities team, a funding application for \$10,000.00 will be submitted to NQSF in early June 2021. The application seeks detail on evidence for community demand, need, planned promotion and a proposed budget. Council's in-kind contribution via staff time and promotion will be considered as our contribution to the program and no cash co-funding component is required.

If the application is successful, funds will be split equally between the programs in Middlemount and on the Isaac Coast. It is proposed that the delivery of the programs is outsourced in the first instance to an Isaac-based provider or suitably qualified community organisation. If unavailable, out-of-region providers will be sourced.

The funding from NQSF covers costs for the delivery of Move It NQ programming in the 2021-2022 financial year. There is no guarantee of further funding following the pilot program so consideration will need to be given to the future of the programs should they be deemed valuable.

IMPLICATIONS

Financial

Should the application to NQSF be successful, \$10,000.00 of funds will be available for delivery of Move It NQ programming in the 2021-2022 financial year. This will be split equally between program delivery in Middlemount and on the Isaac Coast. The majority of funds will be directed to program facilitators with a smaller portion of the funding covering paid advertising/promotion and venue hire costs (if applicable). Council's contribution will be staff time and promotion on Council controlled channels. No cash co-funding amount is required.

The funding from NQSF covers costs for the delivery of Move It NQ programming in the 2021-2022 financial year only. There is no guarantee of further funding following the pilot program so consideration will need to be given to the future of the programs should they be deemed valuable.

Benefits

- Access to free or low-cost physical programming provided to smaller communities where local offerings are currently limited.
- Program will provide opportunity for greater wellbeing through movement and social connection with facilitators and other participants.
- Physical activity provides numerous benefits: weight management, increased bone density, stronger heart and lungs and a reduced risk of a number of chronic diseases.

CONSULTATION

Internal

- Councillor Division 7
- Councillor Division 8
- Manager Engaged Communities

- Coastal Communities Relations Officer
- Community Relations Officer (Middlemount/Dysart)

External

- Chief Executive Officer, North Queensland Sports Foundation
- Program Coordinator, Move It NQ
- Area Manager, North Queensland Primary Health Network
- Program Officer, North Queensland Primary Health Network

BASIS FOR RECOMMENDATION

Move It NQ programming delivered in Middlemount and on the Isaac Coast will be of great benefit to the target groups, increasing the physical and mental wellbeing of participants.

ACTION ACCOUNTABILITY

The Manager Community Engagement, Programs and Events will oversee the submission of the Move It NQ funding application to the North Queensland Sports Foundation.

KEY MESSAGES

Isaac Regional Council is committed to creating a healthy and active region.

Report prepared by: JANA HESKETH Manager Community Engagement, Programs and Events Date: 31 March 2021	Report authorised by: DAN WAGNER Acting Director Planning, Environment and Community Services Date: 8 April 2021
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ATTACHMENTS

- Nil

REFERENCE DOCUMENT

- Nil

MEETING DETAILS	Planning Environment and Community Services
	Standing Committee
	Tuesday 13 April 2021
AUTHOR	Jim Hutchinson
AUTHOR POSITION	Manager Engaged Communities

5.6 ISAAC ARTS AND CULTURAL ADVISORY COMMITTEE MINUTES – 30 MARCH 2021

EXECUTIVE SUMMARY

The purpose of this report is to present to Council the minutes of the Isaac Arts and Cultural Advisory Committee meeting held on Tuesday, 30 March 2021.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Receives and notes the minutes of the Isaac Arts and Cultural Advisory Committee held on 30 March 2021; and*
2. *Adopts the recommendations of the Isaac Arts and Cultural Advisory Committee held on 30 March 2021, in particular, that Council;*
 - i. *Endorse the carry forward of \$15,000.00 from Round One and \$2,590.00 from Round Two of the 2020-2021 Regional Arts Development Fund into Round Three, for expenditure on Round Three grants.*
 - ii. *Approve for any surplus funds from Round Three of the 2020-2021 Regional Arts Development Fund grants to be reallocated for expenditure on Council-led RADF strategic initiatives in the 2020-2021 RADF funding year.*
 - iii. *Approve the partial funding of the Regional Arts Development Fund 2020-2021 Round Three application from Clermont Artslink Incorporated for the "Arts in August" series to the amount of \$10,938.00.*
 - iv. *Approve the Regional Arts Development Fund Round Three 2020-2021 application from Clermont Artslink Incorporated for the 'Wombats Watercolour' workshop to the value of \$722.00.*
 - v. *Approve the Regional Arts Development Fund Round Three 2020-2021 application from Flaggy Rock Quilters for the 'Flying into Colours' workshops to the value of \$1,900.00.*
 - vi. *Approve the Regional Arts Development Fund Round Three 2020-2021 application from artist Margaret Burgess for her Isaac's Plastic Boutique Healthy Planet project to the value of \$13,243.00.*
 - vii. *Approve the partial funding Regional Arts Development Fund 2020-2021 Round Three application from the Middlemount Community School Parents and Citizens Association*

- to the amount of \$5,787.00 for the painting of three murals at the Middlemount Community School, commemorating 40 years of education in Middlemount.*
- viii. Approve for the balance of funds requested totalling \$4,215.00 to be paid to the Middlemount Community School Parents and Citizens Association for the painting of three murals at the Middlemount Community School, commemorating 40 years of education in Middlemount, from the Engaged Communities operational budget allocation in FY 20/21 for the Middlemount 40th anniversary celebrations.*
- ix. Recommend that the Middlemount Community School Parents and Citizens Association liaise with organisers of another mural project being delivered by artist, Joel Fergie ('The Zookeeper') in Middlemount to investigate if the projects can be delivered concurrently.*
- x. In the event that the projects can be delivered concurrently, the Middlemount Community School Parents and Citizens Association will refund to Council the portion of the grant that equates to money saved on travel, accommodation and meal expenditure.*
- xi. Approve funding of the 2020-2021 Regional Arts Development Fund Council Strategic Initiative "Noosa Film Academy community filmmaking workshop and red-carpet screening at Dysart Civic Centre" to the value of \$6,375.00.*
- xii. Ratify action taken by officers to deliver the 'Communi-tea Upcycling Crockery Workshops' as a Regional Arts Development Fund Council Strategic Initiative in the 2020-2021 funding year to the value of \$3,980 in the mistaken belief that they had authority to do so without Isaac Arts and Cultural Advisory Committee or Council endorsement.*
- xiii. Provide in-principle support for the public art project proposed by Anglo American for a mural on the water reservoir on Nolan Drive, Middlemount.*
- a. Undertake further discussions with the proponent to clarify aspects of the public art proposal including community expectation, unbudgeted costs to Council and Council's operational requirements relating to the subject site, completion of works and maintenance of the project.*
- b. Authorise the Chief Executive Officer to negotiate and execute an agreement between Council and Anglo American in relation to the mural project subject to the matters in point 2 being suitably addressed in consultation with internal stakeholders.*

BACKGROUND

The Isaac Arts and Cultural Advisory Committee (IACAC) provides a formal mechanism for Council to consult with key stakeholders, seek specialist advice and ensure community involvement in relation to the Arts and Cultural Policy and Action Plan, and the Public Art Policy and Action Plan. The IACAC also provide strategic direction and advice to Council on the development and delivery of the Regional Arts Development Fund (RADF).

As per the Committee's current Terms of Reference endorsed by Council at its meeting held on 24 March 2021 (Resolution No.7173), meeting minutes must go to Council for endorsement and where appropriate approve recommendations of the Committee.

The IACAC met on 30 March 2021. The minutes of this meeting are attached for Councillor's consideration of recommendations.

IMPLICATIONS

The Isaac Arts and Cultural Advisory Committee is compliant with Division 2 – Committees and requirements for committee meetings as per Local Government Regulation 2012.

CONSULTATION

- Isaac Arts and Cultural Advisory Committee
- Manager Community Engagement, Programs and Events
- Arts and Cultural Programs Officer

BASIS FOR RECOMMENDATION

Consideration and adoption of Isaac Arts and Cultural Advisory Committee Minutes as per Terms of Reference and legislative requirements.

ACTION ACCOUNTABILITY

Office of Director Planning Environment and Community Services to ensure approved Minutes are stored in corporate records and actions recorded and registered for follow-up.

Report prepared by:

JIM HUTCHINSON
Manager Engaged Communities

Date: 31 March 2021

Report authorised by:

DAN WAGNER
Acting Director Planning Environment and
Community Services

Date: 8 April 2021

ATTACHMENTS

- Attachment 1 – IACAC Unconfirmed Minutes 30 March 2021

REFERENCE DOCUMENT

- Isaac Arts and Cultural Advisory Committee – Terms of Reference



UNCONFIRMED MINUTES

ISAAC ARTS AND CULTURAL ADVISORY COMMITTEE MEETING
OF
ISAAC REGIONAL COUNCIL

HELD ON
TUESDAY, 30 MARCH 2021

COMMENCING AT 9.00AM

ISAAC REGIONAL COUNCIL

UNCONFIRMED MINUTES OF THE

ISAAC ARTS AND CULTURAL ADVISORY COMMITTEE MEETING

HELD IN COUNCIL CHAMBERS, GROSVENOR COMPLEX, BATCHELOR PARADE, MORANBAH, AND VIA VIDEO AND TELEPHONE CONFERENCE CALL

ON TUESDAY 30 MARCH 2021 COMMENCING AT 9.00AM

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7.9 Public Art Proposal - Middlemount	

8. GENERAL BUSINESS

Outcomes of 24 March 2021 Ordinary Meeting of Council

8.1 Regional Arts Development Fund 2021-2022 Strategic Priorities and Application

8.2 Isaac Arts and Cultural Advisory Committee – Terms of Reference

9. CONCLUSION

ISAAC REGIONAL COUNCIL
UNCONFIRMED MINUTES OF THE
ISAAC ARTS AND CULTURAL ADVISORY COMMITTEE MEETING
HELD IN GREEN ROOM, MORANBAH COMMUNITY CENTRE
ON TUESDAY 30 MARCH 2021 COMMENCING AT 9.00AM

1. OPENING

The Chair declared the meeting open at 9.12am and welcomed all in attendance and acknowledged the traditional custodians of the land on which we meet today and paid her respects to their Elders past, present and emerging.

That the Committee elect Councillor Sandy Moffat as Chair of the meeting on Tuesday, 30 March 2021.

Resolution No.: IACAC0009

Moved: Jana Hesketh

Seconded: Cr Viv Coleman

That Councillor Sandy Moffat be elected as Chair of the meeting on Tuesday, 30 March 2021.

Carried

2. ATTENDANCE

ATTENDEES

Councillor Viv Coleman
Councillor Sandy Moffat (Acting Chair)
Amanda Raymond
Tania Gillies
Jasmine Pearce
Jana Hesketh
Anne-Marie Loeskow

MINUTE TAKER

Larissa Meintjes

UNCONFIRMED MINUTES

That the Committee accept Councillor Viv Coleman, Councillor Sandy Moffat and Tania Gillies participation in the meeting by Video Conference.

Resolution No.: IACAC0010

Moved: Jasmine Pearce

Seconded: Amanda Raymond

That the Committee accept Councillor Viv Coleman, Councillor Sandy Moffat and Tania Gillies participation in the meeting by Video Conference.

Carried

3. APOLOGIES

The Committee accepted apologies from:

Cr Jane Pickels (Chair)

Cr Simon West

Rev Luke Collings

Resolution No.: IACAC0011

Moved: Jana Hesketh

Seconded: Jasmine Pearce

That the Isaac Arts and Cultural Advisory Committee accepts the apologies received from:

Cr Jane Pickels (Chair)

Cr Simon West

Rev Luke Collings

Carried

4. DECLARATION OF CONFLICTS OF INTEREST

DECLARABLE CONFLICT OF INTEREST

Jasmine Pearce declared a declarable conflict of interest for Reports 7.5 and 7.7 as she provided letters of support for the application.

DECLARABLE CONFLICT OF INTEREST

Amanda Raymond declared a declarable conflict of interest for Report 7.5 as she provided a letter of support for the application.

DECLARABLE CONFLICT OF INTEREST

Anne-Marie Loeskow declared a declarable conflict of interest for Report 7.4 as she is a Secretary of the applicant's parent committee and assisted with the application.

DECLARABLE CONFLICT OF INTEREST

Tania Gillies declared a declarable conflict of interest for Reports 7.2 and 7.3 as she assisted the applicant with the application.

5. CONFIRMATION OF MINUTES

That the Committee notes the Minutes of the Isaac Arts and Cultural Advisory Committee Meeting held on 17 December 2020 have been resolved by Council at its Ordinary Meeting on 24 March 2021.

Resolution No.: IACAC0012

Moved: Amanda Raymond

Seconded: Jana Hesketh

That the Committee notes the Minutes of the Isaac Arts and Cultural Advisory Committee Meeting held on 17 December have been resolved by Council at its Ordinary Meeting on 24 March 2021

Carried

6. BUSINESS ARISING

Nil business arising this meeting

7. REPORTS

7.1 REGIONAL ARTS DEVELOPMENT FUND GRANTS 2020-2021 - CARRY FORWARD OF SURPLUS FUNDS

EXECUTIVE SUMMARY

This report seeks Council endorsement to carry forward surplus funds from Rounds One and Two of the 2020-2021 Regional Arts Development Fund (RADF) grants into Round Three.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Endorse the carry forward of \$15,000.00 from Round One and \$2,590.00 from Round Two of the 2020-2021 Regional Arts Development Fund into Round Three, for expenditure on Round Three grants.***
2. ***Approve for any surplus funds from Round Three of the 2020-2021 Regional Arts Development Fund grants to be reallocated for expenditure on Council-led RADF strategic initiatives in the 2020-2021 RADF funding year.***

Resolution No.: IACAC0013

Moved: Jasmine Pearce

Seconded: Tania Gillies

That the Committee recommends that Council:

1. ***Endorse the carry forward of \$15,000.00 from Round One and \$2,590.00 from Round Two of the 2020-2021 Regional Arts Development Fund into Round Three, for expenditure on Round Three grants.***
2. ***Approve for any surplus funds from Round Three of the 2020-2021 Regional Arts Development Fund grants to be reallocated for expenditure on Council-led RADF strategic initiatives in the 2020-2021 RADF funding year.***

Carried

ATTENDANCE

Tania Gillies left the meeting at 9.20am.

7.2 2020-2021 ROUND THREE REGIONAL ARTS DEVELOPMENT FUND GRANT APPLICATION - CLERMONT ARTSLINK INCORPORATED - ARTS IN AUGUST

EXECUTIVE SUMMARY

This report seeks approval to partially fund the 2020-2021 Round Three Regional Arts Development Fund grant application from Clermont Artslink Incorporated to the amount of \$10,938.00 for the 'Arts in August' workshop series.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

UNCONFIRMED MINUTES

- 1. Approve the partial funding of the Regional Arts Development Fund 2020-2021 Round Three application from Clermont Artslink Incorporated for the “Arts in August” series to the amount of \$10,938.00.**

Resolution No.: IACAC0014

Moved: Jana Hesketh

Seconded: Cr Viv Coleman

That the Committee recommends that Council:

- 1. Approve the partial funding of the Regional Arts Development Fund 2020-2021 Round Three application from Clermont Artslink Incorporated for the “Arts in August” series to the amount of \$10,938.00.**

Carried

7.3 2020-2021 ROUND THREE REGIONAL ARTS DEVELOPMENT FUND GRANT APPLICATION - CLERMONT ARTSLINK INCORPORATED – WOMBATS WATERCOLOUR WORKSHOP

EXECUTIVE SUMMARY

This report seeks approval of the 2020-2021 Round Three Regional Arts Development Fund grant application from Clermont Artslink Incorporated to the amount of \$722.00 for the Wombats Watercolour workshop delivered by artist Shona Nicholls.

OFFICER’S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve the Regional Arts Development Fund Round Three 2020-2021 application from Clermont Artslink Incorporated for the ‘Wombats Watercolour’ workshop to the value of \$722.00.**

Resolution No.: IACAC0015

Moved: Cr Sandy Moffat

Seconded: Jasmine Pearce

That the Committee recommends that Council:

UNCONFIRMED MINUTES

- 1. Approve the Regional Arts Development Fund Round Three 2020-2021 application from Clermont Artslink Incorporated for the 'Wombats Watercolour' workshop to the value of \$722.00.***

Carried

ATTENDANCE

Tania Gillies returned to the meeting at 9.32am.

ATTENDANCE

Anne-Marie Loeskow left the meeting room at 9.31am.

7.4 2020-2021 ROUND THREE REGIONAL ARTS DEVELOPMENT FUND GRANT APPLICATION - FLAGGY ROCK QUILTERS – FLYING INTO COLOURS WORKSHOPS

EXECUTIVE SUMMARY

This report seeks approval of the 2020-2021 Round Three Regional Arts Development Fund grant application from the Flaggy Rock Quilters to the amount of \$1,900.00 for the 'Flying into Colours' workshops delivered by artist Helen Godden.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve the Regional Arts Development Fund Round Three 2020-2021 application from FlaggyRock Quilters for the 'Flying into Colours' workshops to the value of \$1,900.00.***

Resolution No.: IACAC0016

Moved: Cr Viv Coleman

Seconded: Tania Gillies

That the Committee recommends that Council:

- 1. Approve the Regional Arts Development Fund Round Three 2020-2021 application from Flaggy Rock Quilters for the 'Flying into Colours' workshops to the value of \$1,900.00.***

Carried

ATTENDANCE

UNCONFIRMED MINUTES

Anne-Marie Loeskow returned to the meeting room at 9.28am.

ATTENDANCE

Jasmine Pearce and Amanda Raymond left the meeting room at 9.38.

7.5 2020-2021 ROUND THREE REGIONAL ARTS DEVELOPMENT FUND GRANT APPLICATION - MARGARET BURGESS – ISAAC'S PLASTIC BOUTIQUE HEALTHY PLANET PROJECT

EXECUTIVE SUMMARY

This report seeks approval of the 2020-2021 Round Three Regional Arts Development Fund grant application from artist Margaret Burgess to the amount of \$13,243.00 for her Isaac's Plastic Boutique Healthy Planet project.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. **Approve the Regional Arts Development Fund Round Three 2020-2021 application from artist Margaret Burgess for her Isaac's Plastic Boutique Healthy Planet project to the value of \$13,243.00.**

Resolution No.: IACAC0017

Moved: Jana Hesketh

Seconded: Cr Viv Coleman

That the Committee recommends that Council:

1. **Approve the Regional Arts Development Fund Round Three 2020-2021 application from artist Margaret Burgess for her Isaac's Plastic Boutique Healthy Planet project to the value of \$13,243.00.**

Carried

ATTENDANCE

Jasmine Pearce and Amanda Raymond returned to the meeting room at 9.50am.

7.6 2020-2021 ROUND THREE REGIONAL ARTS DEVELOPMENT FUND GRANT APPLICATION – MIDDLEMOUNT COMMUNITY SCHOOL PARENTS AND CITIZENS ASSOCIATION

EXECUTIVE SUMMARY

This report seeks approval to partially fund the 2020-2021 Round Three Regional Arts Development Fund grant application from the Middlemount Community School Parents and Citizens Association to the amount of \$5,787.00 for the painting of three murals at the school to commemorate 40 years of education in Middlemount. The report also recommends that the balance of funds requested totalling \$4,215.00 are funded from the Engaged Communities operational budget allocation for the Middlemount 40th anniversary celebrations.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Approve the partial funding Regional Arts Development Fund 2020-2021 Round Three application from the Middlemount Community School Parents and Citizens Association to the amount of \$5,787.00 for the painting of three murals at the Middlemount Community School, commemorating 40 years of education in Middlemount.***
- 2. Approve for the balance of funds requested totalling \$4,215.00 to be paid to the Middlemount Community School Parents and Citizens Association for the painting of three murals at the Middlemount Community School, commemorating 40 years of education in Middlemount, from the Engaged Communities operational budget allocation in FY 20/21 for the Middlemount 40th anniversary celebrations.***

Resolution No.: IACAC0018

Moved: Cr Sandy Moffat

Seconded: Amanda Raymond

That the Committee recommends that Council:

- 1. Approve the partial funding Regional Arts Development Fund 2020-2021 Round Three application from the Middlemount Community School Parents and Citizens Association to the amount of \$5,787.00 for the painting of three murals at the Middlemount Community School, commemorating 40 years of education in Middlemount.***
- 2. Approve for the balance of funds requested totalling \$4,215.00 to be paid to the Middlemount Community School Parents and Citizens Association for the painting of three murals at the Middlemount Community School, commemorating 40 years of education in Middlemount, from***

the Engaged Communities operational budget allocation in FY 20/21 for the Middlemount 40th anniversary celebrations.

3. *Recommend that the Middlemount Community School Parents and Citizens Association liaise with organisers of another mural project being delivered by artist, Joel Fergie ('The Zookeeper') in Middlemount to investigate if the projects can be delivered concurrently.*
4. *In the event that the projects can be delivered concurrently, the Middlemount Community School Parents and Citizens Association will refund to Council the portion of the grant that equates to money saved on travel, accommodation and meal expenditure.*

Carried

ATTENDANCE

Jasmine Pearce left the meeting room at 10.01am.

7.7 REGIONAL ARTS DEVELOPMENT FUND 2020-2021 COUNCIL STRATEGIC INITIATIVE - NOOSA FILM ACADEMY

EXECUTIVE SUMMARY

This report seeks approval of the Regional Arts Development Fund (RADF) Council Strategic Initiative "Noosa Film Academy community filmmaking workshop and red-carpet screening at Dysart Civic Centre" to be funded out of the RADF Council Strategic Initiative allocation for the 2020-2021 funding year to the amount of \$6,375.00.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. *Approve funding of the 2020-2021 Regional Arts Development Fund Council Strategic Initiative "Noosa Film Academy community filmmaking workshop and red-carpet screening at Dysart Civic Centre" to the value of \$6,375.00.*

Resolution No.: IACAC0019

Moved: Amanda Raymond

Seconded: Cr Viv Coleman

That the Committee recommends that Council:

1. *Approve funding of the 2020-2021 Regional Arts Development Fund Council Strategic Initiative "Noosa Film Academy community filmmaking workshop and red-carpet screening at Dysart Civic Centre" to the value of \$6,375.00.*

Carried

ATTENDANCE

Jasmine Pearce returned to the meeting room at 10.04am.

7.8 COMMUNI-TEA UPCYCLING CROCKERY WORKSHOPS – REGIONAL ARTS DEVELOPMENT FUND STRATEGIC INITIATIVE

EXECUTIVE SUMMARY

This report seeks to ratify actions taken by officers to deliver the 'Communi-tea' workshops as a Regional Arts Development Fund Council Strategic Initiative without prior endorsement from the Isaac Arts and Cultural Advisory Committee or Council.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Ratify action taken by officers to deliver the 'Communi-tea Upcycling Crockery Workshops' as a Regional Arts Development Fund Council Strategic Initiative in the 2020-2021 funding year to the value of \$3,980 in the mistaken belief that they had authority to do so without Isaac Arts and Cultural Advisory Committee or Council endorsement.***

Resolution No.: IACAC0020

Moved: Tania Gillies

Seconded: Cr Sandy Moffat

That the Committee recommends that Council:

- 1. Ratify action taken by officers to deliver the 'Communi-tea Upcycling Crockery Workshops' as a Regional Arts Development Fund Council Strategic Initiative in the 2020-2021 funding year to the value of \$3,980 in the mistaken belief that they had authority to do so without Isaac Arts and Cultural Advisory Committee or Council endorsement.***

Carried

7.9 PUBLIC ART PROPOSAL - MIDDLEMOUNT

EXECUTIVE SUMMARY

This report discusses the public art proposal submitted to Council by Anglo American for a mural project proposed to take place on the water reservoir on Nolan Drive, Middlemount. The report proposes in-principle

support of the project, pending further operational discussions regarding site and surface preparation, upkeep and mural maintenance.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Provide in-principle support for the public art project proposed by Anglo American for a mural on the water reservoir on Nolan Drive, Middlemount.***
- 2. Undertake further discussions with the proponent to clarify aspects of the public art proposal including community expectation, unbudgeted costs to Council and Council's operational requirements relating to the subject site, completion of works and maintenance of the project.***
- 3. Authorise the Chief Executive Officer to negotiate and execute an agreement between Council and Anglo American in relation to the mural project subject to the matters in point 2 being suitably addressed in consultation with internal stakeholders.***

Resolution No.: IACAC0021

Moved: Cr Viv Coleman

Seconded: Cr Sandy Moffat

That the Committee recommends that Council:

- 1. Provide in-principle support for the public art project proposed by Anglo American for a mural on the water reservoir on Nolan Drive, Middlemount.***
- 2. Undertake further discussions with the proponent to clarify aspects of the public art proposal including community expectation, unbudgeted costs to Council and Council's operational requirements relating to the subject site, completion of works and maintenance of the project.***
- 3. Authorise the Chief Executive Officer to negotiate and execute an agreement between Council and Anglo American in relation to the mural project subject to the matters in point 2 being suitably addressed in consultation with internal stakeholders.***

Carried

8. GENERAL BUSINESS

8.1 Discussion about Council Resolution No.: 7199 from March Ordinary meeting:

That Council:

1. Endorse the 2021-2022 RADF strategic priorities for Isaac Regional Council as:
 - a. Community resilience: Using arts and cultural initiatives as a tool for positive social impact.
 - b. Local content/local product: Valuing our local artists, performers, creators and arts administrators.
 - c. Place-making: Facilitating creative activation of places and spaces.
 - d. Lifelong learning: Supporting opportunities for growth.

2. Endorse the 2021-2022 RADF funding bid to Arts Queensland for \$50,000.00 (excluding GST) and the proposed expenditure.

- 8.2 Jasmine Pearce requested outcome reports to be provided to Committee members for projects recommended for endorsement by the Committee.
- 8.3 Discussion about benefits of touring art exhibitions (especially those with artworks created at workshops held locally) around the region and need for Council owned facilities such as halls and recreation centres to be resourced with hanging systems. It was agreed that further internal discussions would be undertaken by officers to assess viability of this.
- 8.4 Discussion about arts and cultural activities planned for 2021 St Lawrence Wetlands Weekend. Suggestion that expression of interest process be rolled out for selecting creatives (with Koinjmal artist Jenuarrie to be invited to participate) to facilitate 2022 program.

9. CONCLUSION

There being no further business, the Chair declared the meeting closed at 10.28am.

.....
CHAIR

..... / /
DATE

MEETING DETAILS

Planning Environment and Community Services

Standing Committee

Tuesday 13 April 2021

AUTHOR

Jeff Stewart-Harris

AUTHOR POSITION

Director Planning, Environment and Community Services

5.7

LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND REGIONAL AND ECONOMIC DEVELOPMENT ADVISORY GROUP

EXECUTIVE SUMMARY

This report is to inform Council of Deputy Mayor, Division Five Councillor's appointment to the Local Government Association of Queensland's Regional and Economic Development Advisory Group and to table the minutes of the meeting held on 8 February 2021.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

1. ***Receive and note the meeting minutes of the Local Government Association of Queensland Regional and Economic Development Advisory Group meeting held on 8 February 2021.***

BACKGROUND

In accordance with Council Resolution 6886, nomination was forwarded to Local Government Association of Queensland (LGAQ) for Deputy Mayor, Division Five Councillor, Cr Vevea to become a committee member of the Regional and Economic Development Advisory Group (REDAG).

The Terms of Reference of a LGAQ Advisory Group is to:

1. Assist the LGAQ to identify emerging issues of strategic importance to local government.
2. Make recommendations on strategic policy and advocacy priorities to the LGAQ Policy Executive.
3. Provide advice to LGAQ professional officers regarding emerging issues that require an urgent policy response.

It is then the role of the LGAQ Policy Executive to decide policy and advocacy priorities.

Cr Vevea's nomination was successful and the first meeting of the REDAG took place on 8 February 2021. Key outcomes from the first REDAG meeting included endorsement of the terms of reference and scope of the Advisory Group. Matters identified through the LGAQ 2020 Annual Conference resolutions were the focus of the first meeting including local government key regional & economic development policy and advocacy issues and priorities.

The minutes and communique are attached and largely self-explanatory.

IMPLICATIONS

Financial

Members of the Advisory Group are required to cover their own expenses. A small subsidy may be provided upon request in exceptional cases at the discretion of the LGAQ Chief Executive Officer.

CONSULTATION

- Director Planning, Environment and Community Services

BASIS FOR RECOMMENDATION

Consistency with Council's established practice of formally receiving and noting the minutes of key representative groups.

ACTION ACCOUNTABILITY

Deputy Mayor, Division Five Councillor to take any feedback from Council to subsequent Advisory group meetings.

Manager Economy and Prosperity to provide support to Deputy Mayor, Division Five Councillor to disseminate and act on relevant information as appropriate.

KEY MESSAGES

Participation in the LGAQ Advisory Group strengthens collaboration and engagement ensuring key Isaac Regional issues are factored into LGAQ policy making.

Report prepared by:

JEFF STEWART-HARRIS
**Director Planning Environment and
Community Services**

Date: 31 March 2021

Report authorised by:

GARY STEVENSON PSM
Chief Executive Officer

Date: 31 March 2021

ATTACHMENTS

- Attachment 1 - REDAC Meeting Minutes 8 February 2021
- Attachment 2 - REDAC Meeting No.1 Communique

REFERENCE DOCUMENT

- 20% Procurement – Local Preference Policy
- Business Support Strategy 2019-2024
- COVID-19 Strategic Recovery Plan



Regional & Economic Development Advisory Group

Meeting Minutes

Friday, 8th February 2021
2:00pm – 4pm
Virtual Meeting

Attendees:

Chair	Andrew Willcox	Mayor	Whitsunday Regional Council
	Kerry Hayes	Mayor	Central Highlands Regional Council
	Ernie Camp	Mayor	Burke Shire Council
	David Baird	Councillor	Yarrabah Aboriginal Shire Council
	Steve Cooper	Councillor	Bundaberg Regional Council
	Kelly Vea Vea	Councillor	Isaac Regional Council
	Cameron O'Neil	Councillor	Maranoa Regional Council
	Miriam Stemp	Councillor	Logan City Council
	Lew Rojahn	Professional Officer	Bulloo Shire Council
	Mark Pitt	Professional Officer	South Burnett Regional Council
	Angelo Finocchiaro	Professional Officer	Cairns Regional Council
	Scott Templeman	Professional Officer	Fraser Coast Regional Council
	Paul Martins	Professional Officer	Moreton Bay Regional Council

LGAQ

Lau Chean-Piau Manager – Infrastructure, Economics and Regional Development
Paul Cranch – Lead – Trade & Investment

Apologies: Nil

Agenda Item 1 - Welcome and Introductions

- The Chair, Mayor Andrew Willcox, welcomed attendees and general introductions were undertaken.
- There were no apologies.

Agenda Item 2 – Roles, Responsibilities and Terms of Reference

- Lau presented an overview of the Terms of Reference, including the roles and responsibilities.

Agenda Item 3 – LGAQ Update

- Lau provided an LGAQ update.
 - LGAQ Annual Conference Motions
 - Important Dates

- *State Budget / Federal Budget / LGAQ Budget*
- *[Draft - Advocacy Action Plan \(AAP\) for 2021](#)*
- *LGAQ Policy Executive Meetings*
- *Friday, 16 April 2021 (regular)*
- *Friday, 15 June 2021 (regular)*
- *Friday, 30 August 2021 (regular)*
- *Sunday, 24 October 2021 (last meeting before annual conference @ Mackay)*
- *LGAQ Annual Conference – 25th – 29th October 2021 @ Mackay Showground.*
- *Strategic Local Government Asset Assessment Project – Collaboration*

ACTION:

1. *Lau to provide a copy of the update presentation slides to AG members*
2. *Lau to provide a copy of [LGAQ Policy Statement](#)*
3. *Paul to provide a link to the [Advocacy Action Plan](#) (Link above)*
4. *Paul to provide a copy of the [Partners in Government Agreement](#) (2019)*

Agenda Item 4 – Trade & Investment update – Paul Cranch – Lead Trade & Investment

- Discussed LGAQ work with Department of Employment, Small Business & Training (DESBT) on the small business friendly councils' initiative.
- Highlighted that the [Small Business Friendly Councils](#) Conference will be held on 30 April 2021 in Brisbane and will be officially opened by the Honourable Di Farmer MP, Minister for Employment and Small Business and Minister for Training and Skills Development. Please see link below for details: <https://www.eventbrite.com/e/small-business-friendly-councils-conference-tickets-145792923559>
- Discussed Small business launchpad initiative - a website that has all the forms that business require to set up in Queensland. Business can enter what type of business they are setting up and all the relevant forms will appear for them to fill out and send to the department.
- Presented the Regional profile map - An initiative that LGAQ has been working on alongside the Department of Foreign Affairs and Trade and Invest Queensland and helping their councils promote the regions around Queensland. The information on the site is used to help overseas representatives identify the regions opportunities around Queensland so they can discuss further what is on offer. This is for their officers to know more about Queensland. This information can be updated by councils and is used as a dossier for ministers, trade commissioners, and DFAT diplomats for information on a region. Please see link below for details: <https://sherlock.lgaq.asn.au/regional-profiles-map>
- Provided an overview of the LGAQ Online - Trade and investment page and newsletter on trade and investment innovative. This page contains resources for councils, guides on how councils are providing incentives, and economic development guide, investment attraction strategies. Please see link below for details.
<https://lgonline.lgaq.asn.au/trade-and-investment-portfolio>
Monthly Newsletter Sign up: <https://analytics-au.clickdimensions.com/cn/atwuh/tradeinvestnews>
- Discussed LGAQ's work with Trade Investment Queensland (TIQ) to identify more training for councils particular for elected members to help them with identifying their unique value propositions and promote their region, attract and or retain investment.

ACTION:

5. *Paul to provide link to [Small Business Friendly Councils Conference to be held on 30 April 2021](#)*
6. *Paul to provide link to [LGAQ Regional Profiles](#)*
7. *Paul to provide link to [LG Online – Trade and Investment Portfolio webpage](#)*
8. *Paul to provide link to [LGAQ Monthly Newsletter – Sign up page](#)*
9. *Paul to provide a copy of the [2021 Economic Development Survey Feedback](#) (Attached)*
10. *Lau to provide a copy of [Dr Rob Fearon QWRAP presentation slides](#) to Advisory Group members*

Agenda Item 5 – Small Business Friendly Councils Presentation by Mr Les Retford, Office of the Queensland Small Business Commissioner

- It is an opt in program that can be used for councils to market to small businesses. Establishing best practice guidelines and best practice resources.
- Resources under development now including mental and wellbeing for small business resource, and
- Small business launchpad helps business enter or expand into specific industries and help navigate through the permits and licences that they require on a local, state, and federal level.
- Launchpad program is also looking at minimising the number of forms that is required to complete which in turn will help to reduce red tape.
- Main aspects of charter are “communication and engagement”, raising profiles and capabilities of small businesses, supporting resilience and recovery, simplifying administration and regulation, fair procurement, and prompt payment terms.
- Conference on the 30th of April at Royal on the Park in Brisbane. The conference will bring together people to talk about the types of activities that are happening in councils talk about the history of the innovative and what other councils in other states have gotten out of it.
- The conference will also showcase the new programs and resources that will be available.

ACTION:

11. *Paul to provide links to relevant information from the presentation.*

Agenda Item 5 – Members Top Issues

The chair asked members for their top issues. Issues noted below:

Mayor Andrew Willcox

- Financial assistance grants, big issues such as energy (cost), water (availability and cost),
- insurance (access and cost),
- labour (availability and getting people back into work), and
- communications (increased technology needs communications and data).

Mayor Kerry Hayes

- Transitional economic from recovery into more sustainable regional development initiatives.
- Council resource for regional economic development (shared with other economic development organisations) to determine key economic drivers for the region, ascertain elements that did not worked so well, and identify strategic opportunities moving forward.
- To seek opportunity for councils to influence in where the funding is going and the type of funding that will be provided.
- To ensure the Advisory group helps the small and larger council get the funding they require.

Cr Kelly Veave

- Seek opportunity to provide feedback into LGAQ policy consideration.
- Regional councils have more opportunities now to influence outcomes in the policy space and take advantage of the post covid world where communications are more important, investment in skills and training areas are more important.
- Liveability, making sure communities are attractive to people who wish to move out to the regions and contribute to the communities.
- Funding methodology needs to be addressed to make improvements to liveability in the region and looking how grants are distributed.

Cr Steve Cooper

- Focus on what the key policies are and on outcomes.
- Determine what the policies are to put to the executive.

Mayor Ernest Camp

- Issues relating to land tenure and natural resources. Ask questions on rolling term lease and got lots of answers back from different departments but no one will put it into writing which is haunting development in the region.
- The advisory group could help get the answers that the council needs that are feasible and will stand up if they need to go to court too short cut some of the red tape.

Mark Pitt

- Consistency of programs and understand the cycle of grant funding - so that councils understand what they are getting from year to year so the council can plan for it.
- Program builds capacity then stops or takes a 12-month break or is rebranded as something else. Skewing of certain programs to fit certain needs.
- Seek funding to help fund cost of putting applications together.

Scott Templeman

- Develop a common understanding of what economic development can be and what it can mean for communities.
- Use the group to push for a better commitment from state, federal and commonwealth offices to engage meaningfully with officers in local government.
- Get access to the officers in departments who can make the funding changes and get the council officers heard as they know what it is happening in the regions.

Cr Miriam Stemp

- Emphasising the importance for all levels of government to work together to focus on creating jobs, through supporting small business, encouraging big business, and ensuring better connectivity so that businesses and workers can function better in regional areas and outside of the CBD.

Angelo Finocchiaro

- Consider any emerging issues relevant to councils so that the group can put forward a policy recommendation to the LGAQ.

Paul Martins

- Opportunity on the program and the problem side of things of economic development.
- Would like the group to work on a problem or several problems to solve.

Cr Cameron O'Neil

- Tourism is key in many regions and the water and sewerage infrastructure cliff will severely restrict future regional development opportunities for the regions.
- On-going investment in regional roads network - road infrastructure is key factor in the region with largest industry (agriculture) requiring roads to transport their goods.
- Seeking opportunity for the AG to work on solving the issues in policy from the broader LGAQ perspective regarding economic development matters and providing feedback on advocacy matters to LGAQ.

ACTION:

12. *LGAQ to meet with Paul Martins' team to seek more in-depth understanding of the data work MRBC is currently developing.*
13. *Lau to liaise with Mayor Camp regarding rolling term lease issue.*
14. *Lau to liaise with Cr Vea Vea regarding regional development issues at Isaac RC.*

Summary & Next Steps

- LGAQ to liaise with Mayor Willcox regarding the creation of a working group and the possibility of gathering officers from various council help flesh out the topics more precisely. Then the group should reconvene to create a report to give to the policy executive.
- Paul Martians – suggested having a meeting around the Economic Development Australia conference in Mackay in September/October. The group should have a quarterly meeting around the same time as that conference.

Decisions

- Have a meeting 4-6 weeks prior to quarterly meeting to establish and understand between members as to the content of the quartile meeting.
- Face to face meeting in conjunction with a video conference
- In Mayor Willcox absence of a meeting a chair to run the meeting will be appointed from those that attend the meeting
- Lau to send a 2-page summary of the meeting including links, conference dates, presentations including in the meeting to members of the group after the meeting and before the minutes.

ACTION:

15. *Paul and Lau to provide details for the Economic Development Australia conference or one similar that group members could attend or host a face-to-face meeting in around the attendance of the conference.*
 - *EDA Conference: <https://www.edaconference.com.au/>*
 - *LGAQ Annual Conference: <https://www.lgaq.asn.au/events/event/20/the-125th-lgaq-annual-conference>*
16. *Lau to send a 2-page Communique of the meeting including links, conference dates, presentations including in the meeting to members of the group after the meeting and before the minutes.*

LGAQ Regional & Economic Development Advisory Group Communiqué

Meeting held on the 8th March 2021

The LGAQ Regional & Economic Development Advisory Group (REDAG) held its first meeting on 8th March 2021 virtually by video conference, chaired by Mayor Andrew Willcox. REDAG is one of nine (9) Advisory Groups established by the LGAQ to:

- assist with identification of emerging issues of strategic importance to local government,
- make recommendations on strategic and advocacy priorities to the LGAQ Policy Executive, and
- provide advice to LGAQ regarding emerging issues that require urgent policy advice.

The focus of the first meeting was on key regional & economic development policy and advocacy issues and priorities for local government in 2021, including those articulated through the LGAQ 2020 Annual Conference resolutions, 2021 Advocacy Action Plan and LGAQ Policy Statement.

There were two presentations during the REDAG. The first presentation was an update by Paul Cranch – LGAQ Lead for Trade and Investment. Paul provided an overview on the following:

- LGAQ work with Department of Employment, Small Business & Training (DESBT) on the *small business friendly councils*’ initiative and highlighted that the Small Business Friendly Councils Conference will be held on 30 April 2021 in Brisbane. Please see link below for details: <https://www.eventbrite.com/e/small-business-friendly-councils-conference-tickets-145792923559>
- *Small business launchpad initiative* - a website that has all the forms that business require to set up in Queensland. Business can enter what type of business they are setting up and all the relevant forms will appear for them to fill out and send to the department.
- *Regional profile map* - An initiative that LGAQ has been working on alongside the Department of Foreign Affairs and Trade and Invest Queensland and helping their councils promote the regions around Queensland. Please see link below for details: <https://sherlock.lgaq.asn.au/regional-profiles-map>
- *The LGAQ Online - Trade and investment page and newsletter on trade and investment innovative*. This page contains resources for councils, guides on how councils are providing incentives, and economic development guide, investment attraction strategies. Please see link below for details. <https://lgonline.lgaq.asn.au/trade-and-investment-portfolio>
- *LGAQ’s work with Trade Investment Queensland (TIQ)* to identify more training for councils particular for elected members to help them with identifying their unique value propositions and promote their region, attract and or retain investment.

Mr Les Retford from Office of the Queensland Small Business Commissioner presented an overview of the Small Business Friendly Councils initiative. He talked about how councils could use the program to market themselves to small businesses and establishing best practice guidelines and resources to assist with establishment of small businesses in their regions. The main aspects of small business friendly councils charter are “communication and engagement”, raising profiles and capabilities of small businesses,

supporting resilience and recovery, simplifying administration and regulation, fair procurement, and prompt payment terms.

He also discussed how the small business launchpad could help businesses enter or expand into specific industries and help navigate through the permits and licences that they require on a local, state, and federal level. The launchpad program is also looking at minimising the number of forms that is required to complete which in turn will help to reduce red tape.

Key outcomes from the first meeting Advisory Group include:

1. Endorsing the terms of reference and scope of the Advisory Group, including roles and responsibilities.
2. Some of the top issues policy and advocacy priorities that were discussed include:
 - Transitional economy from the recovery phase into more sustainable regional development initiatives.
 - The importance of Financial Assistance Grants to the regions.
 - Seeking opportunities for regional councils to influence policies such as investment in skills and training program, and the funding for future regional development programs.
 - Using the REDAG to pursue a stronger commitment from Federal and State Governments to engage meaningfully with councils.
 - Importance of digital communication and connectivity in supporting regional economic development.

The REDAG membership comprises the following 13 local government representatives.

Andrew Willcox	REDAG Chair & Mayor	Whitsunday Regional Council
Kerry Hayes	Mayor	Central Highlands Regional Council
Ernie Camp	Mayor	Burke Shire Council
David Baird	Councillor	Yarrabah Aboriginal Shire Council
Steve Cooper	Councillor	Bundaberg Regional Council
Kelly Vea Vea	Councillor	Isaac Regional Council
Cameron O'Neil	Councillor	Maranoa Regional Council
Miriam Stemp	Councillor	Logan City Council
Lew Rojahn	Chief Executive Officer	Bulloo Shire Council
Mark Pitt	Chief Executive Officer	South Burnett Regional Council
Angelo Finocchiaro	Program Leader Economic Development	Cairns Regional Council
Scott Templeman	Executive Manager Tourism & Economic Development	Fraser Coast Regional Council
Paul Martins	Chief Economic Development Officer	Moreton Bay Regional Council

For further details regarding the Advisory Group or LGAQ advocacy in relation regional & economic development matters please contact Lau Chean-Piau, Manager – Infrastructure, Economics and Regional Development via email lau_chean@lgaq.asn.au or mobile 0427909927, or Paul Cranch, Lead – Trade & Investment via email paul_cranch@lgaq.asn.au or phone 07-3000 2265

MEETING DETAILS

Planning Environment and Community Services

Standing Committee

Tuesday 13 April 2021

AUTHOR

Maggi Stanley

AUTHOR POSITION

Principal Social Planner

5.8

DRAFT SOCIAL SUSTAINABILITY POLICY ACTION PLAN

EXECUTIVE SUMMARY

This report presents the Draft Social Sustainability Policy Action Plan for Council's consideration and endorsement. The action plan sets a course for the critical initial implementation phase of the policy, providing a strong foundation upon which the policy can continue to evolve and new opportunities for sustainable social development be explored.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Adopt the Social Sustainability Policy Action Plan.**

BACKGROUND

Isaac is a region rich in resources punching well above its weight in terms of economic value delivered to the State and national economies. The resources sector has significant influence over the regional economy and brings with it the promise of social development and prosperity through local employment and business opportunities, and piecemeal investment in services and infrastructure.

Recognising the determinants of a desirable, positive and socially sustainable future extend well beyond the narrow set of concerns prescribed by legislation, Council adopted its first Social Sustainability Policy (the Policy) in December 2020. The objective of the policy is to promote and apply a contemporary position on social sustainability in Isaac Regional Council's dealings on major projects approvals processes, works and services and forward planning for infrastructure. In adopting the Policy Council requested the development of an accompanying action plan.

The Policy represents a new approach within Queensland local government and challenges some long held and entrenched beliefs about social sustainability. Some of the concepts and definitions presented by the Policy are expected to be unfamiliar for both internal and external stakeholders. As such while some operational outcomes associated with the implementation of the policy have been clearly identified, particularly the development of Council's Regional Social Infrastructure Strategy and Social Impact Assessment (SIA) Framework, further initiatives are expected to emerge as Council Officers, and to an extent external stakeholders, view day-to-day operations and strategic development through a more contemporary and multi-dimensional social sustainability lens and identify opportunities for sustainable social development. Given emerging initiatives are not easily anticipated, beyond providing a blueprint for the delivery of previously identified outputs, the purpose of the Social Sustainability Action Plan is to set the scene for innovative and

collaborative approaches to positive sustainable social development in preference to prescribed outputs in the short-term. It is proposed a subsequent medium to long-term plan to guide ongoing policy implementation is developed following review of the 12-month program outline in this Social Sustainability Action Plan and consideration of opportunities which are expected to be identified through this process. Actions are broadly grouped into the following key focus areas:

- *Partnerships and advocacy*
 - Introducing the policy and underlying rationale to key stakeholders and setting the scene for developing meaningful and enduring partnerships to support cohesive and positive socially sustainable development efforts.
 - Developing strategies to Counter political rhetoric which promotes economic gains as justifying negative social impacts.
- *Social Infrastructure*
 - Development of a regional social infrastructure strategy which delivers the policy provisions and maximises contribution to a socially sustainable future.
- *Social Impact Assessment*
 - Development of a Social Impact Assessment Framework which applies international best practice standards as a fundamental methodology for robust and consistent analysis of SIAs received from resource sector proponents and promotes an expectation of social value beyond compliance.
- *Council Works, Services and Forward Planning*
 - Educational program to enable Council Officers to view day-to-day operations through a contemporary social sustainability lens and set the scene for innovative approaches to achieving a socially sustainable future through our own operations.
 - Establishing mechanisms and protocols to embed the provisions of the policy in corporate planning and decision-making frameworks.
- *Monitoring and evaluation*
 - *Protocols for monitoring and evaluating Social Sustainability Policy Action Plan*

IMPLICATIONS

Financial and Staff impacts

Action plan implementation will largely be delivered by existing Liveability & Sustainability staff, including the Principal Social Planner and Liveability & Sustainability coordination team. This work is planned in the 2021/22 departmental business plan.

No significant financial implications are identified. Budget allocation for delivery of social planning activities has been planned for 2021/22 financial year. Incidental costs which may be incurred for printing and promoting the policy if required will be met through existing departmental budget allocation.

Service Levels

No significant changes to service levels are expected during the initial phase of policy implementation as described in the Social Sustainability Policy Action Plan. Emerging initiatives arising from consideration of

business as usual activities from a contemporary social sustainability perspective will be subject to Council's established corporate planning and decision-making frameworks.

Risks

No significant risks are identified. Some minor delays to project timeframes may occur if opportunities for stakeholder engagement are constrained by the current COVID 19 pandemic.

Compliance

No compliance implications are identified. The policy is consistent with the Local Government Act and stakeholder engagement undertaken in relation to this policy and outputs is subject to Council's statutory Community Engagement Policy.

Benefits

The benefits of the Social Sustainability Policy Action Plan include:

- Achievement of socially sustainable outcomes for the region's communities.
- Enhanced capacity for Council to leverage sustainable social development outcomes from major projects and Council works and services.
- Robust methodology supporting coherent whole of organisation approach to the analysis and formulation of responses to EIS/SIA material received from resource sector proponents.
- Potential for increased collaboration between and with mining companies as an opportunity to deliver value beyond compliance in accordance with industry trends to appeal to the socially conscious investor.
- Enhanced organisational reputation through thought-leadership and delivery of improved social standards and services.

CONSULTATION

- Manager Liveability and Sustainability
- Manager Governance and Corporate Services
- Acting Manager Brand, Media and Communications

BASIS FOR RECOMMENDATION

The basis for recommendation is to ensure a structured approach to the initial phase of implementation of Council's Social Sustainability Policy.

ACTION ACCOUNTABILITY

Liveability and Sustainability Department - Provide subject matter expertise on the policy framework, deliver education program on the policy framework across relevant Council areas, implement policy framework in development of relevant plans, strategies and guidelines and, monitor policy implementation and effectiveness across Council.

Manager Governance and Corporate Services – partner in the development and establishment of mechanisms and protocols to embed the policy provisions within Council's corporate planning and development frameworks.

Acting Manager Brand, Media and Communications – partner in the development of strategies to counter political rhetoric which promotes economic gains of resource sector development as justifying negative social impacts.

Council Officers – Participate in organisation-wide educational program, consider social sustainability impacts in development of Council recommendations and decisions, contribute with an informed perspective in assessment processes for major projects.

KEY MESSAGES

Beyond previously identified operational outputs, such as the regional social infrastructure strategy and SIA Framework, the action plan allows for a period of advocacy and educational programs which are expected to give rise to recommendations for new or improved services, initiatives and partnerships for both internal and external stakeholders. It is these emerging initiatives and ideas, which are not realistically feasible to pre-emptively forecast, which will form the basis of subsequent iterations of the action plan to guide policy implementation over the medium to long term.

A key focus of this initial action plan is to set the scene for innovative and collaborative approaches to sustainable social development in preference to prescribing actions from a place of uncertainty.

The provisions of the policy will be implemented across Council operations via staff education and establishing mechanisms and protocols for the consideration of social sustainability issues within Council's established corporate planning and decision-making frameworks.

Report prepared by:

MAGGI STANLEY
Principal Social Planner

Date: 7 April 2021

Report authorised by:

DAN WAGNER
**Acting Director Planning Environment and
Community Services**

Date: 9 April 2021

ATTACHMENTS

- Attachment 1 – Draft Social Sustainability Action Plan

REFERENCE DOCUMENT

- Isaac Regional Council Social Sustainability Policy

ACTION PLAN

ISAAC REGIONAL COUNCIL SOCIAL SUSTAINABILITY POLICY

Presented by: Liveability & Sustainability Department

Approval Date: 28 April 2021 - <Insert resolution no.>

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OBJECTIVE

The objective of this action plan is to guide the implementation of Council's Social Sustainability Policy, adopted in December 2020. The action plan features a range of initiatives and activities to build capacity and understanding of social sustainability impacts and implications across all facets of Council service delivery and in its relations with major project proponents and investors.

SCOPE

The focus of this action plan is the initial 12 months of policy implementation following its adoption by Council. It considers existing initiatives which have already been identified through Council's corporate planning processes, however it is also recognised that the policy represents an enhanced understanding of the broad and multi-dimensional determinants of social sustainability and unforeseen opportunities for social development are likely to occur as day-to-day and potential activities are considered through this lens. Emerging projects and initiatives will be incorporated into a revised version of this action plan, following a review of the current action plan at the 12-month mark.

Proposed actions are broadly grouped into four (4) key focus areas. However, overlap between areas is expected to occur, particularly in relation to stakeholder engagement activities:

- Advocacy and partnerships
- Social impact assessment
- Social infrastructure
- Operational implementation

DEFINITIONS

A full suite of definitions is contained within the policy.

OVERVIEW/BACKGROUND

Isaac is a region rich in resources, punching well above its weight in terms of economic value delivered to the state and national economy. The resources sector has significant influence over the regional economy and brings with it the promise of social development and prosperity through local employment and business opportunities, and piecemeal investment in services and infrastructure. Social impact management plans developed by new proponents as part of the project approvals process, as well as community development initiatives funded by longer-standing operations are the roadmaps and hallmarks of the social development framework as we currently know it.

However, in the face of a range of social challenges and negative social outcomes being experienced by Isaac communities, it has become clear that economic success has not led to sustainable social outcomes. Research considering why this would be so reveals many of the structures, narratives and rhetoric of the regulatory context in which Social Impact Assessments (SIAs) are conducted undermines the potential value of the process. When combined with an industry focus on compliance rather than value, the persistence of outmoded forward planning methodologies and simplistic definitions of social infrastructure and often somewhat ad hoc community development efforts within local government this sets the scene for unsustainable as opposed to sustainable social development.

While SIA itself seeks to achieve sustainable social development, in reality social sustainability is the least defined and least understood of the different approaches to sustainability and it has received less attention in public dialogue than economic and environmental sustainability. An unfortunate consequence of this is

that social sustainability is easily relegated to a narrow set of concerns and dismissed as ‘soft’ or ‘nice to have’.

Recognising the shortcomings of the ‘business as usual’ approach to social development within the region, Council adopted a progressive Social Sustainability Policy in December 2020 which promotes and applies a contemporary position on social sustainability in dealings with major projects approvals processes and our own works, services and forward planning for infrastructure.

From this perspective social sustainability is more broadly reliant on factors beyond the boundaries of the traditional ‘social’ realm including those traditionally considered ‘economic’ or ‘environmental’. This is more reflective of the global sustainability agenda including the United Nations 17 Sustainable development goals:



Crucially, the Policy charts a course beyond conventional understanding of the social realm as being represented by a narrow set of concerns somehow separate from those traditionally conceived as ‘economic’ or ‘environmental’ in essence, rather aligning more with a model which considers the environment and economic amongst other concerns as part of the social whole.

This action plan sets a course for the critical initial implementation phase of the policy, providing the building blocks for a strong foundation upon which the policy can evolve and new opportunities for sustainable social development be explored.

POLICY RATIONALE

The policy's guiding principles support the policy objective; to promote and apply a contemporary position in social sustainability in dealings on major projects approvals process, works and services and forward planning for infrastructure.

- Adopting best practice definitions, goals and principles of social impact assessment as described by the International Association for Impact Assessment as the global leader in this field.
- Recognising the determinants of social sustainability and community wellbeing extend far beyond the narrow set of concerns prescribed by legislation.
- Prioritising positive sustainable development measures which align with a desired future in preference to negative sustainable development which seeks to just keep things going through negation; reducing the bad effects of previous rounds of development and enabling urban life to continue in a minimal sense.
- Avoiding narrow definitions of social infrastructure which lead to missed opportunities in developing social capital as a determinant of social sustainability.
- Enhancing planning approaches based on demographics and population projections with demand driven principled approaches tailored to the unique characteristics and circumstances of communities.
- Considering normative, felt, expressed and comparative definitions of need in prioritising and forward planning for infrastructure.
- Prioritising measures which address barriers that impact genuine choice for people to permanently reside in the Isaac Region.
- Supporting measures which add value or expand existing local collaborative programs improving social sustainability within the Isaac region in preference to multiple in-silo initiatives.
- Where possible countering political rhetoric which promotes the economic weight of the resource sector and justifies the negative social impacts which arise from the development of major projects.

BENEFITS

The following benefits are expected to be realised through implementation of the policy.

- Achievement of socially sustainable outcomes for the region's communities.
- Enhanced capacity for Council to leverage sustainable social development outcomes from major projects and Council works and services.
- Robust methodology supporting coherent whole of organisation approach to the analysis and formulation of responses to EIS/SIA material received from resource sector proponents.
- Potential for increased collaboration between and with mining companies as an opportunity to deliver value beyond compliance in accordance with industry trends to appeal to the socially conscious investor.
- Enhanced organisational reputation through thought-leadership and delivery of improved social standards and services.

RISKS

The risks described below are identified in associate with the initial phase of the implementation of the policy to which this action plan relates. Initiatives which emerge as part of this initial phase will be subject to their own risk management processes on a project by project basis.

RISK/ISSUE	RAW RISK RATING	TREATMENT	RESIDUAL RISK RATING
Budget overruns - Some unplanned incidental costs may be incurred e.g. printing and hospitality to support engagement processes	Low	Unplanned costs if incurred will be met through existing departmental budget allocation	Low
Industry representatives and proponents/ other levels of government do not engage with policy or see no reason to deliver value beyond compliance – necessary partnerships unable to be formed.	High	Dedicated advocacy and stakeholder engagement processes, promoting benefits to industry for example increasing market appeal to the socially conscious investor and to other levels of government for example reduced divergence of opinion between key stakeholders.	High
Changes to service levels due to enhanced planning approaches, needs analysis and understanding of determinants of social sustainability - POTENTIAL implications for financial and human resourcing.	High	Any identified changes to existing services, ceasing of activities or new services will be subject to existing planning and management protocols including annual planning and budgeting activities and community engagement processes.	Med
Variable levels of buy-in between business units leading to ongoing potential for negative social impacts and missed opportunities for improved social sustainability to occur.	High	ELT to provide leadership and support to deliver policy outcomes across Council's works and services. Internal educational campaign to assist departments to apply the provisions of the policy to their work areas.	Med
Advocacy and stakeholder engagement delayed due to constraints of current COVID 19 circumstances.	High	Utilise online communications technologies where possible	Med

SOCIAL SUSTAINABILITY POLICY ACTION PLAN ACTIVITIES AND INITIATIVES

ADVOCACY AND PARTNERSHIPS

Advocacy

Effective and inclusive stakeholder engagement efforts are fundamental to successful implementation of the policy. The implications of the policy have a relatively broad reach and will involve a range of stakeholders both within and beyond the organisation, from industry groups and other levels of government to community groups and individual residents. The policy represents a fresh approach to understanding and improving social sustainability within Queensland local government, often challenging entrenched beliefs. On this basis the objective of initial phase of stakeholder engagement activities is focussed on communicating the intent of the policy and underlying rationale and setting the scene for further discussion in relation to the development of partnerships and pursuit of shared project outcomes. The following table summarises proposed engagement efforts in the first instance.

STAKEHOLDER	OBJECTIVE/ACTIVITIES	WHO
QUEENSLAND RESOURCES COUNCIL	Introduce policy and underlying rationale, secure buy-in and further exploration of potential partnership models to increase social sustainability outcomes and pursue shared value. <ul style="list-style-type: none">Face-to-face presentation and high-level discussion.	Mayor, Councillors and/or senior executive
QUEENSLAND GOVERNMENT (DES, OCG, DSD)	Introduce policy and underlying rationale, secure buy-in and further exploration of potential partnership models to increase social sustainability outcomes and pursue shared value. <ul style="list-style-type: none">Face-to-face presentation and high-level discussion.	Mayor, Councillors and/or senior executive.
GREATER WHITSUNDAY COMMUNITIES	Introduce policy and underlying rationale, secure buy-in and further exploration of potential partnership models to increase social sustainability outcomes and pursue shared value. <ul style="list-style-type: none">Face-to-face presentation and high-level discussion.	Mayor, Councillors and/or senior executive, (Board) Council officers (GWC operational staff)
COMMUNITY GROUPS	Introduce policy and underlying rationale, facilitate input into social planning and needs analysis activities. Project specific engagement activities e.g. social infrastructure plan engagement process	Council Officers
BUSINESS GROUPS	Introduce policy and underlying rationale, facilitate input into social planning and needs analysis activities Project specific engagement activities e.g. social infrastructure plan engagement process	Council Officers
IRC STAFF	Introduce policy and underlying rationale, enhance organisation wide understanding of potential for Council's own day-to-day operations to impact social sustainability and community wellbeing and officer responsibilities in relation to the policy. <ul style="list-style-type: none">Presentation to MLTDevelopment of organisation wide educational program	L&S

Countering political rhetoric

Another important factor influencing social sustainability use of rhetorical tropes at the political level in terms of reporting the performance of the mining industry. Tropes are the basic structures through which one can make an appeal to persuade an audience or make sense of the world. Major tropes include metaphor, a device for seeing something in terms of something else metonymy, 'substituting an attributive or suggestive

meaning for what is really meant, irony, when words are used to convey to an audience the opposite of their literal meaning, thus exposing absurdity and synecdoche that is taking a part to stand for the whole or taking the whole to stand for the part. While this may seem a little abstract, the use of rhetorical tropes in political discourse as a means of persuasion towards a particular policy position or course of action in public administration is a powerful tool.

Of interest for the Isaac experience is the use of synecdoche in state government communications pertaining to the resource sector where the economic output of the mining industry is used as a representation of the industry as a whole. Analysis of media releases promoting final approvals of new mining projects in the region reveals the industry is overwhelmingly framed in terms of the number of jobs to be created and the additional flow of revenue into state government coffers via royalty payments, with little, if any, reference to the social consequences of large scale development.

While analysing the use of rhetorical devices in politicians' speeches may seem somewhat 'Pollyanna' it is this public discourse, with its reiteration of the primacy of the economic, which inevitably shapes the lived experiences of SIA at the local level. It coerces Council as an organisation to adopt this rhetoric and promote the high GRP and significant royalty payments generated in the region to justify advocating for the equitable funding of basic services such as healthcare provision. More insidiously, it can persuade even the host communities which experience the negative social impacts of development that they are worth it because they have a job and reasonable income, fostering a 'put up with it for the money' mindset. This in turn can advance apathy towards community life and erode social cohesion and therefore ultimately negative affect social sustainability.

It would be naïve to suggest powerful and entrenched political rhetoric serving to justify negative social consequences for host communities is easily rectified on a broad scale. There is opportunity however for IRC to provide balance to this discourse through its own advocacy and communication efforts.

Partnership models

The determinants of a positive, socially sustainable future for Isaac communities are broad and far-reaching and policy implementation necessarily relies on partnership approaches and mutual pursuit of shared value project outcomes in preference to individual actions amongst stakeholders. Further, these partnerships need to be authentic and enduring based on a long-term commitment to building a desirable future for the region rather than on a project by project basis and also persist through good times and bad.

An effective partnership between Council, other government agencies, social development advisory groups, industry and the Isaac community, with a compelling vision to facilitate a desirable future is expected to streamline investment and maximise associated social returns, reduce duplication of effort, increase regional resilience, minimise discord between parties and support responsible and considered development.

Forming such a partnership, is of course not without challenges and will take time and sustained momentum to evolve and ensure mutually beneficial outcomes for all parties. Analysis of existing examples of such initiatives where they occur is recommended as a starting point to inform development proposals for an Isaac specific model reflective of the unique challenges and attributes of the region.

Key actions

ACTION	Timing (by)	Responsibility	Status
Develop and implement initial advocacy program to showcase the policy and its rationale (presentation material and collateral)	May 2021	L&S, BMC, OMCEO	Not started

Develop strategy to counter political rhetoric in corporate communication and marketing	July 2021	L&S/BMC	Not started
Develop and implement subsequent advocacy program to present the finalised social infrastructure plan and prospectus (presentation material and collateral)	Sep 2021	L&S, BMC, OMCEO	Not Started
Partnership model options - discussion paper	Nov 2021	L&S	Not started

SOCIAL INFRASTRUCTURE ASSESSMENT FRAMEWORK

Following a significant period of lull, 2019 saw a resurgence of exploration, applications and project development across the fossil fuel resources and renewable energy sectors. This has presented several strategic challenges for Isaac Regional Council (IRC) as an organisation together with operational issues for staff dealing with multiple proponents at various stages of development including government and environmental approvals processes.

The current regulatory context requires each proponent to develop an Environmental Impact Statement (EIS) and conduct a Social Impact Assessment (SIA) as part of this process. Proposals for the mitigation or enhancement of identified social impacts are then developed into a Social Impact Management Plan (SIMP). Each proponent is required to undertake significant stakeholder and community engagement in the development of these documents and outputs and seek input from Council at various stages of the process.

Despite differences between projects there are a number of 'core' impacts and indicators which tend to be similar in nature, for example housing, health, traffic and so forth. Councillors and Officers consistently reiterate the same sentiments with multiple proponents at each stage of engagement. This affects staff availability and job capacity and presents a considerable drain on human and financial resources. It also increases the risk of the organisation presenting greater risk of consultation fatigue, errors and omissions.

Adding to this complexity is staff turnover and election cycles which risks extensive loss of knowledge, impacts organisational consistency and jeopardises outcomes with proponents.

Proponents typically develop EIS, SIA and SIMP reports in silo, typically focussing on minimising negative impacts rather than actively contributing to sustainable social development outcomes. This process leads to the inability to sustainably manage and measure the cumulative impacts of multiple activities in the same region.

While some proponents do engage meaningfully with Council in the early stages of the EIS process, more typically the process is well advanced, and the results presented to Council rather than developed collaboratively. Under these conditions proponents often bring proposals developed through a lens of minimising negative impacts rather than generating sustainable social outcomes. This inconsistency with Council's position that large-scale development should intentionally deliver positive outcomes rather than simply minimising negative ones can lead to dissonance and presents a further drain on resources for both parties in terms of rework.

To date, IRCs formulation of responses to EIS and SIA reports have been somewhat ad hoc and reactive given there has been no dedicated resource to coordinate the magnitude of information and analysis required from multiple work teams. More recently Council has introduced Social Planning function to provide further resourcing to this area. Further inconsistency arises from an absence of an established methodology for the analysis and comparative evaluation of an SIA. While it may be relatively simple to assess the sufficiency of an SIA according to some metrics, for example either the SIA meets the provisions of the established terms of reference or the SSRC Act or it doesn't, determining the real social value of the SIA

can prove more problematic. The policy provides a clear basis for an assessment methodology to support robust analysis including upholding best practice definitions of the goals and processes of SIA and what constitutes social impacts beyond the narrow set of concerns outlined in legislation, Council's expectations regarding notions of positive rather than negative sustainable development, preference for collaborative approaches and removal of barriers to genuine choice for workers to live in the region.

Key Actions

ACTION	Timing (by)	Responsibility	Status
Develop administrative procedure, including roles and responsibilities	Jun 2021	L&S	Draft Complete
Develop reference guide for social concepts	Jun 2021	L&S	Draft Complete
Develop major project approvals process overview	Jun 2021	L&S	Draft complete
Develop robust methodology for analysis	Jun 2021	L&S	In progress
Internal stakeholder engagement	Jun 2021	L&S	Not started
Social investment prospectus	Sep 2021	L&S	Not started
Develop supporting tools	Sep 2021	L&S	Not started
Organisational education program for contributing officers	Dec 2021	L&S	Not started

SOCIAL INFRASTRUCTURE STRATEGY

Another key application of the Social Sustainability Policy is Isaac's future approach to the planning and delivery of social infrastructure in the region, whether delivered by Council, other levels of government or resource sector proponents and operators as a means of social investment.

Arguably, all infrastructure delivers some form of social outcome, negative or positive, from roads to natural environments. However, the majority of governments and other agencies typically attempt to draw a distinction between 'social' and other forms of infrastructure usually deemed more 'economic' and sadly often therefore considered more important, for example transport or power. Within this characterisation social infrastructure is typically categorised in terms of 'hard' infrastructure and 'soft' infrastructure. 'Hard' social infrastructure relates to community facilities and public buildings essential in supporting community life such as libraries, schools, hospitals, community halls, sports and recreation facilities, neighbourhood centres, open space, childcare centres and public toilets. 'Soft' social infrastructure refers to the programs, resources, services and community and cultural development responding to community need and building capacity. Examples of 'soft' social infrastructure include community services, building skills knowledge and abilities through education and capacity building programs, local networks, relationships and collaborative responses.

However, while categorising certain types of infrastructure as 'social' or otherwise has some benefits, at least in terms of aligning various organisational functions and funding streams, it also carries some element

of risk particularly when considered in the broader context of overarching social sustainability. For example, a study of the New York subway system passing through areas of diverse ethnicity found people forge transient communities as they ride. This rarely led to long term relationships, but passengers learned to deal with difference, density, diversity and other people's needs. This in turn fostered cooperation and trust and exposure to unexpected behaviour challenged stereotypes about group identity. In comparison consider an exclusive country club which formally excludes women, informally excludes some ethnic minorities and other marginalised groups, reaffirms social ties as between members who already have a lot in common and preserves inequality and division. In these examples the traditional understanding of what constitutes social infrastructure is inconsistent with the social sustainability outcome for each. On this basis the Policy avoids drawing firm lines as to what is or is not 'social' infrastructure allowing identification of social benefits of projects beyond the scope of traditional definitions.

The Policy further calls for a demand driven and principled approach to planning and delivering social infrastructure to enhance the population ration driven approaches of the past and robust needs analysis methodology to support recommendations for provision.

Council has previously identified a need for a regional social infrastructure strategy to establish a more strategic approach to forecasting and planning for trends in demand for services and facilities, which provides an ideal platform for implementation of the social sustainability policy.

Key actions

ACTION	Timing (by)	Responsibility	Status
Establish definition and approach	Jan 2021	L&S	Draft Complete
Situational social infrastructure analysis	Feb 2021	L&S	Draft Complete
Future needs analysis (including community engagement)	May 2021	L&S	In Progress
Draft strategy and recommendations	June 2021	L&S	In Progress.
Develop social infrastructure prospectus for partnership provision	Sep 2021	L&S	Not started

OPERATIONAL IMPLEMENTATION

Social impacts of day to day activities

Central to the social sustainability policy is consideration of the range of social impacts which may occur as a result of day to day actions and decisions. It's important to note these can easily occur when we are following procedure and 'doing the right thing' and rarely the result of recklessness or wrongdoing. Striving for cost efficiencies and minimising financial burden on ratepayers is central to local government operations however when the social context in which services operate is not deeply understood a host of unintended consequences may occur. For example, a change in the opening times of certain services or facilities may reduce costs but social customs which have become attached to particular timeframes may be impacted. Similarly, checking the heritage status of a building scheduled for modification or removal will not necessarily reveal its real social value to the local community. As an organisation Council has numerous

operating procedures and guidelines relating to all aspects of the business. Review of each discrete procedure to determine its sufficiency in promoting socially sustainable outcomes is not realistically feasible within a reasonable timeframe and improved management of social impacts associated with our-day-today activities will be reliant on promoting a deeper understanding of social impacts, and more broadly social sustainability, to equip officers with the skills to ask questions beyond standard process and identify unexpected social development opportunities.

Corporate planning and decision making

Statutory and discretionary planning frameworks present ideal platforms for further embedding the provisions of the policy to guide sustainable social development efforts over the long-term. Establishing social sustainability consideration 'checkpoints' within Council's existing planning and decision-making frameworks, for example corporate plans and statutory reports, will ensure consistent application of the policy and informed decision making.

Policy and strategy alignment

As noted, the determinants of social sustainability are considerably broader than many customary approaches consider. Environmental impacts, for example, can be conceived as social impacts since we value natural settings including habitats and biodiversity. Similarly, environmental protection programs rely heavily on social capital to execute. Social Infrastructure has a crucial role to play in disaster management efforts through building the social resilience necessary to survive in the face of prolonged failure of 'lifeline' system such as power and transport. Community Development strategies are an integral part of social infrastructure, as is open space planning. Accordingly, inconsistencies between the social sustainability policy and other strategies and plans will inevitably dilute the outward manifestation of the objective of the policy. It is desirable for new policies and strategies to be reviewed for consistency and alignment with the social sustainability policy prior to their formal adoption by Council, and for existing documents to be reviewed and amended where necessary in accordance with scheduled review intervals.

Key actions

ACTION	Timing (by)	Responsibility	Status
Develop and implement organisation wide Social Sustainability Educational Program	Dec 2021	L&S	In Progress
Incorporate social sustainability checkpoints within existing statutory and discretionary planning frameworks.	Sep 2021	L&S	Not started
Establish protocols and mechanisms to align new and existing policies and strategies with Social Sustainability Policy	Sep 2021	L&S	In Progress

MONITORING AND EVALUATION

The Social Sustainability Action Plan will be reviewed and monitored on a monthly basis with responsible officers providing quarterly reports to Manager of liveability and sustainability in the first instance. Major exceptions and deviations will be reported immediately. At the conclusion of the initial 12-month plan's lifecycle a full evaluation report will be prepared for Council's consideration.

LEGISLATIONS AND RELATED GUIDELINES

- *Strong and Sustainable Resource Communities Act 2017*
- *State Development and Public Works Organisation Act 1971*
- *Environmental Protection Act 1994*
- *Planning Act 2016*
- *Local Government Act 2009*
- *Environmental Protection and Biodiversity Conservation Act 1999 (Cwth.)*
- Queensland Government's Social Impact Assessment Guideline 2018
- Queensland Government's EIS Assessment Process Guideline
- Isaac Regional Planning Scheme 2021

REFERENCES

ID	NAME
PECS-POL-116	Social Sustainability Policy
PECS-FWK-001	Isaac Regional Council Social Impact Assessment Framework
PECS-STY-001	Isaac Region Social Infrastructure Strategy

MEETING DETAILS	Planning Environment and Community Services
	Standing Committee
	Tuesday 13 April 2021
AUTHOR	Bruce Wright
AUTHOR POSITION	Manager Community Facilities

5.9 POOL MANAGEMENT AND OPERATION TENDERS – DYSART, MIDDLEMOUNT, CLERMONT, NEBO AND MORANBAH

EXECUTIVE SUMMARY

This report provides an overview of the progress of the Request for Tender (RFT) preparations for Council swimming pools at: Clermont, Middlemount, Dysart, Moranbah and Nebo Pools and the proposed direction forward.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Authorises the release of five (5) Requests for Tender (RFT) for the Management and Operation of Council owned pools located at: Clermont, Middlemount, Dysart and Nebo;***
- 2. Authorises the release of a non-binding Request for Tender (RFT) for the Management and Operation of Council owned pools located at Moranbah;***
- 3. Endorses the status and time frames of the Request for Tender (RFT) process for the management and operation of Council owned pools located at: Clermont, Middlemount, Dysart, Moranbah and Nebo;***
- 4. Approves an in-principle commitment to the operational funding of the five future leases identified in clauses 2 & 3, across financial years: 2021-2022 to 2023-2024 in accordance with the IRC Aquatic Facility – Estimated Management Fees schedule.***

BACKGROUND

The Council owned aquatic facilities at: Clermont, Dysart, Middlemount and Nebo are managed and operated by virtue of Trustee Leases that expire on 31 August 2021. The Greg Cruickshank Aquatic Centre Moranbah remains under Council management and operation - the former lease was originally to expire on 31 August 2021.

A Request for Tender (RFT) process is proposed to engage a suitably qualified and experienced Management and Operation Trustee Lessee/s at four pools at Clermont, Dysart, Middlemount and Nebo. Concurrently, an investigation is underway to further identify the viability, sustainability, risk, operational and administrative implications of Council retaining management and operational responsibility for the Greg Cruickshank Aquatic Centre (GCAC). It is anticipated that these findings will be presented to the Executive Leadership Team prior to the release of the RFT. A non-binding RFT for the GCAC will provide adequate opportunity for Council to

consider the recommendations of the investigation and at the same time, reserve the decision to award or not to award a Management & Operation Lease for the GCAC to an RFT proponent.

The Community Facilities Department is developing a strategic plan for assets under custodianship and functions attached to the Department. The plan will headline “creating destinations” for pools, halls and centres and with this in mind, a strong focus on lease oversight, management and compliance will be implemented. The new pool leases and lessons learned from the GCAC provide for a sound foundation and pathway to realising the Department’s strategic outcomes and accordingly, all RFT and pool leasing documentation has been reviewed by Preston Law. The revised versions are currently being drafted and will be the subject of further approvals and reporting before being presented to Council in accordance with the proposed timeline hereunder.

While the foundations of the existing Trustee Lease and past tender documentation will remain unchanged, the review by Prestons Law will see a number of additional conditions being applied to the more operative clauses. For ease of reference, these inclusions and additional tender requirements include:

Item	Lease Reference	RFT Reference
Bank Guarantee	Inclusion of a nominal bank guarantee to provide for a level of security over the asset condition and remediation of damage caused by an act or omission by the Lessee. To achieve a higher level “buy in” to the management and operation of the pools by Lessees.	A generic reference to the guarantee will be explained within the RFT documentation.
Management Fee Payments	Management fee payments consist of twelve (12) monthly payments during the course of a calendar year. This includes the periods of closure as applicable. Additional reporting requirements will be included to provide a further assurance that the asset will be attended to during closures.	Site attendance, care, control and maintenance obligations will be included in planned preventative maintenance, landscaping and reporting requirements.
Social Media	Insertion of clauses relating to the use of social media on matters impacting Council’s reputation and operating systems will be included to preserve the integrity of Council.	Respondents will be required to submit a Social Media Policy to identify among other things, the control, content and authorisation mechanisms in place for the Lessee and their Employees.
Amenity	Insertion of clauses relating to the construction, addition or modification of asset structures, buildings and equipment will be included to maintain the integrity of the site and visual appearance.	Amenity will be touched on in planned preventative maintenance scheduling requirements, asset preservation and appearance.
Presentation	Clauses relating to the maintenance, care and control of gardens and public amenities at the pools will be further clarified and include Covid sanitisation protocols.	All activities relating to maintenance, care and control of assets at each site will be the subject of a tangible plan that clearly identifies scheduling and outcomes.
Tender Binding	The successful Respondent’s proposal will be bound to the lease and serve as a lease management reference tool.	Submission requirements will be extended to incorporate all aspects of asset management, maintenance, care and control. Monthly reporting will be suitably modified to capture

Item	Lease Reference	RFT Reference
		relevant data that is capable of adaptation into key performance indicators to clearly measure Lease performance.
Incentive	While a specific reference will not be contained within the Lease, an opportunity will be presented to Lessees to contribute to or share minor capital improvements at the pool.	Respondents will be asked to submit a plan for site based minor capital improvements on an individual contribution or shared (with Council) basis. The plan will be included in the evaluation process as a weighted category.
Regional Presence	No specific reference will be made within the Lease.	Submission evaluations for proposals currently include a local preference weighting. The RFT will clearly identify that it remains Council's preference to have a Lessee or Lessee Representative domicile in the Region. The intent is to have reasonable "face to face" access to Lessee Management and an out of hours responder.
Facility	No specific reference will be made within the Lease.	Respondents will be required to submit a vision for the pool during their tenure. This lends to the creating of "destinations" and attracting more and new patrons and offering additional services and activities. The plan will be included in the evaluation process as a weighted category.

The proposed schedule for the RFT process includes:

Item	Action	Time
GCAC Investigation	The viability of Council retaining management and operation of the GCAC will be presented to and discussed by the ELT. Recommendations will thereafter be presented to Council.	Standing Committee / Ordinary Meeting – May 2021
Lease review	The review is now within the final stages. The new format will be presented to Council for approval along with additional Community Leasing documentation. (Noting that the Lease will not be executed prior to August)	Standing Committee / Ordinary Meeting – May 2021
RFT Development	The RFT is nearing finality. The RFT will proceed through existing approval protocols for release.	RFT Release – On or before 1 May 2021
RFT Response	Respondents will be provided with a 28-day window for response. The RFT will include a mandatory site visit.	Closing – 28 May 2021
RFT Questions, Clarifications and Reference Checks	Distribution of proposal clarifications to proponents. Reference checks.	Completed – On or before 7 June 2021
RFT Evaluation	Proposal evaluation by the evaluation panel.	Completed – On or before 21 June 2021

Provisional Award	Submission of preferred suppliers for approval and award.	On or before 1 July 2021
Award and Transition	Execution of leases. Activation of the transition plan.	Commence – 1 August 2021
Commencement	Transition completion and commencement of tenure.	31 August 2021

The RFT process is time critical. There may be a requirement to convene a Special Meeting of Council (at a date to be confirmed) to ensure a timely award of the tender.

The pandemic, subsequent pool closures, restrictions and the departure of many of the Lessee's staff as operations have returned bear significant implications for the management and operation of the Region's pools. It is expected that the financial responses to the RFT will reflect the current operating environment and the heightened management expectations on Lessees.

The estimated implications are included in the IRC Aquatic Facility - Estimated Management Fees schedule. In-principle approval to commit to these heightened operating costs for the total tenure is now sought.

IMPLICATIONS

Financial

Allowance is made for a negative variance in Lessee Management Fees. The variance is circa \$210,000.00 which can only be confirmed or dispelled at the time of proponent submissions;

With heightened oversight and increased management responsibility, operating costs can be expected to remain consistent and, in some instances, be reduced;

A strong opportunity exists for Lessees to contribute to minor capital works projects at the pools.

Risk

Minimal responses to the RFT as a consequence of heightened responsibility, the current operating environment and limited interest – can be mitigated through negotiation and increased RFT circulation;

Cost – while forecasted increases in management fees are expected, the magnitude of the increases cannot be established until such time as the responses are received. Mitigation through forecasting and preparedness; positive negotiated outcomes can be achieved;

Service levels – the sites that are the subject of the RFT process are performing well. A strong risk of service deterioration is possible through the appointment of new Lessees. Mitigation through proposal vetting can be achieved.

Compliance – the operation of pools attracts significant risk. It remains critical that proper oversight of compliance is undertaken. Mitigation through management oversight, monitoring industry trends and WHS advice.

CONSULTATION

Director Planning, Environment and Community Services

Manager Governance and Corporate Services

Manager Procurement and Contracts

Senior Community Leasing Officer

Program Leader Leased Council Facilities

BASIS FOR RECOMMENDATION

It will be necessary to enter into an RFT process to identify and secure the services of a new Lessee/s for the pools to maintain continuity of service and operation at the Regions pools. The RFT process will ensure that all Council owned pools (as applicable) are occupied by a duly authorised Lessee with tenures that are current, compliant and consistently applied throughout the Region.

ACTION ACCOUNTABILITY

Manager Community Facilities to progress the RFT process, development of tenure arrangements and corresponding reporting to Council.

KEY MESSAGES

Council is committed to providing its constituents with safe, functional and reliable operation of Community Facilities.

Council is committed to ensuring the ongoing access to high quality and contemporary facilities for individuals, clubs and groups throughout the region.

Council is taking a considered and logical approach to the long-term life cycle of the Region's Community Facilities.

Report prepared by:

BRUCE WRIGHT
Manager Community Facilities

Date: 8 April 2021

Report authorised by:

DAN WAGNER
**Acting Director Planning Environment and
Community Services**

Date: 8 April 2021

ATTACHMENTS

- CONFIDENTIAL Attachment 1 - IRC Aquatic Facility - Estimated Management Fees

REFERENCE DOCUMENT

- Trustee Lease and Standard Terms

PAGE 148 HAS INTENTIONALLY BEEN REMOVED DUE TO CONFIDENTIAL REASONS

MEETING DETAILS	Planning Environment and Community Services
	Standing Committee
	Tuesday 13 April 2021
AUTHOR	Jacki Scott
AUTHOR POSITION	Manager Strategic and Business Development

5.10

RECONCILIATION WEEK BREAKFAST EVENT UPDATE

EXECUTIVE SUMMARY

The purpose of this report is to provide an update to Council on the current discussions occurring on the proposal from Reconciliation Australia on Isaac hosting a breakfast event on the morning of the first day of Reconciliation Week.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Note the update on initial discussions in regards to Council hosting Reconciliation Week Breakfast.***
- 2. Endorse Council to host Reconciliation Week Breakfast in Moranbah on 27 May 2021.***

BACKGROUND

Uncle Bill Buchanan, Committee Member from Reconciliation Australia – Queensland Branch, has approached the Mayor with a proposal for Isaac to be part of an eight Queensland (QLD) Local Government areas to pilot hosting an annual breakfast at the beginning of reconciliation week. This year the event is proposed to take place from 7am – 9am on 27 May 2021.

The aim of the breakfast is to bring together local organisations that have a reconciliation action plan (RAP), first nations people's, first nations peoples business owners from the community and local government officials. In addition, Uncle Bill's vision is that this event is a fundraising event. Funds raised will be used to coordinate a local forum in each local government area later in the same year. It is envisaged that the forum will bring together the above groups to work together on reconciliation, share ideas, connect and synergise RAP actions with each other.

Proposed Event

Reconciliation Queensland (QLD) are hosting a breakfast at Parliament house which will live stream to the eight local governments during the breakfast. It is also recommended that the local event here includes a welcome to Country by the Barada Barna peoples and a smoking ceremony.

Council will initially fund the breakfast and activities with Reconciliation QLD reimbursing Council for costs only (not including time of Officers).

The proposal consists of Council organising, promoting and initially funding the breakfast. Reconciliation QLD have recommended using Eventbrite to coordinate ticket sales.

Initial calculations estimate attendance of 200 people and therefore a cost recovery ticket price of \$33 per seat, should Council be open to the option of fundraising, ticket prices could be set at \$50. All ticket purchases would go through Reconciliation QLD.

The event that is running in Brisbane is working on 240 people, eight seats to a table, table sales to organisations are for a table however, they receive five seats at that table. The remaining three seats are paid for by the organisation and are distributed to first nations peoples and Elders, government officials and notable members of the community.

The proposal and the event are still in early planning days with no final or agreed position. Council are in the position to propose an alternative low-key event including forgoing ticketing by reducing attendees and only provide modest catering.

IMPLICATIONS

Council's participation in the event will have upfront costs that could be reimbursed on invoice. This is a new initiative of Reconciliation QLD, and given it is being organised at short notice there is a real risk Councils operational budget may be impacted due to unplanned trials. It is anticipated that in future years Reconciliation QLD could seek a major grant for one or both of the events (breakfast and forum).

There will need to be clear delegation/expectations of who is responsible for what in the next stages of planning.

Promotion and any fundraising (if applicable), will need to be very clear on the event owner being Reconciliation QLD and Council supporting the event.

CONSULTATION

Internal

Mayor

Chief Executive Officer

Director Planning Environment and Community Services

Engaged Communities

Information Communication Technology

Community Facilities

External

Committee Member - Reconciliation Australia

BASIS FOR RECOMMENDATION

Update to Council on discussions occurring on the proposal from Reconciliation Australia on Isaac hosting a breakfast event on the morning of the first day of reconciliation week.

ACTION ACCOUNTABILITY

Manager Strategic and Business Development will coordinate event delivery if Council decide to proceed with hosting the Reconciliation Week Breakfast.

KEY MESSAGES

Working together on reconciliation.

Report prepared by:	Report authorised by:
JACKI SCOTT	DAN WAGNER
Manager Strategic and Business Development	Acting Director Planning, Environment and Community Services
Date: 8 April 2021	Date: 9 April 2021

ATTACHMENTS

- Nil

REFERENCE DOCUMENT

- Nil

MEETING DETAILS

Planning, Environment and Community Services

Standing Committee

Tuesday 13 April 2021

AUTHOR

Dan Wagner

AUTHOR POSITION

Acting Director Planning, Environment and Community Services

6.1

PLANNING, ENVIRONMENT AND COMMUNITY SERVICES INFORMATION BULLETIN – APRIL 2021

EXECUTIVE SUMMARY

The Planning, Environment and Community Services Directorate Information Bulletin for April 2021 is provided for Committee review.

OFFICER'S RECOMMENDATION

That the Committee:

1. *Note the Planning, Environment and Community Services Directorate Information Bulletin for April 2021.*

BACKGROUND

The attached Information Bulletin for April 2021 provides an operational update for Committee review on the Planning, Environment and Community Services Directorate.

IMPLICATIONS

Any specific implications or risks will be outlined in the Information Bulletin.

CONSULTATION

Planning, Environment and Community Services Directorate, Managers and Staff

BASIS FOR RECOMMENDATION

This is an information only report.

ACTION ACCOUNTABILITY

Information only report.

KEY MESSAGES

Operational update to Elected Members.

Report prepared by:

DAN WAGNER
**Acting Director Planning, Environment and
Community Services**

Date: 8 April 2021

Report authorised by:

GARY STEVENSON PSM
Chief Executive Officer

Date: 8 April 2021

ATTACHMENTS

- Attachment 1 – Planning, Environment and Community Services Information Bulletin – April 2021

REFERENCE DOCUMENT

- Nil

DATE: April 2021

PLANNING ENVIRONMENT AND COMMUNITY SERVICES

DIRECTORATE HIGHLIGHTS

Prepared by Dan Wagner, Acting Director

The PECS leadership team travelled to Clermont on 30 March 2021 for its monthly meeting and BBQ lunch with PECS staff. These engagement activities provide an opportunity in a relaxed setting for officers to be able to engage with the leadership team and exercise our psychological safety and courage to discuss matters that might be getting in the way of a great outcome.

Meridian Urban has been engaged to lead the Glenden Futures project, commencing with a desktop situation analysis and preparation of a long-list of potential actions for consideration of Council by way of a workshop in the coming months.

Council has achieved the final milestone in its adoption of a new planning scheme, with Gazettal of the scheme taking place on Friday 19 March 2021, and commencement of the scheme occurring on 1 April 2021. The scheme provides Isaac communities with a contemporary policy framework, rationalises policy contention between the three former schemes and delivers a sustainable and resilient policy response to the threat of coastal hazards. Council's leadership in development of the scheme provisions for coastal communities is being recognised across the state.

Ongoing engagement with consultants appointed to deliver a range of strategies for the Smart Transformations Advisory Council is occurring to ensure scope of projects aligns and compliments existing Council activities and initiatives.

Director PECS attended the LGAQ Climate Risk and Resilience Advisory Group meeting held 12 March 2021. Membership of this group provides opportunity for discussion of our regions challenges in balancing a range of competing priorities in the space.

And lastly, this is the final Standing Committee for Jeff Stewart-Harris as Director PECS prior to commencing in the role of Chief Executive Officer. Jeff has left a lasting legacy in the directorate with his major policy, strategy, operational and workplace cultural achievements whilst in the role, and will be greatly missed in his capacity as DPECS by the broader directorate.

STRATEGIC AND BUSINESS DEVELOPMENT

PREVIOUS MONTH'S ACHIEVEMENTS

- First Nations People Policy endorsed by Council.
- Corporate Sustainability and Regional Resilience workshop held with Council.
- Customer Satisfaction Survey RFQ completed.
- Customer Experience Strategy scheduled for ELT review and discussion scheduled for 12 April to ensure a whole of Council approach to the process and working group.
- Application for BBRF for a transformation Resources Hub project.

EMERGING ISSUES

Nil

NEXT MONTH'S PROGRAM

Announce the First Nations Peoples Policy.

Launch EOI's and selection of cross organisation working group for reconciliation action plan (RAP).

EOI and selection of cross organisation working group for the customer experience (CX) strategy.

Continued event planning for the Reconciliation week launch event on 27 May.

Continue to compile data in support of the Corporate Sustainability and Regional Resilience investigative framework.

Review and revisit measuring cultural change within the PECS directorate and implement agreed actions.

FINANCIAL REPORT

Nil budget variance

DEVIATION FROM BUDGET AND POLICY

Nil

ANNUAL OPERATING PLAN

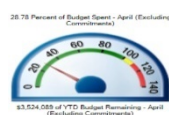
Themes	Strategies	Service Area	Description	Measure of Success/Target	Status	Quarterly update on actions/comments toward meeting success	Accountability	Expected Completion	% Completed
C5	Promote programs that celebrate the uniqueness an diversity of our communities including appropriate recognition of our indigenous communities	Indigenous Relations	Adopt Indigenous relations framework	Adopt Indigenous relations policy, Develop MOUs on engagement and Develop a Reconciliation Action Plan	On Target	Policy adopted 24 March 2021. Launching Policy in April and announcing the RAP to first nations peoples. IRC event planning for a reconciliation week breakfast event in support of RAP's and reconciliation.	Office of Director Planning, Environment and Community Services	30-June-2021	15%
EN2	Manage and promote natural resources, including culturally significant sites and coastal environments in a responsible and sustainable manner	Natural Resources	Develop and adopt a Climate Change policy and strategy	30-June-2021	On Target	Corporate sustainability and regional resilience investigative framework workshop held with Council on 17 March 2021. Framework being completed for further review and consultation later in April.	Office of Director Planning, Environment and Community Services	30-June-2021	15%
G2	Develop policies, strategic plans and processes to address local and regional issues, guide service provision and ensure operational effectiveness	Customer Service	Review innovative customer service opportunities	Review and develop an updated Customer Service Strategy	On Target	Project brief going to ELT on April 12 for endorsement to create a cross council working group to collaborate on the delivery of this project.	Office of Director Planning, Environment and Community Services	30-June-2021	15%

PECS CAPITAL WORKS 2019/2020 AND 2020/2021

Complete/On Track



Monitor



Budget \$3,915,905.00

Carry Forward Budget \$1,234,799.00 Adopted

Concern



Commitments

\$1,093,841.50

Actual Expenditure

\$1,423,793.71

Remaining Budget \$2,430,247.79

Project	Budget	YTD	Commitments	Remaining Budget	Risk	Progress Comments
CLM - Theresa Creek Dam Septic Renewal	62,706.00	3,000.00	1,400.00	58,306.00	Concern	Major delays in EA approval. Request for further funding required to complete the project
CLM - Spelling yards	337,489.00	337,489.19	0.00	(0.19)	On Track	Complete
Corp - Emergent pool works	113,113.00	113,113.44	0.00	(0.44)	On Track	Complete
DYS Pool Mech/Elec/Filter	90,618.00	17,780.25	56,533.00	16,304.75	Monitor	Pump work completed. Shade structure works underway
CLM - Civic Centre	437,573.00	41,882.76	23,450.00	372,240.24	Concern	Airconditioning alternate option found, Ergon engaged to advise on peak load capacity. Once advice received final review will be completed by Council and then project will commence.
MMT- Hall Structural Renewal	213,789.00	41,254.75	18,325.00	154,209.25	On Track	Flooring works complete, compliance assessment complete, compliance upgrade has been planned with RFQ expected March.
DYS Civic Centre - W4Q	249,493.00	124,607.61	33,958.83	90,926.56	On Track	Electrical works complete, compliance assessment complete, Access compliance upgrade RFQ currently advertised
MBH - Community Centre Construction Ready Design	200,000.00	49,519.50	50,089.50	100,391.00	Monitor	Stage 1 awarded and underway. If stage 2 is awarded to same consultant, design completion by end of financial year.

Corp – Tourism signs	40,000.00	13,092.43	5,576.01	21,331.56	On Track	Additional structural damage found on coastal signs investigations underway. Completion date still expected end of March 21.
MBH - Dog Pound Renewal	167,352.00	160,373.37	0.00	6,978.63	On Track	Construction complete
MBH - AFL Lighting	370,000.00	65,235.81	0.00	304,764.19	On Track	Awarded
CLM - Netball toilet replacement	315,000.00	57,359.91	218,584.00	39,056.09	On Track	Construction planned
NBO - Showgrounds Amenities Block – W4Q	261,173.00	49,147.50	198,739.95	13,285.55	On Track	Construction underway
CLM - Saleyard Renewal	165,000.00	0.00	165,000.00	0.00	On Track	Construction nearing completion
CLM - Swimming Pool Disability Access	25,000.00	16,180.00	0.00	8,820.00	On Track	Project awarded. Delivery of equipment has been completed. Awaiting contractor to install. Expected to be completed by end of financial year.
CLM - Historical Centre Flood Mitigation	68,014.00	68,014.00	0.00	0.00	On Track	Construction complete
Corp - Hub development	320,000.00	23,794.20	6,362.98	289,842.82	On Track	Award pending
CLM - Aquatic Centre Dive Block Remediation	125,000.00	5,528.50	0.00	119,471.50	On Track	The existing infrastructure has complicated the design of compliant blocks. A third intervention by the consultant to develop an alternate solution with "hanging" backstroke bars is underway. This work will be completed this FY
Corp - Community Centre Facilities Works	210,940.00	54,590.98	56,301.55	100,047.47	On Track	Commitments raised in January for Dysart Civic Centre air conditioning and Clermont Lawn Cemetery. A breakdown of projects has been submitted to Dir PECS and ELT, however, further works at the Nebo Medical Centre have been identified as priority, along with air conditioning in coastal halls

INFORMATION BULLETIN

Coastal - Hall Painting and Miscellaneous Repairs – W4Q	99,500.00	34,525.00	64,975.00	0.00	On Track	Construction underway
NBO – Aquatic Centre Plant and Infrastructure	440,000.00	1,654.40	536.36	437,809.24	Monitor	Award pending
Corp - Equipotential Bonding	100,000.00	800.00	17,174.55	82,025.45	On Track	Design consultant appointed. PO issued. Works will be completed this FY
CLM - Clermont Aquatic Centre Amenities	95,000.00	0.00	0.00	95,000.00	On Track	Project re-scheduled to later in financial year to ensure minimal disruption to pool operations. Scope of works is under development with anticipated release date end of February.
STL - Cemetery Shade and Memorial Wall - W4Q	76,974.00	1,560.00	86,787.28	(11,373.28)	On Track	Shade structure & memorial wall awarded, and commitment raised. Expecting \$20K additional overspend for brass plaques to meet community expectations. Awaiting final costings on these items. Project to be completed by St Lawrence Wetlands Weekend
Corp - IRC Swimming Pools	195,420.00	128,573.76	667.99	66,178.25	On Track	Schedule of works has been formulated and progressing to schedule
MBH - Pool Water Park Refurbishment	65,000.00	24,800.00	7,032.00	33,168.00	Concern	Community Survey completed. Second round of consultant concepts has been approved which will then go to community consultation. Final design to be determined after consultation process.
GLN - Aquatic Centre Foot Valve Replacement	15,000.00	0.00	11,447.50	3,552.50	On Track	Alternate entry methods (ladder) is under construction after which the foot valve will be replaced.
DYS - Rec Centre Cladding	85,000.00	8,873.50	70,900.00	5,226.50	On Track	Construction nearing completion

LIVEABILITY & SUSTAINABILITY

PREVIOUS MONTH'S ACHIEVEMENTS

Land Use Planning

Commencement of new planning officers:

29 March 2021 - Georgina McNee, Planner

6 April 2021 - Megan Derricott, Graduate Planner.

Development Assessment Activity	Number
Development application received (MCU / ROL / OPW)	4
Building works siting concessions received	3
Survey plans received for endorsement	1
Decided developments applications (MCU / ROL / OPW)	2
Decided building works siting concessions	2
Decided survey plans	1
Development applications active with IRC	11
Development applications active with applicant	7
Active change representations / appeals	2
Active development compliance matters	4

QRI Coppavillage – approved subject to conditions at Special Meeting of Council on 29 March 2021

QCoal Works Camp – appeal action ongoing. Expert reports to be finalised by 30 April 2021 on any remaining matters of disagreement. Next review of the matter by the Court is scheduled for 14 May 2021.

Prelodgement Meetings

10/03/2021 - McDonalds Moranbah – prelodgement meeting to discuss changes to access arrangements.

New Planning Scheme

Scheme gazetted on 19 March 2021, commenced on 1 April 2021.

Report prepared for April 2021 meeting schedule regarding regulation of container refund facilities.

Infrastructure Charging Framework and Local Government Infrastructure Plan

Scheme gazetted on 19 March 2021, commenced on 1 April 2021.

Infrastructure Charges Resolution No.3 commenced 1 April 2021.

Land Development Advisory Committee Outcomes

Nil actions at present

Coastal Hazard Adaptation Strategy

Phase 5 evaluation of asset risks under preparation. Due for completion in April 2021.

Social Planning

Action plan to support Social Sustainability Policy prepared for consideration of Council in April 2021.

Draft audit of existing infrastructure completed, to inform draft Social Infrastructure Plan.

Environment and Biodiversity

Commencement of Brad Pyne, Biodiversity Officer on 8 March 2021

Environment Policy exposure draft presented to ELT on 1 March 2021, proceeding to MLT engagement prior to consideration by Council in May 2021.

Flying fox monitoring – minimal camp activity remains in Isaac townships following summer season.

Capital project planning has commenced for improved pest management and environmental monitoring facilities at the Clermont depot, to support the ongoing water quality and dust monitoring activities being undertaken by the team.

Land Management

1080 Baiting Program commenced 8 March 2021. 9 properties registered for baiting activities across the region.

Environment and Biodiversity team members attended Nebo, Glenden and St Lawrence safety toolbox talks to discuss biosecurity strategy requirements and actions.

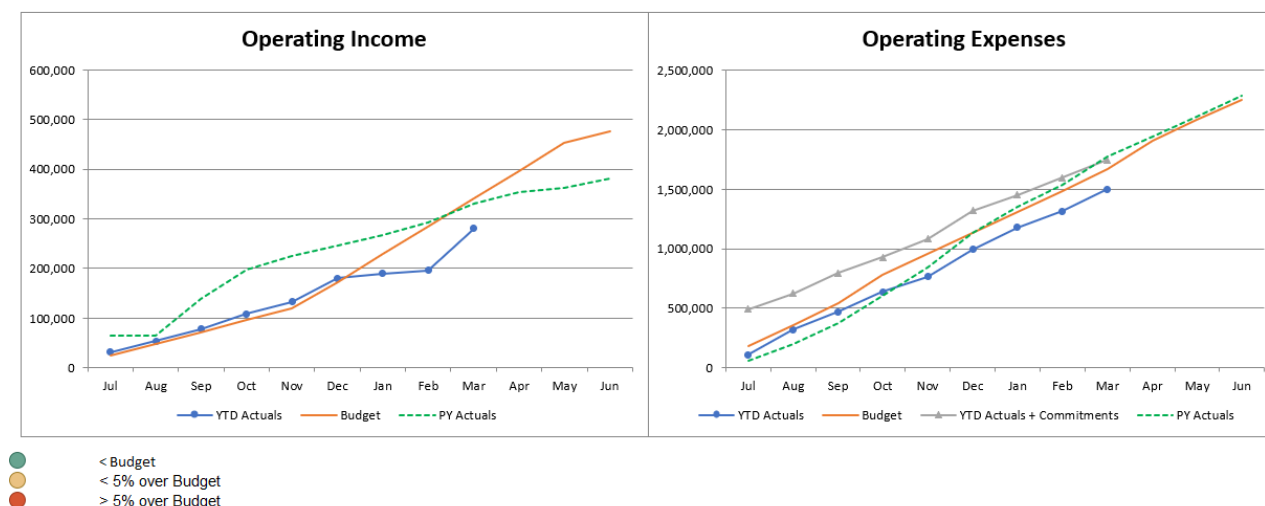
Weed management and monitoring of previous spraying sites being undertaken in light of recent wet weather.

A team strategic planning day in late October 2020 has led to a policy and procedure review for Council's 1080 baiting and dingo bounty programs. Recommendations on these programs will be provided to standing committee and Council in 2021.

EMERGING ISSUES

Work commenced on PDA revocation process and amendment package for planning scheme to address workability issues and current council direction.

FINANCIAL REPORT



DEVIATION FROM BUDGET AND POLICY

Legal expenses associated with ongoing appeal activity exceeding budget.

NEXT MONTH'S PROGRAM

Assessment of development application and provision of development advice in response to customer enquiries.

Pre-lodgement meetings.

Implementation of new planning scheme and infrastructure charging framework.

Phase 5 of the Coastal Hazard Adaptation Strategy, including internal engagement with asset custodians around risks and forecast impacts of coastal hazards.

Flying fox monitoring and management.

Biosecurity Strategy engagement with internal stakeholders.

Environmental monitoring program – including follow-up on dust data outputs from Department of Environment and Science.

Social Sustainability Policy Action Plan finalisation and embedment into SIA framework and social infrastructure planning activities.

ANNUAL OPERATION PLAN

Themes	Strategies	Service Area	Description	Measure of Success/Target	Status	Quarterly update on actions/comments toward meeting success	Accountability	Expected Completion	% Completed
C4	Undertake programs to promote liveability (including urban design and affordable housing), health and wellbeing and community safety across the region	Social Infrastructure	Adopt a Social Infrastructure Strategy	30-June-2021	On Target	Social sustainability policy adopted by Council in December 2020. Action plan being developed for April 2021 council consideration to guide engagement and implementation into social infrastructure strategy.	Liveability & Sustainability	30-June-2021	60%
EN1	Adopt responsible strategic land use planning to balance community, environmental and development outcomes	Land Planning	Finalise and adopt IRC Planning Scheme – including final state interest checks and community consultation	31-October-2020	Completed	Ministerial approval to adopt the planning scheme was provided in September 2020. Council adopted on 24 February 2021.	Liveability & Sustainability	31-October-2020	100%
			Finalise and adopt the Local Government Infrastructure Plan (LGIP) – including final state interest checks and community consultation	31-January-2021	Completed	Ministerial approval to adopt the LGIP was received on 17 December 2020. Council adopted on 24 February 2021.	Liveability & Sustainability	31-January-2021	100%
		Environmental Land Management	Finalise the Biosecurity Strategy, to implement the Biosecurity Plan 2020-2023	Delivery of the IRC Biosecurity Strategy	Monitor	Internal engagement ongoing – to be presented to May 2021 Council Meeting for adoption	Liveability & Sustainability	31-December-2020	85%
		Social Planning	Develop and implement a Social Infrastructure Strategy	Adopt a Social Infrastructure Strategy	On Target	Social sustainability policy adopted by Council on 16 December 2020. Action plan being developed to guide engagement and implementation into social infrastructure strategy.	Liveability & Sustainability	30-June-2021	60%
		Wildlife Management	Develop programs to educate community and manage wildlife	Implement Flying Fox Education Program	On Target	Spring De-Fox communications program delivered. Ongoing updates presented to community during increased activity	Liveability & Sustainability	30-Jun-21	85%
				Undertake Pest Control Activities - two (2) rounds per annum	Completed	1080 baiting program delivered in Q1. Q3 program scheduled for March 2021.	Liveability & Sustainability	30-Jun-21	100%
EN2	Manage and promote natural resources, including culturally significant sites and coastal environments in a responsible and sustainable manner	Integrated Planning	Implement the QCoast 2100 Coastal Hazards Adaption Strategy actions	100% completion of the Isaac Region Coastal Hazard Adaptation Strategy	Monitor	Awaiting finalisation of phase 5 to commence development of adaptation options. Phase 4 adopted by Council March 2021.	Liveability & Sustainability	30-June-2021	60%
		Strategic Policies	Development of a whole of Council Environment and Social Impact Assessment Guideline.	30-June-2021	On Target	Social sustainability policy adopted by Council in December 2020. Action plan being developed to guide engagement and implementation into social impact assessment guideline	Liveability & Sustainability	30-June-2021	60%

ENGAGED COMMUNITIES

PREVIOUS MONTH'S ACHIEVEMENTS

Community Hubs

Isaac Libraries

New memberships	<p>146 new library memberships in February 2021.</p> <p>Of the 146 new memberships, 9 joined online and 6 institutional in February 2021.</p>	<p>643 residents joined the libraries in FY2020/21.</p> <p>Of the 643 residents, 56 joined online in FY2020/21.</p> <p>7 institutions joined the libraries in FY2020/21.</p>																
Building communities through engagement	<p>4,176 people visited the libraries in February 2021.</p> <p>9% (357 people) decrease in foot traffic month-on-month. Considering February is a shorter month, the increase is encouraging.</p>	<p>34,339 people visited the libraries for FY2020/21.</p> <p>On average, 4,300 people visited the library network each month.</p>																
Building communities through value	<p>5,977 items being borrowed in February 2021.</p> <p>2,329 (39%) of those items were online collections. 10% decrease in e-resources usage. This is consistent as more patrons are returning from holiday and routine sets in. Number of physical items loaned per customer also increased.</p>	<p>Total of 46,933 issues in FY2020/21.</p> <p>Of the 46,933 issues, 20,048 were online collections. This equates to 43%.</p>																
Building communities through value	<p>Collection utilisation rate for February 2021</p> <table><tr><td>Clermont</td><td>5 items</td></tr><tr><td>Moranbah</td><td>4 items</td></tr><tr><td>Middlemount</td><td>4 items</td></tr><tr><td>Dysart</td><td>4 items</td></tr><tr><td>Nebo</td><td>4 items</td></tr><tr><td>St Lawrence</td><td>2 items</td></tr><tr><td>Carmila</td><td>2 items</td></tr><tr><td>Glenden</td><td>2 items</td></tr></table>	Clermont	5 items	Moranbah	4 items	Middlemount	4 items	Dysart	4 items	Nebo	4 items	St Lawrence	2 items	Carmila	2 items	Glenden	2 items	<p>Patrons on average borrowed 7 items at any point in February.</p> <p>On average, each issue at Clermont library, the patrons borrowed 5 items.</p> <p>On average, each issue at the Dysart, Moranbah, Nebo and Middlemount libraries, the patrons borrowed 4 items.</p>
Clermont	5 items																	
Moranbah	4 items																	
Middlemount	4 items																	
Dysart	4 items																	
Nebo	4 items																	
St Lawrence	2 items																	
Carmila	2 items																	
Glenden	2 items																	

		On average, each issue at the St Lawrence, Carmila and Glenden libraries, the patrons borrowed 2 items.
Public access computers	<p>Service 509 residents used the public PCs in February 2021.</p> <p>7% decrease month-on-month. Decrease is in line with a shorter month.</p> <p>Usage Residents spent 321 hours on the public PCs in February 2021.</p> <p>14% decrease in hours month-on-month.</p> <p>On average, the customer used the public computer for 38 mins per booking in February 2021.</p>	<p>Service 4, 389 residents utilised the public PCs in FY2020/21.</p> <p>Usage Residents expended 2,790.68 hours on the public PCs in FY2020/21.</p> <p>On average, the customer used the public computer for 38 mins per booking in FY2020/21.</p>
Your hub is a focal point where the Isaac communities come to learn, to play, to discover and to seek information	<p>87 activities were delivered in February at Libraries.</p> <p>761 residents benefited from these activities.</p>	<p>454 activities were delivered by your Library Team in FY2020/21.</p> <p>4, 513 residents benefited from the 454 activities in FY2020/21.</p>
Your hubs are more than bricks and mortar... Building communities through value	<p>27 visits were undertaken to schools, kindergartens and childcare centres in February.</p> <p>355 children benefited from the February visits.</p>	<p>Your Library Team visited 170 schools, kindergartens and childcare centres in FY2020/21.</p> <p>2,772 children benefited from these visits in FY2020/21.</p>
Community partnerships	<p>Nil activities were delivered jointly with community and other organisations in February.</p>	<p>99 activities were delivered in FY2020/21.</p>
Reference and Information Service	<p>582 Reference and Information Services were provided in February 2021.</p> <p>23% decrease in request for reference and information service month-on-month. Some possible reasons: tourist season over, team members that are JP qualified away and a shorter month.</p>	<p>5,434 Reference and Information Service were provided in FY2020/21.</p> <p>On average, your Library Team handled 776 reference and information services per month across the network.</p>

Building communities through value	57 hours invested in conducting and undertaking activities in February 2021.	459 hours were expended in the delivery of activities in FY2020/21.
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Public WIFI

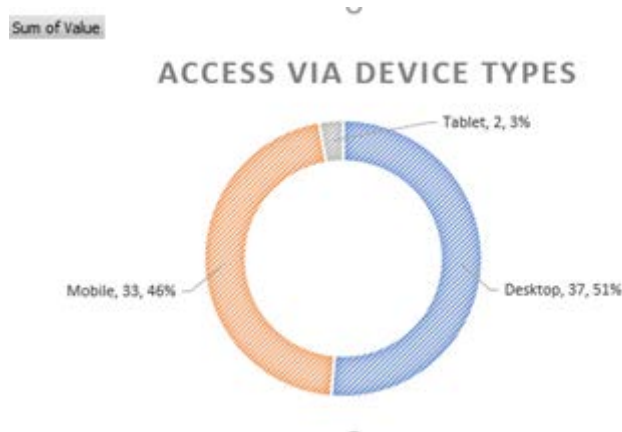
Council offers free public Wi-Fi to the residents in the libraries and surrounding areas. This service is available to the residents from 7am to 7pm daily. In February, there were 83 connections to the Wi-Fi network. An increase of 26 connections compared to January 2021.

Of the 83 visitors, 40 were unique visitors (not repeat log-ins). Average visit duration is 1 hour and 27 minutes.



Access via Device Types

Desktop and mobile are the preferred devices used to access Wi-Fi.



New vs Repeat Visitors

There were 17 new visitors and 20 repeat visitors in February 2021.

Isaac Museums

Clermont Historical Centre	Clermont Historical Centre is closed for annual maintenance and preparation of new exhibition.	1,183 people visited the Centre in FY2020/21.
Nebo Museum	12 persons visited the Nebo Museum in February 2021.	182 people visited the Museum in FY2020/21.

	6 people less visited the museum month-on-month. The decrease is in-line with the tourist season ending.	
Volunteering	Total volunteer hours for February 2021 is Nil.	Our communities invested 347 hours in our Clermont Information Centre in FY2020/21.
Visitor Information	Nil tourists visited the Clermont Visitor Information Centre as the Centre is closed.	1,371 visitors utilised the Clermont Visitor Information Service in FY2020/21.

Customer Service

Call Volume	1,977 calls received in February 2021. 19% increase in call volume month on month. This is due to water billing enquiries/payment.	15,564 calls received in FY2020/21. An average of 1,941 calls per month.
Abandoned Calls	28 (1%) calls were abandoned in February 2021. Constant number calls being abandoned month-on-month.	243 (2%) calls were abandoned in FY2020/21.
Calls Transferred	362 calls were transferred in February 2021.	1,847 (12%) calls were transferred in FY2020/21.
Customer Requests	623 customer requests (CRs) were created in February 2021, an increase of 2% (11 CRs) month-on-month. 449 (72%) CRs were completed in February 2021. An increase in efficiency (14%) compared to last month.	4,451 CRs were created in FY2020/21. 2,953 (66%) CRs were completed in FY2020/21.
Transactions	1,594 transactions were completed in February 2021. 45% increase month-on-month. This is mainly due to water payment.	15,429 transactions were completed in FY2020/21. On average, 1,929 transactions were undertaken each month.

623 Customer Requests created in February 2021.

Classifications	Number of Requests
Building	7
Community Facilities	12
Compliance	126
Environmental Diversity	8
Environmental Health	10

Facilities	60
Park and Recreation	36
Roads	53
TV Comms	1
Waste Services	102
Wastewater Services	7
Water Services	201

Customer Requests by Division for the month of February 2021.

Division	Current	Completed
1	30	38
2	23	26
3	9	31
4	21	37
5	37	56
6	25	48
7	32	40
8	20	35

TEAM UPDATE

Community Hubs

- Nebo Museum, specifically the Nebo Historic Courthouse and Jail was profiled on ABC Tropical North on 8 March 2021
- Libraries and both museums completed stock take on 26 February 2021
- Three cross-training assessments were undertaken.
- Libraries celebrated Harmony Day from the week 22 March 2012. Libraries gave away approximately 400 orange balloons
- Completed recording for the National Simultaneous Storytime. Thirty children and six Councillors including the Mayor participated in this project
- Increased the number of visits to the neighbourhood kindergartens from four to six per month
- 'Back on Track...Trot down Clermont's country racing memory lane' was launched at the Clermont Historical Centre on 24 March 20
- Delivered 3D Imaging to the Clermont State High School Grade 12 students. This pilot program centred around narrating object histories through 3D imaging using the newly acquired Shining 3D Scanner. The students learned how to handle artefacts, how to digitise them using the 3D scanner, modelling them and then finally telling their unique stories

Community Engagement, Programs and Events

- Seven Inspiring Women in Isaac events were successfully delivered across the region with strong attendance and positive feedback. An additional Empowering Women with Technology event was delivered in Clermont and the attendees expressed an interest in making this a quarterly event. The Community Programs Assistant is developing this offering.

- 42 individual events are being delivered across the region for the first ever Isaac Youth Month. Popular events so far have been a Dive in Movie Night in Middlemount and an Adults V Youth Cricket Match in Glenden.
- Our first partnership year with My Community Directory has come to an end. The platform has been well utilised with 362,000 community listings and events viewed in the Isaac Community Directory and Diary over the past 12 months. Please see the report *attached* for further detail.
- The Isaac Youth on Display Exhibition launched in the Coalface Art Gallery. 15 Youth aged 12-25 from across the region submitted works via an online expression of interest process. An Artists' Morning Tea will be hosted on Tuesday 13 April.
- There were five applications to Round Three of the Regional Arts Development Fund which have been assessed by the Isaac Arts and Cultural Advisory Committee and presented to Council for consideration.
- The Isaac Arts and Cultural Advisory Committee assessed it's first Public Art proposal following the development of the Public Art Policy and Action Plan. The proposal has been presented to Council for consideration.
- Ride2School events were supported by the team in Glenden, Nebo, St Lawrence and Clermont.
- This month saw the conclusion of tech visits to Clarke Creek School. The students have learnt how to code and build cities and environments via the EV3 City Shaper challenge.
- Digital Imaging of historically significant artefacts and storytelling with Clermont SHS has come to an end. During the five sessions student were taught the process of 3D scanning, how to handle a historic artefact, how to research and write a short essay about a historic artefact and how to model a scanned artefact in Blender.
- Dysart Artspace hosted an after-hours viewing of the "Mackay NAIDOC Youth Art" exhibition on the evening of Thursday 11 March.
- First5Forever Pop-Ups were delivered in Moranbah, Nebo, Middlemount and Flaggy Rock.
- First 5 Foverver Busy Bags have been handed out for their first month. Feedback has been very positive from community. The bags encourage families to continue learning through play, at home.
- The team have provided assistance with community engagement projects for the Interim Corporate Plan, Nebo Medical Centre and the Nebo Showgrounds Master Plan.
- The North Queensland Sports Foundation hosted their Advisory Forum meeting in Moranbah on 4 March.
- Bang The Table emerged as the preferred supplier following a request for quote process for an online community engagement platform. The Speak Up Isaac page will continue uninterrupted.

EMERGING ISSUES

Community Hubs

- Rate notices will be issued on 29 March 2021. It is envisaged that April will be another busy month for the team
- Delay in onboarding Economy and Prosperity Team to CRM due to manpower challenges. It is envisaged the onboarding will commence in May 2021 after the rating busy period

Community Engagement, Programs and Events

- Greater Whitsunday Communities conducted a Service Provider Forum as part of the Youth Unmet Needs Study. 20 providers attended and offered ideas and comments on the common themes emerging from the research.
- The continued uncertainty around COVID-19 has caused confusion for community groups and the team in relation to the staging of events. Staff are referring groups to the Community Resilience Coordinator wherever appropriate.
- Clarke Creek State School will be celebrating their 50th anniversary in 2021 and have indicated that they will be submitting a major grant application to support their planned celebrations.
- The Nebo Chat sessions spearheaded by Greater Whitsunday Communities have spawned the 'Nebo Welcome Wagon' where a small group of keen volunteers will host four get togethers annually, aimed at connecting new residents with existing community members.
- Caltex Nebo is currently offering gold coin donation morning teas so community members can connect with one another.
- The Programs Team will meet with the Department of Aboriginal and Torres Strait Islander Partnerships and representatives from Barada Barna to discuss a proposed Digital Storytelling project.
- The 2021-2022 funding bid for the Regional Arts Development Fund has been submitted to Arts Queensland with outcomes expected in late July. Unfortunately, Arts Queensland appear to be continuing with their Sept-Aug funding year and have not aligned with the financial year as hoped.
- The Moranbah Community Relations Officer and the Manager Community Engagement, Programs and Event are working with 4RFM and Moranbah Arts to develop solutions for low club involvement within the community. Solutions tabled so far are a volunteer drive, the establishment of a Moranbah volunteer register or a Love your Club initiative. Further discussions are scheduled for May.

NEXT MONTH'S PROGRAM

Community Hubs

- Rating period for the Customer Service Team
- Increase the number of activities across the library network to support Youth-Week and school holiday
- Libraries are celebrating Easter with '*Easter Egg Hunt*'
- For ANZAC Day, libraries are giving away ANZAC biscuit recipes and providing take home craft
- Nebo Hub will commence renovation
- Launch Movies@your library in April
- Launch the CHC Web Opac in April 2021

Community Engagement, Programs and Events

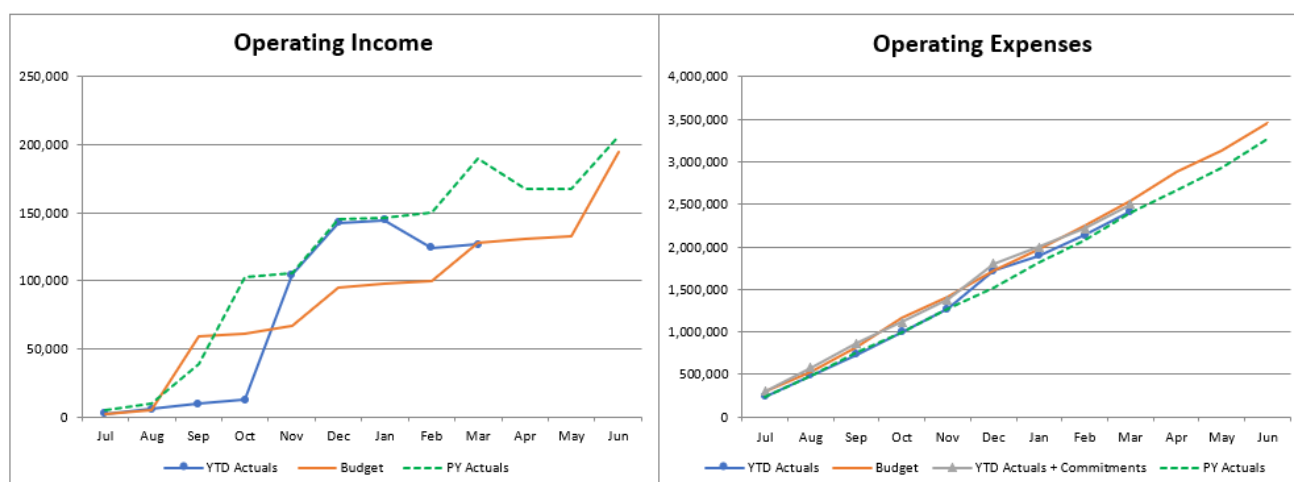
- Moranbah 50th Celebrations will take place from Friday 30 April – Monday 3 May. Community groups who were successful in receiving funding for their events in 2020, and who have chosen to deliver the event again in 2021, have been provided their approved funding.
- ANZAC Day events will be supported across the region on Sunday 25 April.
- The team have worked with the Moranbah RSL Sub-Branch to bring an ANZAC Themed Exhibition to the Coalface Art Gallery. The exhibition will be opened to the public from 19 April and will also be open on ANZAC Day.

- The Programs Team have partnered with Dysart State High School to participate in the TechGirls Movement competition. Over the course of Term 2, an all-female technology class will develop and market an app of their own creation. In 2020, the competition had over 1000 entrants from across Australia.
- The Wild Puppets Tour will visit the Isaac region as part of the First 5 Forever program.

FINANCIAL REPORT

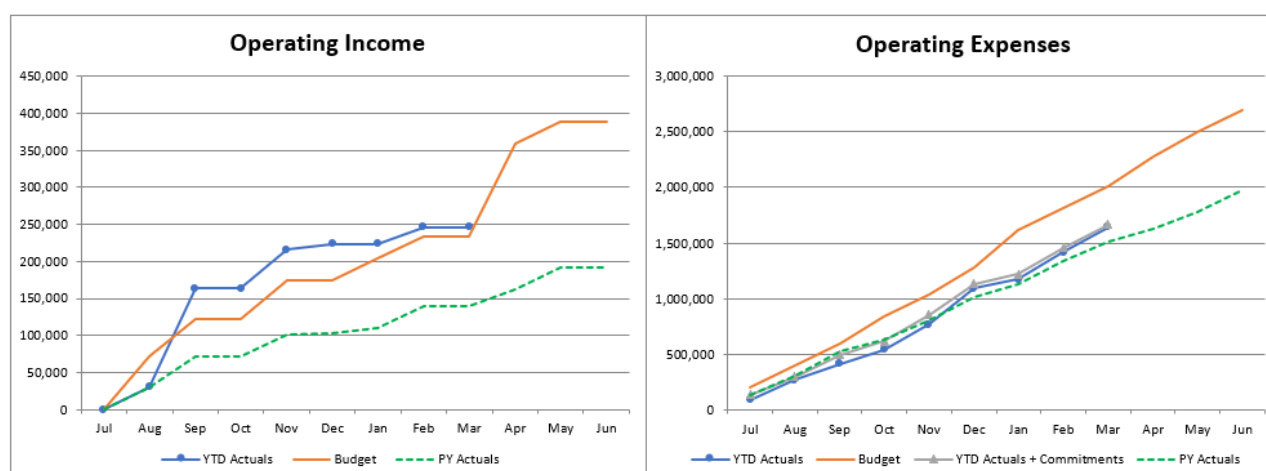
Community Hubs

Community Hubs



Community Engagement, Programs and Events

Engaged Communities



ANNUAL OPERATIONAL PLAN

Themes	Strategies	Service Area	Description	Measure of Success/Target	Status	Quarterly update on actions/comments toward meeting success	Accountability	Expected Completion	% Completed
C1	Provide, operate and maintain venues and community facilities to deliver, safe, efficient and cost and effective services	Library Operations	Provide a modern and engaged library service, including program delivery	100% Attendance at Library Programs	On Target	87 activities were delivered in February at Libraries. 761 residents benefited from these activities.	Engaged Communities - Community Hubs	30-June-2021	75%
				A well utilised library service	On Target	4,176 people visited the libraries in February 2021.	Engaged Communities - Community Hubs	30-June-2021	75%
				50% of population that are library members	On Target	146 new memberships in February 2021, with 9 joining online	Engaged Communities - Community Hubs	30-June-2021	75%
C2	Facilitate a focused range of social, cultural, sporting, recreational, health and education services and programs that build thriving, connected and resilient communities	Museums & Galleries	Facilitate and deliver an calendar of events and programs which celebrate the Isaac Region, its diverse communities and interests	An Annual Calender of exhibitions	On Target	The Isaac Youth on Display Exhibition launched in the Coalface Art Gallery. 15 Youth aged 12-25 from across the region submitted works via an online expression of interest process. An Artists' Morning Tea will be hosted on Tuesday 13 April.	Engaged Communities - Community Hubs	30-June-2021	75%
			Provide culturally supportive and historically relevant museum and gallery services at regional venues	30-June-2021	On Target	Clermont Historical Centre reopened on 24 March following seasonal closure with new exhibition documenting history of horse racing in region	Engaged Communities - Community Hubs	30-June-2021	75%
		Cultural development	Collaborate on cultural development through initiatives	Administration of Regional Arts Development Fund Grant - Timely acquittals to Arts Queensland	On Target	RADF round 3 applications closed mid-March for determination at April council meeting	Engaged Communities - Community Engagement, Programs & Events	30-June-2021	75%
				Facilitate the bi-annual Queensland Music Festival	Monitor	Discussions ongoing with QMF	Engaged Communities - Community Engagement, Programs & Events	30-June-2021	25%
		Youth Services	Undertake Unmet Needs of Isaac Youth Study	30-June-2021	On Target	Study being undertaken in accordance with project plan	Engaged Communities - Community Engagement	30-June-2021	75%
C3	Facilitate and encourage strategic partnerships that enable self-sustainable community associations and volunteer groups to	Community Engagement	Deliver best practice community engagement initiatives	Effectively Support other Isaac Regional Council Business areas to develop and deliver other engagement	On Target	RFQ awarded to Bang The Table to provide online engagement platform for up to four years	Engaged Communities - Community Engagement, Programs & Events	30-June-2021	75%

INFORMATION BULLETIN

	pursue their diverse aspirations yet come together to tackle common opportunities and challenges			programs virtually and in community					
		Grant Program	Administer annual Community and Cultural Grants Program	Number of applications received per quarter	On Target	Round 3 major grants considered and awarded at March meeting. Final formal round for FY20-21	Engaged Communities - Community Engagement, Programs & Events	30-June-2021	75%
C5	Promote programs that celebrate the uniqueness and diversity of our communities including appropriate recognition of our Indigenous communities	Supporting Diversity	Develop and deliver programs, events, projects supported by external organisations, groups that celebrate all of our community and cultures facilities etc	30-June-2021	On Target	<p>Seven Inspiring Women in Isaac events were successfully delivered across the region with strong attendance and positive feedback. An additional Empowering Women with Technology event was delivered in Clermont and the attendees expressed an interest in making this a quarterly event. The Community Programs Assistant is developing this offering.</p> <p>42 individual events are being delivered across the region for the first ever Isaac Youth Month. Popular events so far have been a Dive in Movie Night in Middelmount and an Adults V Youth Cricket Match in Glenden.</p> <p>Our first partnership year with My Community Directory has come to an end. The platform has been well utilized with 362,000 community listings and events viewed in the Isaac Community Directory and Diary over the past 12 months. Please see the report attached for further detail.</p> <p>The Isaac Youth on Display Exhibition launched in the Coalface Art Gallery. 15 Youth aged 12-25 from across the region submitted works via an online expression of interest process. An Artists' Morning Tea will be hosted on Tuesday 13 April.</p> <p>There were five applications to Round Three of the Regional Arts Development Fund which have been assessed by the Isaac Arts and Cultural Advisory Committee and presented to Council for consideration. The Isaac Arts and Cultural Advisory Committee assessed its first Public Art proposal following the development of the Public Art Policy and Action Plan. The proposal has been presented to Council for consideration.</p> <p>Ride2School events were supported by the team in Glenden, Nebo, St Lawrence and Clermont.</p> <p>This month saw the conclusion of tech visits to Clarke Creek School. The students have learnt how to code and build cities and environments via the EV3 City Shaper challenge.</p> <p>Digital Imaging of historically significant artefacts and storytelling with Clermont SHS has come to an end. During the five sessions students were taught the process of 3D scanning, how to handle a historic artefact, how to research and write a short essay about a historic artefact and how to model a scanned artefact in Blender.</p> <p>Dysart Artspace hosted an after-hours viewing of the "Mackay NAIDOC Youth Art" exhibition on the evening of Thursday 11 March.</p> <p>First5Forever Pop-Ups were delivered in Moranbah, Nebo, Middelmount and Flaggy Rock.</p> <p>First 5 Forever Busy Bags have been handed out for their first month. Feedback has been very positive from community. The bags encourage families to continue learning through play, at home.</p> <p>The team have provided assistance with community engagement projects for the Interim Corporate Plan, Nebo Medical Centre and the Nebo Showgrounds Master Plan.</p> <p>The North Queensland Sports Foundation hosted their Advisory Forum meeting in Moranbah on 4 March.</p>	Engaged Communities - Community Engagement, Programs & Events	30-June-2021	75%

INFORMATION BULLETIN

		Cultural Heritage	Stage 2 Library Wall Artwork with Barada Barna Corporation	30-October-2020	Completed	Stage 2 artwork installed at end of Q2, to be officially commissioned during NAIDOC event on 25 October 2020	Engaged Communities - Community Engagement, Programs & Events	30-October-2020	100%
G4	Deliver unique customer focused and responsive services that are based upon a program of continuous improvement	Customer Service	Frontline customer service delivery and effective relationship management	30-June-2021	On Target	Working with Systems team to deliver organisation-wide implementation of TechOne CRM. Engaged Communities now live on CRM, with Economy and Prosperity next to be added to system	Engaged Communities - Community Hubs	30-June-2021	50%

ECONOMY and PROSPERITY

PREVIOUS MONTH'S ACHIEVEMENTS

The E&P team have been focusing on team development and positive team and work culture with and sharing the workload of the team's overall delivery program with many projects linked to Councils Strategic Recovery plan and delivery is progressing well on many elements.

Economic Development

- The Economic & Business Resilience Coordinator has been leading engagement and delivery of many of the Strategic recovery plan projects with a business support focus as well as in collective partnership with E&P's Advisor role & Manager E&P understanding the region's Economic development activities & strategy actions that will be critical in the continued recovery/diversification of industry & business.
- Final submission for external grant program funding's with Regional Recovery Partnership funding and Building Better Regions funding applications for the Clermont Saleyards & Showgrounds master plan stage 2 and Isaac Regional Tourism trails network conducted.
- E&P have been engaged in collaboration with six CQ regional LGA's in the development of the Beef Week 2021 Advocacy event with a focus on Qld Beef Road corridor priorities for advocacy in the Isaac LGA. This project is being supported by the E&I roading infrastructure team as well. Council has invited 8 Isaac region guests as well as a number of other Isaac residents being on the shared guest list from the six LGA areas. This project will require significant resourcing efforts to deliver the initial event on May 3rd 2021 and the ensuing proposed continued advocacy.
- E&P is represented and participating in the CQ Water Resources Situational Analysis which is BHP funded but has no BHP representation in the group similar to the other BHP STAC council project.
- Participation by E&P with the Cooperative Research Centre for Transformations in Mining Economies (CRC TiME) <https://crctime.com.au/> concept development for a Bowen Basin regional hub (knowledge/virtual hub) which will be one of seven hubs where Australia's economic, environmental and social resilience is most vulnerable in post mine scenarios, this project aligns strongly with Councils recently endorsed Sustainable futures through transformational open cut mine rehabilitation project
- Investment attraction work continued with engagement with individual enquiries and outward facing material as in Live Work, & Invest material progressing.
- Monash lodge Expression of interest is in development and documents are with procurement for advertising.

Business Support

- Business networking events continued to be delivered across the region with March seeing the Glenden, Nebo & Isaac coast events, participation in those events was as expected difficult to drive attendance with one the limited number and size of the businesses in those areas many of which are self-managed/operated. The Glenden event was originally cancelled due to low attendance and postponed to the Glenden DIG which due to the timing of Covid restrictions was also impacted in attendance, but a brief overview of the recovery plan was provided. The Isaac coast event was conducted via webinar to enable wider participation by the differing communities along the coast but also attendance was limited with only two businesses attending. Nebo was held at the Hotel and whilst also limited attendance discussion was fruitful and centred around engagement with and reinvigoration of the previous Nebo Business group and a future networking event will be proposed for Nebo. The E&P team is committed to continuing to engage in the smaller business communities

and are reviewing ways to ensure events that will be flexible, social and provide something of value for the business operators are learnings from the forums so far.

- The Isaac Business alliance project is progressing with collaboration with GW3 and a project plan has been developed with EOI to a targeted set of businesses done through GW3 to participate in a working group and engagement progressing via GW3 for external consultancy to lead the concept development for a business alliance group. The aforementioned business networking events have highlighted the difficulties this project will face with the region having several separated and differing types of business communities.
- Shop Isaac program continuing with ongoing development of the 2021 campaigns and promotion of participation as major supporters of the gift card program. Card wallets displaying the QR codes have been purchased for existing Shop Isaac cards to assist the card holders until all new card orders progressively include the QR code artwork on the card.
- Small Business Month planning and development was continuing for May 2021 P in partnership with GW3 with key networking events for both Moranbah and Clermont supported by several webinars delivering support on tendering, grants, HR and digital marketing. Moranbah and Clermont events will focus on changing technologies. Moranbah relating to business and industry and Clermont focussing on the Ag sector.
 - Tom Potter of Eagle Boys pizza has been secured as the guest speaker to tell his story of struggle and resilience all with a dash of humour at both the Moranbah and Clermont events.
 - Sonya Comiskey – Nuffield Australia 2018 Scholar will MC the Clermont event Sonya is an industry recognised leader and a 2018 Nuffield Farming scholar, supported by Rabobank. Her study topic investigates successful producer-led brands focusing on consumer engagement through heritage provenance marketing and collaborative value-chain models.
 - Paul O'Connor – General Manager at Grant Broadcasters will MC the Moranbah Small Business Month event.
- The ASBAS roadshow delivered in partnership with E&P provided an excellent evening of business planning and digital training in Clermont on 24 March and further discussion on future events/programs have occurred.
- An Ag futures workshop by “The Next Economy” had to be cancelled in Moranbah due to poor lack of bookings so engagement with our Ag business requires some additional strategies.
- Works are continuing on the CRM system enabling stakeholder listings of regional businesses etc being improved to sort and extract data for all retail, industry, mining, and agricultural businesses across Isaac assisting greatly with engagement.

Tourism

- St Lawrence Wetlands Weekend
 - The St Lawrence wetlands has been the continued focus of the tourism portfolio with the event delivery progressing well. The event management framework was put to Council and the final securement of presenters, workshops & stall holders is occurring with a draft event program now starting.
 - Covid safe event planning is continuing with changing restrictions a continued risk area. Currently restrictions had been relaxed to just a Covid Safe event checklist being required and the forms are currently being updated to delete the information regarding on site accommodation. Due to the ever-changing situations, a COVID Safe Even PLAN will be prepared in case it is required due to changes.
 - Regarding budget as per the report to Council on the event management framework there will be an estimated additional Covid cost for delivery of \$5-7,000 as restrictions currently stand. Council officers are trying to work within a detailed budget that recognises the many forms of

direct and in-kind support to the event and all activities proposed under the event management plan is currently balanced with a very few minor confirmations outstanding and will be further informed as the event program & costings finalise. Therein the additional cost is recognised, and E&P will not seek additional Covid budget at this point in time.

- Recent approval of an additional \$15,000 for from TEQ for Year of Indigenous Tourism was also received in March and this will add and support further the cultural heritage activities for the event. This funding will support cultural dance group and lessons, creative workshops, cultural wetlands walks & possibly an activity/presentation with Costa Georgiadis, Nick Flack cuisine support for the Matt Golinski at the GWFN luncheon and now an additional cooking demonstration and planning for a cultural tour of Avoid island and video/photography of the cultural experiences proposed.
- Council funded Mackay Tourism as part of its winter campaign for a photography and video famils as well as shooting of a segment for the Weekender and the E&P team was heavily involved in the planning and hosting of those projects. Sean Scott photography conducted a tour from St Lawrence, Crodyon range, Clairview, Lords table, TCD, Mt Britton & Tullawarra rd. The Weekender shot footage at Clairview, Crabbing and Gemini Peaks (a proposed path through Tullawarra rd/Mt Britton was cancelled due to poor weather.
- Council also committed to a further MTL “Our Isaac” campaign following the previous success of last years campaign and this will be delivered in Q4.
- Works progressed on the Tourism Signage project and audit
- For noting Mackay tourism’s development officer funded position vacated the role in March and the role is currently in recruitment
- E&P have been heavily engaged in the delivery of the Fossicking strategy with the research continuing and shortly a Speak Up “Have your Say” request for submissions from stakeholders and proposed targeted meetings with identified stakeholders and govt stakeholders in Q4.

Asset Management

- Delivery of the E&P capital program has been occurring with the \$165k renewal of the Clermont saleyards completed with 5 new pens and watering facilities delivered. Nebo showgrounds ablution block installation has been in delivery with pending completion in April.
- Clermont Rodeo & SS Agricultural show projects amenity and southern grandstand shade structures are due for installation in April and the Announcers box will be installed after the Show and Campdraft in June.
- TCD septic project EA application has received request for information that has raised concern with the viability of the project as it stands for budget and compliance.
- Nebo Showgrounds master plan continued with the initial stakeholder engagement meeting and submission requests, with continuation of the project occurring. Refer attached public consultation summary document within this report.
- Technical inspections at the Clermont Aerodrome occur in April

EMERGING ISSUES

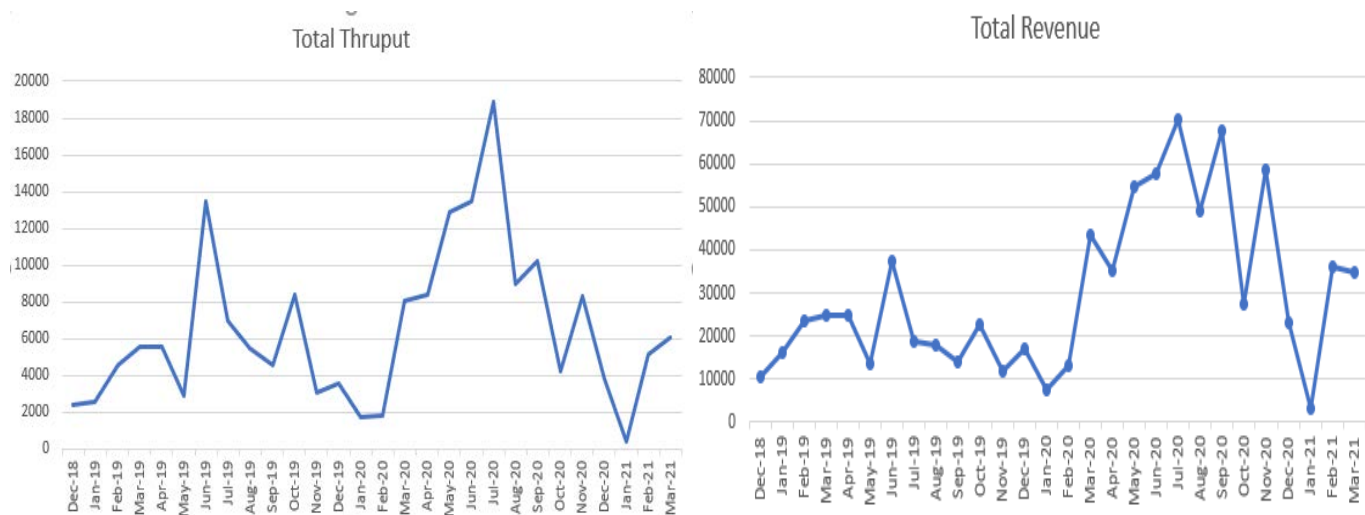
- TCD Septic project is being reviewed by E&P, PECS capital manager and W&W project team.

NEXT MONTH’S PROGRAM

- E&P will be focussed on delivery of the Strategic recovery plan projects, of which are primarily listed above.

FINANCIAL REPORT

- E&P is delivering primarily to budget



DEVIATION FROM BUDGET AND POLICY

- Nil to report

ANNUAL OPERATION PLAN

Themes	Strategies	Service Area	Description	Measure of Success/Target	Status	Quarterly update on actions/comments toward meeting success	Accountability	Expected Completion	% Completed
C1	Provide, operate and maintain venues and community facilities to deliver, safe, efficient and cost and effective services	Airstrips	Provide efficient and timely solutions to maintenance issues	90% compliance	On Target	Proactive and reactive maintenance activities being delivered, with proactive planning for pavement resealing being undertaken. Technical inspection is booked for April	Economy & Prosperity	30-June-2021	70%
C6	Facilitate urgent and visible support during times of stress to the community (such as mental health support, crime prevention and assisting those from a lower socio-economic level)	Recovery & Resilience	Maintain and ensure currently and awareness for the Isaac Recovery Plan	Implement Isaac Recovery Plan initiatives	On Target	Strategic Recovery Plan adopted in October, recruitment for Community Resilience & Business Resilience roles completed, business community engagement plan delivered and continuing in April	Economy & Prosperity	30-June-2021	50%
EC1	Plan, design and provide sustainable infrastructure, facilities and services that encourage and support economic growth and development	Economic Development	Develop and deliver a sub-brand and marketing strategy to promote Isaac as a place to live, work, invest and do business.	30-June-2021	On Target	Investment Attraction Framework finalised and workshopped with stakeholders and being presented to Council for adoption. Marketing collateral continuing with Industry & Tourism profile documents completed, Isaac insight snapshot document drafted. Further marketing works continuing Q3.	Economy & Prosperity	30-June-2021	65%
		Asset Management	Conduct master planning for Council's Nebo Showgrounds	Plan & Advocacy document completed.	On Target	Engagement plan completed, procurement of consultant completed and project progressing Q3/Q4.	Economy & Prosperity	30-June-2021	60%
			Deliver the Revitalisation of the Clermont Saleyards & showgrounds	All funded projects delivered on time and to budget +/- 90%	On Target	Stage 1 projects complete, PAG project on Saleyard's renewal progressing, Clermont Saleyards & showground shelter projects progressing, 4th run horse stables construction complete, Stage 1 saleyard renewal complete.	Economy & Prosperity	30-June-2021	100%
			Effective and efficient asset management of Saleyards, Showgrounds,	90% compliance	On Target	Proactive and reactive maintenance activities being delivered with delivery of the PAG Capital renewal project in Q3 a proactive highlight.	Economy & Prosperity	30-June-2021	70%
EC2	Proactively engage with and support all industry sectors, commerce and government to foster constructive partnerships to support and promote ongoing economic vitality	External Relationships	Continue to participate with GW3 and deliver the Isaac Region transformational project.	30-June-2021	On Target	Draft scopes completed and endorsed by Council, further engagement with stakeholders progressing, RCOE & CRC itime.	Economy & Prosperity	30-June-2021	60%
		Local Business Support	Develop, through engagement, the Isaac Region business alliance network	30-June-2021	On Target	Engagement with stakeholders continuing, business community engagement/networking events delivered in Q3 for recovery and progression of this project. Working group EOI conducted and consultancy engagement progressing.	Economy & Prosperity	30-June-2021	65%
EC3	Identify opportunities for economic development through strategic analysis of regional resources and the provision of planning and policies that support	Economic Development	Implement the Economic Development Strategy Framework	Action Plan developed and delivered to plan	On Target	Recovery plan adopted and onboarding of additional recovery resourcing and advisor role to further inform, delivery timing of actions within the strategy. Updated delivery plan proposed Q4. Individual delivery of strategy actions continuing as well.	Economy & Prosperity	30-June-2021	65%

INFORMATION BULLETIN

	sustainable economic development								
		Small Business Week	Delivery of Small Business Week Activities across region	Development and rollout of Educational Program - with 95% positive feedback	On Target	October Small Business month activities completed, with planning for May Small Business activities progressing.	Economy & Prosperity	30-June-2021	70%
		Investment Attraction	Develop and adopt: Investment Attraction Policy, Investment Facilitation Guideline and industry-based investment prospectus	30-June-2021	On Target	Investment Attraction Framework finalised and adoption at January 2021 Ordinary Meeting. Marketing collateral continuing with Industry & Tourism profile documents completed, Isaac insight snapshot drafted and Live, Work, Invest planning continuing. Development incentive policy under consideration.	Economy & Prosperity	30-June-2021	65%
		Clermont Saleyards	Engage in business development planning for the Clermont Saleyards	30-June-2021	On Target	Standing business item at Clermont Saleyards Advisory Committee meetings. Continued engagement with the committee, local agents, and increased revenue and throughput and increased cattle sale bookings for 2021 has shown demonstrated outcomes.	Economy & Prosperity	30-June-2021	70%
		Land Development - IRC housing estates	Administer and promote IRC's land sales at Anne St Nebo & Jeffrey St Clermont	30-June-2021	Monitor	Internal review of contract and marketing occurring, no sales enquiries received. Increased marketing Q3/Q4.	Economy & Prosperity	30-June-2021	60%
EC4	Undertake Council's commercial businesses with appropriate business and entrepreneurial acumen, as effective participants in the region's economic activity	Land Development	Through the Land Development Advisory Committee identify commercial opportunities	30-June-2021	On Target	Continued actions and reportable items to the Committee being met, real estate engagement and renewed economic indicator reports and industry profile delivered in Q2. Isaac insights document drafted for presentation and financial sector meetings proposed.	Economy & Prosperity	30-June-2021	70%
EC5	Promote and advocate for the region and our diverse range of industries, to attract people to live, invest in and visit the region	Tourism	Develop and implement the Tourism Strategy	30-June-2021	On Target	Ongoing delivery of strategy items, MTL funded position in re-recruitment a further impact to delivery, focus on Wetlands and tourism signage (visitor information provision) highlights. Promotional campaigns raising the regions profile further highlights.	Economy & Prosperity	30-June-2021	60%
			Conduct master planning for Council's Theresa Creek Dam	30-June-2021	Monitor	Consultancy engagement in procurement	Economy & Prosperity	30-June-2021	35%
			Raise the Isaac Regions Tourism profile	30-June-2021	On Target	Ongoing development occurring, renewed visitor guide and recruitment of funded Mackay tourism position highlights. Focus on Wetlands event and tourism signage (visitor information provision) and MTL funded promotional campaigns further highlights.	Economy & Prosperity	30-June-2021	65%

INFORMATION BULLETIN

EC6	Proactively promote and support local businesses within the region	Local Business Support	Implement of Local Business Support Strategy	Implement and promote Isaac businesses through the Shop Isaac, Buy Local Program	On Target	Program support continuing with completion of 2020 incentivised campaigns and development of full 2021 calendar year campaigns progressing.	Economy & Prosperity	30-June-2021	65%
				Support Isaac region business in recovery of COVID-19 impacts	On Target	Strategic Recovery Plan adopted in October, recruitment of Business Resilience Coordinator completed, and business community engagement plan in progress, number of other projects commenced ie. Doing business with Council	Economy & Prosperity	30-June-2021	65%
			Host small business week and delivery of education program	30-June-2021	On Target	October 2020 Small Business month activities completed, with planning for May 2021 Small Business activities progressing.	Economy & Prosperity	30-June-2021	70%

COMMUNITY FACILITIES

PREVIOUS MONTH'S ACHIEVEMENTS

Overview:

Departmental operations continued on a "business as usual" basis throughout the reporting period. Specific highlights included:

- Operational support to the external asset auditing team in the identification of Moranbah based built assets.
- Halls and Centres continue to host client functions and meetings with outstanding feedback being received.
- The successful resumption of learn to swim classes at the GCAC.
- Final designs of the GCAC water park are completed – preparations for the final stage of the community consultation are now underway.
- The Annual Pool Survey has been endorsed by ELT and public release of the survey is now imminent.

People:

All staff are well and healthy and no injury or WHS relating to staff were reported this month.

Two members of staff – MCC and Dysart tendered resignations to pursue other opportunities.

Karen Montgomery has received a nomination to join the IRC Women in Local Government Advisory Committee.

Assets:

- All assets remain functional. Notwithstanding, multiple minor reactive works continue across the region in response to emerging issues at some of the halls and centres.
- Events, conferences and meetings continue to be hosted at Moranbah, Glenden and Dysart - outstanding feedback has been received from BMA and Arrow Energy.
- Events hosted throughout the month include: International Women's Day, Queensland Youth Week, Glenden Film Festival, Inspiring Women in Isaac, P & C High tea
- Moranbah Community Centre kitchen compliance upgrades have been successfully completed.
- Coastal Hall rectification works have continued with Flaggy Rock delayed following a request for cladding colour changes being processed.
- Coast Halls are now sporting new signage.



- RFQ's for coastal hall air conditioning and Clermont Pool Amenities are being processed for release.
- Swimming Pools operations continue. Service interruptions occurred at Dysart (Lessee's child rushed to Mackay Hospital) and Moranbah (Sanitary closures).
- Ongoing reactive maintenance is occurring at all pools. Proactive monitoring of disinfectant equipment and general operations continues.
- Dysart Recreation internal cladding and photographs:



- Preparations are underway for the release of Management tenders – this will be the subject of separate reporting to Council.
- The Community Facilities Department has commenced strategic planning for assets under custodianship.

Leasing:

- Asset custodian inspections conducted at halls and centres in: Ilbilbie, Carmila, Flaggy Rock and Clairview.
- Moranbah Highlanders Swim Club licence to occupy now finalised and executed.
- Ongoing discussions with Prestons Law in relation to leasing documentation is nearing completion.
- Clermont Kindergarten land investigations are underway.
- Discussions with the Moranbah Men's Club have commenced in relation to Notice action.
- Support to MELC with housing queries and introductions to the new Management Team.

Cemeteries:

- Work Instruction, Guidelines and Policy re-development have commenced.
- Electronic cataloguing of cemetery information nearing completion.
- St Lawrence Cemetery project plaques ordered.
- Management of various plaque and site requests throughout the region.
- Commenced formal DAO training.

Health and Safety:

All members of staff are fit and well. No WHS injury related incidents have been recorded throughout the month.

General incident reporting includes:

- 26 March – Unlawful access to the Glenden Bowls Club. Police notified. Repairs effected. No items identified as being removed.
- 26 March – Glenden staff received a report of a large pot hole between the Recreation Centre and the Mess Hall area. The area has been cordoned off and repairs arranged.
- 4 March – A small fire was identified and extinguished along the side of the Dysart Recreation Centre. The cause of the fire was a cigarette butt in the wood chip smouldering.
- 4 March – A member of the MCC staff entering the external area of the MCC kitchen to dispose of refuse, unhinged the gate and disturbed a tree python which subsequently fell on him before leaving the area. The staff member was unhurt.
- 3 March – A member of the GCAC staff was confronted by an abusive patron complaining about the closure of the water park. The patron subsequently left on foot and was not identified.
- Multiple pool closures due to sanitation breaches (patron defecation).

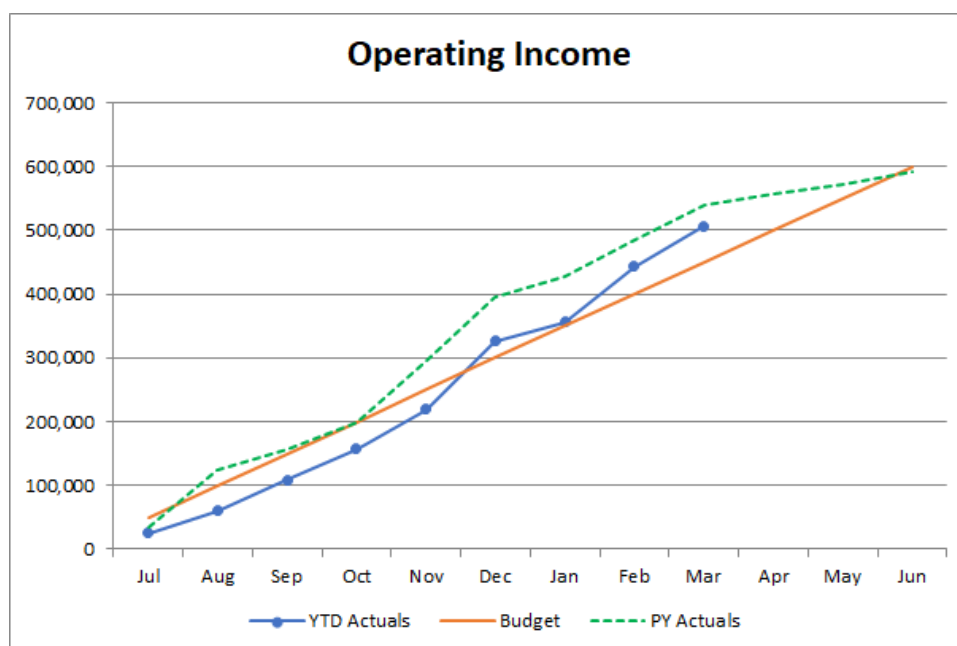
EMERGING ISSUES

- Swimming Pool Management Tenders – Nebo, Middlemount, Clermont, Moranbah and Dysart.
- Swimming pool closure capital works – Clermont, Glenden and Nebo

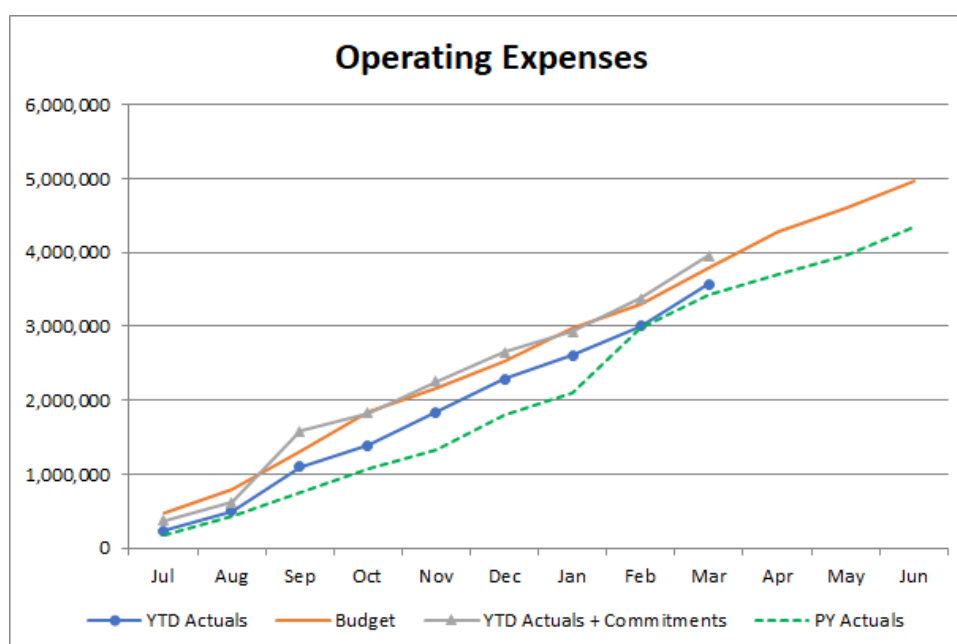
NEXT MONTH'S PROGRAM

- Ongoing management of Departmentally administered Capital Works.
- Leasing documentation implementation.
- Completion of the Swimming Pool Annual survey.

FINANCIAL REPORT



- Operating income is boosted by receipts at the GCAC.
- Heightened venue usage for meetings and conferences sees a steady climb in revenue.



- Operating expenses reflect various minor works (operational);

-
- GCAC chemical and labour expenses have contributed significantly to the spike in expenses.
 - We expect operational expenses to shortly settle and reflect in parity with budget.

DEVIATION FROM BUDGET AND POLICY

- Legal expenses – Clermont Kindergarten, GCAC, Glenden Bowls & Golf (transferred from Parks) and Pool tenders.
- GCAC operations – labour, chemical and legal. Vehicle costs for Scott Hampton.

ANNUAL OPERATION PLAN

Themes	Strategies	Service Area	Description	Measure of Success/Target	Status	Quarterly update on actions/comments toward meeting success	Accountability	Expected Completion	% Completed
C1	Provide, operate and maintain venues an community facilities to deliver, safe, efficient and cost and effective services	IRC Halls & Centres Recreation Halls and Gyms	Provide and operate halls and centres to deliver safe, efficient and cost-effective services	75% overall satisfaction	On Target	Halls and Centres are performing very well. Customer feedback is unprecedented and very complimentary of all events.	Community Facilities	30-June-2021	100%
			Provide effective and timely solutions to maintenance issues	90% compliance	On Target	Reactive maintenance is being undertaken within acceptable thresholds against levels of urgency, risk and operational continuity. Contractors remain responsive and are completed works satisfactorily.	Community Facilities	30-June-2021	100%
			Deliver annual capital works program	Schedules program delivered by 30 June 2020	On Target	Departmentally administered capital works are on target for completion within the prescribed time frames.	Community Facilities	30-June-2021	35%
		IRC Aquatic Centres	Undertake regular audits to ensure an efficiently run and customer service focused environment	4 Inspections/per quarter	On Target	Departmental inspections are being conducted more frequently. These are further augmented by WHS support and inspection regimes. Reports of issues are being received in a timely manner and rectified.	Community Facilities	30-June-2021	50%
			One (1) x Customer surveys per year	65% + customer satisfaction	On Target	The survey has been endorsed by the Executive Leadership Team and release is imminent. The structure of the survey has been developed to capture satisfaction levels but now includes: strategic outlook questions and socio-cultural data. The survey is considered as being more comprehensive and will capture significant data for forward planning.	Community Facilities	30-April-2021	40%
			Deliver annual capital works program - Maintain sustainable community facilities to deliver safety and efficiency to the community users	Scheduled program delivered by 30 June 2020	On Target	Departmentally administered capital works are on target for completion within the prescribed time frames.	Community Facilities	30-June-2021	30%
C7	Improved engagement/partnerships with service providers to improve outcomes for the region	Community Leasing	Deliver the community leasing program to support efficient and effective use of community facilities	Adopt updated Leasing Strategy with associated Policies	Monitor	Community Leasing has been significantly impeded by Covid, the dissolution of community group committees and additional reporting requirements. Leasing documentation is now under final review with Prestons Law and will be shortly available for Council endorsement.	Community Facilities	30-June-2021	40%

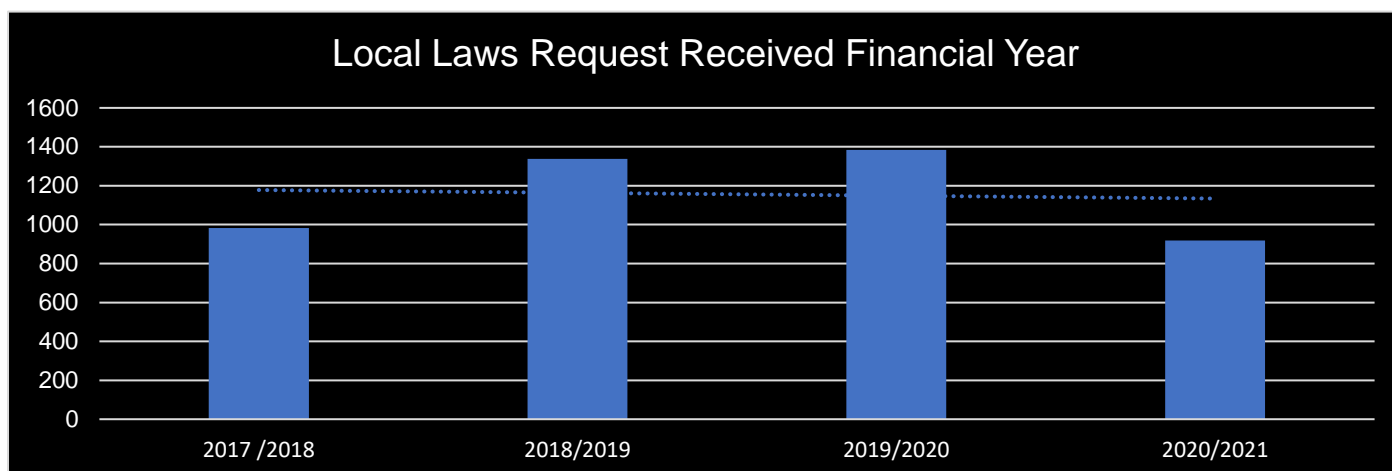
COMMUNITY EDUCATION & COMPLIANCE

PREVIOUS MONTH'S ACHIEVEMENTS

Animal Management - Registered Dogs

Description	January 2021	February 2021	March 2021	Financial YTD
New Dogs Registered	26	42	41	364
Puppy Registrations (inc in registration numbers)	7	10	17	128
Dog Registration Renewals	2	5	10	1075
Total Registered				1439
Dog Registration – non-renewals				838

Local Laws Compliance Customer Request Activity



The Local Laws unit received 109 requests in March 2021 resolving 58 requests during the period. The Compliance team also closed out an additional 51 long standing compliance matters during the period.

Services are still being delivered consistently in line with the Contingency **Plan: Compliance Services** due to reduced staff numbers. Service requests are prioritised based on risk and actioned accordingly.

Building Services

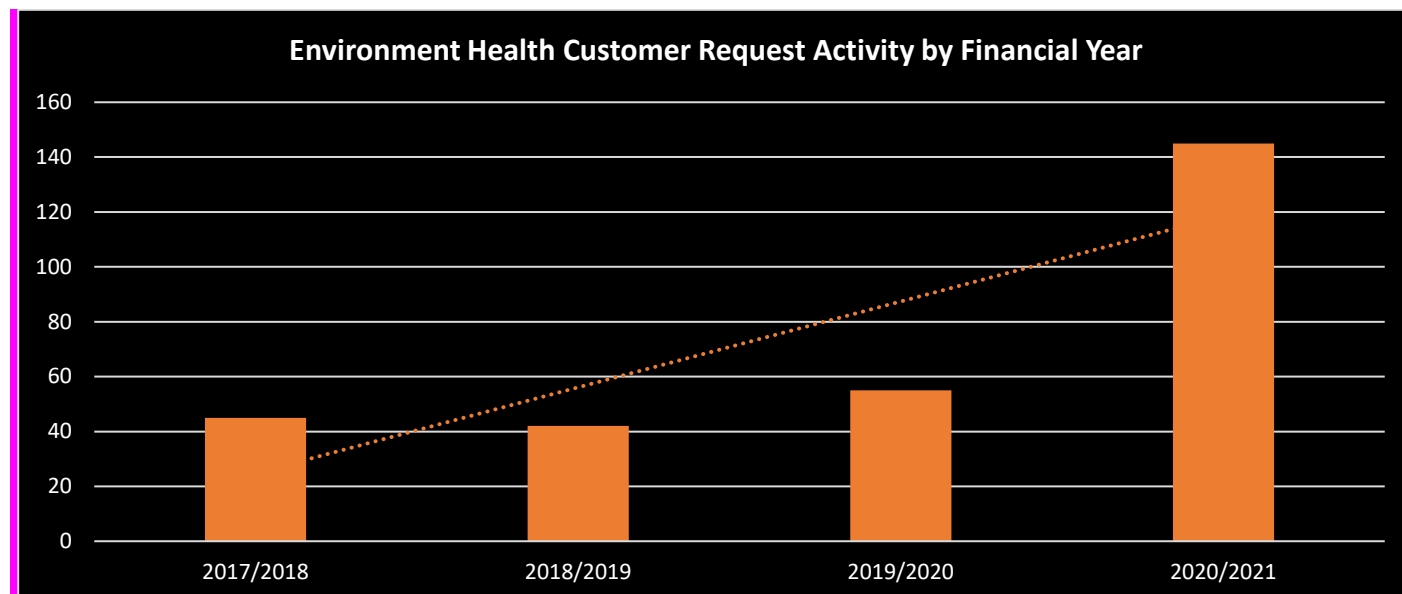
Description	January 2021	February 2021	March 2021	Financial YTD
Concurrence Applications	0	2	3	18
Building Works Application	1	0	0	4
Total Received	1	2	3	22
Total Decided	1	1	3	20

Description	January 2021	February 2021	March 2021	Financial YTD
Building Property Searches	18	19	22	126
Archiving of private other certifier approvals	7	9	16	103

Plumbing Services

Description	January 2021	February 2021	March 2021	Financial YTD
New Applications	5	11	8	76
Total Decided	3	2	11	62
Description	January 2021	February 2021	March 2021	Financial YTD
Plumbing Inspections	12	27	21	194
Trade Waste Audits	0	4	0	40
Backflow Testing	4	3	21	138

Environmental Health Services



Environmental Health Services received 24 requests in March 2021, resolving 17 requests during the period. The remaining service request is under ongoing investigation.

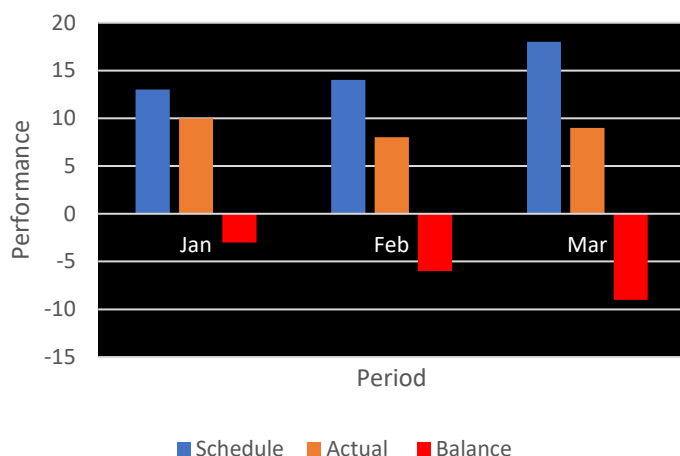
Licensable Activities

Type of Licence	Number
Full Food Licence	153
Non-for-profit food licence (notes)	13
Temporary food licence (notes)	7
Sub-Total	173
Personal Appearances Services	2
Total	175

Notes:

- Temporary licenses and Non for -profit licenses are investigated at the time of issue and are not included in the annual inspection schedule.
- Inspection are conducted when a complaint of service request is received and or when a single large event takes place for example the Clermont Show when officers conduct an inspection program for that that event.
- These license types are commonly issued for once of events.

Annual Food Licence Inspections



During the March 2021 reporting period, officers conducted 9 of the scheduled 18 inspections. The nine premises matched the criteria for potential risk premises as defined in the **Contingency Plan: Environmental Health Services** and was selected from the 18 scheduled premises. The accrued balance is carried forward and inspections actioned when full staffing levels are achieved. At the end of March, all Environmental Health Officers roles are vacant. Recruitment has to date not provided suitable candidates and alternative arrangements are currently being investigated.

Service Level	Target	March 2021	Calendar YTD	Current Performance %	Service Level Type
Annual inspection of licensed food businesses undertaken	153 premises	9	27	17.64%	Operational
Annual inspection of licensed businesses that provide higher risk personal appearance services undertaken	2 premises	1	2	100%	Operational

Applications Received	March 2021
Number of New Food Business Licence Applications	7
Number of Short-Term Food Business Licence Applications	0
Number of Mobile Food Business Licence Applications	0
Total Number of Approved Food Business Licences	8
Personal Appearance Service	0
Annual Food Licence Renewals Received	1
Annual Food Renewal Licences Issued	1

Highlights

- The department has secured a fixed term appointment in the Compliance Services team with the appointment of Alf Mikelat as Lead Compliance Officer, starting on 6 April 2021 for a three-month period as we continue our recruitment drive for a permanent appointment. Alf will provide much-needed support to Compliance Officers Ashley and Jarred, who have been tirelessly working to cover the whole region since the end of last year.
- The Education Officer role is the final stages of recruitment with an offer made to the successful candidate.

Plumbing Services

Adani Labona camp extension has had some issues with the recent wet weather events making some of the roads impassable. To enable Plumbing Officer, Neale Hodge to carry out the necessary inspections to facilitate the handover of the completed rooms the Officer had to drive to Townsville then fly by chartered plane to access the site during the period.

Administration Services

Elisha Sullivan commenced as an Administration Officer on a fixed-term basis whilst Officer Mallory Cabassi dedicate her efforts on Community Education and Compliance regulatory reset activities, supporting the assessment of business and information needs of the department and contributing to the design and development of business requirements, procedures, processors and workflows (IT ready) testing and implementation.

No Camping” signs - North Isaac Coast

Collaboratively “No Camping” signs have been installed along the North Isaac Coast as per map provided bellow. This is an education response to reports from the community about camping activity occurring outside of the permitted areas on the beach front at Greenhill and south of the Cape Palmerston national park.

There has been a potential increase in this type of activity due to the increased domestic travel due to the broader Covid 19 travel restrictions and the ongoing increased promotion of Isaac as a tourism destination. It is also noted this activity has been occurring for some time and may take a period of ongoing education, communication and compliance measures to achieve an effective management of the issue.



Domestic Waste Amnesty Day(s)

Collaboratively, Waste Services, Park Recreation and Community Education & Compliance have programmed the Domestic Waste Amnesty Day(s) to be deliver in the month of May 2021 as per the following schedule.

Locality	Date	Time
Clermont	Saturday, 8 May	9:00 am - 1:00 pm

Locality	Date	Time
Dysart	Saturday, 8 May	7.00 am – 11.00 am
Moranbah	Saturday, 15 May	9.00 am – 3.00 pm
Nebo	Saturday, 15 May	12.00 noon – 5.00 pm
Middlemount	Saturday, 22 May	1.00 pm – 5.00 pm
Glenden	Saturday, 22 May	9.00 am – 1.00 pm
St Lawrence	Saturday, 29 May	9.00 am – 1.00 pm
Carmila	Saturday, 29 May	8.00 am – 12.00 noon
Greenhill	Saturday, 29 May	1.00 pm – 5.00 pm

Eligibility Criteria

- Residents of Isaac region who identify themselves with a valid driver's license and a current utility bill.
- Residents can bring up to two (2) loads per event

Disposal Rules at the Waste Management Facility.

- Cover their loads when travelling to drop off their rubbish.
- All loads are subject to inspection at the waste management facility.
- Show proof of residency to waste management officer (driver's license with picture id or utility bill)

Items Accepted – Domestic Customers only

- Tyres (car, motorcycle and 4 x 4 / ute tyres only). Maximum of four tyres
- Fridges / Freezers (non-commercial).
- Air conditioners (non-commercial)
- Mattresses (max. 2 mattresses)
- Gas bottles (max. 9 kg) and fire extinguishers (max. 2 items)
- Car bodies (max 1 car. No fuels, fluids, batteries, rubbish, max 5 tyres)
- Construction & demolition waste (max 1 ute load or trailer load)

Prohibited waste on Amnesty Days

The waste management facilities do not accept the following materials:

- Asbestos
- Regulated waste
- Chemicals
- Commercial waste

EMERGING ISSUES

There is an increased demand for response to overgrown allotments and the storing of goods on council land across the region. Due to reduced staffing these requests are prioritised according to risk for neighbouring properties.

NEXT MONTH'S PROGRAM

Recruitment to fill the vacancies in the compliance and environmental health teams is ongoing after several rounds of recruitment did not deliver suitable candidates for these challenging roles. The team has several complex investigations active and April will be focussed to resolving and completing these

ANNUAL OPERATION PLAN

Themes	Strategies	Service Area	Description	Measure of Success/Target	Status	Quarterly update on actions/comments toward meeting success	Accountability	Expected Completion	% Completed
C2	Facilitate a focused range of social, cultural, sporting, recreational, health and education services and programs that build thriving, connected and resilient communities	Community Education	Develop and implement a Community Education and Compliance Regime	30-June-2021	Below Target	<ul style="list-style-type: none"> Animal Management Education Plan Developed. Education Officer vacancy since January has impacted the delivery of the education plan as programmed. 	Community Education & Compliance	30-June-2021	40%
		Regulatory Compliance	Approved Inspection program	30-June-2021	Not Proceeding	<ul style="list-style-type: none"> Deferred to frugal budget 	Community Education & Compliance	30-June-2021	
C7	Improved engagement/partnerships with service providers to improve outcomes for the region	Community education	Develop and adopt a Risk & Outcome Based Compliance Policy to support compliance activities with industry (building, environmental health, food, plumbing, etc)	30-June-2021	Below Target	<ul style="list-style-type: none"> Reported to the PECS Standing Committee 1 December 2020. Since December 2020 two Compliance Officers and the two Environmental Health Officer based in Moranbah separated from Council. The resignations reduced the Compliance team by 50% and Environmental Health by 100 %. The compliance team's current revised operational impacted the delivery of this item. 	Community Education & Compliance	30-June-2021	80%
EN5	Partner with industry and community to minimise environmental harm through appropriate education and regulation	Compliance	Community compliance education	Develop and adopt a Compliance Policy	Completed	<ul style="list-style-type: none"> Reported to the PECS Standing Committee 1 December 2020 	Community Education & Compliance	30-June-2021	80%
		Compliance	Community compliance education	Develop and implement a community compliance education program	Below Target	<ul style="list-style-type: none"> Animal Management Education Plan Developed. Education Officer vacancy since January 2021 has impacted the delivery of the education plan as programmed 	Community Education & Compliance	30-June-2021	80%
EN6	Through proactive communication and partnering, increase community awareness of the benefits of having a healthy and diverse environment	Community Compliance	Develop and implement engaging education and awareness program to ensure the community is aware of both the rules that apply throughout the Region	30-June-2021	Below Target	<ul style="list-style-type: none"> Follow my lead campaign, walking dogs on leash - campaign launched in July 2020 Chip N Check – campaign launched in October with the support of the community vets. Chip N Check – voucher campaign programmed to be launched in March. Education Officer vacancy since January 2021 and the compliance team vacancies since December 2020 has impacted the delivery of the education plan as programmed 	Community Education & Compliance	30-June-2021	60%
		Environmental Health – Illegal dumping	Reduction of illegal dumping through education campaign	30-June-2021	On Target	<ul style="list-style-type: none"> Illegal dumping pilot plan was approved by Council is August 2020 and the initial community surveying completed in January 2021 Domestic Waste Amnesty Days are programmed to be delivered commencing in May 2021 	Community Education & Compliance	30-June-2021	30%
G2	Develop policies, strategic plans and processes to address local and regional issues, guide service provision and ensure operational effectiveness	Community Compliance	Develop and implement a Risk Based Compliance & Enforcement Strategy	30-June-2021	On Target	<ul style="list-style-type: none"> Reported to the PECS Standing Committee 1 December 2020 	Community Education & Compliance	30-June-2021	80%

Report Authorised By:
JEFF STEWART-HARRIS
**Director Planning, Environment and Community
Services**

Date:

ATTACHMENTS

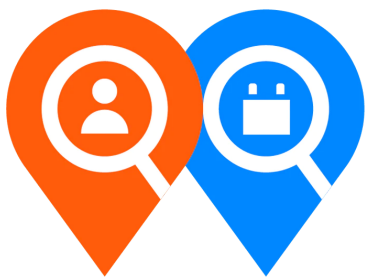
- Attachment 1a – My Community Directory Membership Report



Membership Report

April 2020 - March 2021

Prepared by Rachel Smith | Partnership Manager



My Community Directory + Diary

Executive Summary

What a year it's been!

We're excited to invite the Isaac Regional Council to renew annual membership for 2021-2022 to the My Community Directory + Diary platforms.

This document has been prepared for the Isaac Regional Council to provide an overview of the activity, engagement and benefits of membership over the last 12 months.

Community Engagement:

Council's ongoing membership helps connect the region by providing this key local resource. The information is updated regularly, validated and available at the right time, and in the right format for residents.

Between **April 2020 to March 2021** over **362,000** community listings and events were viewed across the City of Isaac Community Directory and Diary.

Council Access:

Council Membership ensures staff have access to many features including statistics and insights across the region, the ability to download data, communicate directly with organisations and groups and integrate event widgets and volunteer information with Council's own website.

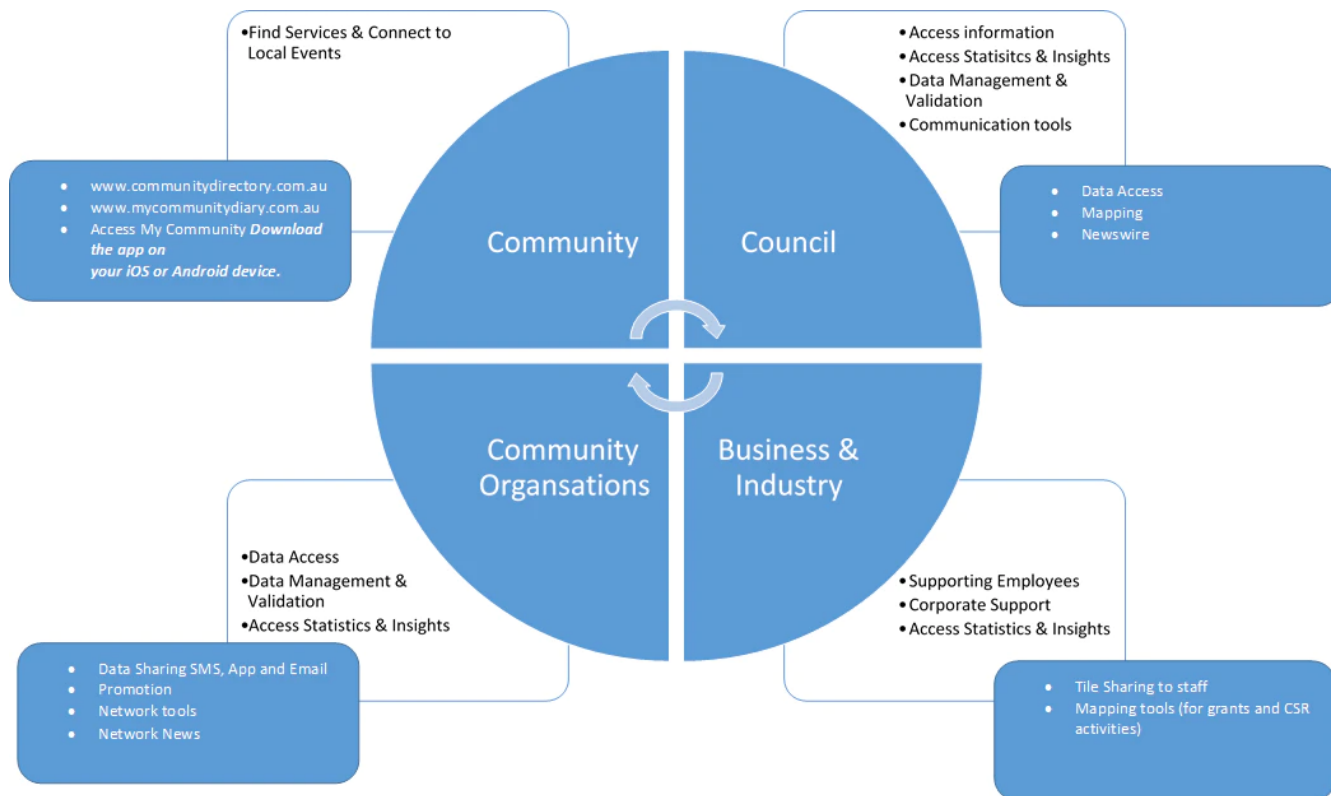
We are committed to providing ongoing training and support to the Region of Isaac and your local community groups and organisations.

We look forward to our continued partnership and providing this valuable community resource to the Isaac region.

Everyone Benefits from Membership



My Community Directory + Diary



A Summary of Council benefits:

Productivity

- **Save time and effort** – My Community Directory membership costs less than 30% of the average Councils investment in managing information.
- **Simplified data management** –share the burden of keeping data up-to-date with your constituents, while maintaining administrative control.
- **Reduces waste (through online usage)** – Information is equally available on desktop or mobile; downloaded as PDFs or shared via SMS or email.

Technology

- **One database for all community resources** – We provide a simple one stop shop approach to accessing and managing contacts across each of your portfolios.
- **Outsources and streamlines IT contact database** – Outsourcing to My Community Directory reduces the impact on your IT staff and systems

Community

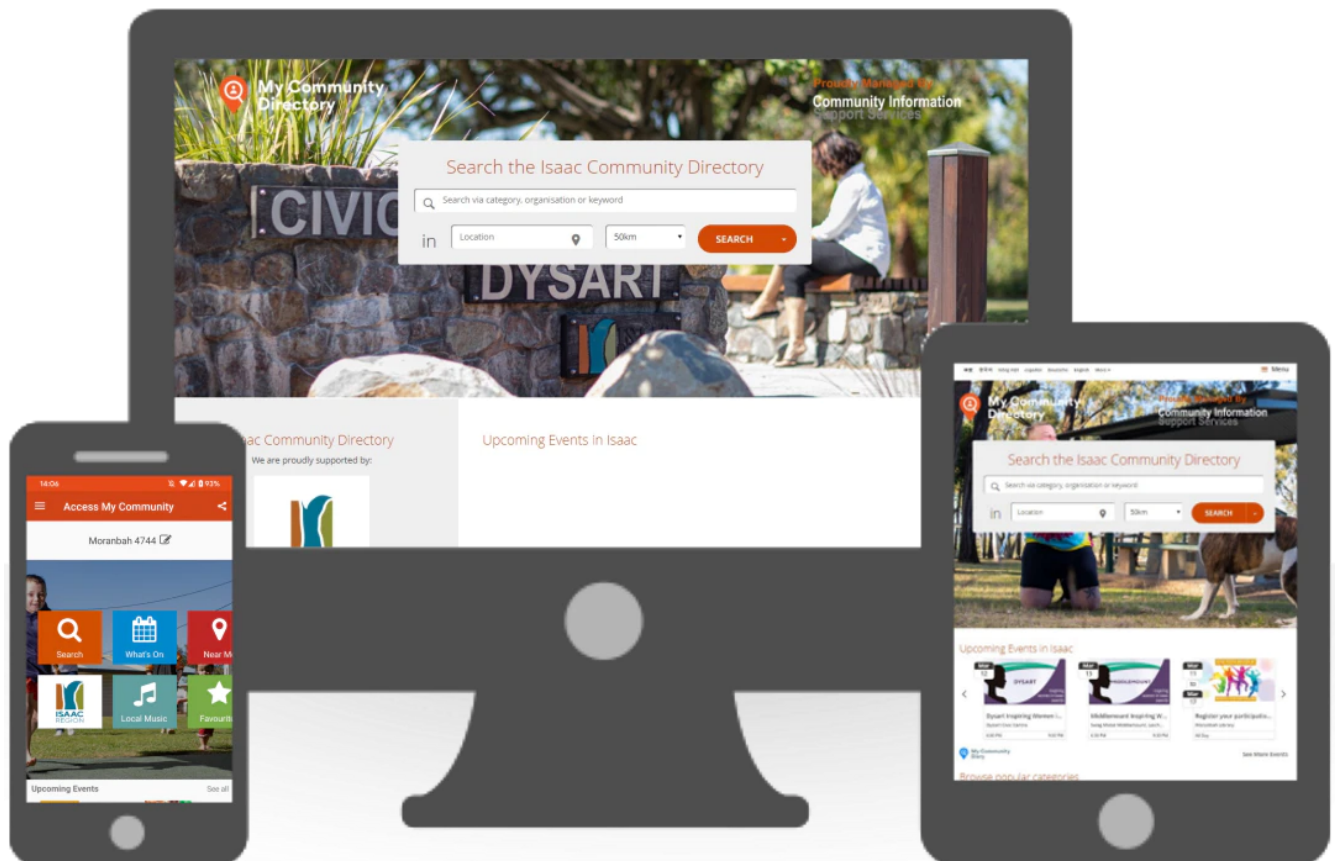
- **Strengthen your Council and community interaction** – The community sector is interested in two-way communication with local government. The My

Community Directory platform provides the communication tool.

- **Supports the community sector by reducing duplication** – they need access to the same data.

By maintaining your membership, key information about services in the Isaac region will be made readily available to the public and community sector. In addition, Council will continue to access My Community Directory + Diary for your Council and community needs.

Together we've connected 1,500 people each month in the Isaac region



Region of Isaac Community Information

An easy-to-use way to find things locally

www.mycommunitydirectory.com.au/Queensland/Isaac

www.mycommunitydiary.com.au/Queensland/Isaac

Access My Community App: Text "Isaac" to 0488 884 151

Key Facts:

- 128% increase in services listed
- 48 searches every day
- 8 Community Events listed each month

Sourced 11/03/2021

Top 10 Searches in Isaac

Rank	Category	Listing Views	Results Views	PDF Views	Emails Sent	Website Views
1.	Health Services	54,305	253,767	88	137	4,451
2.	Accommodation Services	36,464	293,832	63	235	3,575
3.	Child Services	25,260	92,427	16	143	2,637
4.	Welfare Assistance & Services	21,968	411,703	16	105	1,987
5.	Disability Services	19,244	185,414	199	111	2,083
6.	Ageing Services	18,903	203,834	25	120	1,650
7.	Education	14,972	78,948	14	14	1,526
8.	Information & Counselling	14,338	118,369	33	38	1,451
9.	Crisis & Emergency Services	14,049	97,763	9	37	926
10.	Community Clubs & Interest Groups	13,413	351,964	27	79	1,451

April 2020 - March 2021

Connecting people is what we do

Community Information Support Services is a Not-for-Profit social enterprise established to support the health and well-being of Australians through the use of community information.

We proudly provide the My Community Directory, My Community Diary and Access My Community platforms.



**Community Information
Support Services**

Phone: 1300 762 515

Email: contactus@communityinfo.org.au