

NOTICE OF MEETING

Dear Committee Members

You are requested to attend the following meeting of Council.

WATER AND WASTE STANDING COMMITTEE MEETING OF ISAAC REGIONAL COUNCIL

TO BE HELD ON
WEDNESDAY, 8 APRIL 2026
COMMENCING AT 1.00PM
COUNCIL CHAMBERS - MORANBAH

CALE DENDLE
Chief Executive Officer

SCOTT CASEY
Committee Officer
Director Water and Waste

Committee Members:
Cr Simon West (Chair)
Mayor Kelly Ve'a Ve'a
Cr Vern Russell
Cr Rachel Anderson
Cr Viv Coleman

LOCAL GOVERNMENT ACT 2009

Local Government Regulation 2012

Chapter 8, Part 2 Local Government Meetings and Committees

Division 1A, Requirements for Local Government Meetings Generally

254J Closed meetings

- (1) A local government may resolve that all or part of a meeting of the local government be closed to the public.
- (2) A committee of a local government may resolve that all or part of a meeting of the committee be closed to the public
- (3) However, a local government or a committee of a local government may make a resolution about a local government meeting under subsection (1) or (2) only if its councillors or members consider it necessary to close the meeting to discuss one or more of the following matters—
 - (a) the appointment, discipline or dismissal of the chief executive officer;
 - (b) industrial matters affecting employees;
 - (c) the local government's budget;
 - (d) rating concessions;
 - (e) legal advice obtained by the local government or legal proceedings involving the local government including, for example, legal proceedings that may be taken by or against the local government;
 - (f) matters that may directly affect the health and safety of an individual or a group of individuals;
 - (g) negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government;
 - (h) negotiations relating to the taking of land by the local government under the [Acquisition of Land Act 1967](#);

- (i) a matter the local government is required to keep confidential under a law of, or formal arrangement with, the Commonwealth or a State;
 - (j) an investigation report given to the local government under chapter 5A, part 3, division 5 of the Act.
- (4) However, a local government or a committee of a local government must not resolve that a part of a local government meeting at which a decision mentioned in section [150ER\(2\)](#), [150ES\(3\)](#) or [150EU\(2\)](#) of the [Act](#) will be considered, discussed, voted on or made be closed.
- (5) A resolution that a local government meeting be closed must—
 - (a) state the matter mentioned in subsection (3) that is to be discussed; and
 - (b) include an overview of what is to be discussed while the meeting is closed.
- (6) A local government or a committee of a local government must not make a resolution (other than a procedural resolution) in a local government meeting, or a part of a local government meeting, that is closed.

254K Participating in meetings by audio link or audio visual link

- (1) A local government may allow a person to take part in a meeting of the local government by audio link or audio visual link.
- (2) A committee of a local government may allow a person to take part in a meeting of the committee by audio link or audio visual link.
- (3) A councillor or committee member who takes part in a local government meeting under subsection (1) or (2) is taken to be present at the meeting if the councillor or member was simultaneously in audio contact with each other person at the meeting.
- (4) In this section—

audio link see the [Evidence Act 1977, section 39C](#).

audio visual link see the [Evidence Act 1977, schedule 3](#).

**WATER AND WASTE
STANDING COMMITTEE MEETING
OF ISAAC REGIONAL COUNCIL
TO BE HELD ON
WEDNESDAY 8 APRIL 2026
COUNCIL CHAMBERS, MORANBAH**

1. OPENING OF THE MEETING
 - 1.1 WELCOME
 - 1.2 ACKNOWLEDGMENT OF TRADITIONAL OWNERS
2. APOLOGIES AND LEAVE OF ABSENCES
3. DECLARATION OF CONFLICTS OF INTEREST
4. CONFIRMATION OF MINUTES
5. OFFICER REPORTS
6. GENERAL BUSINESS
7. CONCLUSION

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1. OPENING OF MEETING

2. APOLOGIES

3. DECLARATION OF CONFLICTS OF INTEREST

4. CONFIRMATION OF MINUTES

Water and Waste Ordinary Council Meeting of Isaac Regional Council held in the Council Chambers, Moranbah, commencing 11 March 2026

5. OFFICER REPORTS

5.1

WATER AND WASTE 2025-2026 CAPITAL PROJECTS PROGRESS REPORT

EXECUTIVE SUMMARY

This report aims to update the Water and Waste Standing Committee and Council on the delivery of the Water and Waste 2025/26 Capital Works Program.

5.2

GWCOM REGIONAL WASTE MANGEMENT PLAN UPDATE

EXECUTIVE SUMMARY

This report provides an update on the Greater Whitsunday Council of Mayors Regional Waste Management Plan and associated implementation activities. It outlines Council's previous consideration of the plan, recent Queensland Government grant funding to support a Regional Waste Management Coordinator, and the governance arrangements for developing a Regional Implementation Plan. The report is intended to provide Council with visibility of current regional waste management planning activities and confirm that implementation decisions remain the responsibility of individual councils.

5.3

WASTE AND WASTE SERVICES DEPARTMENTAL REPORT – WASTE SERVICES

EXECUTIVE SUMMARY

The purpose of this report is to provide an update to Council on the Waste Services department within the Water and Waste Directorate.

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5.4 RAW WATER SOURCE FOR ISAAC REGIONAL TOWNS – MARCH 2026

EXECUTIVE SUMMARY

This report outlines the status of raw water sources and water restrictions across Isaac Regional towns for a April 2026.

CONFIDENTIAL REPORT

Closed under 254J(3) (g) negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government.

5.5 CARMILA AND ST LAWRENCE WATER TREATMENT PLANT UPGRADE PROJECTS

EXECUTIVE SUMMARY

The purpose of this report is to present the outcome of the tender process for the St Lawrence and Carmila Water Treatment Plant upgrades (CW253273 and CW253274). The projects were taken to market as a single Design and Construct contract with separable portions for each site. Four tender submissions were received however, all submissions significantly exceeded the available budget. Evaluation of the tender responses received has concluded that the current project scope and delivery model does not represent a value for money proposition for Council.

In light of this evaluation, it is recommended that Council does not award the contract and removes the projects from the FY2526 program.

Should the project be removed from the program Officers will undertake a reassessment of the risk and upgrade requirements to identify a more cost-effective solution given the current market conditions.

7. GENERAL BUSINESS

8. CONCLUSION

UNCONFIRMED MINUTES

WATER AND WASTE STANDING COMMITTEE MEETING OF
ISAAC REGIONAL COUNCIL

HELD ON
WEDNESDAY, 11 FEBRUARY 2026
COMMENCING AT 1.00PM

ISAAC REGIONAL COUNCIL
UNCONFIRMED MINUTES OF THE
WATER AND WASTE
STANDING COMMITTEE MEETING
HELD IN COUNCIL CHAMBERS, MORANBAH
ON WEDNESDAY 11 FEBRUARY 2026

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ISAAC REGIONAL COUNCIL

UNCONFIRMED MINUTES OF THE

WATER AND WASTE

STANDING COMMITTEE MEETING

HELD IN COUNCIL CHAMBERS, MORANBAH

ON WEDNESDAY 11 FEBRUARY 2026 COMMENCING AT 1.00PM

ATTENDANCE Cr Simon West, Division Four (Chair)
Cr Kelly Veve Veve (Mayor)
Cr Vern Russell, Division Two
Cr Rachel Anderson, Division Seven
Cr Viv Coleman, Division Eight

**COMMITTEE
APOLOGIES/
LEAVE OF ABSENCE** Nil

OBSERVERS Cr Alaina Earl, Division Five

OFFICERS PRESENT Mr Cale Dendle, Chief Executive Officer
Mr Scott Casey, Director Water and Waste
Mr Seungchan Bang, Acting Manager Operations and Maintenance
Mr Jason Grandcourt, Manager Waste Services
Mr Stephen Wagner, Manager Operations and Maintenance
Mr Amal Meegahawattage, Manager Planning and Projects
Ms Carissa Rogers, Executive Assistant, Water and Waste Directorate
Ms Teika Kirkman, Executive Assistant to the Office of the CEO

1. OPENING

In Chair welcomed all in attendance and declared the meeting open a 1.00pm and acknowledged the traditional custodians of the land on which we meet today and paid his respects to their Elders past, present and emerging.

2. APOLOGIES AND LEAVE OF ABSENCES

There are no apologies of leave of absences for this meeting.

3. DECLARATION OF CONFLICTS OF INTEREST

No conflicts of interests declared this meeting.

NOTE:

Council acknowledges that Chapter 5B Councillors' Conflicts of Interest of the Local Government Act 2009 does not apply to a Councillor if the matter to be resolved relates to a corporation or association that arises solely because of a nomination or appointment of the councillor by the local government to be a member of the board of the corporation or association.

4. CONFIRMATION OF MINUTES

Confirmation of minutes from Water and Waste Standing Committee Meeting of Isaac Regional Council held at Council Chambers, Moranbah, commencing at 1.00pm on Wednesday 11 February 2026.

Resolution No.: WW03/26-0023

Moved: Cr Rachel Anderson

Seconded: Cr Vern Russell

That the minutes from the Water and Waste Standing Committee meeting held in Council Chambers, Moranbah, commencing at 1.00pm on Wednesday 11 February 2026 are confirmed.

Carried

ATTENDANCE

Mr Jason Grandcourt, Manager Waste Services entered the meeting at 1.01pm.

Mr Stephen Wagner, Manager Operations and Maintenance entered the meeting at 1.03pm.

5. OFFICERS REPORTS

5.1 Water and Waste 2025-26 Capital Projects Progress Report

EXECUTIVE SUMMARY

This report aims to update the Water and Waste Standing Committee and Council on the delivery of the Water and Waste 2025/26 Capital Works Program.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Receives and notes the monthly Water and Waste 2025/26 Capital Projects Progress Report.**

Resolution No.: WW03/26-0024

Moved: Cr Rachel Anderson

Seconded: Cr Vern Russell

That the Committee recommends that Council:

- 1. Receives and notes the monthly Water and Waste 2025/2026 Capital Projects Progress Report.**

Carried

ATTENDANCE

Mayor Kelly Vea Vea left the meeting at 1.24pm.

5.2 Waste Stream Analysis Report

EXECUTIVE SUMMARY

The purpose of this report is to provide Council the findings of the waste stream analysis that was undertaken in October 2025.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Receives and notes this report informing the findings of the Waste Stream Analysis that was undertaken in October 2025.**

Resolution No.: WW03/26-0025

Moved: Cr Vern Russell

Seconded: Cr Viv Coleman

That the Committee recommends that Council:

- 1. Receives and notes this report outlining the compliance related activities in the Water and Waste Directorate.**

Carried

ATTENDANCE

Mr Cale Dendle, Chief Executive Officer left the meeting at 1.39pm and returned at 1.45pm.

5.3 Water and Wastewater Preventative Maintenance Program Update

EXECUTIVE SUMMARY

This report provides an update on the progress of the Water and Wastewater Preventative Maintenance Program. It details the number of Preventative Maintenance Program activities completed since the program's inception, highlights key milestones achieved and challenges for improvement.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Notes the contents of the Water and Wastewater Preventative Maintenance Program Update.**

Resolution No.: WW03/26-0026

Moved: Cr Rachel Anderson

Seconded: Cr Viv Coleman

That the Committee recommends that Council:

- 1. Notes the contents of the Water and Wastewater Preventative Maintenance Program Update.**

Carried

ATTENDANCE

Anthony Earl, Consultant – Capital Works Project Manager entered the meeting at 1.51pm.

5.4 Raw Water Source for Isaac Regional Towns

EXECUTIVE SUMMARY

This report outlines the status of raw water sources and water restrictions across Isaac Regional towns for February 2026.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Receives and notes this report outlining the raw water source update for Isaac Regional Towns.**

Resolution No.: WW03/26-0027

Moved: Cr Viv Coleman

Seconded: Cr Vern Russell

That the Committee recommends that Council:

- 1. Receives and notes this report outlining the raw water source update for Isaac Regional Towns.**

Carried

6. GENERAL BUSINESS

6.1 Clean Up Australia Day Feedback

Cr Alaina Earl provided feedback to the Committee regarding Clean Up Australia Day. Cr Earl believes that increasing Council's promotional efforts ahead of next year's event would help boost community participation.

Cr Vern Russell and Cr Viv Coleman also supported the view that a stronger promotional campaign in the lead-up to next year's event would be beneficial.

Cr Earl additionally noted that the individual or group who cleaned up the Apex Park area in Moranbah did an excellent job, and their efforts have not gone unnoticed. She also provided positive feedback regarding the Moranbah lookout on Goonyella Road, confirming since the table and chairs were removed, there has been significantly less rubbish in that area.

6.2 Dysart Water Tank Update

Cr Vern Russell requested an update on the water tanks in Dysart.

Mr Anthony Earl, Consultant – Capital Works Project Manager, provided a verbal update outlining the contractor's current plans and confirmed that remediation works are scheduled to commence shortly.

6.3 Middlemount Effluent Storage Dam - New Evaporator Installed

Cr Simon West requested feedback from the team regarding the new evaporator installed at the Middlemount Effluent Storage Dam.

Mr Stephen Wagner, Manager Operations and Maintenance, advised that due to the significant rainfall in the area, the evaporator has been unable to operate effectively. He assured the Committee that once weather conditions improve, he is confident the evaporator will perform as intended and help reduce the dam levels.

Mr Wagner also confirmed that a report will be presented to the Standing Committee in April 2026 to provide further detailed information.

ACTION: MANAGER OPERATIONS AND MAINTENANCE

6.4 Water and Waste Directorate Fleet Review

Cr Simon West noted during the Infrastructure Services Standing Committee meeting that an organisation wide fleet review is currently underway. He queried how this review will impact the Water and Waste Directorate.

Mr Scott Casey, Director Water and Waste, confirmed that a list of relevant assets is being reviewed as part of the process. He advised that a rationalisation will be undertaken and communicated with the Manager Fleet in due course

7. CONCLUSION

There being no further business, the Chair declared the meeting closed at 1.59pm.

These minutes will be confirmed by the Committee at the Water and Waste Standing Committee Meeting to be held on Wednesday 8 April 2026 in Moranbah.

MEETING DETAILS	Water and Waste Standing Committee Meeting Wednesday 8 April 2026
AUTHOR	Amal Meegahawattage
AUTHOR POSITION	Manager Planning and Projects

5.1 WATER AND WASTE 2025-26 CAPITAL PROJECTS PROGRESS REPORT

EXECUTIVE SUMMARY

This report aims to update the Water and Waste Standing Committee and Council on the delivery of the Water and Waste 2025/26 Capital Works Program.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Receives and notes the monthly Water and Waste 2025/26 Capital Projects Progress Report.**

BACKGROUND

Regular updates on the financial and physical status of projects within the 2025/26 Water and Waste Capital Works program are crucial to keep Council informed about the program's progress and associated risks.

IMPLICATIONS

The attached Water and Waste 2025/26 Capital Projects Progress Summary provides an overview of the financial and physical status of all projects, with red indicating a projected cost overrun of over 10% or completion after June 2025, yellow indicating a cost overrun of 0-10%, and green indicating no issues. Brief commentary is provided to explain the status of each project.

Several large and complex projects are delivered across multiple financial years. As a result, annual expenditure may vary from the adopted annual budget due to changes in delivery sequencing, contractor cash flow, or procurement timing. These variations may affect annual expenditure profiles without exceeding the total approved project budget.

A small number of projects have been identified as having insufficient funds to complete delivery. The Water and Waste Directorate is working closely with Finance to assess funding options for these projects on a case-by-case basis.

In addition, a few projects are expected to spend less than originally forecast in the current financial year. For example, although the Moranbah Rectification of Landfill Cell project is progressing in accordance with the planned procurement timeline, the contractor's forecast cash flow submitted in December 2025 indicates lower expenditure in the current financial year than originally anticipated. This results in reduced annual expenditure; however, the revised sequencing reflects improved planning and design of construction elements and is expected to achieve better overall outcomes for capital investment utilisation.

COMPLIANCE

Compliance with the Water and Waste 2025/26 Capital Works Program is essential to meet the identified timeframes of the 2025/26 financial year.

CAPITAL PROJECTS PROGRESS

Excluding carryover projects completed between July to September 2025, the Planning and Projects Department is actively managing 57 projects in the 2025/26 Water and Waste Capital Works Program.

Project status categories (Definitions):

Completed: 100% of construction works delivered

Nearly Complete: Over 95% of scope delivered, with only minor works remaining

On Track: progressing in line with the revised schedule

Lacking Progress: Behind revised program milestones

Planned: scheduled to commence at a later date

Deferred: deferred to a future year or removed from the Capital Works Program

Project Status (Construction)

- Completed: 10 projects (18%)
- Nearly Completed: 2 projects (4%)
- On Track: 40 projects (70%)
- Lacking Progress: 3 projects (5%)
- Planned: 2 projects (4%)
- Deferred: Nil

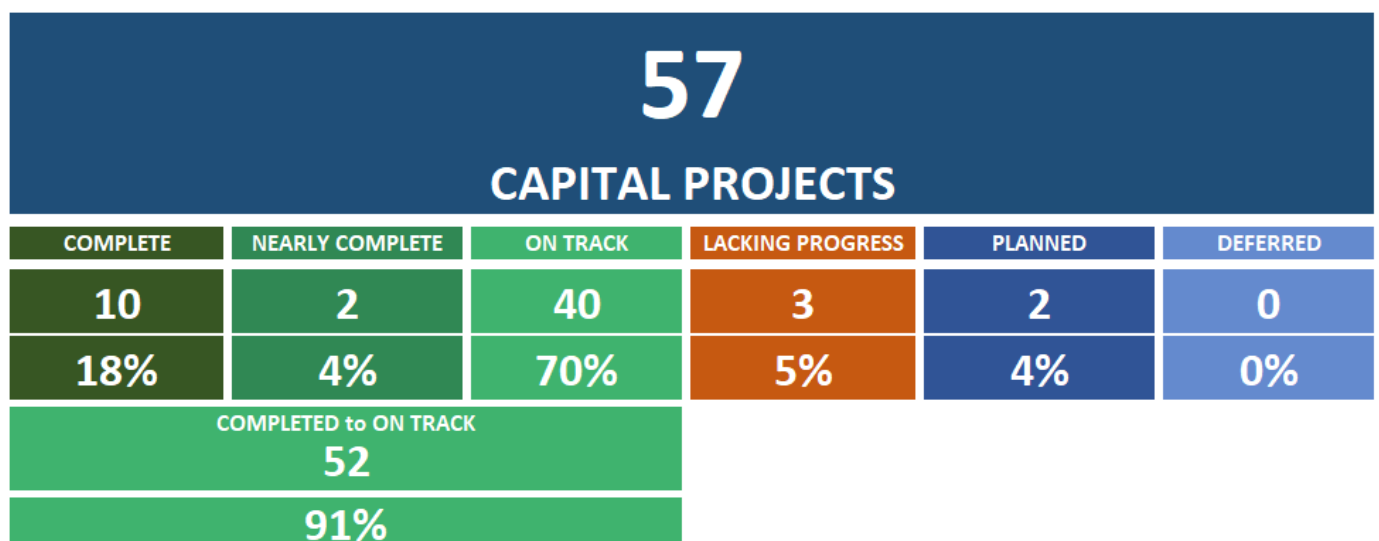


Figure 1: 2025/26 Capital Project Progress Snapshot – 24 Mar 2026

KEY CAPITAL PROJECTS

Nearly Complete Projects

1. CW222983 – Moranbah Water Treatment Plant Roof Replacement

This project involves replacing the roof of the 5.7 ML water reservoir to protect the structure and extend asset life. Construction of the reservoir roof has been completed; however, several defects remain under rectification. Leak repairs have progressed well, with only minor residual leaks currently being addressed by the contractor. Practical Completion will be issued once all defect works are satisfactorily resolved.

Project Risks and Measures:

- Minor residual leaks remain under rectification, delaying Practical Completion.
- Close supervision of the contractor's rectification works will continue to ensure all defects are resolved to Council's satisfaction prior to acceptance.

2. CW253282 – Corporate Water Network Meters

This project renews water meters across the region to improve billing accuracy and reduce non-revenue water. The contractor has completed the majority of installation works, with only the final batch of meters remaining. Completion and financial close out are anticipated following installation of the remaining meters.

Projects on Track

3. CW233155 – Clermont Water Treatment Plant Modernisation

This project upgrades the Clermont Water Treatment Plant to ensure ongoing compliance with drinking water standards.

The 75% design has been approved, and site mobilisation occurred in February 2026. Construction works are progressing, with completion forecast for May 2026. During the forthcoming Quarter 2 budget adjustments, an additional \$35,000 will be proposed to be transferred in from other projects with identified savings to address the current shortfall and support project delivery through to completion.

Project Risks and Measures:

- Additional funding is required to support completion of the project.
- Budget transfers through the Quarter 2 adjustments process will be used to address the shortfall and maintain delivery within the planned timeframe.

4. CW243205 – Moranbah Rectification of Landfill Cell (Cell 0)

This project addresses stability and compliance issues at the Moranbah landfill.

The 85% design has been approved, and site establishment commenced in early March 2026. Clearing and grubbing works are underway, with approximately 25% of the area completed, and stockpiling in progress. Material testing is currently being undertaken to support finalisation of the design. Based on the contractor's cashflow forecast, approximately \$2 million is expected to be carried forward into the next financial year.

Project Risks and Measures

- Delay in finalising design and material testing may impact construction sequencing and timelines.
- Significant carry forward of funding is anticipated due to revised construction sequencing.
- Close coordination with the contractor and consultant will continue to ensure timely completion of design and progression of construction activities.

5. CW243185 – Moranbah Recycled Water Network

This multi-stage project improves recycled water management in Moranbah.

Environmental consultants are progressing amendments to the environmental authority. Irrigation pipeline construction is underway and is planned for completion in May 2026. The evaporator unit was successfully installed and commissioned in mid-February 2026.

Project Risks and Measures

- Environmental approval amendments may impact timing of future stages.
- Continued coordination with consultants and regulators will be maintained to ensure timely approvals and avoid delays to delivery.

6. CW222991/CW222992 – Nebo and Glenden Wastewater Treatment Plant - SCADA Projects

These projects form part of a multi-year program to modernise SCADA monitoring and control systems at the Nebo and Glenden Wastewater Treatment Plants.

Tender documentation and construction specifications are nearing completion. The projects are planned to go to tender in April 2026, with construction anticipated to commence in late May. Approximately 75% of the budget is expected to be carried forward.

Project Risks and Measures

- Delay in procurement may result in carry forward of allocated funding.
- Market availability of specialised SCADA contractors may impact delivery timelines.
- Early engagement with the market and careful procurement planning will support timely award and mobilisation.

7. CW253266 – Dysart Waste Management Facility Repurpose to Transfer Station

This project will repurpose the existing Dysart landfill into a modern transfer station facility to improve environmental compliance and operational efficiency.

Tender evaluation is in progress, with initial estimates indicating a funding shortfall of approximately \$1 million to deliver the full scope of works. The current preferred option is to deliver a Stage 1 package within the existing budget of approximately \$400,000, with the remaining works to be retendered next year, subject to PAG approval.

Project Risks and Measures

- Insufficient budget to deliver the full project scope.
- Delay in progressing full delivery due to staging approach and funding constraints.

- Staging of works and engagement with Procurement will support delivery within available funding while maintaining progress on priority components.

8. CW253275 – CORP Sewer Relining 2025

This project renews priority sewer mains through CCTV inspection and relining works.

Council has resolved to provide additional funding to enable further works under the current program. The contractor is planning to remobilise in late March 2026 to complete the remaining and additional works. Completion is anticipated before the end of the financial year.

9. CW253277 – Moranbah Water Treatment Plant West & East High Lift Pumps

This project refurbishes and replaces high lift pumps at the Moranbah Water Treatment Plant to improve system resilience.

Pump 1 at the East Tower has been installed, and the East Tower scope of works is now complete. Works at the West Tower pump station are scheduled for late March 2026, with overall project completion expected shortly thereafter. Savings of approximately \$100,000 have been identified and, during the forthcoming Quarter 2 budget adjustments, these funds will be proposed to be transferred to other projects with identified shortfalls.

10. CW253276 – Moranbah Recycled Network Flow Measuring at Grosvenor Creek

This project introduces new flow measurement capability at Grosvenor Creek to improve recycled water monitoring and reporting.

The design has been approved by Council, and the contractor has completed fabrication of the system. Installation is pending and scheduled to proceed, with completion anticipated by the end of June 2026. The adopted design has resulted in cost savings of approximately \$100,000 and, during the forthcoming Quarter 2 budget adjustments, these savings will be proposed to be transferred to other projects with identified shortfalls.

11. CW253279 – Middlemount and Dysart - Drying Beds Water Treatment Plants

This project refurbishes sludge drying beds at the Middlemount and Dysart Water Treatment Plants to improve solids handling and operational efficiency.

The tender was released to the market in November 2025, and the contract was awarded in February 2026. Works are progressing in accordance with the program, with completion anticipated by the end of the financial year.

12. CW253288 – Middlemount Water Treatment Plant Clearwater Pump Replacement

This project replaces ageing clearwater pumps and associated electrical components to improve reliability.

Pumps and motors have been delivered, and installation is planned for completion by the end of April 2026. Savings of approximately \$150,000 have been identified and, during the forthcoming Quarter 2 budget adjustments, these funds will be proposed to be transferred to other projects with identified shortfalls.

13. CW263391 – Middlemount Water Treatment Plant Upgrade

This multi year project will improve compliance with the Drinking Water Quality Management Plan and the Risk Management Improvement Program by upgrading treatment processes and incorporating modern monitoring technologies.

Development of design specifications and tender documentation is in progress and is anticipated to be completed by the end of May 2026. Current commitments with the external consultant indicate a shortfall of approximately \$85,000; however, it is anticipated that total consultant costs will remain within the original overall allocation, and additional funding is not expected to be required at this stage.

14. CW263394 St Lawrence Weir Plan - Identify & Repair Leak

This project investigates and addresses leakage at the St Lawrence Weir to maintain structural integrity and water storage capacity.

The consultant is progressing geotechnical investigations and conceptual design to inform the preferred remediation approach. During the forthcoming Quarter 2 budget adjustments, an additional \$38,730 will be proposed to be transferred in from other projects with identified savings to address the current shortfall.

Project Risks and Measures:

- Additional funding is required to progress investigations and design development.
- Budget transfers through the Quarter 2 adjustments process will support continuation of the project without delay.

15. CW263396/ CW263397 Moranbah Recycled Water Main & Plant Upgrade

These multi year projects represent the next stages of the Moranbah recycled water initiative and focus on design development during the current financial year.

For the recycled water main upgrade, survey data has been finalised and the 85% concept design is due in mid March 2026. During the forthcoming Quarter 2 budget adjustments, an additional \$31,012 will be proposed to be transferred in from other projects with identified savings to address the current shortfall.

For the recycled water plant upgrade, user requirements have been provided to the design consultant, with scoping documents expected by 31 May 2026. At this stage, remaining consultant costs are estimated to be less than \$130,000 and additional funding is not anticipated.

Project Risks and Measures:

- Delay in design development may impact delivery of future construction stages.
- Ongoing engagement with the consultant will ensure timely completion of design milestones.

16. CW263399 Clermont Water Treatment Plant - Replace Backwash Pipeline to Lagoon

This project replaces the deteriorated backwash pipeline to improve operational reliability and compliance.

The contract has been awarded and the contractor has taken possession of the site. Works are progressing in accordance with the program, with completion expected in early May 2026. Estimated savings of approximately \$29,000 have been identified and are proposed to be transferred to other projects requiring additional funding.

17. CW263405 CORP WN Water Meters

This project involves replacement of end of life water meters across the Isaac Region to improve billing accuracy and water consumption tracking.

Mobilisation is planned for the second week of April 2026, with works expected to be completed by May 2026. During the forthcoming Quarter 2 budget adjustments, an additional \$56,000 will be proposed to be transferred in from other projects with identified savings to cover the current shortfall.

Project Risks and Measures:

- Additional funding is required to complete the planned scope.
- Budget transfers through the Quarter 2 adjustments process will support full delivery of the program.

18. CW263415 CORP SN SPS Pump Replacement 2025-2026

This project replaces pumps identified through servicing and condition assessments across the region.

Works are ongoing, with approximately 65% of the scope completed to date. The remaining scope is being identified in collaboration with Operations to ensure full utilisation of the allocated budget.

19. CW263413 CORP WWTP Emergent Renewals 2026

This project delivers reactive renewals of wastewater treatment plant assets to maintain operational performance.

Works are ongoing, with approximately 42% of the scope completed and a further 29% committed. Delivery is progressing in accordance with operational priorities.

20. CW263398 NBO WWT Install 2 New Monitoring Wells

This project designs and installs new monitoring bores to meet regulatory requirements.

Tender submissions are currently under evaluation by the panel. During the forthcoming Quarter 2 budget adjustments, an additional \$300,000 will be proposed to be transferred from savings across other projects to enable completion of the well installations.

Project Risks and Measures:

- Additional funding is required to deliver the full scope of works.
- Budget transfers through the Quarter 2 adjustments process will enable completion and ensure compliance with monitoring requirements.

21. CW263387 MBH WMF Weather Station

This project involves installation of a weather monitoring station to support environmental compliance.

The contract has been awarded, and the contractor is planning to install the concrete footing in mid-March 2026. Completion is expected by the end of June 2026.

22. CW263425 – Dysart Avdata Meter Installation

This project provides installation of an Avdata meter at the potable water truck fill point to improve accuracy of water sales and reduce losses.

The tender has been released to the market and is scheduled to close on 8 April 2026. Completion is expected by the end of the financial year.

Projects Lacking Progress

23. CW233143 – CORP SCADA Upgrades

This multi-year project upgrades SCADA systems across multiple treatment plants to improve monitoring, control and operational reliability.

The Building Our Regions funding completion date is March 2026, and an external audit is currently underway to confirm compliance with WIM Common SCADA requirements. Works at the Nebo and Glenden Water Treatment Plants are progressing; however, delivery remains behind schedule, with completion now forecast for mid April 2026.

Project Risks and Measures

- Delays in delivery may impact compliance with funding timelines and project completion milestones.
- Contractor performance and scheduling constraints continue to affect progress at site.
- Close monitoring of contractor performance and continued engagement will be maintained to support completion by the revised timeframe.
- Coordination with the auditor will ensure compliance requirements are met and any issues are addressed promptly.

24. CW253273 / CW253274 – Carmila and St Lawrence Water Treatment Plant Upgrades

These projects upgrade chemical dosing systems, process monitoring and SCADA at the Carmila and St Lawrence Water Treatment Plants to ensure compliance with current water quality standards.

Tender submissions have been received; however, pricing significantly exceeds the available budget for both separable portions. The evaluation confirms that the current scope and delivery approach are not aligned with available funding.

Officers are currently considering alternative options to address the identified requirements, including potential refinement of scope, staging of works and other delivery approaches. Council will be informed to determine the appropriate way forward as required.

Project Risks and Measures

- Tendered prices exceed available budget, creating a funding gap for delivery of the current scope.
- Delay in progressing the projects may result in continued reliance on existing infrastructure and associated operational risks.
- Officers are assessing alternative delivery options to align scope and budget, with further reporting to Council as required to support decision making.

PROGRESS PHOTOS



Image 1: MBH Recycled Water Network - Irrigation pipeline installation along Sarchedon Drive



Image 2: CLM WTP Filter Media and Plant Modernisation – Installation of Walkways





Image 3: MBH Rectification of Landfill Cell – Stripping & stockpiling of materials

CONSULTATION

- Director Water and Waste
- Manager Operations and Maintenance
- Manager Waste Services
- Planning and Projects Capital Works Project Managers

BASIS FOR RECOMMENDATION

To provide Council with a clear monitoring tool to track capital works delivery for the Water and Waste Directorate by providing transparent and relevant reporting. This report will help identify and communicate any project delays, overspends and project risks.

ACTION ACCOUNTABILITY

The Managers and the Director of Water and Waste oversee the scoping, procurement, and completion of the projects identified within the 2025/26 Capital Projects Progress Summary spreadsheet. Furthermore, the appropriate Managers and the Director Water and Waste are held accountable for the delivery of the project stages which are completed within the identified timeframes.

KEY MESSAGES

That Council has open communication, oversight, and transparency of the Water and Waste 2025/26 Capital Works Program, to ensure Isaac will have effective and sustainable water and waste infrastructure that supports the needs of the region's communities and economic sectors.

Report prepared by: AMAL MEEGAHAWATTAGE Manager Planning and Projects Date: 23 March 2026	Report authorised by: SCOTT CASEY Director Water and Waste Date: 31 March 2026
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ATTACHMENTS

Attachment 1 - CONFIDENTIAL - WW Capital Projects Progress Summary Spreadsheet Apr 26

REFERENCE DOCUMENT

- Nil

PAGES 27 TO 28 HAVE INTENTIONALLY BEEN REMOVED DUE TO CONFIDENTIAL REASONS

MEETING DETAILS

Water and Waste
Standing Committee Meeting
Wednesday 8 April 2026

AUTHOR

Manager Waste Services

AUTHOR POSITION

Jason Grandcourt

5.2 GREATER WHITSUNDAY COUNCIL OF MAYORS WASTE MANAGEMENT PLAN UPDATE

EXECUTIVE SUMMARY

This report provides an update on the Greater Whitsunday Council of Mayors Regional Waste Management Plan and associated implementation activities. It outlines Council's previous consideration of the plan, recent Queensland Government grant funding to support a Regional Waste Management Coordinator, and the governance arrangements for developing a Regional Implementation Plan. The report is intended to provide Council with visibility of current regional waste management planning activities and confirm that implementation decisions remain the responsibility of individual councils.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Receives and notes the report providing an update on the status of the Greater Whitsunday Council of Mayors Regional Waste Management Plan.***

BACKGROUND

In 2022, the state government announced that it would make funding available for Regional Waste Management Plans (RWMPs) to be prepared across all of Queensland. The government engaged the Local Government Association of Queensland (LGAQ) to facilitate the development of these plans, including the Greater Whitsunday Council of Mayors (GWCoM) RWMP.

The GWCoM RWMP provides a strategic framework for Whitsunday, Isaac and Mackay Regional Councils to guide waste and resource recovery across the region. The plan considers regional waste generation, infrastructure capacity and differing local drivers, including population growth, industry influences and waste levy impacts. It identifies shared challenges and high-level opportunities to improve waste diversion, education and future collaboration, while recognising that implementation decisions remain the responsibility of individual councils.

The GWCoM RWMP final draft was completed in 2023, and it was brought to Council for consideration. At the Ordinary Meeting held on 24 January 2024, Council resolved (Resolution 8648 refers)

That Council:

- 1. Receives and notes the content of the draft Greater Whitsunday Regional Waste Management Plan (RWMP).***

Advice at the time from the Department of Environment, Tourism, Science and Innovation (DETSI) was that notation by the three member Councils, was sufficient to access any regional funding opportunities.

In 2024, the Queensland Government has provided grant funding through the Regional Waste Management Plan Coordination Program to support groups of councils, including the GWCoM, to engage a Regional Waste Management Coordinator to assist with implementation of endorsed RWMPs.

During the initial discussion with DETSI regarding funding access through the Regional Waste Management Plan Coordination Program, they advised that each member Council of GWCoM, must *endorse* and not just *note* the RWMP to access funding. This is due to some of the other Regional Organisations of Councils (ROCs) and Council of Mayors groupings fully endorsed their RWMPs. However, this requirement would require additional time for that to be achieved, after advocacy, DETSI accepted that ROCs could apply for funding if only noting the RWMP was the outcome. GWCoM was not the only ROC grouping that only noted the draft RWMP rather than fully endorsing the plan.

The reason that it was recommended that GWCoM member Councils only note the RWMP, is that the RWMP was not fully funded by the Queensland Government, along with some concern that the actions contained in the RWMP could not be economically achieved.

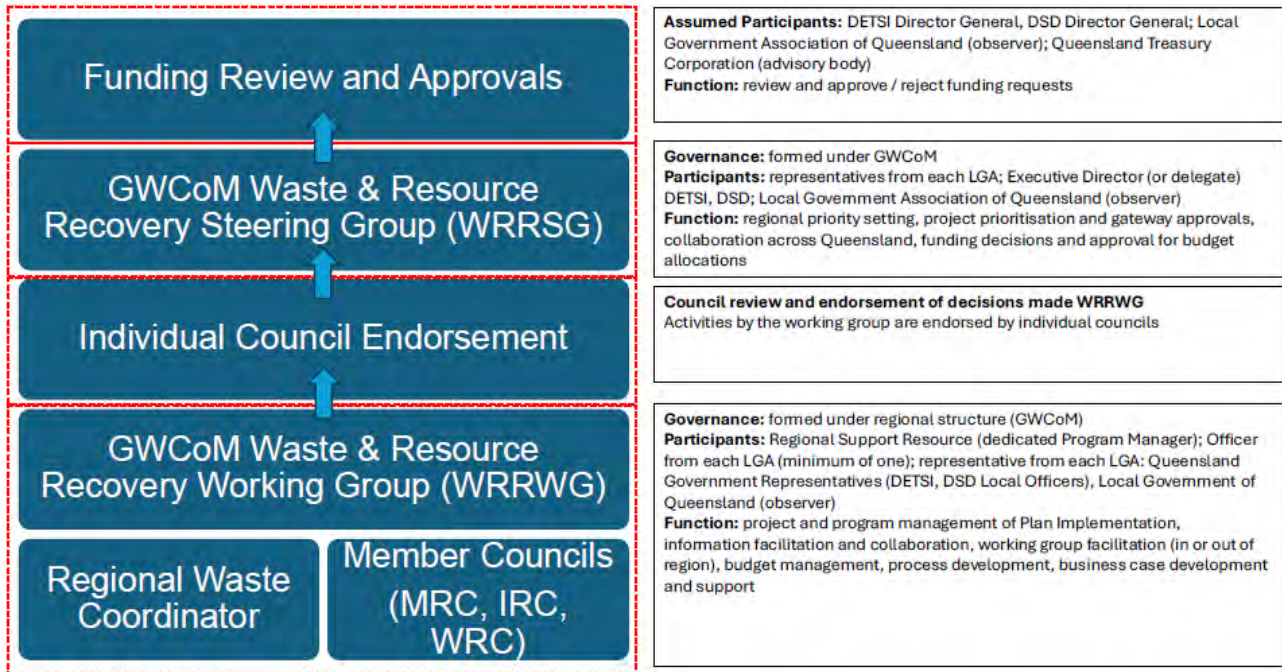
In 2025, the GWCoM successfully applied for funding in the Regional Waste Management Plan Coordination Program and was awarded grant funding for a GWCoM Regional Waste Coordinator. On 1 December 2025, Natasha Klostermann was appointed as the GWCoM Waste Management Coordinator.

The GWCoM Waste Management Coordinator supports the implementation of the RWMP across Whitsunday, Isaac and Mackay Regional Councils. The role focuses on regional coordination, governance and reporting, progressing priority actions, developing funding ready projects, and facilitating collaboration with councils, state agencies and industry, while acknowledging that waste service delivery and implementation decisions remain the responsibility of individual councils. A key output is the adoption of an Implementation Plan for the RWMP.

On 1 December 2025, GWCoM endorsed the Terms of Reference (ToR) for the Waste and Resource Recovery Working Group (WRRWG). The WRRWG will develop the initial RWMP Implementation Plan draft.

The GWCoM has formed a Waste and Resource Recovery Working Group (WRRWG), that comprises technical officers from the three member Councils along with the GWCoM Waste Management Coordinator.

The governance structure for the WRRWG is as follows:



Following this endorsed process, any drafted RWMP Implementation Plan, must go before each member Council for endorsement before it can go back to the GWCoM for formal endorsement. This ensures that Council is fully informed of what is in the draft RWMP Implementation Plan and to clearly highlight any commitments made in the RWMP Implementation Plan that has implications for Council.

It is expected that the RWMP Implementation Plan will be finally endorsed by the GWCoM in October 2026, following the above process.

IMPLICATIONS

Provision of this report provides Council visibility on the current status of the activities in relation to the GWCoM regional waste management planning.

CONSULTATION

Members of the GWCoM Waste and Resource Recovery Working Group.

BASIS FOR RECOMMENDATION

The recommendation is to receive and note the content of this report regarding an update to the GWCoM Regional Waste Management Plan.

ACTION ACCOUNTABILITY

Manager Waste Services is responsible for carrying out the recommended actions for Isaac Regional Council within the plan.

KEY MESSAGES

The Manager Waste Services will provide information on a regular basis to keep Council well informed of the Regional Waste Management Planning activities that are undertaken by the GWCoM.

Report prepared by:	Report authorised by:
JASON GRANDCOURT	SCOTT CASEY
Manager Waste Services	Director Water and Waste
Date: 26 March 2026	Date: 31 March 2026

ATTACHMENTS

- Attachment 1 - GWCoM Waste and Resource Recovery Working Group – WRRWG - Terms of Reference - ToR

REFERENCE DOCUMENT

- GWCoM Regional Waste Management Plan

Greater Whitsunday Council of
Mayors (GWCoM)
Waste and Resource Recovery
Working Group (WRRWG)
Terms of Reference (ToR)

Document Control

Revision Number	Date	Prepared By	Reviewed By	Issue
01	November 2025	J. Wilson	W. Bunker	Issued for Internal Review
02	30 November 2025	J. Wilson	J. Grandcourt	Issued for Approval

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1. Background

Queensland's Waste Management and Resource Recovery Strategy provides the framework for transitioning the state toward a zero-waste society, where waste is minimised, reused, and recycled as much as possible. The Strategy's implementation is supported by the waste disposal levy established under the Waste Reduction & Recycling Act 2011 (Qld).

This approach aims to drive coordinated, long-term growth in the recycling and resource recovery sector while reducing overall waste generation and disposal. It promotes more sustainable waste management practices across businesses, industries, and households.

However, the strategy and the waste levy have posed challenges for regional councils and businesses, particularly with regards to financial sustainability and in remote areas with low populations and limited material volumes. Additional difficulties include a lack of viable end markets and processing options. Nevertheless, there is significant potential for councils to collaborate regionally, achieving economies of scale, transport efficiencies, and attracting infrastructure investment.

The Greater Whitsunday region population in 2021 was estimated to be 180,2191 and is predicted to grow to around 229,260 by 2041. All three councils are forecast to experience significant population growth between now and 2041 with a regional average growth of 27% adding approximately 50,000 extra residents to the region.

The Greater Whitsunday region contributed \$27.1 billion of gross regional product in 2021 to the Queensland economy from a diverse range of sectors including mining, agriculture, manufacturing, health care and social assistance, tourism, and construction.

Within the region is the Bowen Basin which houses the largest coal mining deposits in Australia. Mackay is a centre for one of Australia's most well-developed mining equipment, technology, and service industries.

The region also boasts a strong agribusiness sector and is one of the nation's largest sugar and bio commodity producers. The region produces significant food production including tomatoes, capsicums, mangos, farmed prawn, barramundi and beef. It contributes more than \$22 billion of economic value to the national economy and covers an area of 90,000 sqm with a high standard of infrastructure to support industry growth.

Without action, waste in the region is forecast to grow to 257,000 tonnes in FY30-31, 285,000 tonnes in FY40-41 and 317,000 tonnes in FY50-51.

The Greater Whitsunday Council of Mayors (GWCoM) and the Queensland Government recognise the importance of regional implementation of Queensland’s Waste Management and Resource Recovery Strategy (WMRR Strategy).

The Local Government Association of Queensland (LGAQ) lead the development of the Greater Whitsunday Regional Waste and Resource Recovery Management Plan (the Plan) on behalf of the councils within the GWCoM.

This Plan outlines a strategy for the future of waste management, resource recovery, and recycling in the region, focusing on strengthening regional collaboration to enhance the delivery and improvement of waste management and resource recovery services.

It identifies several regional and cross-regional solutions, while acknowledging that Queensland or Commonwealth Government leadership and intervention will be necessary for addressing more complex waste streams.

Implementation of the Plan will be the responsibility of the GWCoM, supported by a Waste and Resource Recovery Working Group (WRRWG), Waste and Resource Recovery Steering Group (WRRSG) and the regional implementation resource.

The governance structure of these groups is shown in Figure 1:



Figure 1: Greater Whitsunday Region Waste and Resource Recovery Management Plan Governance

2. Implementation of the Greater Whitsunday Region Waste and Resource Recovery Management Plan

1. The strategic ownership of the Plan and its associated actions sits with the GWCoM.
2. The GWCoM Waste and Resource Recovery Working Group (WRRWG) is responsible for guiding the region's resource recovery and recycling outcomes, including the following activities:
 - Ownership, monitoring, and regular review of the Plan.
 - Supporting the identification of priorities (as outlined in the Plan) and facilitating decisions related to funding from the Queensland Government decision-making body.
 - Accessing support through a regional resource or centralized function for administration, funding, documentation development, and shared information.
 - Facilitate collaboration on:
 - Marketing, education, and behavioural change initiatives, including the refinement of a regional strategy.
 - Data harmonisation, management, and reporting.
 - Development of feasibility studies, business cases and other research activities relating to progressing regional solutions that benefit Councils in the medium to long-term, including alternative waste management models/technologies.
 - Development of organisational capacity through the sharing of resources in order to achieve cost efficiencies.
 - Identification and support of cross-boundary priorities and challenges.
 - Funding outcomes for the region, aiming to broaden the Greater Whitsunday region local economy.
 - Identification and prioritisation of infrastructure initiatives.

3. GWCoM Waste and Resource Recovery Working Group (WRRWG)

3.1. Purpose

The purpose of this document is to provide guidance for the development and implementation of the Regional Implementation Plan for the Greater Whitsunday region. This Implementation Plan will outline a series of actions for member Councils—Mackay Regional Council, Whitsunday Regional Council, and Isaac Regional Council—to enhance waste management and resource recovery outcomes across the Greater Whitsunday region.

3.2. Role of Waste and Resource Recovery Working Group

The WRRWG will oversee the Implementation Plan, ensuring the region has the necessary infrastructure and services to progress towards state and national waste management and resource recovery targets.

The role of the WRRWG is to collaborate with the Regional Waste Coordinator (RWC) to:

1. Identify emerging strategic issues that may affect GWCoM Councils.
2. Advise and support the GWCoM member Councils on the progress of the Implementation Plan.
3. Provide progress reports to the respective GWCoM member Councils and the Department of Environment, Tourism, Science and Innovation (DETSI) on the achievement of the Implementation Plan's deliverables and objectives.
4. Make recommendations to the respective GWCoM member Councils, GWCoM and DETSI regarding the strategic priorities of the Implementation Plan.
5. Respond promptly to inquiries and provide input to the Chair as needed.
6. Share relevant data and information on current and planned waste management and resource recovery activities.
7. Demonstrate a commitment to the initiatives and objectives being pursued by the group.
8. Identify resource needs and opportunities for efficiencies in meeting project goals.
9. Actively contribute to the successful delivery of the Implementation Plan.

10. Report on outcomes, deliverables, and key issues to GWCoM member Councils and State agencies, as required within the framework of the Implementation Plan.

3.3. Deliverables

The WRRWG will:

- Work with the RWC.
- Provide recommendations to the GWCoM member Councils and the GWCoM on the preferred approach for the Implementation Plan.
- Guide the development of a report detailing recommendations for waste management, including alternative waste models/technologies and precincts.
- Undertake feasibility studies and provide recommendations in relation to the proposed waste models.
- Participate in marketing and communication activities associated with the awareness, education, engagement and communication phases of the project.

3.4. Meetings

The RWC will facilitate regular meetings for the WRRWG to progress the implementation of the Plan.

- The WRRWG will be formed under the GWCoM and chaired by a representative of a GWCoM member Council.
- The Chair will be rotated between members of the WRRWG.
- Meeting will be held via an online meeting platform every two months or as agreed.
- The RWC will provide secretariat services for the WRRWG to ensure effective engagement, collaboration, consultation and communication for the Implementation Plan, including:
 - Developing agendas and taking minutes; following up on actions; and
 - Providing reports and recommendations in relation to the Implementation Plan.
- The WRRWG Chair shall determine meeting agendas and dates in conjunction with the RWC.

- Meeting invitations will be sent to WRRWG members at least 1 month in advance of the meeting.
- The RWC will compile and circulate the agenda to WRRWG members 1 week prior to each meeting and attend to all meeting arrangements.
- The location and duration of the meetings will be dependent on the agenda but generally meetings will be via an online meeting platform.
- Minutes will be recorded by the RWC or agreed nominated person and, with the exception of confidential information, will be available to WRRWG members.
- WRRWG members will be expected to brief their respective Councils for review and endorsement of the decisions made by the WRRWG.
- The reviewed and endorsed decisions are then forwarded to the GWCoM Waste & Resource Recovery Steering Group (WRRSG) for its consideration.

3.5. Membership

The WRRWG will comprise:

- One CEO (or delegate) representing GWCoM and one technical lead from each participating member Councils:
 - Mackay Regional Council
 - Isaac Regional Council
 - Whitsundays Regional Council
- The following will be invited to participate as core members of the WRRWG:
 - Department Environment, Tourism, Science and Innovation (DETSI)
 - Queensland Treasury Corporation (QTC)
 - Department of State Development, Infrastructure and Planning (DSDIP)
 - Other organisations, government departments or local governments may be invited from time to time.
 - Local Government Association of Queensland (LGAQ)

Note: Members should have appropriate knowledge and skill to participate as advisors to the working group and should be at a senior level to provide value.

3.6. Appointment and Term of Membership

The GWCoM, in consultation with the WRRWG, will make the final decision on the membership of the WRRWG, including appointments to vacancies (representatives to be from within the previous members list) that may emerge during the term of the project.

3.7. Reporting Structure

The WRRWG will report to the WRRSG and seek review and endorsement.

The WRRSG will report to GWCoM for review and endorsement.

The GWCoM and the WRRWG will support the RWC in these responsibilities.

3.8. Role of WRRWG Members

To ensure that the benefits can be realised and information is shared, the role of WRRWG members is to:

- Act impartially and represent the interest of the broader Greater Whitsunday community. While members have a role in providing specific sector or interest group opinions, members must on balance strive to meet the needs and aspirations of the whole community.
- All parties shall ensure they act in Good Faith and apply principles of Reasonableness and Fairness with regard to the presentation of issues and/or concerns, solutions, and suggestions within the WRRWG forum.
- Complete tasks and actions identified/requested in a timely manner.
- Be the point of contact for their councils/department.
- Disseminate information within their individual councils/departments to appropriate officers and elected members.

3.9. Quorum and Voting

A quorum is defined as 50% +1 of WRRWG members who may be present in person, online, or via a combination of the two. State Agency members are not included when determining if a quorum is achieved.

The decisions of the WRRWG should be presented to the WRRSG for review and endorsement.

The WRRWG will work towards a consensus decision-making style. When decisions are required, the motion shall be decided by a majority of votes of the members represented at that meeting. In the event of an equality of votes the Chair shall have a second or casting vote. State Agency members are not eligible to participate in voting.

3.10. Conflicts of Interest

All members of the WRRWG are required to always declare any conflicts of interest that arise during their term. All conflicts of interest must be declared to the WRRWG Chair prior to any discussion and/or involvement in the issue for which the conflict arises.

Where a conflict of interest exists, the member will withdraw from the discussion as required or act as directed by the WRRWG Chair.

3.11. Proxies

Where required, proxies must come from within the same organisation and must be of an equivalent standing (e.g. high level of knowledge and skills in this area).

3.12. Observers

In some instances, the work of a WRRWG may be enhanced by the contribution of observers from organisations that are not WRRWG members. For example, additional State government agencies, similar organisations, professional service providers, consultants or industry knowledge experts. Such organisations may be invited to attend specific meetings to participate as an observer.

The RWC, in consultation with the WRRWG Chair, will make the final decision on participation of observers in a WRRWG.

3.13. Confidentiality



A member will not reveal any confidential or proprietary information entrusted in the course of their duties and may not use or attempt to use any such information, documents or data, other than for the fulfilment of their duties with the Group.

Upon cessation of WRRWG membership, and thereafter, the member shall not reveal any confidential or proprietary information, which they obtained while a member of the Group, and may not use or retain, or attempt to use or retain, any such information, documents or data.

3.14. Expenses

Members of the WRRWG will be required to cover their own expenses, including travel expenses to and from meetings. Meeting expenses (e.g., working lunch) will be provided at the discretion of the GWCoM Executive Officer (EO).

3.15. Dispute Resolution

Where a dispute cannot be resolved at WRRWG level, it is to be escalated to the GWCoM EO. If it cannot be resolved by the GWCoM EO, it will be escalated to the GWCoM WRRSG.

MEETING DETAILS	Water and Waste Standing Committee Meeting Wednesday 8 April 2026
AUTHOR	Jason Grandcourt
AUTHOR POSITION	Manager Waste Services

5.3 WATER AND WASTE SERVICES DEPARTMENTAL REPORT – WASTE SERVICES

EXECUTIVE SUMMARY

The purpose of this report is to provide an update to Council on the Waste Services department within the Water and Waste Directorate.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Receives and notes this report outlining Waste Services Department activities within the Water and Waste Directorate.**

BACKGROUND

The Waste Services Department is responsible for the following primary objectives and functions:

- Providing efficient and timely waste and recycling collection services to the community which encourage waste reduction, reuse, recycling, and diversion from landfills.
- Recycling waste from residents and businesses and landfilling residual waste in a financially sustainable manner whilst complying with State Government Legislation.

This report outlines activities and developments within the Waste Services Department since the previous report was received Council in October 2025.

IMPLICATIONS

Provision of the Waste Services departmental report provides Council visibility of the operational activities and priorities of the Waste Services Department.

CONSULTATION

- Director Water and Waste
- Projects & Contracts Coordinator Waste Services
- Waste Services Department

BASIS FOR RECOMMENDATION

The recommendation is to receive and note the content of this report regarding an overview of the Waste Services Department within the Water and Waste Directorate of Isaac Regional Council.

ACTION ACCOUNTABILITY

The Manager Waste Services is responsible for strategic-level delivery of Waste Management services across the region, comprising waste and recycling collection services and operation of Waste Management Facilities, and related environmental compliance within the Isaac Region.

KEY MESSAGES

The Manager Waste Services will provide information on a regular basis to keep Council well informed of the performance and developing initiatives within the Waste Services area of operations.

Report prepared by:	Report authorised by:
JASON GRANDCOURT	SCOTT CASEY
Manager Waste Services	Director Water and Waste
Date: 26 March 2026	Date: 31 March 2026

ATTACHMENTS

- Attachment 1 - Waste Services Departmental Report – April 2026.

REFERENCE DOCUMENT

- 25-26 Business Plan – Waste Services.

WASTE SERVICES DEPARTMENTAL REPORT

APRIL 2026

Current as at 26.03.2026

Presented by **Jason Grandcourt – Manager Waste Services**



EXECUTIVE SUMMARY

The purpose of this report is to provide an update to Council on the Waste Services department within the Water and Waste Directorate.

PRIMARY OBJECTIVES AND KEY FUNCTIONS

The Waste Services Department is responsible for the following primary objectives and functions:

- Providing efficient and timely waste and recycling collection services to the community which encourage waste reduction, reuse, recycling, and diversion from landfills.
- Recycling waste from residents and businesses and landfilling residual waste in a financially sustainable manner whilst complying with State Government Legislation.

This report outlines activities and developments within the Waste Services Department since the previous report was received Council in October 2025.

FUNCTIONS AND SERVICES

The Waste Services team delivers a range of services:

Table 1: Waste Services Department Functions

OUTPUT	FREQUENCY	INTERNAL/EXTERNAL
Residual Household & Commercial Waste Collection	Weekly	External
Recyclable Household & Commercial Waste Collection	Fortnightly	External
Servicing of Council Facilities' waste containers	Various	Internal
Receiving and disposing of 32,000 tonnes of waste	Annual	External

LOCATIONS

Table 2: Waste Management Facility Locations

Location	Landfill	Transfer Station
Carmila		✓
Clermont	✓	
Dysart	✓	
Glenden		✓
Greenhill		✓

Middlemount	✓
Moranbah	✓
Nebo	✓
St Lawrence	✓

OPERATIONAL PRIORITIES

Amnesty Day: Amnesty Day was held on Sunday, 23 November 2025 and was well attended by the community, with a total of \$19,768.11 in disposal fees waived. The following eligible items were accepted free of charge on the day:

- 505 tyres
- 105 mattresses
- 160 gassed white goods
- 36 gas bottles and fire extinguishers
- 13.89 tonnes of construction and demolition waste (including concrete)
- 10 solar panels

For comparison, the previous Amnesty Day was held on Saturday, 14 June 2025, during which \$18,228.37 in fees were waived. Eligible items accepted at that event included:

- 452 tyres
- 88 mattresses
- 161 gassed white goods
- 20 gas bottles and fire extinguishers
- 8 tonnes of construction and demolition waste (including concrete)
- 2 solar panels

The comparison demonstrates an increase in community participation and utilisation of the Amnesty Day program, confirming its ongoing popularity and value to residents.

Following the June 2025 Amnesty Day, lessons learnt were incorporated into planning for the November 2025 event. These included the allocation of additional staff resources and modifications to traffic management arrangements at the Clermont and Moranbah Waste Management Facilities. These improvements resulted in a better customer experience, with reduced queuing times at both facilities.

A future report on Amnesty Day and Clean Up Australia Day will be presented to Council for consideration.

Clean Up Australia Day: Clean Up Australia Day was held on Sunday, 1 March 2026. Community participation on the day was lower than anticipated, despite efforts to promote and encourage involvement. Minimal waste was collected, and only a small number of sites were registered.

Council will be consulted on the outcomes of the 2026 event, including lessons learnt, and review options to improve community engagement and participation in future Clean Up Australia Day initiatives.

Contracts and Tenders: The following activities were undertaken during the reporting period in relation to contracts and tenders:

- Landfill Operations Tender. A review of the existing landfill operations agreements is underway, with findings to inform the development of the next tender.
- Waste Collection Tender. Waste Services has completed an initial review of the current collections contract to identify opportunities for service improvements in the next contract term. A specialist consultant has been engaged to assist in the development of the new waste collection tender documentation.

Discussions have been held with Central Highlands Regional Council regarding their collections contract process. Central Highlands Regional Council has advised that it will proceed with an extension of its current contract arrangements, rather than going to market at this time.

Given the ongoing conflict in the Middle East and its significant impact on fuel pricing, there is heightened market uncertainty. Issuing a tender under current conditions presents financial risk, and appropriate mitigation measures will need to be considered as part of the procurement strategy.

- Recyclables processing. Council's current arrangement involves transporting kerbside recyclables to the Mackay Materials Recovery Facility (MRF). This arrangement ended on 28 February 2026, aligned with Mackay Regional Council's (MRC) contract term.

MRC finalised its Request for Tender process on 28 February 2026 and awarded a new contract to Re.Group, the incumbent service provider. MRC and Re.Group have confirmed that recyclables will no longer be processed at the Mackay MRF. Instead, the facility will be repurposed as a bulking and transfer site, with recyclables transported to the Townsville MRF, also operated by Re.Group. Operational changes associated with this transition have not yet been formally confirmed but are anticipated to occur from June 2026.

In the interim, Re.Group has agreed to continue receiving Council's recyclables at the current agreed rates on a month-to-month basis until the new permanent arrangements commence. Under the current kerbside collection contract with Cleanaway, transportation of recyclables to Mackay remains the most cost-effective interim arrangement.

Longer term processing and transportation options will be presented to Council in a future report. A cost benefit analysis will be undertaken to assess options including continued transport to Mackay or direct transport to Townsville. Contractual arrangements will also be reviewed to determine whether future agreements should be established directly with Re.Group or through Mackay Regional Council.

- Green Waste Processing Tender. Work on the Green Waste Processing Tender has recommenced, with release of the tender planned for Q4.
- Green waste transportation from Middlemount to Dysart. A request for quote for the transportation of green waste from Middlemount to Dysart is planned for release in Q4, noting that the current arrangement is due to expire in 2026.

Cyclone Koji: Cyclone Koji crossed the coast on 11 January 2026 and caused significant disruption to Waste Services operations, while also creating increased demand for services to support community recovery efforts following the event.

Excessive rainfall resulted in impacts to both kerbside bin collection services and waste disposal facilities. Normal kerbside bin collection services were not fully restored until the following week, with full access to waste disposal sites restored the week after, due to ongoing rainfall affecting operations at the Clermont Landfill.

The Clermont community was particularly impacted by the flooding event. In response, as requested by Council, Waste Services arranged the deployment of additional resources to support community clean-up and recovery efforts. At the peak of demand, thirteen 15-metre skip bins were deployed across the community to assist with flood-affected waste removal. These bins were progressively relocated as demand changed. Currently, one skip bin remains in place. Up to 25 March 2026, a total of 86 skip bin transactions were recorded, resulting in 112 tonnes of waste being disposed of at landfill.

In addition to the deployment of skip bins, Council supported impacted residents by waiving waste disposal fees and charges related to flood recovery. Up to 25 March 2026, a total of 122 transactions were waived, with 41.8 tonnes of flood-affected waste received through Council facilities.

Mining Waste Project: During the reporting period, an opportunity arose to engage with Stanmore Mining as the company undertook a review of its waste disposal practices. Waste Services supported this process by providing relevant data to assist Stanmore Mining in its analysis and consideration of waste management improvements.

Operational Projects: The following operational projects were undertaken during the reporting period:

- CQG Consulting have completed the investigation of the bird management strategy for Moranbah Waste Management facility. Excessive bird numbers at the site have been an ongoing issue at the site and have been identified by DETSI as an environmental nuisance risk. The recommendations are being considered for implementation.
- In February 2026, and at Council's request, the green waste stockpile at Clairview was removed and transported to the Saint Lawrence green waste stockpile for processing. In total, 21 loads of green waste were transported at a cost of \$12,188.



Picture 1 – Pre and post clean-up of the greenwaste stockpile at Clairview.

Operational Staff Members: All operational positions are currently filled. During the reporting period, staff availability issues have at times impacted the ability to maintain scheduled operating hours and days. This

has primarily been due to unplanned leave, such as illness or urgent family matters, occurring at times when rosters had already accounted for other team members being on approved planned leave.

Waste Services will undertake a review to develop options for Council's consideration to improve resilience and performance in this service delivery area.

It is important to recognise that team members have consistently stepped up to support service delivery during periods of increased community demand for waste management services. These periods have included Amnesty Day operations, the post-Christmas seasonal surge, and during and following the Cyclone Koji event. Many staff members worked additional hours and covered shifts for colleagues who were unable to attend work due to unavoidable circumstances, demonstrating a strong commitment to supporting the community.

Recycle Mate: Council has been successful in its Expression of Interest (EOI) to receive Recycle Mate waste education tools and resources, supported by the Queensland Department of Environment, Science, Tourism and Innovation (DETSI).

Recycle Mate is a digital waste education platform that provides residents with accurate, location specific information on how to correctly dispose of household items. The tool is being provided to Council at no cost for a three-year period.

Waste Services is working with Brand, Media and Communications to embed Recycle Mate within Council's website. Under the agreement, Council will also have access to usage data and insights into the types of waste and recycling queries being raised by the community. This information will support improved service delivery, targeted education initiatives, and ongoing waste and recycling planning.

Strategies: During the reporting period, a Waste Management Strategy has been drafted for Council's consideration and to support future community engagement.

As noted in the previous Waste Services Departmental Report, the Great Whitsunday Council of Mayors (GWCoM) was successful in its submission to secure funding for a Regional Waste Management Coordinator. Recruitment has since been completed, with Natasha Klosterman appointed as the GWCoM Waste Coordinator. The initial focus of the role will be the development of a regional waste management implementation plan to support coordinated waste and resource recovery outcomes across participating councils.

Vape Bin: Vapes are excluded from the national B-cycle battery recycling scheme and, as such, this service is provided at a direct cost to Council. It is expected that, based on projected collection volumes, the overall budget impact will be minimal. The investment is considered worthwhile given the significant fire risk posed by improperly disposed lithium-ion batteries contained within vapes.

Waste Services has implemented this initiative as an additional preventative measure to reduce potential ignition sources within waste and recycling services. The vape disposal bin complements existing Council services for battery and marine flare disposal and supports safer waste management operations.

Waste and Recycling Education and Behaviour Change: On Monday 1 December 2025, Waste Services officers delivered a Sustainable Waste Management talk to 22 Year 4 students at Nebo State School. The session focused on what happens to waste after disposal and actions the community can take to reduce the amount of waste sent to landfill.

Waste Levy: On Monday, 9 February 2026, the Queensland Waste Data System (QWDS) transitioned to a new online platform. QWDS is used to submit, manage, and monitor waste levy information for reporting to DETSI.

The transition required coordinated work by Waste Services to organise system approvals, user access, and staff training to ensure Council met the tight statutory reporting timeframes set by DETSI.

The new online portal has improved data accessibility and eliminated the need for separate summary report submissions, as the system now automatically generates summary reports from submitted data. The platform also enables Council to directly manage user access and role permissions. Council successfully met all required deadlines associated with the transition.

Waste Stream Audit: As reported to the March 2026 Water and Waste Standing Committee, a waste composition assessment across Council-managed waste streams was undertaken in October 2025. The assessment was conducted from 27 to 31 October 2025 at the Moranbah Waste Management Facility.

Key findings from the audit included:

1. High levels of contamination in domestic kerbside commingled recycling (yellow lid) bins.
2. Bagged recyclables were identified as a prominent contaminant within kerbside recycling bins.
3. A high proportion of organic material present in domestic kerbside general waste (red lid) bins.
4. The Commercial and Industrial (C&I) general waste sector was identified as the primary driver of landfill airspace consumption.
5. Cardboard was the most commonly misplaced recyclable material across all sectors and presents the greatest opportunity for diversion from landfill.

The audit provides critical data to:

- Inform the review of the Waste Management Strategy; and
- Support the development of future waste-related operational tenders.

The findings will assist in ensuring waste services are aligned with current waste generation trends and recovery opportunities, contributing to more efficient and sustainable waste management practices.

THREE MONTH OUTLOOK

Containers for Change: The Queensland Government has considered the findings of the recent inquiry into the Containers for Change scheme and has agreed to adopt, or adopt in principle, 20 of the 21 recommendations.

Amending legislation has been introduced to strengthen governance, oversight and transparency of the Container Refund Scheme, increase Ministerial oversight of the scheme administrator, require a more independent Board including local government expertise, introduce fixed terms, audits and stronger performance and reporting requirements, improve planning and access to refund points (including the inclusion of container lids), and support better use of scheme funds for infrastructure and community outcomes, with no new obligations for councils.

Waste Services are currently following up COEX on the status of their plans on the establishment of a containers for change depot for Moranbah.

Landfill Rehabilitation Provisions FY 25/26 Model: Work will commence in Q4 to update the current landfill rehabilitation provisions model. Waste Services, in collaboration with Financial Services and Council's consultant, Ethos Resources, will complete the updated model by June 2026.

Site Based Management Planning: The review of the nine Site Based Management Plans (SBMPs) across all Waste Management Facilities has been completed. The final documentation is currently being finalised and progressed for formal approval.

WASTE SERVICES PERFORMANCE REPORTING

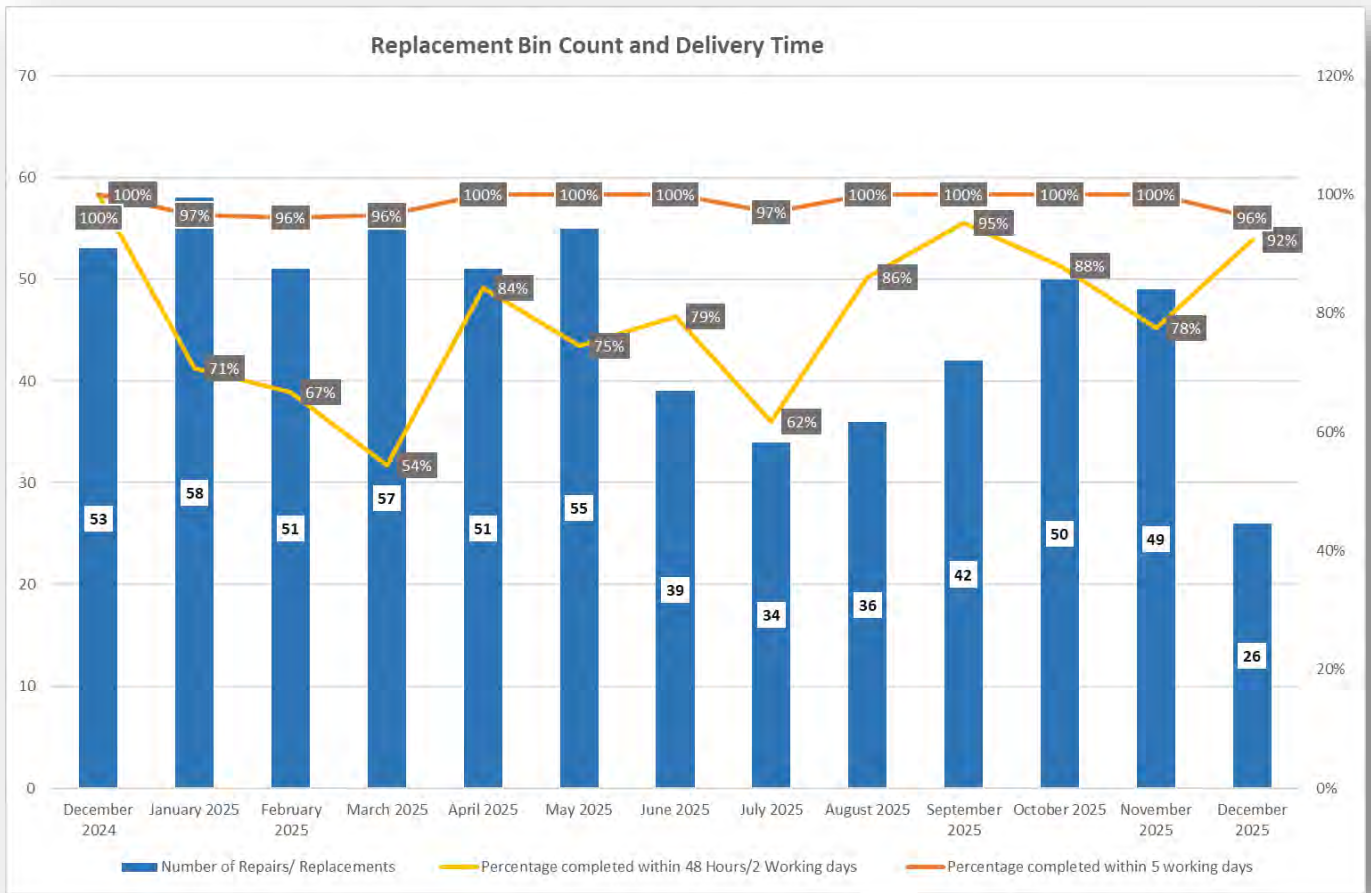


Figure 1 - Kerbside waste and recycling collection services performance – Customer Requests

Commentary – The number of requests to repair or replace bins trended downwards, however started to uplift towards the end of 2025.

There has been a general improvement in performance for responding to the requests.

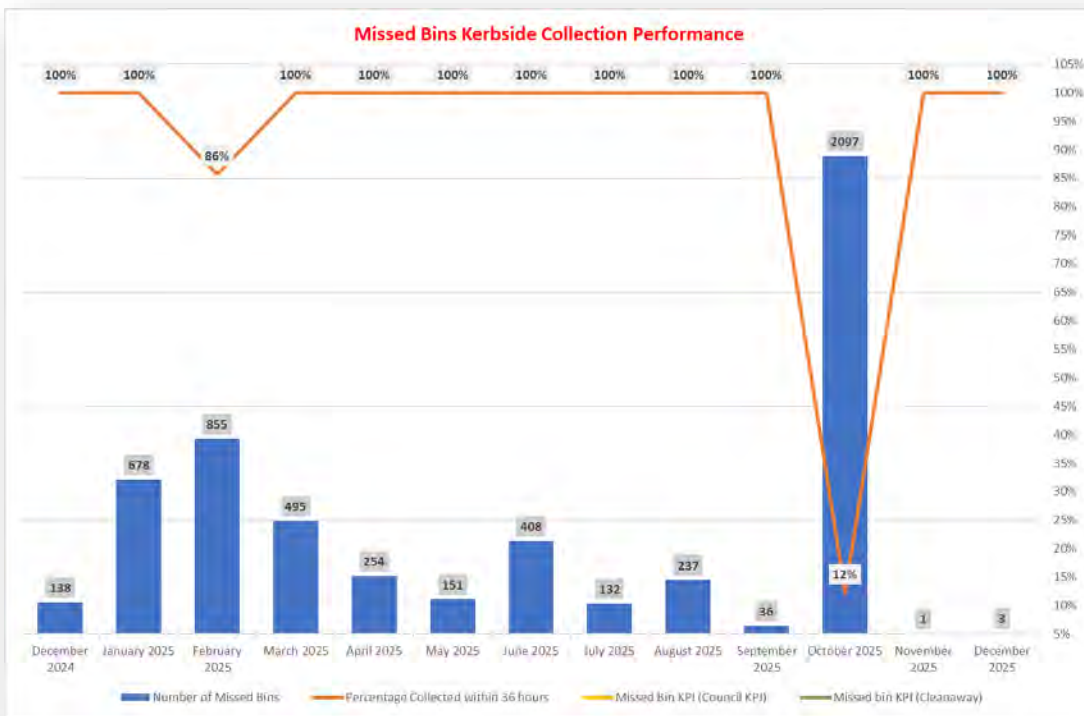
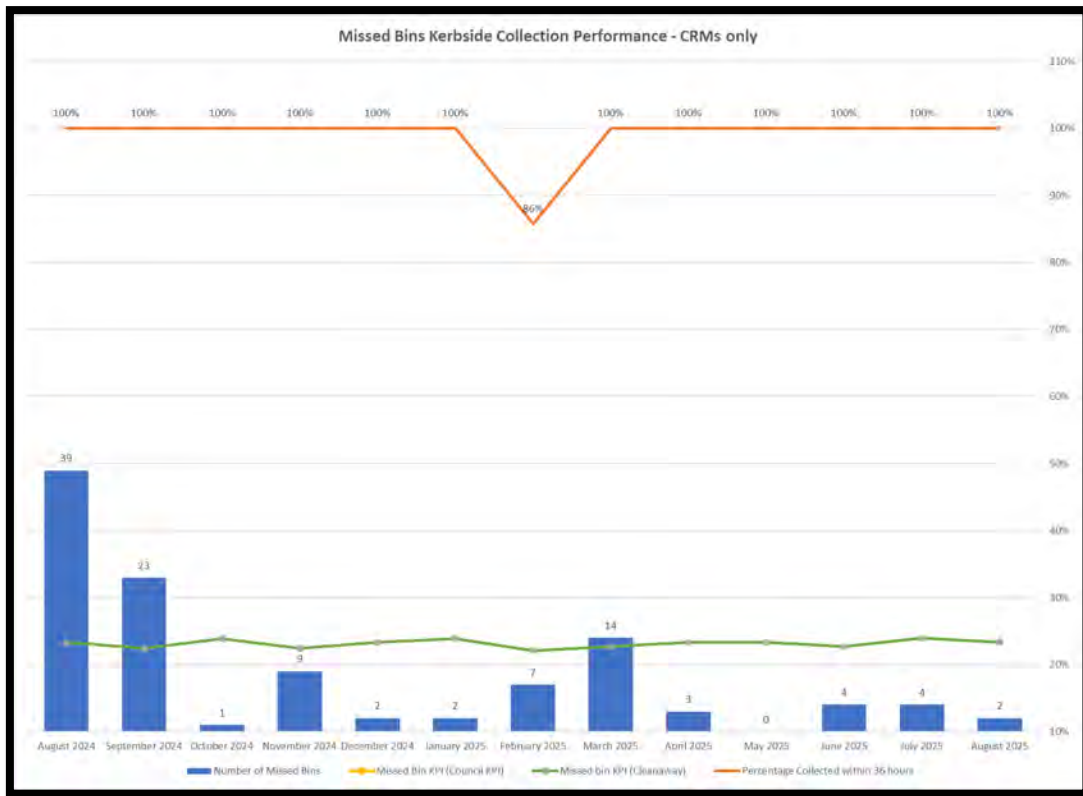


Figure 2 - Kerbside waste and recycling collection services performance – Missed Bins

Commentary – This graph represents customer generated requests regarding contractor missing bins. There has been ongoing improvement in the performance with a substantial reduction on customer requests

relating to this service. There was an exception to this back in October 2025, significant disruption occurred due to mechanical issues on the spilt body truck. Reliability improved in November and December 2025.

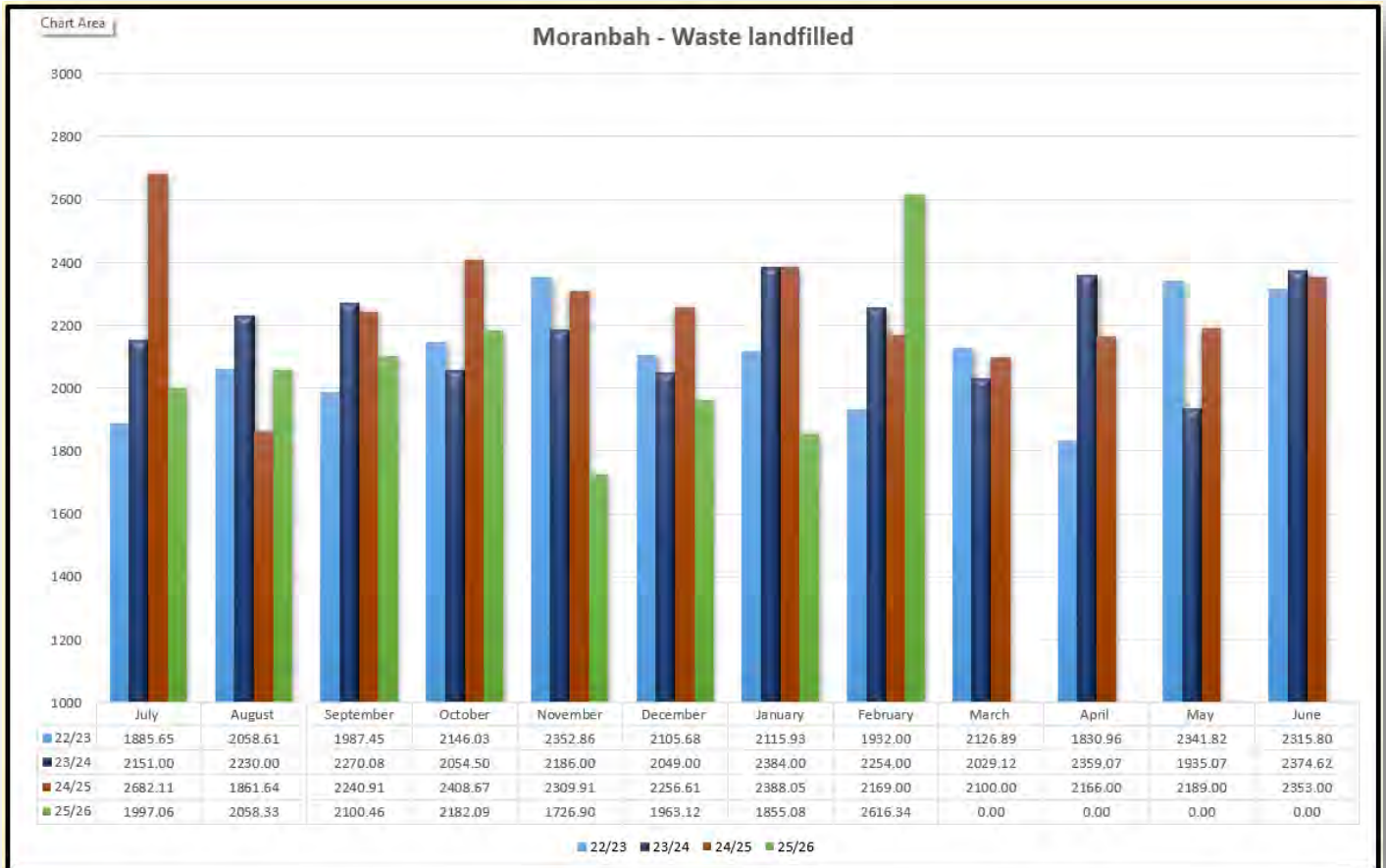


Figure 3 - Moranbah landfill – Tonnes of waste landfilled

Commentary – This graph shows the tonnes of waste landfilled at Moranbah Landfill. The tonnes of waste landfill have been generally declining since June 2025, however there was a very large increase in February 2026. This was due to a site clean-up at a mine that was mainly commercial waste.

REGIONAL WASTE MANAGEMENT FACILITIES LOCATIONS AND TRANSACTIONS

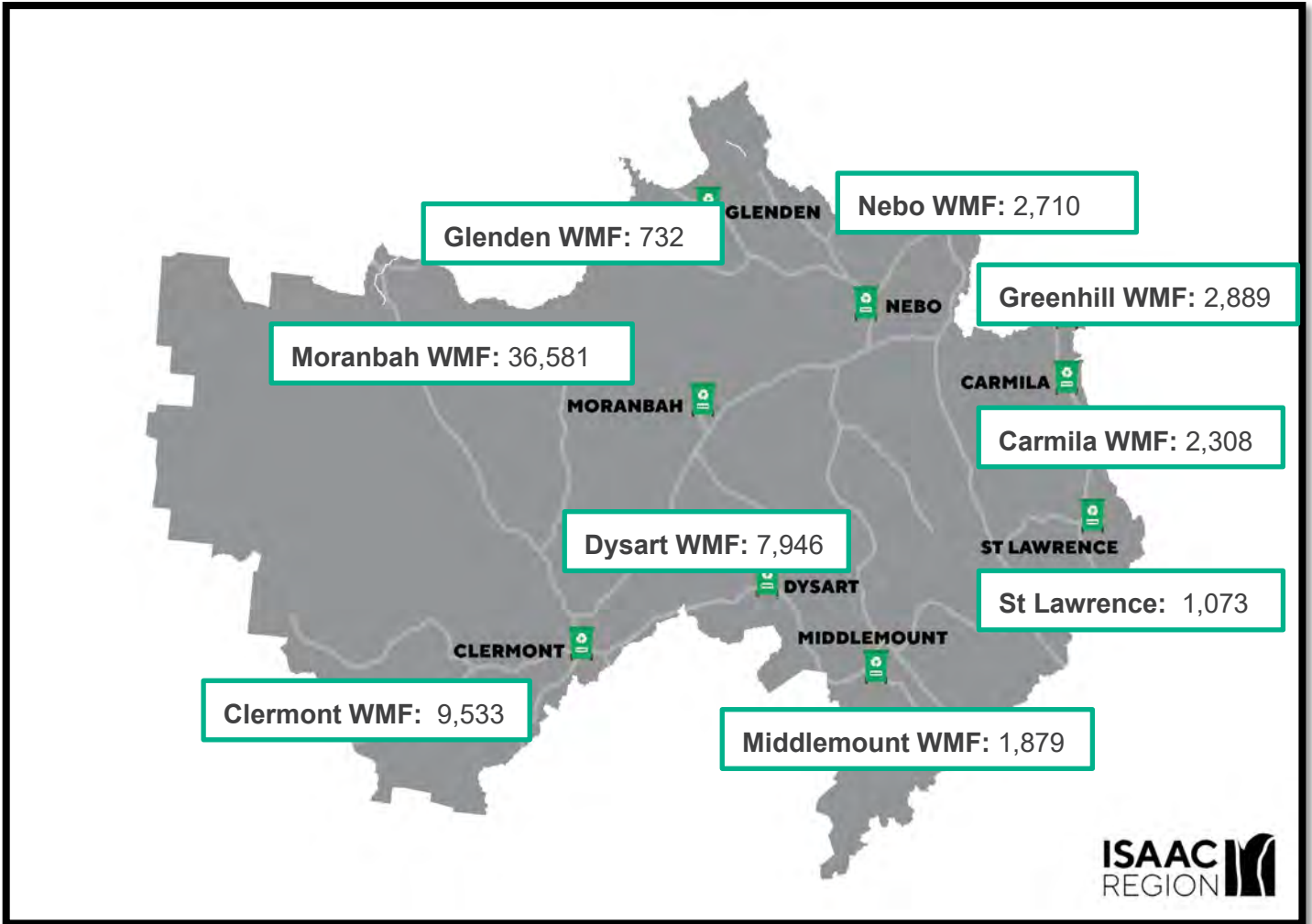



Figure 5 – Waste Management Facilities Transactions 2025/2026 YTD (1/7/2025 – 26/3/2026)

Commentary – The above map, shows transaction numbers for each waste management facility for the reporting period.

CONCLUSION

The Waste Services Department continues to deliver essential waste and recycling services that support community needs while meeting Council’s objectives for safety, compliance, sustainability, and operational efficiency. Throughout the reporting period, the department has demonstrated adaptability and resilience in responding to both planned priorities and unplanned events, including market uncertainty and the impacts of Cyclone Koji.

Significant progress has been achieved across key strategic and operational areas. These include advancement of procurement and tender planning, completion of critical compliance activities such as landfill monitoring and planning documentation, successful implementation of data-driven initiatives including the Waste Stream Audit, and the rollout of improved systems and tools such as the Mandalay Terminal Upgrade and Recycle Mate. Together, these initiatives strengthen Council’s ability to make informed, evidence-based decisions and improve service outcomes for the community.



Operational challenges, particularly workforce availability and service disruptions during extreme weather events, were actively managed through staff commitment, targeted resourcing, and operational adjustments. Community-focused initiatives such as Amnesty Day and disaster recovery support following Cyclone Koji reinforced Council's role in supporting residents during periods of increased need, while education and behaviour change activities continue to underpin long term waste reduction and recycling objectives.

Looking ahead, Waste Services will focus on completing key strategic and operational projects, including tender releases, landfill rehabilitation planning, implementation of the Waste Management Strategy, site-based planning improvements, and continued regional collaboration through the Great Whitsunday Council of Mayors. These actions will further enhance service resilience, reduce risk, and support Council's commitment to responsible waste management and improved resource recovery outcomes for the community.

MEETING DETAILS

Water and Waste
Standing Committee Meeting
Wednesday 8 April

AUTHOR

Stephen Wagner

AUTHOR POSITION

Manager Operations and Maintenance Water and Wastewater

5.4 RAW WATER SOURCE FOR ISAAC REGIONAL TOWNS

EXECUTIVE SUMMARY

This report outlines the status of raw water sources and water restrictions across Isaac Regional towns for March 2026.

OFFICER'S RECOMMENDATION

That the Committee recommends that Council:

- 1. Receives and notes this report outlining the raw water source update for Isaac Regional Towns.**

BACKGROUND

The Isaac Regional Council oversees the management of water resources across a diverse range of communities, each with unique supply systems and environmental conditions. Ensuring the availability and sustainability of raw water sources is critical for supporting residential and industrial needs throughout the region. This report provides a snapshot of the raw water supply for March 2026, detailing source locations, infrastructure, rainfall data, and any applicable water restrictions. It serves as a tool for monitoring water security and guiding operational decisions across the Isaac region.

IMPLICATIONS

The data provided in the attached document has been provided to update Council on the current levels of raw water sources and current water restrictions across the region.

There are no limitations on raw water supply at present and there has not been any indication of potential limitations in the near future. All water restrictions have been lifted due to the recent heavy rainfall across the region.

The water allocation from Anglo America for Middlemount is forecasted to be completed before June 30th, 2026. Discussions are still ongoing for an increase to the raw water allocation in Middlemount for the 25/26 financial year.

The overtopping event at Theresa Creek Dam on the 9th of March 2026, where the level over the spillway exceeded 1500mm, an inspection by a certified RPEQ Engineer has been organised to occur to inspect and report on the integrity of the concrete wall. This report will be forwarded to the Dam Safety Regulator as a requirement of our Dam License.

CONSULTATION

- Director Water and Waste
- Manager Operations and Maintenance Water and Wastewater
- Data Integrity and Compliance Officer
- Water and Wastewater Operators

BASIS FOR RECOMMENDATION

The recommendation is to receive and note the content of this report which provides an overview and status update of the raw water sources and restrictions across Isaac Regional towns for March 2026.

ACTION ACCOUNTABILITY

To ensure the continued reliability of water supply across the Isaac region, it is essential that the Water and Waste Directorate take proactive steps based on the insights from this report. The Operations and Maintenance team are accountable for monitoring water levels, maintaining infrastructure, and responding promptly to emerging risks such as declining dam levels or increased restriction requirements. Strategic planning and resource allocation will be guided by this data to support sustainable water management and community resilience.

KEY MESSAGES

The Manager of Operations and Maintenance will provide regular updates to ensure Council is well informed on the status of raw water sources and restrictions across Isaac Regional towns.

Report prepared by: STEPHEN WAGNER Manager Operations and Maintenance Date: 26 March 2026	Report authorised by: SCOTT CASEY Director Water and Waste Date: 31 March 2026
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ATTACHMENTS

- Attachment 1- Raw Water Source for Isaac Regional Towns – March 2026

REFERENCE DOCUMENT

- Water Restrictions Procedure WW-PRO-105

RAW WATER SOURCE FOR ISAAC REGIONAL TOWNS- MARCH 2026

GLENDEN

Raw water for Glenden is provided from the Bowen River which can be refilled from Gattonvale off-stream storage and Eungella Dam.

- Newlands Coal Mine (Xstrata) **N/A**
- Bowen River Weir **122.10%**

No Water Restrictions

NEBO

Nebo's raw water is supplied through six bores. The new water treatment plant and reservoir as part of the Nebo Water Supply Project have 2ML storage on site.

No Water Restrictions

CARMILA

Raw water is supplied from two shallow bores located near the Carmila Creek approx. 1km from the WTP. Water is flowing over the weir near the bore. **125.8mm** of rain for the reporting month.

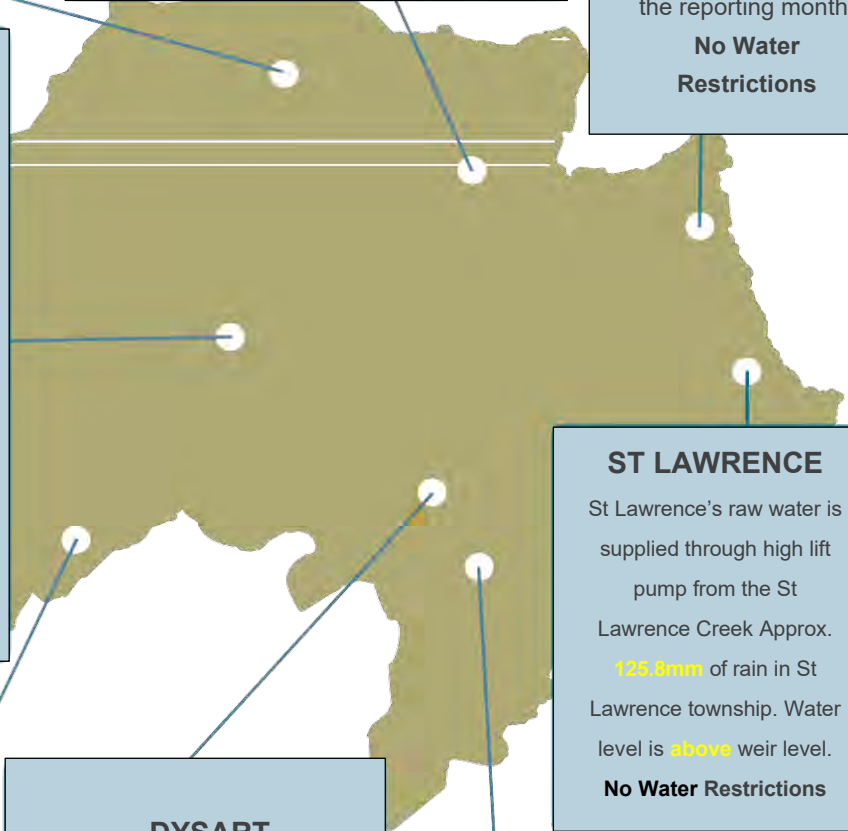
No Water Restrictions

MORANBAH

Moranbah's raw water is supplied from two sources:
 Burdekin Dam through Burdekin-Moranbah pipeline
 Eungella Dam through BMA or Sunwater's pipelines

Water to date	2024/2025	2025/2026	Available Qty
Pembroke Tier 1	150ML	150ML	150ML
Dyno Tier 1	50ML	50ML	50ML
BMA Tier 1	1825ML	1633ML	1825ML
Dyno Tier 2	575ML	ML	325ML
Stanmore T1	150ML	ML	150ML
Sunwater	0ML	ML	0ML
BMA Tier 2	21ML	ML	375ML

No Water Restrictions



ST LAWRENCE

St Lawrence's raw water is supplied through high lift pump from the St Lawrence Creek Approx. **125.8mm** of rain in St Lawrence township. Water level is **above** weir level.

No Water Restrictions

CLERMONT

Clermont's raw water is supplied from Theresa Creek Dam. **155mm** rain at Theresa Creek Dam. **0.01m below overflow level**

No Water Restrictions

DYSART

Dysart's raw water is supplied from Bingegang Weir in the Mackenzie River which can be re-filled from Fairbairn Dam through Bedford Weir.

- Bingegang Weir **103.28%**

No Water Restrictions

MIDDLEMOUNT

Middlemount's raw water is supplied from the Bingegang Weir on the Mackenzie River approx. 60km away. The weir is re-filled from Fairbairn Dam through Bedford Weir. Bingegang Weir **103.28%** Fairbairn Dam **37.78%** Bedford Weir **102.23%**

No Water Restrictions

PAGES 62 TO 79 HAVE INTENTIONALLY BEEN REMOVED DUE TO CONFIDENTIAL REASONS