

# St Lawrence WETLANDS WEEKEND

FOOD • ART • CULTURE • ENVIRONMENT

## FREQUENTLY ASKED QUESTIONS

### General

#### Where is the event?

St Lawrence is about 155km south of Mackay, 177km north of Rockhampton and 6km east of the Bruce Highway. The wetlands, freshwater fish habitats and abundant bird life are the major attractions for many visitors and locals to the St Lawrence area.

The 6.5km sealed St Lawrence Connection Road is accessible for all vehicle types, and the 6.4km, all dirt, unsealed St Lawrence North Road also accessible for all vehicles. Both roads are via the Bruce Highway. Please look out for our local kangaroos and other wildlife that inhabit our beautiful region. The main events will be staged at two venues: St Lawrence Recreation Grounds and St Lawrence Sports Grounds. A few activities also take place around town.

Please be sure to check the ticket information for your accommodation as well as when and where to be for the events. You can use our courtesy bus service to get around, but it's a short walk to anywhere in town. No visit to St Lawrence is complete without a visit to the St Lawrence Hotel or St Lawrence Bowls Club to meet the locals and have a yarn or two!

#### Is there a bus service and shuttle bus to the event?

Yes, a bus service is available to the event precinct. This courtesy bus allows passengers to hop on and off, facilitating transportation from various town points at different times.

Additionally, a free-of-charge bus service from Mackay to St Lawrence is provided for a day trip to the festival on Saturday, 22 June 2024. This bus departs from the Mackay Entertainment Centre at 7am, with stops at Sarina at 7.40am and Carmila Service Station.

#### What accommodation options are available for the event?

The event is an excellent opportunity for either an enjoyable day trip away or an extended weekend. There are several accommodation options available, allowing you to enjoy the stunning sunsets, starry nights, and the morning birdsongs.

You can enjoy the convenience of arriving to glamping bell tents at the St Lawrence Recreation Grounds, which overlook wetlands. Alternatively, the St Lawrence Hotel offers permanent bell tents that are fully furnished. You also have the option to bring your own tent or caravan to stay at the St Lawrence Recreation Grounds, where all campsites are unpowered.

The St Lawrence Sports Grounds camping is for group bookings of 10 or more and for overflow use only. Camping tickets can be purchased online.

The St Lawrence Recreation Grounds are located on the edge of town near the wetlands and offer toilet and shower facilities. The neighbouring towns of Clairview, Carmila and Ilbilbie, which all have accommodation options, are just a short drive away.

#### What food options are available at the event?

Celebrating the region's produce is a key part of the events experience. There will be a range of signature food experiences available for booking, along with a variety of other food trucks and other food options. Local community groups will serve up delicacies from the sea and the bush, as well as breakfast. In addition to the food trucks, the St Lawrence Hotel, Fossey's Store and the St Lawrence Bowls Club offer options as well.

There is an ATM located inside the St Lawrence Hotel for public use if required.

#### What accessibility options are available at the event?

St. Lawrence Wetlands Weekend attracts audiences of all ages and abilities. The festival sites are large, open recreational grounds, and the terrain can be uneven. Accessible toilets are available in the festival precinct. A baby change room and disability toilet are available at the St. Lawrence Centenary Hall, 7 Railway Parade, St. Lawrence, and the sports grounds. If you require any accessibility facilities or related services, please make yourself known at the information booth, or contact the St. Lawrence Isaac Regional Council Office at 1300 ISAACS (1300 472 227).

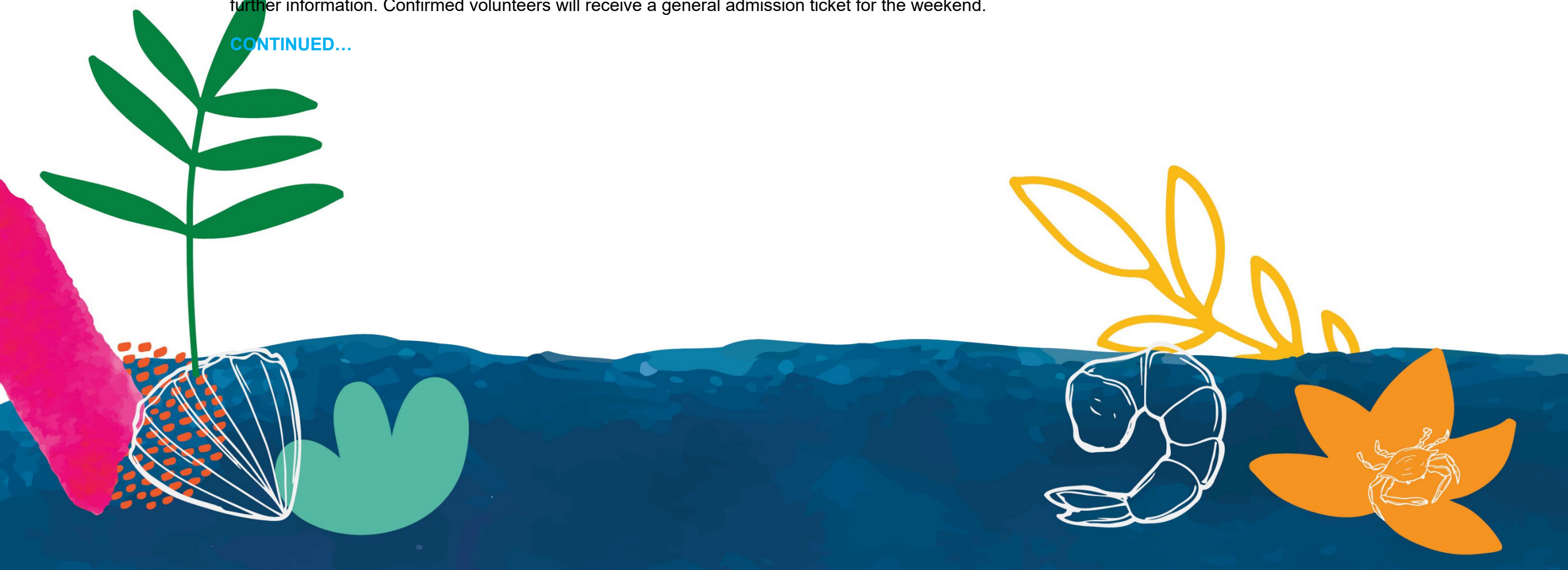
#### What should you bring to the event?

Bring a hat, sunscreen, insect repellent, camera, your own water bottle (water refill stations will be available at the event, as well as the option to purchase water), and your ticket.

#### Can I volunteer?

Yes, if you're interested in volunteering at the event, please complete your online registration. Event staff will then contact you to request further information. Confirmed volunteers will receive a general admission ticket for the weekend.

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## Tickets

### Are there concession tickets available?

Yes, residents from postcode 4707 can purchase discounted tickets directly from the St Lawrence Isaac Regional Council Office or phone 1300 ISAACS (1300 472 227). We will accept Companion Cards for ticket purchasing.

### Is there a group discount available?

Yes, a 10% discount is available for group bookings of 10 or more. This discount applies to entry tickets, camping and caravanning tickets, as well as Matt Golinski's Signature Local Produce luncheon tickets only. If customer purchases a large amount of tickets and then sees the 10% group discount we are not happy to refund as discount is readily advertised

### What is included in my entry ticket?

The entry ticket includes a three-day event pass, valid from 5pm on Friday, June 21, 2024, to 1pm on Sunday, June 23, 2024, along with a variety of free activities suitable for all ages. However, it's important to note that the entry ticket does not grant access to ticketed workshops and food experiences. For more information and to purchase tickets for ticketed experiences such as Matt Golinski's Signature Local Produce Luncheon, visit <https://www.isaac.qld.gov.au/Community/St-Lawrence-Wetlands-Weekend> for more information or call 1300 ISAACS (1300 472 227).

### Is camping included in my general entry ticket?

No, camping tickets are sold separately.

### What if I buy a ticket and then cannot go?

Booking Protect is a global refund protection specialist for ticket sellers, platforms, and live event companies. These refunds are administered by Booking Protect - not the event organiser. Ticket purchasers can select to pay for this to protect their booking in case the ticket holder is unable to attend the event due to injury, illness (including COVID-19), or any of the other circumstances outlined in the terms and conditions.

Customers who have a change of mind on workshops and would like to change to a workshop of higher \$ value, a repurchase/refund option is available.

## Camping and Caravanning

### Where are the campgrounds located?

St Lawrence Recreation Grounds, 593 St Lawrence Connection Road, St Lawrence, Qld, 4707.

### What day will the campgrounds be open for the event?

You can purchase a 1, 2,3,4 or 5-day Camping Ticket to the event from Wednesday 19 June 2024.

### Is there power in the campsites and are generators allowed?

All campsites are unpowered campsites. Generators are allowed. Please ensure generators are turned off by 10pm.

### Is water available on the campsite?

Drinking, showering and cooking water is available but there is no capacity to supply water via tap or hose to any individual camp sites.

### Do you have a store to buy supplies?

LA Fossey General Store and Takeaway 13 Railway Parade, St Lawrence Qld 4707 and St Lawrence Hotel, 23 Railway Parade St Lawrence Qld 4707.

### What does my camping ticket provide?

A camping ticket provides one campsite for one vehicle only, for a maximum of six people. Check-in times are from 9am and check-out at 10am.

### Can I bring my pet?

St. Lawrence Wetlands Weekend is a pet-friendly event. Pets are required to be leashed at all times but not taken to any of the signature ticketed food experience event activities.

### What amenities are provided at the campsite?

Facilities include toilets, showers, barbecues, picnic tables and a caravan dump point. Please be advised it is recommended travelers fill their vans prior to arrival at St Lawrence, as potable water is unavailable for filling caravans.

### Where are the closest dump points?

St. Lawrence at the St. Lawrence Recreation Grounds, and Carmila Beach at 1 Esplanade, Carmila QLD 4739, (72km North).

For further event questions please contact the Economy & Prosperity team (Email) [EconomyProsperity@isaac.qld.gov.au](mailto:EconomyProsperity@isaac.qld.gov.au)

### Economy & Prosperity Team Contacts:

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