

THERESA CREEK DAM

EMERGENCY ACTION PLAN

Presented by: Director Water & Waste
Adopted: Chief Executive Officer
Current as at: 4 August 2025



REVISION HISTORY & AUTHORISATION

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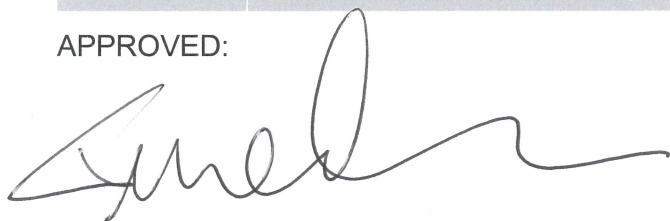
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13.1	Updated Contact Details in Table 1-1 and reference to CHRC Disaster Management Plan	Cale Dendle	4/8/2025

APPROVED:



Cale Dendle
Chief Executive Officer, Isaac Regional Council

Date: 4 / 8 / 2025

EMERGENCY ACTIVATION QUICK REFERENCE

EMERGENCY CONTACTS: SEE CONTROLLED COPY DISTRIBUTION LIST

DAM LOCATION: 18 km SOUTH OF CLERMONT (22°58'21"S, 147°33'34"E)

DAM NUMBER: 0366

EMERGENCY EVENT	ACTIVATION LEVEL	WATER LEVEL (m AHD)	SPILLWAY GAUGE BOARD (m)	SCENARIO	EVENT SUMMARY	ACTIONS	AFFECTED AREAS	WARNING MESSAGE
Sunny Day Dam Failure	Alert 	≤ 271	-	Identification of structural issues, new or increased seepage. Earthquake. Public warnings.	Figure 9-1 Sunny Day failure flow chart	Table 9-1 SunnyDay Event Table 9-1 Sunny Day event	Table 2-2 and Appendix D impacted homesteads / buildings during various emergency events	Appendix K Warning messages and distribution
	Lean Forward 	≤ 271	-	Progress / worsening of items identified under "Alert" activation level. Public warnings and evacuation preparation.				
	Stand Up 	≤ 271	-	Identification of dam safety issues that put the dam at immediate risk. Dam failure is developing, occurring, or has occurred. Evacuation.				
Flooding	Alert 	≥ 271.2 ≤ 271.5	≥ 0.2 ≤ 0.5	High rainfall predicted in the dam catchment. High rainfall occurring in the dam catchment. Remote monitoring shows upstream stream gauge (IRC owned, Theresa Creek – Kilmarnock Station BOM:535161) is recording high flows entering the dam.	Figure 9-2 Flood Inflow Flow Chart	Table 9-2 Flood Inflow Events	Table 2-2 and Appendix D impacted homesteads / buildings during various emergency events	Appendix K Warning messages and distribution
	Lean Forward 	≥ 271.5 ≤ 272.5	≥ 0.5 ≤ 1.5	Flood inflows and discharges taking place through spillway. Flooding expected or commencing downstream. Public warnings and evacuation preparation.				
	Stand Up 	≥ 272.5	≥ 1.5	Major inflows and discharges taking place through spillway. Extensive flooding expected or commencing downstream. Evacuation.				
Terrorism	Stand Up 	N/A	-	- Possible terrorist activity noticed at dam or threat received - Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) - Failure in progress or likely due to impact or explosion - Sufficient water in storage to create a dam hazard	Figure 9-3 Terrorism event flow chart	Table 9-4 Terrorism event	Table 2-2 and Appendix D impacted homesteads / buildings during various emergency events	Appendix K Warning messages and distribution

TABLE OF CONTENTS

REVISION HISTORY & AUTHORISATION	2
EMERGENCY ACTIVATION QUICK REFERENCE	3
1. CONTROLLED COPY DISTRIBUTION LIST - NOTIFICATION PRIORITY **Removed from this Copy**	7
2. CONTROLLED COPY & NOTIFICATION LIST OF SES, POLICE CARETAKER AND DOWNSTREAM HOMESTEAD OWNERS **Removed from this Copy**	8
3. ABBREVIATIONS AND DEFINITIONS	11
3.1 Abbreviations	11
3.2 Definitions	11
3.3 Roles and Responsibilities	11
4. IMPLEMENTATION AND REVIEW	13
4.1 Emergency Management Plan Updates and Training	13
4.2 Training and Exercises	13
4.3 Emergency Event Report (EER)	14
4.4 Fatigue Management	14
5. DAM DETAILS	14
5.1 Dam Details	14
5.2 Dam Characteristics	15
5.3 Overview of Theresa Creek Dam	17

5.4	Dam Access	18
5.5	Monitoring	19
5.6	Maintenance and Inspections	22
5.7	Risk and Issues	23
5.8	Impact of Flooding Downstream of Theresa Creek Dam	24
6.	ALERT LEVELS	29
7.	EMERGENCY EVENTS	31
7.1	Normal Operating Conditions	31
7.2	Potential Dam Safety Issues	31
8.	COMMUNICATIONS	32
8.1	Equipment	32
8.2	Internal Communications (Council)	32
8.3	External Communications (Outside of Council when the LDMG is involved)	32
8.4	Issuing Flood Warnings and Evacuation Notices	34
9.	EAP ACTIVATION	34
9.1	Overview	34
9.2	Sunny Day Failure	35
9.3	Flooding or Flooding and Dam Failure Emergency Event Scenarios	44

9.4 Terrorism	53
10. REFERENCES	62
APPENDIX A: ABBREVIATIONS AND DEFINITIONS	63
APPENDIX B: FATIGUE RISK MANAGEMENT PROCEDURE & FATIGUE ASSESSMENT FLOWCHART	67
APPENDIX C: AREA MAP / ROAD ACCESS MAP TO DAM	77
APPENDIX D: FLOOD INUNDATION MAPS	78
APPENDIX E: STORAGE CATCHMENT AREA DRAWING	94
APPENDIX F: SPILLWAY DISCHARGE CURVE AND WATER LEVELS PLOTTING CHART	95
APPENDIX G: SUNNY DAY ROUTINE INSPECTION CHECKLIST	98
APPENDIX H INCIDENT REPORT FORM	100
APPENDIX I: SELECTED DAM DRAWINGS	101
APPENDIX J: COMMUNICATION	104
APPENDIX K: WARNING MESSAGES AND DISTRIBUTION	105
Media Releases	105
SMS Notifications	109
Queensland Emergency Alert Request Guidelines	111
APPENDIX L: EVACUATION ROUTES	115

3. ABBREVIATIONS AND DEFINITIONS

3.1 ABBREVIATIONS

Acronyms relevant to this Emergency Action Plan can be found in Appendix A.

3.2 DEFINITIONS

The meaning of terms used in this Emergency Action Plan can be found in Appendix A. They are set out in accordance with relevant legislation or as defined by operator requirements.

3.3 ROLES AND RESPONSIBILITIES

The roles and responsibilities of relevant entities in the management of Theresa Creek Dam are described in Table 3-4.

Table 3-4 Responsible person/organisation and their responsibility

POSITION TITLE	DESCRIPTION
Dam Owner (Isaac Regional Council CEO)	The Dam Owner has the responsibility to share information with stakeholders regarding the condition of the dam, dam levels, the extent and nature of flooding, including dam failures, and the dam safety management procedures in place to respond to a range of risks. The dam owner should understand the safety status of their structure. Best practice demands that structural, hydrology, earthquake, foundation engineering and operational advice and assistance be used in this process. Facilitate Dam Safety Training Courses and specific training and accreditation for relevant staff. Ensure necessary resources are available to manage any event. Record communications, notifications and observations as required.
Director Water and Waste (DWW)	The DWW is responsible for: • Recommendation for the Activation, escalation and demobilisation of the EAP (as required by procedures in this EAP) • Dissemination of information to IRC Brand Media and Communications department for the media and public • Advise LDC that evacuation is recommended at per calculated predictions of the event • Updating and checking the adequacy of the EAP, undertaking desk, field and training exercises.
Dam Operator (DO) Manager Operations & Maintenance Water and Wastewater	Onsite and remote monitoring of the situation at the dam and keeping parties informed of developing conditions at the dam. • Assess the following during an event: • Catchment rainfall rate • Upstream inflow rate • Rate of increase of the dam water level • Earthquake. Notification of DWW and/or IRC LDC of developing conditions at the dam. Ensure an up-to-date copy of the EAP is on site at all times.
Operations Officer (OO) Technical Officer Dams	Undertake inspections as required by the EAP and notify the Dam Operator of up-to-date operational information during an event. Provide technical support to the Dam Operator as required. Ensure all names and numbers on the EAP notification listing are up to date by 1 October of each year.
Dam Inspection Officer/s Technical Officer Dams	Carry out operations in accordance with the dam safety documentation including DOMM, SOPs and EAP. Carry out routine inspections and maintenance of the dam as directed by the Operations Officer .

Onsite Caretaker Theresa Creek Dam Campground	Onsite monitoring of dam water levels (spillway flow depth) and keeping the Dam Operator informed of changing water levels at the dam. Shall inform the Dam Operator of any sudden or gradual changes to the dam operating conditions or structures (e.g. spillways, embankments, piping). Upon advice from the Dam Operator, inform campground occupants of the preferred evacuation route in the event of rising lake levels. Upon advice from the Dam Operator, inform recreational boat users on the lake to go to the marina or shoreline (away from the spillway) and boat occupants to go ashore in the event spillway flow commences or dam structural issue is identified. The Onsite Caretaker is not obligated under the Dam Safety Conditions or <i>Water Supply (Safety and Reliability) Act (2008)</i> to undertake inspections. The Dam Owner will train the Onsite Caretaker (and permanent/transient onsite operators) as to their responsibilities on an annual basis (just prior to the onset of the wet season) to inform campground occupants of the preferred evacuation route in the event of rising lake levels. The caretaker will be trained in how to advise recreational boat users on the lake to leave the lake in the event where a dam structural issue has been identified or when spillway flows commence. The Dam Owner will train the Onsite Caretaker (permanent/transient onsite operators) in identifying changes in the dam that are not considered 'normal' as to the condition of the dam. The campground caretaker will notify the Dam Operator in the event that abnormal changes are identified. The responsibilities of the Onsite Caretaker will be incorporated into the new lease arrangement and will be transferrable.
Chair of the IRC LDMG	Activation, escalation and demobilisation of the EAP (as required by procedures in this EAP). Dissemination of information to the media and public. Have a responsibility to ensure planning is in place to deal with flooding. Where floods are affected by dams, the plans may need to contain specific arrangements. The affected community needs to be provided with: • Information of the flood risk, escape routes and responses required of them in relation to warnings e.g. Evacuation Plan; • Opportunities to be involved in and influence the planning process; • Accurate and timely information during emergency events; and • Confidence in the emergency management arrangements. Functions of the IRC LDMG are described in the <i>Disaster Management Act (2003)</i>.
IRC LDC	Coordinate event response actions and act as the Incident Controller. Liaise with LDMG, QPS and SES Local Controller as required. Activate the IRC LDMP as required. Coordinate and approve warnings, alerts and notifications as required.
SES Local Controller Isaac Regional Council	The SES Local Controller receives planning information from the Dam Owners representative (LDC) to evaluate the risks posed to the community and for which responses can be developed. Liaise and carry out emergency action responsibilities as per a request from the LDC.
Dam Safety Regulator Director, Dam Safety (DDS) Department of Local Government Water and Volunteers (DLGWV)	Be provided with information on dam safety status, emergency management plans, and any proposed remedial measures (short or long term) in sufficient detail to conduct audits to ensure the safety of the dam and maintain liaison with emergency management agencies and the dam owner to assist in strategic policy development. The Director Dam Safety, Department of Local Government, Water and Volunteers (DLGWV), is responsible for the development of dam safety standards, and auditing and enforcing their compliance by dam owners.
Dam Safety Engineer	An experienced senior dam safety engineer who is RPEQ and meets the role descriptions in the Queensland Dam Safety Management Guideline. The dam safety engineer shall provide independent and specialist dam safety advice and be responsible for technical decision making during an emergency event.

4. IMPLEMENTATION AND REVIEW

4.1 EMERGENCY MANAGEMENT PLAN UPDATES AND TRAINING

Under the *Water Supply (Safety and Reliability) Act 2008* (the Act), the owner of a referable dam must have an approved EAP for the dam. Referable dams, by definition, would put lives at risk if they were to fail.

This EAP has been prepared in accordance with Chapter 4 of the Act. The requirements for EAPs are contained in section 352H of the Act.

Summary of legal requirements – Section 352H

Section 352H(1) of the Act requires that the EAP must identify each dam hazard for the dam; and for each of these dam hazard types (e.g., flood operations, earthquake):

1. identify the area likely to be affected by a dam hazard event or emergency event arising from the dam hazard; and
2. identify each circumstance that indicates a material increase in the likelihood of the dam hazard event or emergency event happening; and
3. state when and how the owner of the dam plans to warn persons who may be harmed, or whose property may be harmed by an event caused by the dam hazard, if one happens, and/or there is a material increase in the likelihood of an occurrence, including the order of priority in which the persons or categories of persons are to be warned; and
4. state when and how the owner plans to notify the relevant entities for the dam, if a dam hazard event or emergency event happens or, there is a material increase in the likelihood of such an occurrence, including the order of priority in which the relevant entities are to be notified; and
5. state the actions the owner of the dam plans to take in response to a dam hazard event or emergency event.

In accordance with section 352H(2) of the Act, the EAP may provide for the dam owner to make arrangements with a relevant entity for warnings to be given by the relevant entity on behalf of the dam owner in appropriate circumstances.

Section 352HA of the Act states that before giving the chief executive an EAP, the owner of the dam must give a copy of the plan to each local government whose area may be affected by a dam hazard identified in the plan; and each district group for the plan.

Section 352HB of the Act states that the local government must assess the EAP for consistency with its disaster management plan. In its assessment, the local government must consult with the local district group for the plan.

Within 30 business days of receiving the EAP, the local government must give the owner of the dam a notice, which states whether it considers the plan is consistent with its disaster management plan; and if not, give reason why it considers the EAP is not consistent. The EAP must include any such notices, provided to the owner of the dam by a local government (or district group); and any responses which the owner gives to these notices. Section 352H(1) further stipulates that an EAP must include any other relevant matter prescribed by regulation.

As per Section 352HA, the local government whose area may be affected by a dam hazard for Theresa Creek Dam has been assessed as Central Highlands Regional Council (CHRC). IRC has provided CHRC with a copy of the draft EAP for assessment.

Section 352HC of the Act states that a district group may review the EAP for consistency with its disaster management plan. The District Disaster Management Group (DDMG) for Theresa Creek Dam has provided with a copy of the draft EAP for review. This EAP is to be reviewed by IRC and the LDMG on an annual basis.

4.2 TRAINING AND EXERCISES

To assess emergency preparedness and evaluation, before flood season, a training session involving various stakeholders will be organised. The exercise may be undertaken as a desktop exercise or alternatively as a field exercise where the lines of communication and the responses of the different

agencies is tested. By simulating real-life scenarios and evaluating response protocols, stakeholders IRC will identify gaps, streamline communication, and enhance overall readiness. When an EAP scenario training exercise is scheduled, a standing offer will be extended to the Dam Safety Regulator to attend as an observer.

Larger scale exercises involving coordination between the Counter Disaster Agencies and other authorities should be conducted at least every five years.

This EAP is to be included in training for dam operators, key council staff involved in the management or operation of the dam and any response agencies.

4.3 EMERGENCY EVENT REPORT (EER)

Following an emergency event, an EER containing the following information should be completed by the DWW and submitted to DLGWV within 30 business days after the end of the emergency event or, at a period agreed to in writing by the chief executive and the dam owner.

The content of the EER must include:

- a. Description of the emergency event to which the report relates.
- b. Details of how the EAP was implemented.
 - i. List the communications made and actions taken in response to the emergency event (communication logs).
 - ii. Actions to monitor the dam and the area affected or potentially affected by the emergency event.
- c. Description of any damage to the dam, including by reference to photographs of the damage.
- d. State whether and to what extent any damage to the dam has been caused or contributed to by the emergency event.
- e. An assessment of whether and to what extent the approved EAP effectively dealt with the emergency event
- f. Recommendation for any changes to the approved EAP that would allow the plan to deal with a similar emergency event more effectively
- g. Details of any other matter that is relevant to the emergency event or how it was dealt with under the emergency action plan
- h. Any other relevant matter prescribed under a regulation.

4.4 FATIGUE MANAGEMENT

IRC's Fatigue Risk Management procedure applies to all IRC employees (permanent, temporary, and casual) and all organisations and individuals acting as its agents including contractors, consultants, and volunteers and is applicable to IRC employees who are required to work during the activation of this EAP. The procedure ensures a structured approach to mitigate fatigue hazards and protect workers' health and safety by implementing consistent fatigue risk management systems.

The fatigue risk management procedure and fatigue assessment flowchart are attached as Appendix B.

5. DAM DETAILS

5.1 DAM DETAILS

Name of dam:	Theresa Creek Dam 0366
Owner of dam:	Isaac Regional Council
Status of dam:	Operational
Property description:	Lot 23 CLM535, Parish of Stevenson, County of Clermont in the Local Government Area administered by Isaac Regional Council
Construction completed:	November 1982

5.2 DAM CHARACTERISTICS

Table 5-1 Theresa Creek Dam technical summary

DESCRIPTION	VALUE
GENERAL	
Dam Type	Concrete gravity ogee crested primary overflow, flanking reinforced concrete, earth filled terrace overflow and homogeneous non-overflow embankments to abutments.
General location of dam	On Theresa Creek, approximately 18 km south of Clermont.
Purpose	Formerly water supply for the Blair Athol Coal Project development. Currently used for town water supply and recreation.
STORAGE CHARACTERISTICS	
Storage capacity of dam	9,200 ML to full supply level (FSL) 22,000 ML to dam crest level (DCL)
Height of dam above downstream toe	13 m (approx.)
Catchment area	738 km ²
Catchment description	Theresa Creek and its tributaries are ephemeral streams within gently sloping floodplains, predominantly cleared and mostly used for grazing, but with large areas of rocky, non-absorbent ground and scant herbage contributing to rapid filling of the dam following significant rainfall.
Full supply level (FSL)	RL 0 m (271 m AHD)
Inundation area at FSL	250 ha
Incremental population at risk (PAR)	2.8 to 5.6
Total population at risk (PAR)	56
Dam crest flood (1 in 1,000,000 AEP)	- Peak spillway discharge - Peak reservoir level
Probable maximum precipitation design flood (PMPDF)	- Peak spillway discharge - Peak reservoir level
Date of last failure impact assessment	The 2020 FIA was accepted on 7 October 2021
DESCRIPTION OF DAM WALL AND SPILLWAY	
Total dam length including spillway	844 m
Central spillway section length	225 m
Central spillway section elevation	RL 271.0 m AHD
Right concrete terraced section length	150 m
Left concrete terraced section length	55 m
Left and right concrete terrace crest elevation	RL 1.5 m (272.5 m AHD)
Maximum height of concrete terraced overflow	8 m approx. (RL 272.5 m to toe of terraced section)
Flanking earthfill embankments – total length	434 m

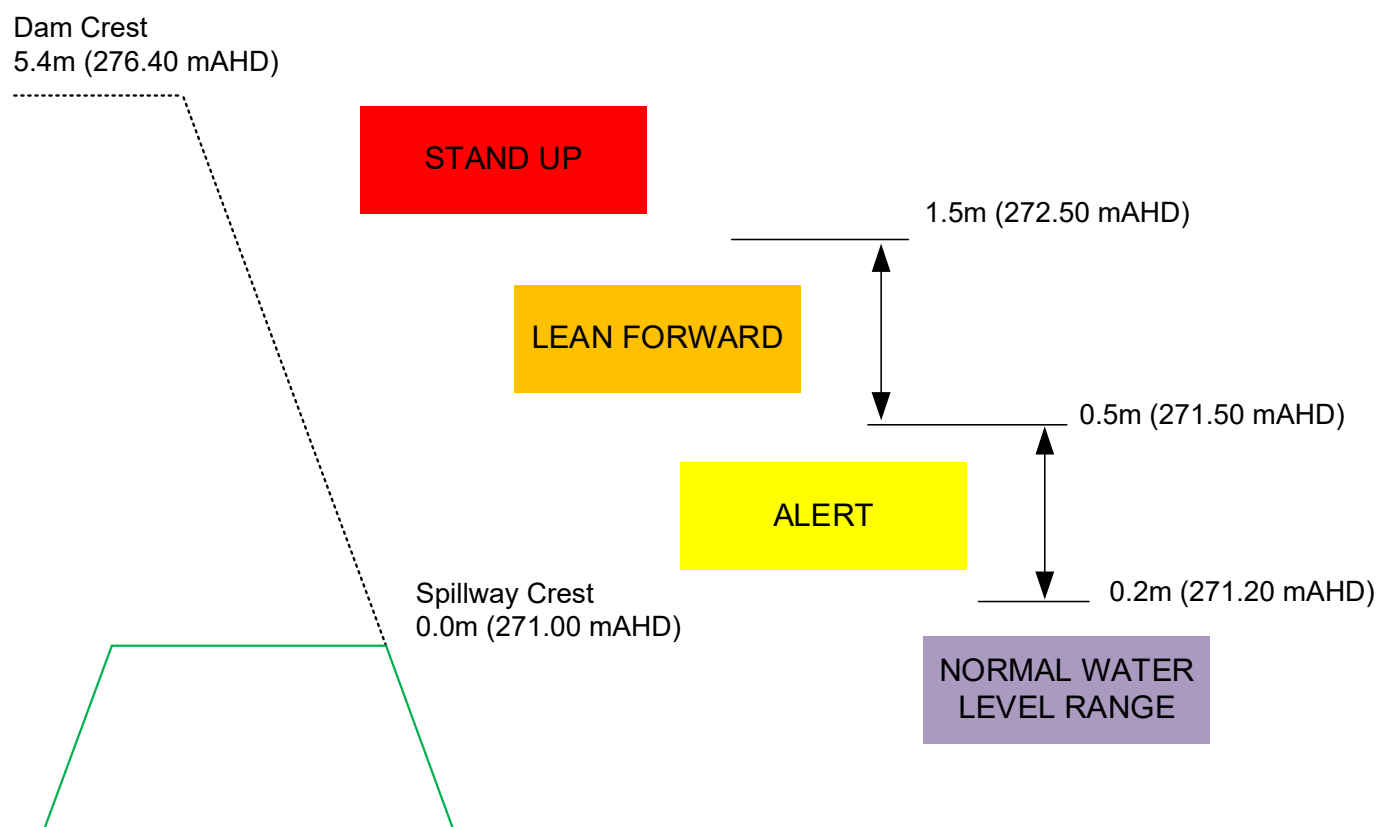
DESCRIPTION	VALUE
Flanking earthfill embankments – crest elevation	RL 5.4 m (276.4 m AHD)
Embankment batters	1V:3H slope
Embankment crest width	3 m (approx.)
Maximum embankment Height	7 m (approx. from toe near abutments)
Saddle dams	Nil

DESCRIPTION OF OUTLET WORKS

Fixed dispersion cone valve	660 mm fixed dispersion cone valve with hand pump oil hydraulic operation. Cast iron body with synthetic rubber nose and body seals, stainless steel nose ring and body seal and bronze guide strips.
Outlet invert level	259.7 m AHD (approx.)

NOTABLE EVENTS

Flood of Record (17 Jan 2008)	• Peak spillway discharge • Peak reservoir level	• 1,450 m³/s • 272.96 m AHD
25 November 2021 Flood	• Peak spillway discharge • Peak reservoir level	• 1,150 m³/s • 272.76 m AHD



Notes:

1. A **lean forward** flood event (i.e. a flood level of 0.5 m (271.5 m AHD)) corresponds to approximately a 1 in 2 AEP critical duration event
2. A **stand-up** flood event (i.e. a flood level of 1.5 m (272.5 m AHD)) corresponds to approximately a 1 in 10 AEP critical duration event
3. A dam crest flood event (i.e. a flood level of 5.4 m (276.4 m AHD)) corresponds to approximately a 1 in 1,000,000 AEP critical duration event.

Figure 5-1 Theresa Creek Dam critical water levels (not to scale)

5.3 OVERVIEW OF THERESA CREEK DAM

5.3.1 General

Theresa Creek Dam consists of a central concrete gravity weir structure with concrete terraced overflow stepped sections each side of the central spillway. The left and right terraced sections are 55 m and 150 m long respectively. Two homogeneous fill non-overflow earth embankment sections with concrete cut-off walls adjoin the terraced sections on each abutment. The dam is located just downstream of the confluence of Iron Hut Creek and Theresa Creek, approximately 18 km south of Clermont in Central Queensland.

The dam was designed by Munro Johnson Hebron in 1981 as a main water supply reservoir of Clermont Water Supply Scheme for the former Belyando Shire Council, and the dam was constructed in approximately 1982. Ownership was transferred to IRC through amalgamation of local government areas in March 2008.

The dam is a referable Dam under the *Water Supply (Safety and Reliability) Act 2008*. In accordance with the Failure Impact Assessment (FIA), the dam is classed as a category 1 referable dam with an incremental population at risk (PAR) between 2 and 100 people. The incremental PAR of Theresa Creek Dam is at least 2.8 and may be as high as 5.6

5.3.2 Purpose

Theresa Creek Dam was designed as a water storage reservoir. It was not designed to provide the function of flood mitigation. It therefore has a minimal capacity to reduce the peak discharge due to its limited storage volume and uncontrolled ogee spillway configuration.

5.3.3 Dam structure

A central concrete gravity, ogee crested 'weir' is flanked by reinforced concrete portal frame, terraced overflow structures, beyond which are homogeneous embankments extending to the abutments. The weir is founded on fresh rock. The portal frames are trenched to refusal (non-erodible surface) and the embankments are founded on firm clay. Figure 5-2 shows the various spillways and embankments.

The weir and terraces discharge to an anchored, reinforced concrete apron with baffle blocks and an end sill.

5.3.4 Dam catchment

Theresa Creek and its tributaries are ephemeral streams within gently sloping floodplains, predominantly cleared and mostly used for grazing, but with large areas of rocky, non-absorbent ground and scant herbage contributing to rapid filling of the dam following significant rainfall. A drawing showing the storage catchment area to Theresa Creek Dam is presented in Appendix E.

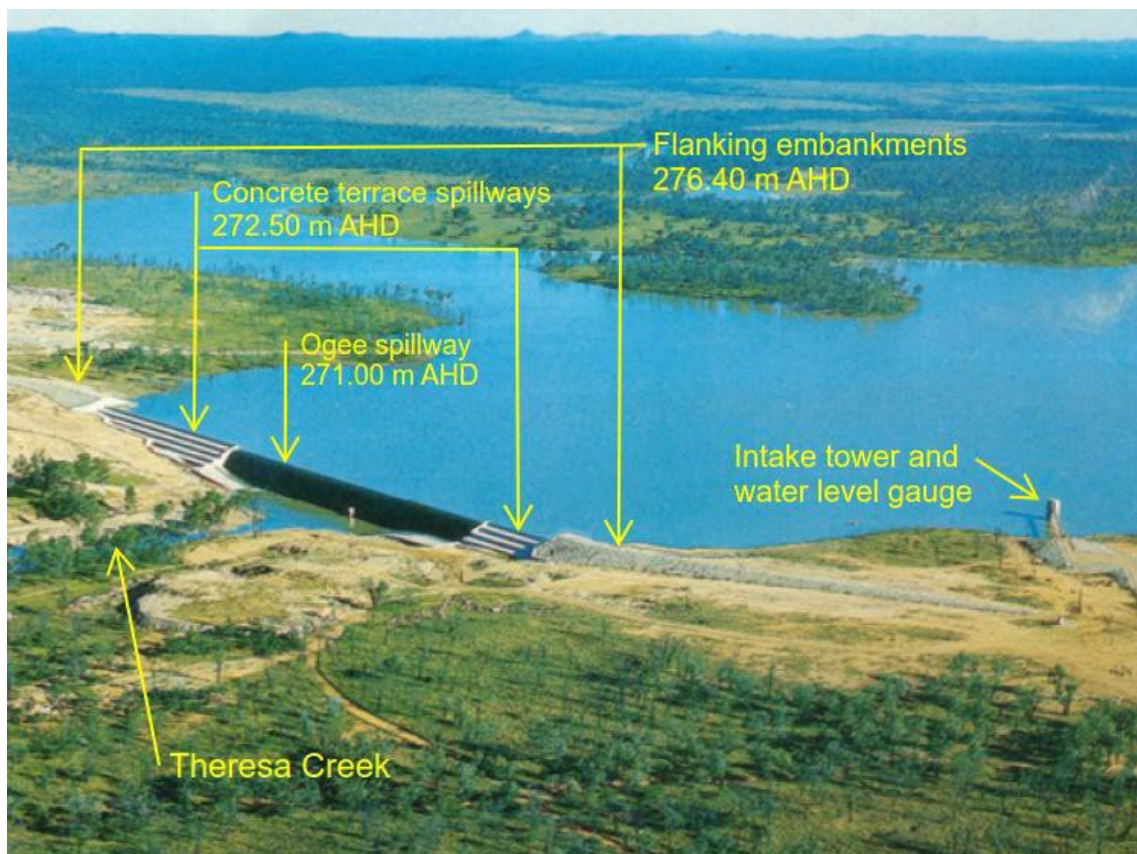


Figure 5-2 Theresa Creek Dam spillways, embankments and intake tower with water level gauge (photograph taken after construction in 1982)

5.4 DAM ACCESS

5.4.1 Road access from Clermont (via Peakvale Road) to dam's left abutment and intake tower

The Dam Inspection Officer is located at the Clermont Council Office at 21 Daintree Street, Clermont.. Road access to the dam from the Water Treatment Plant and Council's Clermont office is via:

1. Clermont-Rubyvale Road
2. Copperfield-Rubyvale Road (continuation of Clermont-Rubyvale Road)
3. Christoe Street (continuation of Clermont-Rubyvale Road)
4. Peakvale Road, and then
5. Percy Albert Drive to the dam.

These roads are crossed by multiple streams and creeks. For instance, Peakvale Road crosses Douglas Creek in several locations. The catchment draining to the Peakvale Road crossing of Douglas Creek is a different catchment to that of the dam. It is not known exactly how much rainfall needs to fall in the Douglas Creek catchment for the Peakvale Road crossing to be cut by flood water.

In the event of a situation at the dam, these roads could be cut by flood waters, therefore preventing vehicle access to the dam.

Appendix C presents a map showing road access from Clermont to Theresa Creek Dam.

5.4.2 Road access from Clermont (via Clermont-Rubyvale Road) to dam's right abutment

Vehicle access from Clermont to the dam's right abutment via Clermont-Rubyvale Road is not nominated due to a number of reasons:

Vehicle access by road requires crossings of multiple creeks that could be cut-off by flood water. IRC policies prohibit staff from driving through flood water of any depth.

There are no sealed or Council maintained dirt roads that exist between the Clermont-Rubyvale Road crossing of Theresa Creek and the dam's right abutment.

Access requires an overland route be taken through a private property with a locked gate.

In a Sunny Day event when vehicle access from Clermont to the left abutment is possible, access from the left abutment to the right abutment via foot on the downstream side of the dam wall is not recommended due to the potential danger of being downstream of the wall. Viewing of the right abutment should be done using binoculars.

5.4.3 Alternative access

As road access could be cut by flood water, the only alternative to access the dam in the event of potential failure or during high spillway discharge events would be by helicopter sourced from local townships such as Clermont, Capella or Emerald. Even if a helicopter is available, it may not be practical during high rainfall events. A landing site at the dam's right abutment is not nominated as part of this EAP.

Hiring of a helicopter to access the right abutment should be investigated at the time of the potential emergency event or emergency event.

Below is the list of a few helicopter services in the Clermont area, as well as a couple from Emerald and Moranbah.

NAME	LOCATION	PHONE
Bush Heli-Services Pty Ltd	Clermont	0428 226 565
Inland Helicopters Dennis, Dale Gordon Francis	Clermont	4983 5069
Suttor Heli Services Pty Ltd	Clermont	0438 835 207 / 07 4983 5283
Action Helicopters Capella	Capella	0429 849 819
Hornery Helicopter Services Pty Ltd	Moranbah	4941 7116
Calibre Aviation	Emerald	4987 5400 / 0429 875 400
C.Q Helicopters	Emerald	4982 2046
Heli-central Pty Ltd	Emerald	4984 4964
Reid Heliwork	Emerald	4987 5725 / 0428 333 236

5.4.4 Mobile phone reception at dam

Full mobile phone reception at the dam is only available at the balance reservoir (located 2 km to north of dam campground along Percy Albert Drive) at the high point or from certain points near the dam.

Mobile phone reception immediately around the kiosk at Theresa Creek Dam Campground has been improved but cannot be relied upon.

The Theresa Creek Dam Campground caretaker and the IRC Local Disaster Coordination Centre (LDCC) have been provided Satellite Phones by Council to keep the lines of communications open. The Local Disaster Coordinator Disaster Manager will make contact with the Dam Operator as required.

5.5 MONITORING

5.5.1 Intake tower water level gauge

An intake tower is situated approximately 200 m upstream of the left abutment. The outlet works are fully independent of the dam structures. The pumps in the tower are not capable of reducing lake water levels rapidly.

An additional level sensor to remotely monitor the levels of the dam has been installed on the intake tower. This is a radar type sensor installed on the outside of the pump tower, with the data from the sensor transmitted via radio to a display panel at the Clermont water treatment plant.

Refer to Figure 5-3 and Figure 5-4 for photographs of the intake tower's location and water level gauge.

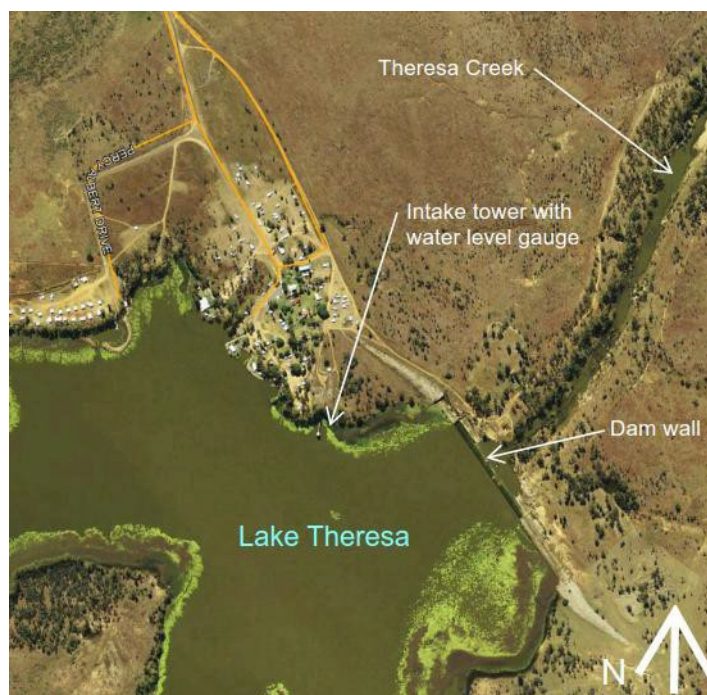


Figure 5-3 Location of intake tower with water level gauge

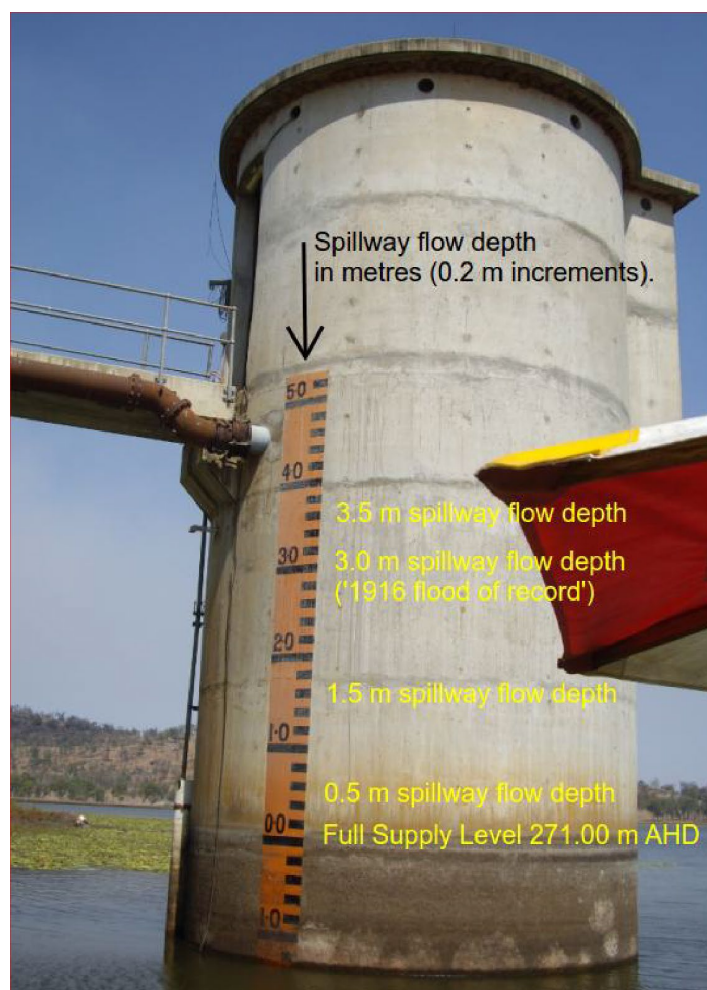


Figure 5-4 Water level gauge on intake tower

Photo notation shows water levels corresponding to various flood events.

5.5.2 Remote water level monitoring system and camera

Remote water level monitoring system at dam

The remote dam monitoring station records continuous dam water level and rainfall. This operates the same as the existing IRC flood monitoring stations. It has all of the same equipment to ensure standardisation across the IRC sites. It also meets BoM specification for monitoring stations and water height details can be found here: [River Height data for Theresa Ck at Dam Site T/W * \(bom.gov.au\)](http://River Height data for Theresa Ck at Dam Site T/W * (bom.gov.au))

The data is collected into the IRC Cloud web interface. From here the data is automatically exported to the BoM on an hourly FTP cycle, with the rest of the IRC flood sites. The Cloud based monitoring system dataonline.io can be configured to allow unlimited user Email and SMS alarms. This is currently being utilised by Council staff.

The physical site has solar power and is capable of running without sunlight for 30 days.

Camera on left dam abutment

The camera is mounted to the 3 m tower that houses the water level monitoring equipment (above). The camera is mounted 3 m above the tower and 6 m above the dam crest level (5.4 m (276.4 m AHD)), giving the camera a view over the spillway (refer to Figure 5-5 for location). Images from this camera are updated to the public facing Disaster Dashboard every 30 minutes (refer to Figure 5.6) – [Dashboard \(isaac.qld.gov.au\)](http://Dashboard (isaac.qld.gov.au))

Remote access to the camera is available for approved users to enable the remote tilt and pan to view more of the structure than shown in its default view. The camera also allows the automated water level data to be verified via the images.

The camera system has a solar powered battery system, capable of running for 7 days without sunlight.

The camera also has a flood light fitted to allow night vision in a single direction. Typically towards the staff gauge plates. The images are stored in the cloud-based monitoring system, as above.

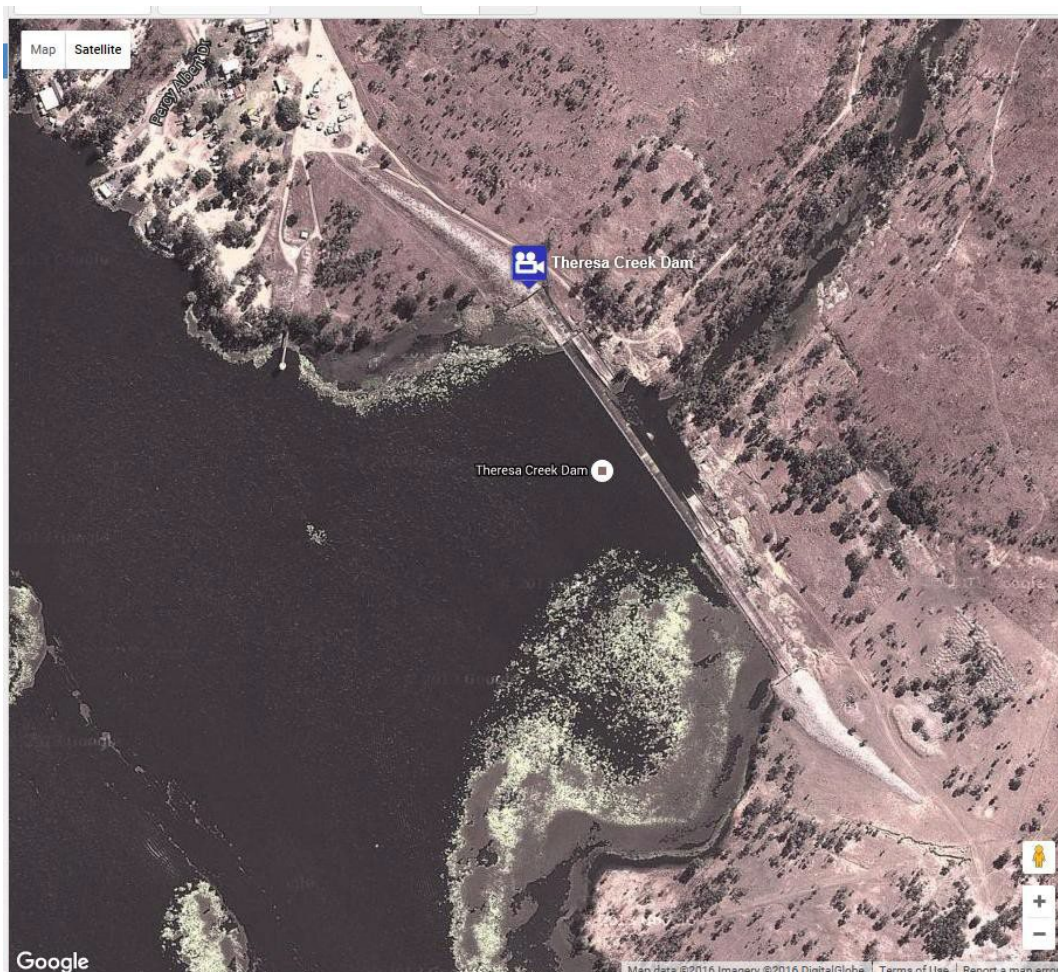


Figure 5.5 Location of spillway camera on left dam abutment

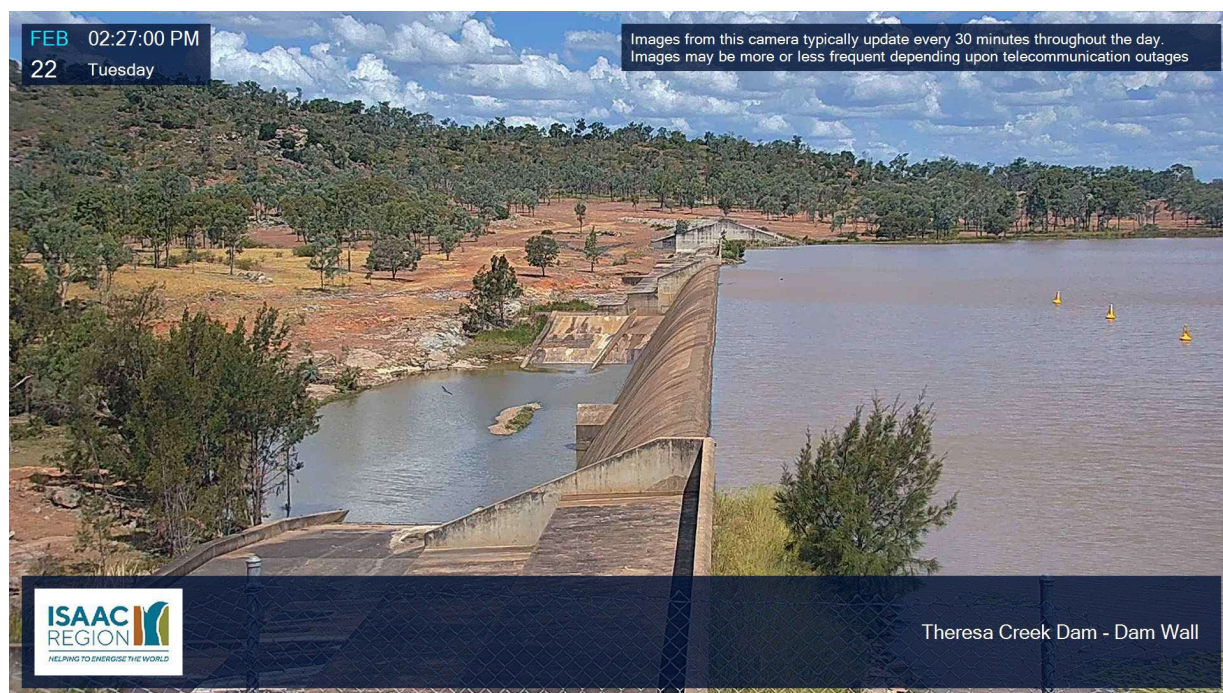


Figure 5.6 Point of view of spillway camera on left dam abutment

5.6 MAINTENANCE AND INSPECTIONS

5.6.1 Routine inspections

To reduce the likelihood of the dam failing under normal operating conditions (dam water level at or below full supply level or minor flows only through the spillway) a program of regular inspection and maintenance is undertaken as detailed in IRC's Operations and Maintenance Manual. This includes the activities noted in the table below.

Table 5-2 Theresa Creek Dam Maintenance and Inspection Schedule

ACTIVITY	DESCRIPTION / DETAILS	TIMING / FREQUENCY
Dam Safety Inspections	Comprehensive	5 Yearly
	Routine Visual	Weekly
	Special / Emergency	As Required (Dependent Upon Changes Within the Environment) e.g. floods, earthquakes etc.
	Safety Review	20 Years
Weed and Tree Removal	Monitored and Conducted	As required, minimum twice yearly
Mowing and Slashing	Monitored and Conducted	As required, minimum twice yearly.

The Dam Inspection Officer's location is at Clermont, approximately 20 km from the dam. By vehicle, it would take approximately 20 minutes to drive to the dam. Alternatively, the Dam Caretaker located at the site may undertake the inspections.

The Routine Inspection form is attached in Appendix G and is completed and stored on IRC's Safety Software Program Lucidity.

5.6.2 During sunny day conditions

As the Dam Inspection Officer is not permanently onsite at the dam to undertake inspections at short notice, the Onsite Caretaker at Theresa Creek Dam campground will notify the Dam Operator and Dam Inspection Officer if obvious changes in the dam are developing or have developed.

If any changes are identified by the onsite caretaker, then the Dam Operator should be notified. The Dam Operator or the Dam Operations Officer will then go to site to undertake an inspection and decide whether to take further action.

The Dam Inspection Officer can inspect all features of the dam visually during Sunny Day events. If there is apparent shifting of monoliths or imminent failure of the dam, the Dam Inspection Officer should not position themselves or others downstream of the spillway.

Note, the Onsite Caretaker at Theresa Creek Dam Campground is not responsible for undertaking Routine Inspections.

5.6.3 During flood events

As the Dam Inspection Officers is not permanently onsite at the dam to undertake inspections at short notice, the onsite caretaker at Theresa Creek Dam campground will notify the Dam Operator and Dam Inspection Officers if obvious changes in the dam are developing or have developed when spillway flows are less than 0.5 m (271.5 m AHD).

If any changes are identified during spillway flows less than 0.5 m (271.5 m AHD), then the Dam Operator should be notified. The Dam Operator will then contact Dam Inspection Officers to go to site to undertake an inspection and decide whether to take further action.

During spillway flows, the left abutment (campground side of dam) can be visually inspected. The right abutment is not readily accessible during spillway flows, as no vessels are to be put on the water when the spillway is overtopping as there is a risk of the boat being washed over the spillway if it becomes disabled. The only way of inspecting the right abutment from the campground side during spillway flows is from the camera on the left abutment, using binoculars or via helicopter, as vehicle access is not available (refer to section 5.4 Dam Access).

This EAP includes the caretaker's role as described above until formal inclusion of the caretaker's role in Dam Safety Management of Theresa Creek Dam can be made under the renewed lessee agreement.

5.7 RISK AND ISSUES

The following risks and issues may need to be considered in respect to the operation, use and activation of this EAP:

- This EAP addresses emergencies arising from events at Theresa Creek Dam only. The emergency response required for flooding of the township of Clermont due to large flows from other creeks, rivers or tributaries (e.g. Sandy Creek and Wolfgang Creek) are documented elsewhere in the Isaac Regional Council Local Disaster Management Plan (IRC November 2024).
- Water levels in the dam will rise quickly under heavy rainfall events.
- The location of Theresa Creek Dam being a short distance upstream of the township of Clermont (approximately 20 km) and numerous homesteads results in any changes at the dam impacting in a short period (within 15 minutes) of the nearest homestead to Theresa Creek Dam in a Sunny Day failure event.
- It is emphasised that even though flood warning times can be quite large for Clermont and towns in the Isaac Region located near other river system (days), warning times for Theresa Creek Dam emergency events are very short and very rapid response is required to effectively implement this EAP (minutes to hours).
- Where possible and safe to do so, the dam operator or operations officer should be mobilised early to view the developing situation at the dam. This action may need to be based on predictions of a storm or high rainfall event developing.
- Dam Operational staff attending site are to be aware that due to flooding and inundation of local roads, they may become isolated at the site until flood levels recede. It is recommended dam operational staff attending the dam are equipped with drinking water, food, and appropriate clothing and communications

systems suitable for the expected duration of the event (up to 24 hrs). It is noted however, that dam operation staff will not be isolated at the dam as a matter of course. The intent is for dam operational staff to remain on site only while safe to do so.

- The situations likely to lead to implementation of this EAP are also likely to see intense rainfall conditions elsewhere in the area (up to 178 mm/hr for a 1% AEP and up to 105 mm/hr for a 20% AEP, for 15-minute duration events). This will increase the hazards and risks associated with implementing this plan. Hazards may include dangerous road conditions, reduced visibility, flooding of local roads, downed power lines, trees being blown over and emergency services unable to travel to and from the dam site.
- Consideration should be given to mobilising at least 2 Isaac Regional Council staff members with one being a dam operational staff member to the site to enable safe inspection and monitoring. No persons are to be sent to a potential hazardous situation alone.
- Resources required to respond to a dam safety event may be limited due to these resources being previously deployed elsewhere in the region as a result of the wet weather event, and the time required to organise and for the resources to travel to site.
- In the event that dam operators identify an issue that is developing into a breach of the embankment, terraces or monolith failure, there are minimal actions that they can take to stop or reduce the failure. There is a high likelihood that issues will develop at a rate which exceeds the capacity of the Dam Owner (IRC) to respond and to undertake repairs or mitigate the issue. The main action of the operators under these circumstances will be to observe the situation at the dam (provided it is safe to do so) and provide information to the Dam Operator, Emergency Services and the LDC of the event such that downstream evacuations can be undertaken in a timely manner
- Failure of the dam and the loss of storage capacity will have an impact on the ability of the dam to provide and maintain a potable water supply for Clermont. Separate water supply arrangements may need to be implemented following the event.

5.8 IMPACT OF FLOODING DOWNSTREAM OF THERESA CREEK DAM

5.8.1 General

Revised flood modelling was undertaken in 2020 as part of the Failure Impact Assessment (FIA) for Theresa Creek Dam. Flood inundation maps are included within Appendix D, and provide guidance on the area and the streets, roads and homesteads that may be impacted by various flood scenarios.

The extent and depth of flood inundation detailed on the inundation maps is based on modelling of rainfall / storm events and available ground level information. The inundation plans / maps provide an indication only of the depth of water and inundated areas that can be expected.

There is a relatively short time period between water discharging from the dam and impacts on the nearest homesteads. Due to the short time period available, it is recommended that actions are implemented based on predictions of an event occurring rather than waiting for trigger levels to be reached or dam safety events to have occurred.

5.8.2 Flood travel times

Flood travel times after the commencement of failure or spillway discharge (i.e. commencement of the rainfall event) are presented in this section. Flood travel times are separated into:

- The time for the first flood water to arrive at the location of the homestead
- The time for the arrival of the flood peak at the location of the homestead

Whilst flood travel times are provided for selected properties, these are estimates only limited to the events nominated below to provide an indication of warning times for evacuations, and is not an exhaustive list.

5.8.3 Capella-Rubyvale Road bridge

The elevation of the bridge was assumed to be at 201 mAHD based on the adjacent road elevation obtained from the freely available SRTM (Shuttle Radar Topography Mission) data. This Digital Elevation Model (DEM) has a vertical accuracy of +/- 10 m and therefore cannot accurately reflect the true level of the bridge.

Hence, the time of arrival of first flood water may not accurately represent the actual time when water reaches the bridge and should be considered indicative only.

Distance of homesteads downstream of dam

All the homesteads below the dam along Theresa Creek within 60 km thread distance of the dam are in Central Highlands Regional Council. The distance of each homestead downstream of the dam is presented in Table 5-3.

Table 5-3 Homestead distance downstream of dam

ID. NO.	HOMESTEAD OR BRIDGE	THREAD DISTANCE DOWNSTREAM OF DAM (KM)
1.	Wallaby/Ellendale	4.5
2.	Ellendale	4.5
3.	Bellevue	7.0
4.	Peninsula	9.8
5.	Eton Vale	12.0
6.	Ethyl Glee	12.3
7.	Iron Springs	13.1
8.	Makonda	15.4
9.	Niagara	17.6
10.	Tomahawk	19.3
11.	Annmore	25.5
12.	Malthoid	39.1
13.	Forest Home	39.5
14.	Kanowna	41.0
15.	Valeria	58.0
16.	Capella-Rubyvale Rd Bridge	58.0

Sunny Day failure event

Flood travel times for the Sunny Day failure event are presented in Table 5-4.

Table 5-4 Flood travel times for Sunny Day failure event

ID. NO.	HOMESTEAD OR BRIDGE	HOURS TO ARRIVAL OF FIRST FLOOD WATER (H:M)	HOURS TO ARRIVAL OF FLOOD PEAK (H:M)
1.	Wallaby/Ellendale	--	--
2.	Ellendale	--	--
3.	Bellevue	--	--
4.	Peninsula	--	--
5.	Eton Vale	--	--
6.	Ethyl Glen	--	--
7.	Iron Springs	--	--

ID. NO.	HOMESTEAD OR BRIDGE	HOURS TO ARRIVAL OF FIRST FLOOD WATER (H:M)	HOURS TO ARRIVAL OF FLOOD PEAK (H:M)
8.	Makonda	--	--
9.	Niagara	--	--
10.	Tomahawk	--	--
11.	Annmore	--	--
12.	Malthoid	--	--
13.	Forest Home	--	--
14.	Kanowna	--	--
15.	Valeria	--	--
16.	Capella-Rubyvale Rd Bridge	39:00	40:00

Flood with spillway flow 1.5 m (272.5 m AHD) (no failure)

The flood travel times to each homestead after the spillway flow starts are presented Table 5-5.

Table 5-5 Flood travel times for flood with spillway flow at 1.5 m (272.5 m AHD) (no failure)

I.D. NO.	HOMESTEAD OR BRIDGE	HOURS TO ARRIVAL OF FIRST FLOOD WATER (H:M)	HOURS TO ARRIVAL OF FLOOD PEAK (H:M)
1.	Wallaby/Ellendale	--	--
2.	Ellendale	--	--
3.	Bellevue	--	--
4.	Peninsula	15:30	33:08
5.	Eton Vale	--	--
6.	Ethyl Glen	--	--
7.	Iron Springs	--	--
8.	Makonda	25:00	35:17
9.	Niagara	--	--
10.	Tomahawk	--	--
11.	Annmore	--	--
12.	Malthoid	--	--
13.	Forest Home	26:00	39:30
14.	Kanowna	--	--
15.	Valeria	--	--
16.	Capella-Rubyvale Rd Bridge	19:10	41:29

* Sheds, worker quarters and access roads are impacted

Flood with spillway flow at 1.5 m (272.5 m AHD) (failure)

For this larger flood event, the flood travel times are slightly longer as the flood hydrograph is longer. The flood travel times to each homestead after the spillway flow starts are presented in Table 5-6.

Table 5-6 Travel times for flood with spillway flow at 1.5 m (272.5 m AHD) (failure)

I.D. NO.	HOMESTEAD OR BRIDGE	HOURS TO ARRIVAL OF FIRST FLOOD WATER (H:M)	HOURS TO ARRIVAL OF FLOOD PEAK (H:M)
1.	Wallaby/Ellendale	--	--
2.	Ellendale	--	--
3.	Bellevue	--	--
4.	Peninsula	15:20	33:09
5.	Eton Vale	--	--
6.	Ethyl Glen	--	--
7.	Iron Springs		
8.	Makonda	24:50	34:51
9.	Niagara		
10.	Tomahawk		
11.	Annmore	--	--
12.	Malthoid	--	--
13.	Forest Home	26:00	41:00
14.	Kanowna	--	--
15.	Valeria	--	--
16.	Capella-Rubyvale Rd Bridge	19:10	43:14

* Sheds, worker quarters and access roads are impacted

Flood failure wave travel times for flood with spillway flow at 3 m (274 m AHD) (failure)

For this case, the failure occurs when the spillway flow depth is at 3 m (274 m AHD), equivalent to a 1 in 1000 AEP event with dam failure. The flood failure wave travel times to each homestead after the start of failure are presented in Table 5-7.

Table 5-7 Flood wave travel times for flood with spillway flow depth at 3 m (274 m AHD) (failure)

I.D. NO.	HOMESTEAD OR BRIDGE	HOURS TO ARRIVAL OF FIRST FLOOD WATER (H:M)	HOURS TO ARRIVAL OF FLOOD PEAK (H:M)
1.	Wallaby/Ellendale		
2.	Ellendale	--	--
3.	Bellevue	--	--
4.	Peninsula	10:10	20:04
5.	Eton Vale		--
6.	Ethyl Glen	--	--
7.	Iron Springs		

I.D. NO.	HOMESTEAD OR BRIDGE	HOURS TO ARRIVAL OF FIRST FLOOD WATER (H:M)	HOURS TO ARRIVAL OF FLOOD PEAK (H:M)
8.	Makonda	14:10	21:03
9.	Niagara		
10.	Tomahawk		
11.	Annmore	--	--
12.	Malthoid	--	--
13.	Forest Home		
14.	Kanowna	--	--
15.	Valeria	--	--
16.	Capella-Rubyvale Rd Bridge	17:30	33:05

* Sheds, worker quarters and access roads are impacted

5.8.4 Evacuation routes

From Theresa Creek Dam Campground

Figure 5-6 shows the direction of evacuation campground occupants should take to higher ground should rising lake levels threaten camp sites. The campground caretaker should be made aware of their responsibilities on an annual basis (preferably just prior to the onset of the wet season) to inform campground occupants of the preferred evacuation route in the event of rising lake levels.

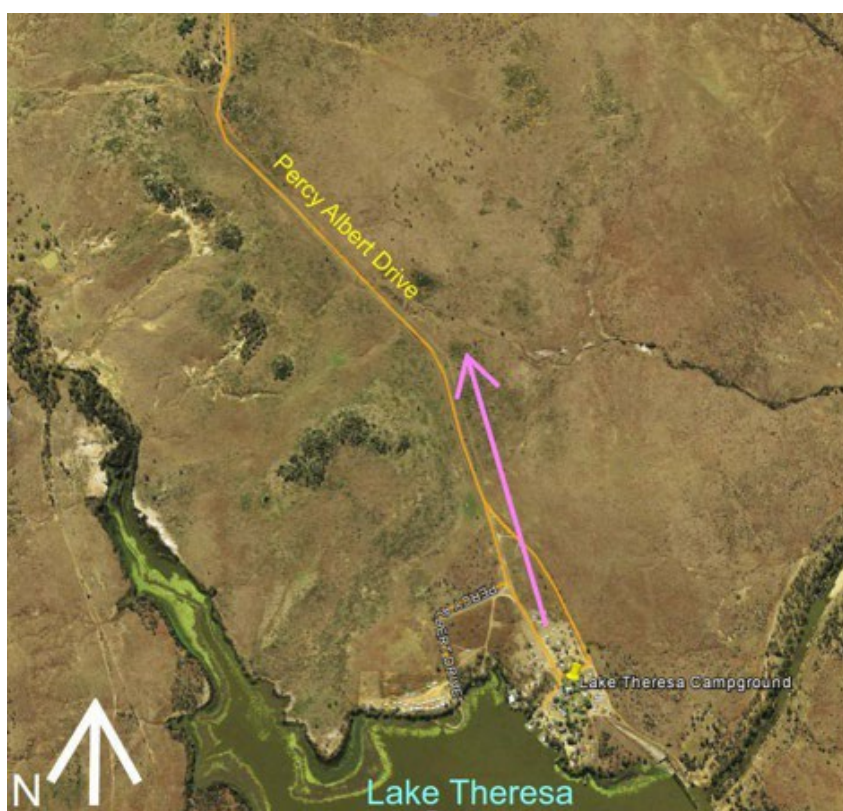


Figure 5-6 Direction of evacuation campground occupants should take to higher ground should rising lake levels threaten camp sites

From Homesteads Downstream of the Dam

Directions of evacuation from each homestead and creek crossing to higher ground are presented in Figure 4 in Appendix L.

6. ALERT LEVELS

Each alert level includes a colour coding which is used to define the level of action outlined in the corresponding flow charts and action plans is provided in Section 9 EAP Activation. A description of each alert level is provided in Table 6-1 Alert level definitions.

Whilst this EAP provides for a situation to develop in stages, it is to be recognised that under some circumstances the immediate activation of this plan to a 'Dam Safety Emergency' may be required. Furthermore, the dam has the potential for its water level to quickly rise. Consideration should be given to escalating from ALERT to STAND-UP if the rate of water level rise is expected to be rapid or may exceed the capacity of responders to react in a timely manner (refer to Section 7.2 Emergency Events – Potential Dam Safety Issues for more detailed information on potential dam safety issues).

Table 6-1 Alert level definitions

LEVEL	DESCRIPTION
ALERT (Dam safety alert) 	Conditions are developing or have developed that raise the need for closer monitoring of the dam. Conditions may include: • High rainfall predicted in the dam catchment. • High rainfall occurring in the dam catchment. • Remote monitoring shows upstream stream gauge (IRC owned, Theresa Creek – Kilmarnock Station BOM:535161) is recording high flows entering the dam. • Spillway flow depth occurring (above 0.2 m (271.2 m AHD)). Flow levels between 0 m (271 m AHD) and 0.2 m (271.2 m AHD) do not constitute a dam safety alert. • Identification of structural issues such as increased cracking of concrete terrace or concrete gravity section (dam and embankment intact but potential for failure). • New or increased seepage areas identified in dam embankment. • Reports or identification of sabotage or vandalism that may comprise dam integrity. • Report of an earthquake in the region. • Identification of dam safety issues (refer to Section Emergency Events – Potential Dam Safety Issues) that could develop further if not addressed in a timely manner.
LEAN FORWARD (Dam safety event) 	Conditions exist or are developing further where Theresa Creek Dam is filling with water and there is potential for further water level rises OR for dam safety issues to develop or have been observed. The dam (embankment, concrete monoliths or terraces) is intact but there is potential for it to fail. Conditions may include: • Remote monitoring shows upstream stream gauge (IRC owned, Theresa Creek – Kilmarnock Station BOM:535161) is recording high flows entering the dam. • Spillway flow level occurring above 0.5 m (271.5 m AHD) and approaching 1.5 m (272.5 m AHD) (concrete terraces), and high rainfall predicted or occurring. • New leakage or sudden increase in seepage. • New cracks in the dam wall or increased cracking in terraced section. • Slumping of embankment. • Piping through embankment (continuous low-flow or gushing release of water that is greater than regular seepage). • Shifting of monoliths or excessive seepage through monoliths.
STAND UP (Dam safety emergency) 	Conditions exist or are developing where major flooding downstream of Theresa Creek Dam is expected AND / OR failure of the dam embankment is expected or has occurred. Conditions may include: – Spillway flow level occurring above 1.5 m (272.5 m AHD) (concrete terraces). (homesteads could soon be inundated if dam water level continues to increase) – Spillway flow level approaching 2.8 m (273.0 m AHD) (homesteads could be inundated as dam water level continues to increase). – Spillway flow level approaching 3.5 m (274.5 m AHD) (homesteads inundated). – Spillway flow level approaching 5.4 m (276.4 m AHD) (dam crest will be overtopped at this level and embankment could breach). • Identification of dam safety issues that put the dam at immediate risk. • Dam failure is developing, occurring or has occurred.
STAND DOWN	Rainfall or inflows to Theresa Creek Dam are reducing and the water level of the dam is dropping. Conditions may include: • Capella-Rubynvale Rd Bridge has been inspected and deemed safe to re-open after being inundated. • Dam inspections have not identified any safety issues or structural integrity issues. • All of the conditions specified in ALERT, LEAN FORWARD or STAND-UP levels no longer apply dam inspections have not identified any safety issues or structural integrity issues. • Failure has occurred and the reservoir drains, or it is determined seepage is manageable and is not going to develop into a failure condition.

7. EMERGENCY EVENTS

7.1 NORMAL OPERATING CONDITIONS

Normal operating conditions are defined as when minor or low flows in Theresa Creek are occurring (up to a 50% AEP flood) and no dam safety issues are evident or developing. The dam has the capacity to safely fill to full supply level and for discharges to occur through the dam's main spillway (typically dam water levels ≤ 271.2 mAHD with up to 0.2 m of water flowing over the spillway). This is regarded as a normal situation if it typically does not affect downstream residents or roadways, however flood water will approach existing homesteads and may overtop the Capella-Rubyvale Rd Bridge. A heightened level of awareness is recommended for all flood levels potentially forecast to approach a level of (271.5 m AHD) with up to 0.5 m of water flowing over the spillway.

7.2 POTENTIAL DAM SAFETY ISSUES

Possible dam safety issues that could develop at the dam include those outlined in Table 7-1. The issues outlined are in addition to emergency issues resulting from high inflows from the catchment / major flooding and inundation.

Table 7-1 Potential dam safety issues

POSSIBLE DAM SAFETY ISSUES	DESCRIPTION / CHARACTERISTICS	EMERGENCY EVENT ISSUES
Seepage erosion or piping failure developing	Identification of changes in seepage patterns at the earthen embankment or concrete terraces. Changes can include turbidity/colour (evidence of loss of embankment material) and/or increased flow rates.	Potential for the seepage to develop into a piping failure.
Overtopping of the dam	Water is discharging over the crest or around the abutments of the earth embankments.	Major flooding downstream. Potential for erosion of the earth embankments to take place and develop into a breach.
"Sand Boil" downstream of dam	A raised mound with a discharge of water near or downstream of the dam toe.	Development of a piping failure at depth beneath the dam.
Scour	Wave Scour on earth levee embankments or earth / rockfill upstream of concrete terraces.	Loss of levee embankment fill and destabilisation of the levee embankment (slips). Potential for breach if large slips occur.
Inundation of downstream toe of earth embankments	Saturation of the embankment fill at the downstream toe of the earth embankments.	Potential for instability (slips) to develop in the downstream batter as the flood level recedes. Potential for breach if large slips occur and undercut the embankment toe.
Longitudinal cracks in earth embankments or crest (cracks parallel with crest alignment)	Straight or curved cracks in the earth embankment crest or batters.	Embankment instability leading to slip failures developing and potential for breach. Potential for overtopping if freeboard is lost at the area of the slope failure.
Transverse cracks in earth embankment or crest (cracks running across crest alignment)	Fissures or cracks in the embankment crest or batters.	Transverse cracks create an open water path through the embankment with the potential for piping through the crack if the water level is above the level of the crack base. Potential for further erosion to develop and potential for breach.
Slips, slumps or settlement in the embankment	Depressions in the embankment. Depressions or bulges on the embankment batters.	Embankment instability developing that could develop further including a breach of the embankment owing either to piping or overtopping if freeboard is lost.
Leakage through concrete joints	Excessive or increased leakage through joints in the concrete gravity dam.	Potential for instability (excessive movement of the concrete monoliths) leading to development of a breach.
Spillway apron damage	Loss of concrete and/or exposure of reinforcement in spillway apron.	Potential for undermining of the dam foundation leading to development of a piping failure at depth beneath the dam.
Cracking of concrete terraces	Increased cracking or widening of cracks on surface or walls of concrete terraces.	Increased cracking, leading to break up of concrete, removal during spillway overtopping

POSSIBLE DAM SAFETY ISSUES	DESCRIPTION / CHARACTERISTICS	EMERGENCY EVENT ISSUES
		and subsequent structural failure of terraces resulting in breach.
Spillway debris	Large trees or objects trapped against the spillway during flood flow.	Potential damage to spillway crest and/or increase in flood levels due to inefficient spillway operation or premature overtopping/failure of embankments.

8. COMMUNICATIONS

8.1 EQUIPMENT

The means of communication to be engaged for this EAP and to be used by the resources responding to a dam safety incident shall include:

- Landline Telephone
- Mobile Telephone (including text messaging)
- Satellite Telephone (where mobile phone coverage is not available or unreliable)
- Local ABC and FM Radio Broadcast
- Police radio
- Email
- UHF Radio
- Public announcement system (Horn)
- Social media and internet (including Disaster Dashboard: [Dashboard \(isaac.qld.gov.au\)](https://isaac.qld.gov.au))

All persons engaged in this plan shall maintain a log of any communications sent or received together with any corresponding actions taken, observations and other relevant notes. Refer Appendix J.

The National Emergency Alert System is also considered to be a means of issuing alerts and warnings via SMS (Text) messages through nominated polygons.

It is to be noted that both Satellite Telephone and Mobile Phone systems can be impacted by adverse weather conditions. Where possible, backup communications via mobile VHF system (DCC 2019) are to be provided.

8.2 INTERNAL COMMUNICATIONS (COUNCIL)

During all but the most severe operating conditions, telephones should be used as the main form of communication. The Operations Officer shall be responsible for keeping the emergency contact register from the Emergency Action Plan updated. The emergency contact register must always be up to date and the EAP reviewed annually by 1 October.

If telephone communications at Theresa Creek Dam are hampered, the Dam Operator must carry a mobile phone, Satellite Phone and UHF Radio at all times and the devices must be well maintained.

8.3 EXTERNAL COMMUNICATIONS (OUTSIDE OF COUNCIL WHEN THE LDMG IS INVOLVED)

Procedures for external communications are referred to in the EAP Activation tables, and within the Isaac Regional Council Local Disaster Management Plan (IRC LDMP) (IRC November 2024).

- IRC LDC is to contact the CHRC LDC by phone to advise that there is a risk. Then once an official message has been approved by the Chair of the IRC LDMG this is to be sent also in the event of flood and/or failure event.

Priority is to be given to contacting homesteads that are at risk according to Table 2-2 depending on the flood category/event, however all homestead owners/residents should be notified.

For a potential Sunny Day failure or Downstream Release Hazard flood event, the CHRC LDMG should be notified so they may take appropriate action to close the Capella-Rubyvale Road Bridge over Theresa Creek.

- IRC LDMG contacting homestead owners/residents by telephone or UHF Radio (or other methods detailed in the IRC LDMP) where available.
- Local mass communications media (Dashboard [Dashboard \(isaac.qld.gov.au\)](http://isaac.qld.gov.au), Media and Social Media e.g. Facebook – <https://www.facebook.com/IsaacLDCC>
- National Emergency Alert System
 - Emergency services can use “Emergency Alert” to send a warning message to mobile telephones based on the last known location of the handset and to all telephones based on registered service addresses. The website <https://www.qld.gov.au/alerts>.com presents alerts issued in Queensland. Refer to Figure 8-1 and Figure 8-2 for the Population at Risk region and polygon for “Emergency Alerts”.
 - IRC LDMG has prepared voice and text messages for dam event scenarios including failure of wall and spillway discharge.
- People at risk should be informed about the existence of this EAP and what the potential messages means to them, through letters or through other communication.

Appendix K details various forms of messaging templates which have been created for use during an event or activation of this EAP.

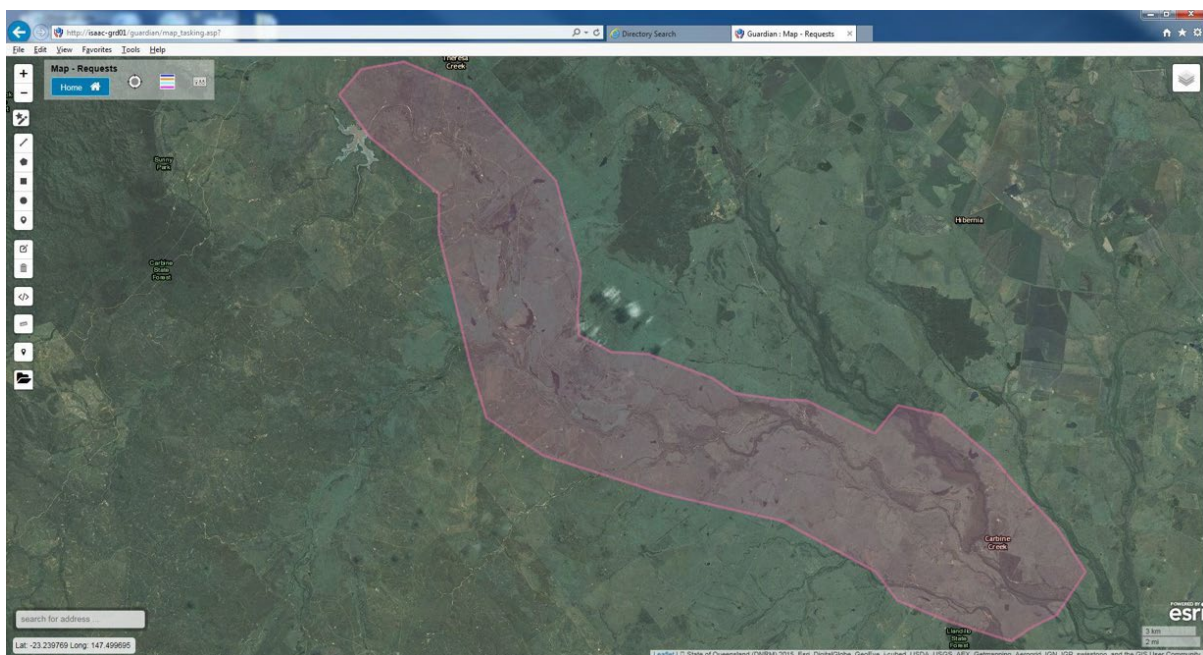


Figure 8-1 Population at Risk (PAR) region and "Emergency Alert" polygon (aerial photo). Theresa Creek Dam is at the western (upstream) end of the polygon.

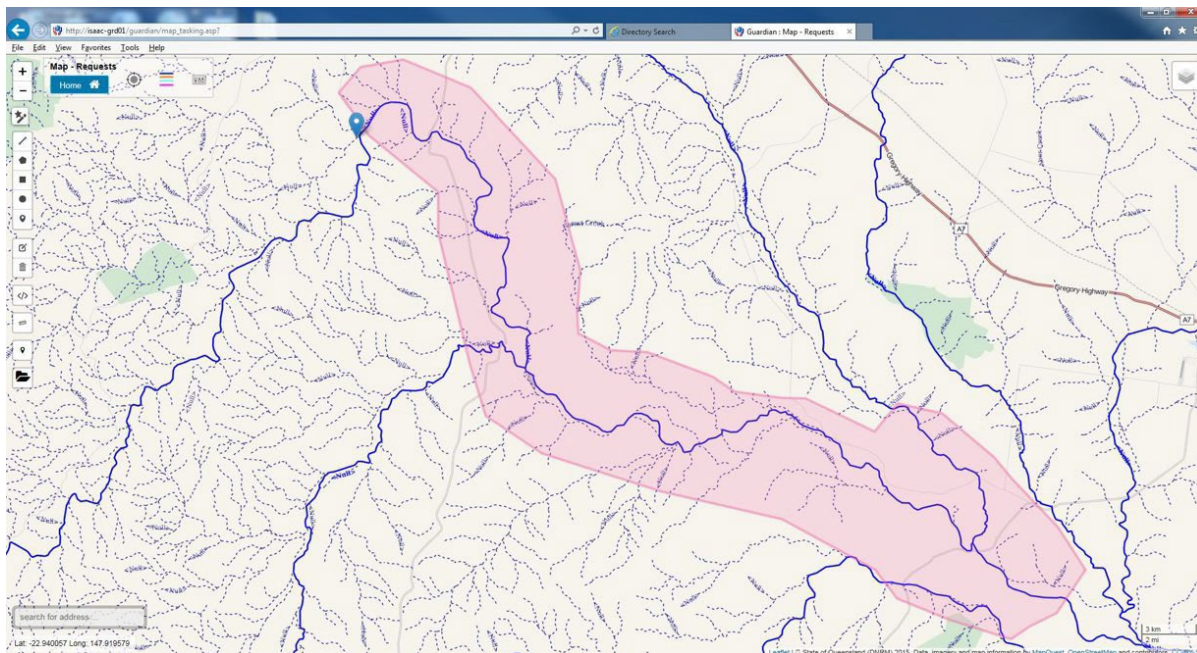


Figure 8-2 Population at Risk (PAR) region and "Emergency Alert" polygon (streams and watercourses). Theresa Creek Dam is at the western (upstream) end of the polygon.

8.4 ISSUING FLOOD WARNINGS AND EVACUATION NOTICES

The following methods of issuing flood warnings and evacuation notices (refer to Appendix K for message templates) are to be used where appropriate:

- Warnings issued using the National Emergency Alert "Polygon" System (SMS alert through the mobile phone system).
- Use of loud speakers via a vehicle travelling the streets.
- Door knocking selected properties known vulnerable residents (refer Table 2-2 Impacted homesteads/crossing during various emergency events).
- Local emergency response personnel making public broadcasts and where necessary door knocking individual residences or places of occupancy.
- Local media releases including Radio and Television.
- The sounding of a siren or other audible warning devices to alert both general and transient populations.
- Through social media including Facebook

9. EAP ACTIVATION

9.1 OVERVIEW

At Theresa Creek Dam there are several different events that may lead to this EAP being activated. The activation of the EAP is the sole responsibility of the IRC LDMG based on the recommendation from DWW. In consultation with stakeholders through meetings the deactivation of the EAP and the declaration of Stand Down is also the sole responsibility of the IRC LDMG.

The following events are considered to be the most relevant for the dam. The scenarios outlined below are to be used as a guide to the possible dam safety events and emergency situations along with the actions and responses that may need to be considered.

It is important to note that an event may unfold in a different manner to the scenarios outlined below. This may be due to varying rainfall patterns, several storm events following in quick succession or other factors. The scenarios below are to be used as guide only in developing appropriate responses.

9.2 SUNNY DAY FAILURE

Under this scenario (refer Table 9-1 and Figure 9-1), a failure develops during a period of dry weather (i.e. low or nil precipitation in the dam catchment and low or nil inflow to the dam). Failure of the dam occurs when it is least expected and is not related to flood conditions or during periods of high rainfall. There have been no indications in the past of any dam safety issues and the last dam safety inspection did not identify any seepage, cracking, movement or other issues. The following conditions may, however, be applicable (one or more of the following):

- Generally fine weather conditions (inflow to the dam may vary from nil to low stream flows).
- The dam water level is at or below Full Supply Level (FSL).

Under this scenario, there is less risk for the downstream population as the PAR has been assessed as zero in the 2020 Failure Impact Assessment. However, a dam safety emergency could still be triggered by any of the following:

- Changes in seepage.
- Sand boils developing along the toe of the downstream embankment or in the vicinity of the toe.
- Water flowing from cracks or development of 'piping' holes in the embankment.
- Slips, slumps or movement of material on the embankment.
- Development of cracks, horizontal movement or settlement of the dam embankment.
- An earthquake leading to structural damage to the dam embankment or liquefaction of underlying soils.
- Damage to or failure of the spillway (e.g. concrete terraces, apron slabs or concrete gravity sections).
- Other stability issues or combination of any of the above that leads to concerns around the stability of the dam embankment or spillway.

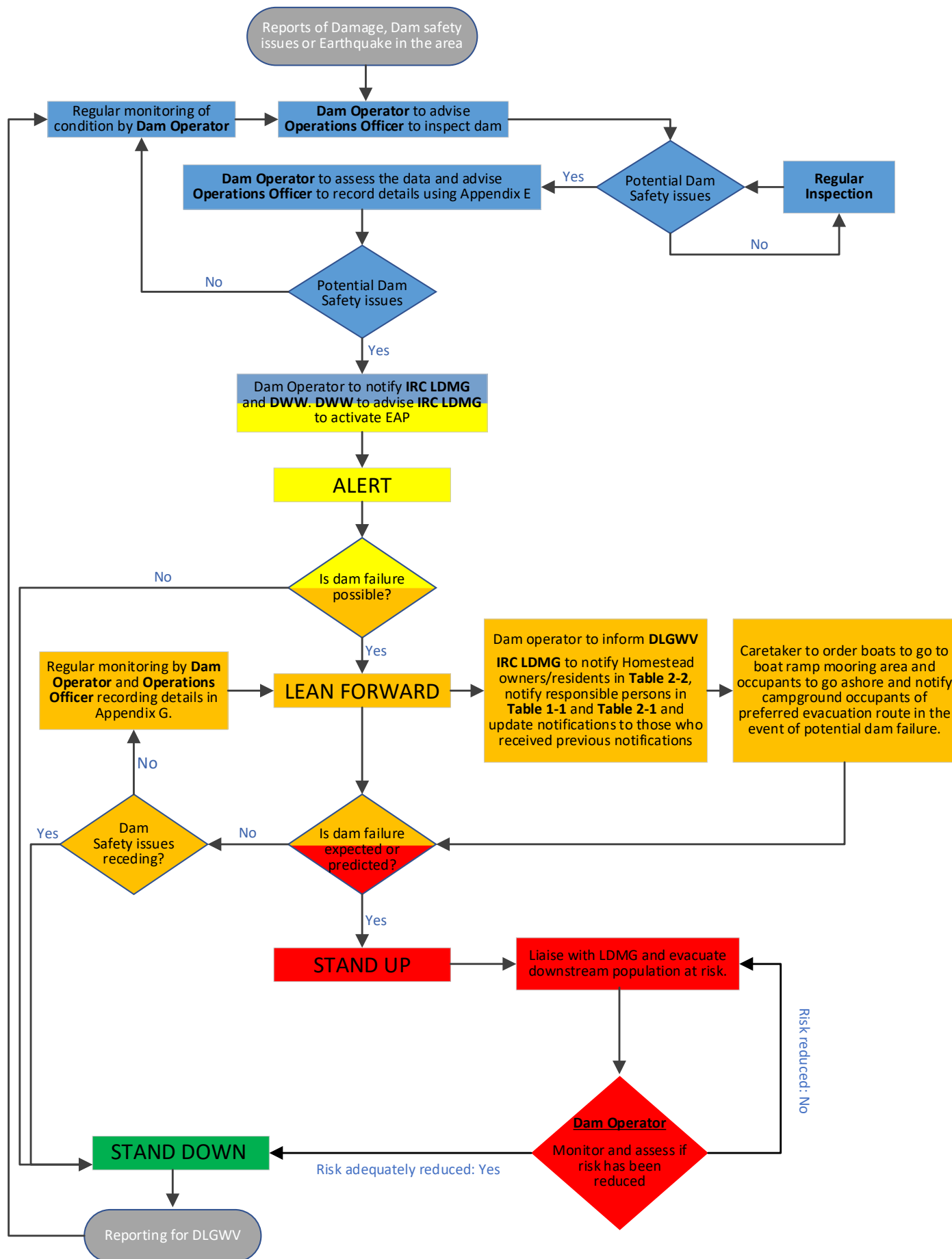


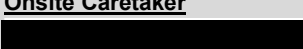
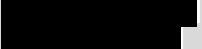
Figure 9-1 Sunny Day failure flow chart

Table 9-1 Sunny Day Event

SUNNY DAY EVENT						
DAM INSPECTIONS OFFICER / CARETAKER						
ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Sudden or gradual changes to the dam spillway distress such as cracks.	- Notify <u>Dam Operator</u> of any sudden or gradual changes to the dam (spillway, embankments, piping). - Take photos of any dam safety issues. - Record dam water levels from tower gauge board. - Undertake increased frequency of inspections (minimum twice daily). - Provide twice daily updates to <u>Dam Operator</u> if safe to do so. - Continue to monitor water levels.	<u>Operations Officer</u> [Redacted] <u>Dam Operator</u> [Redacted] <u>Onsite Caretaker</u> [Redacted]		SMS Mobile Phone Landline Phone Satellite Phone	
LEAN FORWARD (Dam Safety Event) 	Embankment Stability issues deterioration of embankment condition.	- Order vessels on lake to boat ramp mooring area and occupants to go ashore. - Continue to record dam water levels from tower gauge board and update to <u>Dam Operator</u>.	<u>Dam Operator</u> [Redacted] <u>Onsite Caretaker</u> [Redacted]	Boat or any vessel user in lake Campground Occupants	Public Announcement Horns / Megaphone	Emergency. An issue has been identified with Theresa Creek Dam. Monitoring of the dam has identified an issue that is likely to see the dam fail and release water downstream. All lake users immediately leave the lake. Campground occupants move to higher ground.
STAND UP (Dam safety Emergency) 	Loads on embankment increasing or cracking / deformation increasing to the safety of the dam is significantly impaired. Cracking / deformation is beyond repair and still worsening.	- Evacuate campground occupants to higher ground. Roads will be impacted by flooding so evacuation should not be offsite. - Continue to monitor any changes to the Dam and notify <u>Dam Operator</u>.	As per previous activation level	Campground Occupants	Public Announcement Horns / Megaphone	Emergency, Emergency. An issue has been identified. Theresa Creek Dam is failing or expected to fail. Failure of the dam will result in extremely dangerous flooding downstream. All the campground occupants are advised to evacuate to higher ground.
STAND DOWN	The risk of failures drops significantly to the level that the dam is safe for normal operations.	- Receive notification from <u>Dam Operator</u> of STAND DOWN. - Participate in review of the event as directed by the <u>LDC</u>.	<u>Dam Operator</u> [Redacted] <u>IRC LDMG</u> [Redacted]	<u>LDC</u>	SMS Mobile Phone Landline Phone Satellite Phone	

SUNNY DAY EVENT

OPERATIONS OFFICER (OO)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Sudden or gradual changes to the dam spillway distress such as cracks.	- Undertake inspection as advised by Dam Operator. - Provide technical support to Dam Operator and continue to report findings. - Record details using the template provided in Appendix H. - Appendix G - Routine Inspection Form. - Maintain log of all communications (refer to Appendix J).	Dam Operator  Onsite Caretaker 		SMS Mobile Phone Landline Phone Satellite Phone	
LEAN FORWARD (Dam Safety Event) 	Embankment Stability issues deterioration of embankment condition.	- Remain onsite (if safe to do so) and continue to monitor issue(s). - Take photos of issue(s). - Record details using the template provided in Appendix G. - Maintain log of all communications (refer to Appendix J). - Immediately advise Dam Operator of any observed changes.	As per previous activation level		SMS Mobile Phone Landline Phone Satellite Phone	
STAND UP (Dam safety Emergency) 	Loads on embankment increasing or cracking / deformation increasing to the safety of the dam is significantly impaired. Cracking / deformation is beyond repair and still worsening.	- Remain onsite (if safe to do so) and continue to monitor issue(s). - Take photos of issue(s). - Record dam water levels from tower gauge board. - Record details using the template provided in Appendix G. - Maintain log of all communications (refer to Appendix J). - Immediately advise Dam Operator of any observed changes.	As per previous activation level		SMS Mobile Phone Landline Phone Satellite Phone	
STAND DOWN	The risk of failures drops significantly to the level that the dam is safe for normal operations.	- Receive notification from Director Water and Waste or IRC LDMG of STAND DOWN. - Participate in a review of the event as directed by the Dam Operator. - Recommence routine visual inspections and monitoring.	Director Water and Waste  IRC LDMG  Dam Operator 	LDMG	SMS Mobile Phone Landline Phone Satellite Phone	

SUNNY DAY EVENT

DAM OPERATOR (DO)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Sudden or gradual changes to the dam spillway distress such as cracks.	- Receive and review all information from the Operations Officer Inspector/ Caretaker. - Receive automated earthquake notification from Geoscience Australia and / or reports of damage to the dam. - Request Operations Officer to attend site and inspect the dam. - Review all data and information received from the Operations Officer. - Take water levels from the Council Cloud web interface. - Continue to monitor onsite and remote monitoring of the situation at the dam. - Advise Director Water and Waste and IRC LDMG of any observed changes. - Maintain log of all communications (refer to Appendix J).	Onsite Caretaker  Operations Officer  Director Water and Waste 	IRC LDMG 	SMS Mobile Phone Landline Phone Satellite Phone	- Advise EAP has been activated - Current situation with Dam: – Safety risk – Status - Current storage level of dam
LEAN FORWARD (Dam Safety Event) 	Embankment Stability issues deterioration of embankment condition.	- Receive notification from Director Water and Waste and IRC LDMG of LEAN FORWARD. - Receive automated earthquake notification from Geoscience Australia and / or reports of damage to the dam. - Review all data and information received from the Operations Officer. - Take water levels from the Council Cloud web interface. - Continue to monitor onsite and remote monitoring of the situation at the dam. - Advise Director Water and Waste and IRC LDMG of any observed changes. - Maintain log of all communications (refer to Appendix J). - Engage specialist Dam Safety Engineer to inspect dam. - Arrange for additional resources to attend site for repairs where required.	As per previous activation level	As per previous activation level	SMS Mobile Phone Landline Phone Satellite Phone	- Advise EAP is at Lean Forward - Current situation with Dam: – Safety risk – Status - Current storage level of dam

SUNNY DAY EVENT

DAM OPERATOR (DO)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
STAND UP (Dam safety Emergency) 	Loads on embankment increasing or cracking / deformation increasing to the safety of the dam is significantly impaired. Cracking / deformation is beyond repair and still worsening.	- Receive notification from Director Water and Waste and IRC LDMG of STAND UP. - Receive automated earthquake notification from Geoscience Australia and / or reports of damage to the dam. - Review all data and information received from the Operations Officer. - Take water levels from the Council Cloud web interface. - Continue to monitor onsite and remote monitoring of the situation at the dam. - Advise Director Water and Waste and IRC LDMG of any observed changes. - Maintain log of all communications (refer to Appendix J). - Direct additional resources undertake emergency site repairs (if safe to do so).	As per previous activation level	As per previous activation level	SMS Mobile Phone Landline Phone Satellite Phone	- Advise EAP is at Stand Up - Current situation with Dam: – Safety risk – Status - Current storage level of dam - Confirm if evacuations are required/underway /complete
STAND DOWN	The risk of failures drops significantly to the level that the dam is safe for normal operations.	- Receive notification from Director Water and Waste and IRC LDMG of STAND DOWN. - Engage specialist Dam Safety Engineer to inspect dam, organise repairs and record details. - Provide an interim report to the DDS within 10 business days after the end of the emergency event. - Prepare an Emergency Event Report (EER) for submission to the DDS within 30 business days after the end of the emergency event.	All previously informed contacts	All previously informed contacts	SMS Mobile Phone Landline Phone Satellite Phone	- Advise EAP has been deactivated. - Current situation with dam: – Safety risk – Status - Current storage level of dam

SUNNY DAY EVENT

DIRECTOR OF WATER AND WASTE (DWW)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Sudden or gradual changes to the dam spillway distress such as cracks.	- Receive and review updates from <u>Dam Operator</u>. - Notify <u>IRC LDMG</u> of the potential need for ALERT level. - Maintain log of all communications (refer to Appendix J).	<u>Dam Operator</u> 	<u>IRC LDMG</u> 	SMS Mobile Phone Landline Phone Satellite Phone	
LEAN FORWARD (Dam Safety Event) 	Embankment Stability issues deterioration of embankment condition.	- Notify <u>IRC LDMG</u> of the potential need for LEAN FORWARD level. - Review all data and information received from the <u>Dam Operator</u>. - Maintain log of all communications (refer to Appendix J). - Assign resources to assist <u>Operations Officer</u> as required. - Provide updates to <u>IRC LDMG</u>.	<u>Dam Operator</u>  <u>Operations Officer</u> 	<u>IRC LDMG</u> 	SMS Mobile Phone Landline Phone Satellite Phone	
STAND UP (Dam safety Emergency) 	Loads on embankment increasing or cracking / deformation increasing to the safety of the dam is significantly impaired. Cracking / deformation is beyond repair and still worsening.	- Notify <u>IRC LDMG</u> of the potential need for STAND- UP level. - Review all data and information received from the <u>Dam Operator</u>. - Maintain log of all communications (refer to Appendix J).	<u>Dam Operator</u> 	<u>IRC LDMG</u> 	SMS Mobile Phone Landline Phone Satellite Phone	
STAND DOWN	The risk of failures drops significantly to the level that the dam is safe for normal operations.	- Collaborate with <u>IRC LDMG</u> to jointly determine when to Stand Down. - Coordinate and conduct a review of the event and all responses.	All previously informed contacts	<u>IRC LDMG</u> 	SMS Mobile Phone Landline Phone Satellite Phone	

SUNNY DAY EVENT

LOCAL DISASTER MANAGEMENT GROUP (LDMG)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Sudden or gradual changes to the dam spillway distress such as cracks.	- Receive and review all information received from Director Water and Waste. - Declare ALERT level activating EAP. - Commence new operation in Guardian IMS - Maintain log of all communications via Guardian IMS.	Dam Operator  Director Water and Waste  Dam Safety Regulator 		SMS Mobile Phone Landline Phone Satellite Phone Disaster Dashboard	
LEAN FORWARD (Dam Safety Event) 	Embankment Stability issues deterioration of embankment condition.	- Receive notification from Director Water and Waste and review for the potential need for LEAN FORWARD. - Declare LEAN FORWARD. - Notify homestead owners/residents in Table 2-2 using SMS via Guardian IMS. Notify Responsible Persons in Table 1-1, Table 2-1, Table 2-2 using SMS via Guardian IMS. - Update notifications to those who received previous notifications. - Maintain log of all communications via Guardian IMS.	As per previous activation level	Downstream residents who will be affected as per Table 2-2 SES and Police as per Table 2-1 CHRC, DDS and IRC as per Table 1-1	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone Disaster Dashboard Social Media systems Local radio	Refer to Appendix K for additional information WATCH AND ACT Isaac Regional Council advise an issue has been identified with Theresa Creek Dam . Monitoring of the dam has identified an issue that is likely to see the dam fail and release water downstream. Persons located along Theresa Creek are advised to evacuate to higher ground.
STAND UP (Dam safety Emergency) 	Loads on embankment increasing or cracking / deformation increasing to the safety of the dam is significantly impaired. Cracking / deformation is beyond repair and still worsening.	- Receive notification from Director Water and Waste and review for the potential need for STAND UP. - Declare STAND UP. - Update notifications to those who received previous notifications. - Notify Responsible Persons in Table 1-1, Table 2-1, Table 2-2. - Maintain log of all communications via Guardian IMS.	As per previous activation level	As per previous activation level	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone Social Media systems Local radio	Refer to Appendix K for additional information. EMERGENCY WARNING Isaac Regional Council advise Theresa Creek Dam is failing or expected to fail. Residents downstream of the dam need to act to protect life and leave immediately. Failure of the dam will result in extremely dangerous flooding downstream do not delay. LEAVE NOW.

SUNNY DAY EVENT

LOCAL DISASTER MANAGEMENT GROUP (LDMG)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
STAND DOWN	The risk of failures drops significantly to the level that the dam is safe for normal operations.	- Collaborate with Director Water and Waste to jointly determine when to Stand Down. - Declare STAND DOWN. - Issue a final notification advising the end of the emergency event. - Notify homestead owners/residents in Table 2-2 using National Emergency Alert system or fastest method of notification. - Notify Responsible Persons in Table 1-1, Table 2-1, Table 2-2.	All previously notified contacts AND <u>CHRC LDC</u> [REDACTED]	All previously notified contacts	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone Social Media systems Local radio	Refer to Appendix K for additional information. ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure at Theresa Creek Dam has passed. Assessments confirm that the dam structure is stable and no longer poses a risk to downstream communities. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION.

9.3 FLOODING OR FLOODING AND DAM FAILURE EMERGENCY EVENT SCENARIOS

Scenario 1: Flood Inflows into Theresa Creek Dam

Conditions: Under this scenario, conditions exist, are developing or are predicted to develop where:

- Flood inflow from the Theresa Creek catchment into Theresa Creek Dam is occurring or expected.
- Dam water level is rising or forecast to rise above full supply level, leading to:
 - Discharges through the Auxiliary spillway (Riparian Valve).
 - Potential overtopping of the dam.
 - Possible overtopping of the concrete terrace sections

Possible Contributing Factors:

- Heavy or high-intensity rainfall in the catchment upstream.
- Catchment already saturated from previous rainfall or likely to become saturated quickly.
- Major storm activity predicted over the catchment:
 - May include greater rainfall intensities.
 - May involve long-duration rainfall events.

Scenario 2: Flood Inflows Combined with Dam Safety Issue

Conditions: Under this scenario, the dam is experiencing minor or major flood inflows and a dam safety issue is identified or developing.

- Discharges occurring or expected through:
 - Overtopping of the main spillway, and/or
 - Opening of Riparian Valve (Auxiliary spillway).
- A dam safety issue is identified or developing, such as:
 - Potential breach of the embankment.
 - Scouring around the ends of the dam.
 - Failure of concrete monoliths or terraces.

Possible Contributing Factors:

- Heavy rainfall in the catchment upstream.
- Catchment already saturated from previous rainfall or likely to become saturated quickly.
- Major storm activity predicted over the catchment which may include greater rainfall intensities >100 mm/hour.
- May involve long-duration rainfall events

Possible Triggers for a Dam Safety Emergency:

- Flood inflows taking place; flood warnings issued.
- Water levels:
 - Expected to rise above nominated trigger levels.
 - Have already reached trigger levels.
 - Rising to the point where spillway discharges begin or are expected.
 - Expected to reach or overtop the dam crest level.
- A dam safety issue is confirmed or suspected.

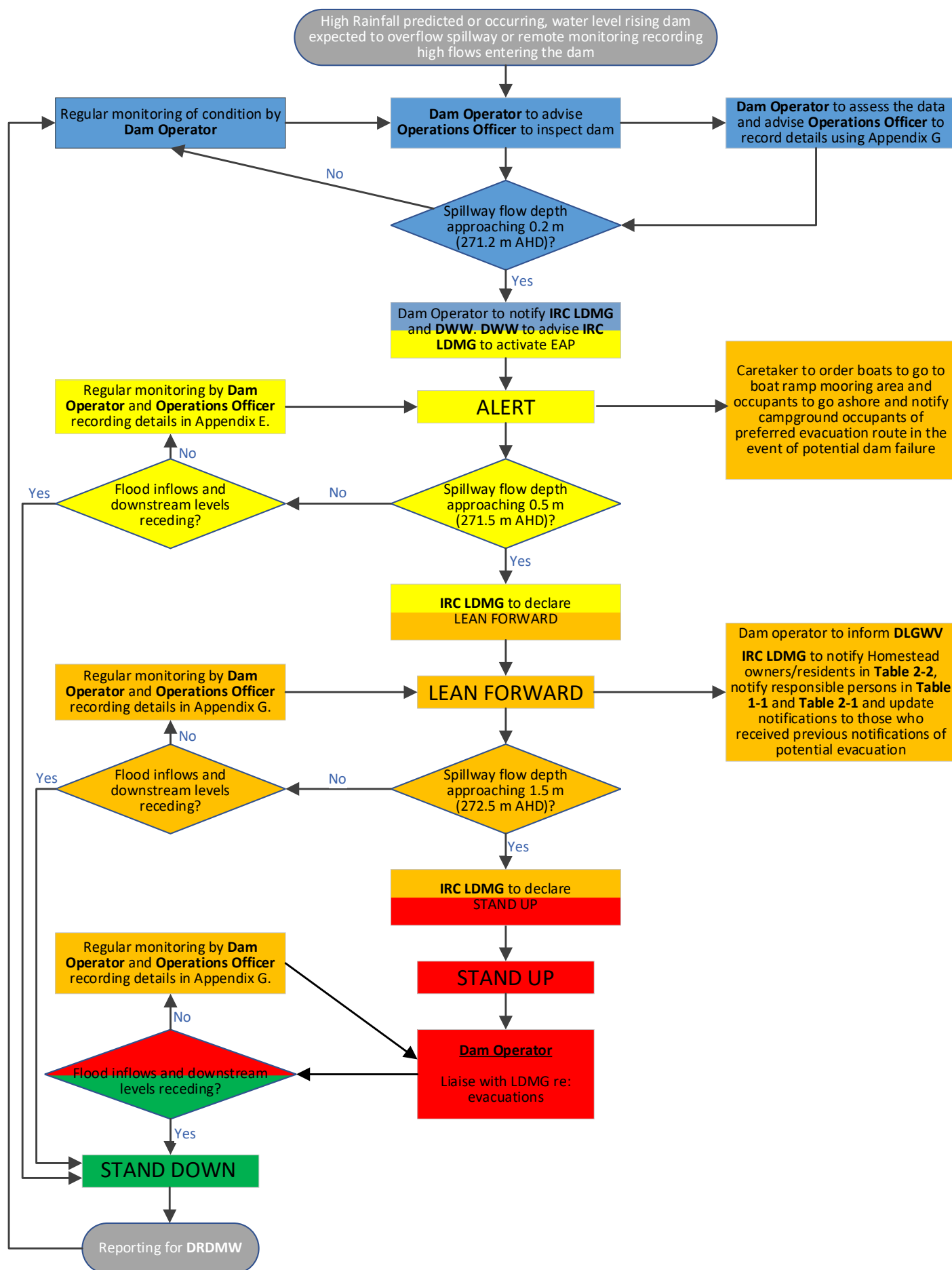
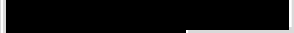
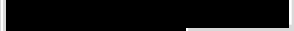


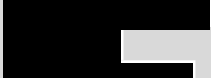
Figure 9-2 Flood Inflow Flow Chart

Table 9-2 Flood Inflow Events

FLOOD INFLOW EVENTS						
DAM INSPECTIONS OFFICER / CARETAKER						
ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Water level ≥ 0.2 m (271.2 m AHD)	- Notify Dam Operator of any sudden or gradual changes to the dam (spillway, embankments, piping). - Notify Dam Operator of any sudden or gradual changes to the dam water level. - Take photos of any dam safety issues. - Record dam water levels from tower gauge board. - Undertake increased frequency of inspections (minimum twice daily). - Provide twice daily updates to Dam Operator if safe to do so. - Continue to monitor water levels.	<u>Operations Officer</u>  <u>Dam Operator</u>   <u>Onsite Caretaker</u> 		SMS Mobile Phone Landline Phone Satellite Phone	
LEAN FORWARD (Dam Safety Event) 	Water level ≥ 0.5 m (271.5 m AHD)	- Order vessels on lake to boat ramp mooring area and occupants to go ashore. - Notify campground occupants of preferred evacuation area in the event of rising lake levels. - Continue to record dam water levels from tower gauge board and update to Dam Operator.	<u>Dam Operator</u>   <u>Onsite Caretaker</u> 	Boat or any vessel user in lake Campground Occupants	Public Announcement Horns SMS Mobile Phone Landline Phone Satellite Phone	Emergency, Emergency. An issue has been identified with Theresa Creek Dam. Monitoring of the dam has identified an issue that is likely to see the dam fail and release water downstream. All lake users immediately leave the lake. Campground occupants move to higher ground
STAND UP (Dam safety Emergency) 	Water level ≥ 1.5 m (272.5 m AHD)	- Evacuate campground occupants to higher ground. Roads will be impacted by flooding, so evacuation should not be offsite. - Continue to monitor any changes to the Dam and notify Dam Operator.	As per previous activation level	Campground Occupants	Public Announcement Horns SMS Mobile Phone Landline Phone	Emergency, Emergency. An issue has been identified. Theresa Creek Dam is failing or expected to fail. Failure of the dam will result in extremely dangerous flooding downstream. All the campground occupants are advised to evacuate to higher ground.
STAND DOWN	Flooding stopped, and risk of failures drops significantly to the level that the dam is safe for normal operations.	- Receive notification from Dam Operator of STAND DOWN. - Participate in review of the event as directed by the LDC.	All previously notified contacts AND <u>IRC LDMG</u> 	LDC	SMS Mobile Phone Landline Phone Satellite Phone	

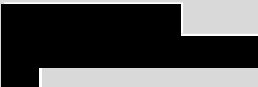
FLOOD INFLOW EVENTS

OPERATIONS OFFICER (OO)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Water level $\geq$ 0.2 m (271.2 m AHD)	- Undertake inspection as advised by <u>Dam Operator</u>. - Take photos of any dam safety issues if identified and notify <u>Dam Operator</u> immediately. - Take dam water level from tower gauge board and record on the dam level plot Appendix F. - Provide technical support to <u>Dam Operator</u> and continue to report findings. - Record details using the template provided in Appendix G. - Maintain log of all communications (refer to Appendix J).	<u>Dam Operator</u> 		SMS Mobile Phone Landline Phone Satellite Phone	
LEAN FORWARD (Dam Safety Event) 	Water level $\geq$ 0.5 m (271.5 m AHD)	- Remain on site if safe to do so and continue to monitor issue <u>OR</u> monitor site remotely from remote camera and maintain regular communication with <u>Caretaker</u> and <u>Dam Operator</u>. - Record details using the template provided In Appendix G. - Maintain log of all communications (refer to Appendix J). - Immediately advise <u>Dam Operator</u> of any observed changes.	<u>Dam Operator</u>  <u>Onsite Caretaker</u> 		SMS Mobile Phone Landline Phone Satellite Phone	
STAND UP (Dam safety Emergency) 	Water level $\geq$ 1.5 m (272.5 m AHD)	- Remain on site if safe to do so and continue to monitor issue <u>OR</u> monitor site remotely from remote camera and maintain regular communication with <u>Caretaker</u> and <u>Dam Operator</u>. - Record details using the template provided in Appendix G. - Maintain log of all communications (refer to Appendix J). - Immediately advise <u>Dam Operator</u> of any observed changes.	As per previous activation level		SMS Mobile Phone Landline Phone Satellite Phone	
STAND DOWN	Flooding stopped, and risk of failures drops significantly to the level that the dam is safe for normal operations.	- Receive notification from <u>Director Water and Waste</u> or <u>IRC</u> <u>LDMG</u> of STAND DOWN. - Participate in a review of the event as directed by the <u>Dam Operator</u>. - Recommence routine visual inspections and monitoring.	All previously notified contacts AND <u>Director Water and Waste</u>  <u>IRC LDMG</u> 	<u>LDMG</u>	SMS Mobile Phone Landline Phone Satellite Phone	

FLOOD INFLOW EVENTS

DAM OPERATOR (DO)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Water level ≥ 0.2 m (271.2 m AHD)	- Receive and review all information from Inspector/ Caretaker. - Receive automated notification of dam water level. - Request Operations Officer to attend site and inspect the dam. - Review all data and information received from the Operations Officer. - Monitor water levels and rainfall from BOM website. - Take water levels from the Council Cloud web interface. - Arrange for additional inspection resource to attend site if required. - Continue to monitor onsite and remote monitoring of the situation at the dam. - Advise Director Water and Waste and IRC LDMG of any observed changes and if dam levels are likely to exceed 0.5 m (271.5 m AHD). - Maintain log of all communications (refer to Appendix J).	Onsite Caretaker  Operations Officer  Director Water and Waste 	IRC LDMG  Dam Safety Regulator 	SMS Mobile Phone Landline Phone Satellite Phone	- Advise EAP has been activated - Current situation with Dam: – Flood event – Status of Dam
LEAN FORWARD (Dam Safety Event) 	Water level ≥ 0.5 m (271.5 m AHD)	- Receive notification from Director Water and Waste and IRC LDMG of LEAN FORWARD. - Contact Operations Officer and advise of LEAN FORWARD. - Monitor weather forecasts and flood warnings on the BOM website. - Take water levels from the Council Cloud web interface. - Review all data and information received from the Operations Officer. - Continue to monitor onsite and remote monitoring of the situation at the dam. - Advise Director Water and Waste and IRC LDMG of any observed changes. - Maintain log of all communications (refer to Appendix J). - Engage specialist Dam Safety Engineer to inspect dam. - Arrange for additional resources to attend site for repairs where required. - Immediately advise Director Water and Waste of any changes. - Notify DDS about the current situation.	As per previous activation level	As per previous activation level	SMS Mobile Phone Landline Phone Satellite Phone	- Advise EAP is at Lean Forward - Current situation with Dam: – Flood event – Status of Dam. Overtopping started?

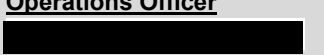
FLOOD INFLOW EVENTS

DAM OPERATOR (DO)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
STAND UP (Dam safety Emergency) 	Water level $\geq$ 1.5 m (272.5 m AHD)	- Receive notification from Director Water and Waste and IRC LDMG of Stand UP. - Contact Operations Officer and advise of STAND UP. - Monitor weather forecasts and flood warnings on the BOM website. - Take water levels from the Council Cloud web interface. - Review all data and information received from the Operations Officer. - Continue to monitor onsite and remote monitoring of the situation at the dam - Advise Director Water and Waste and IRC LDMG of any observed changes. - Maintain log of all communications (refer to Appendix J). - Direct additional resources undertake emergency site repairs (if safe to do so).	As per previous activation level	As per previous activation level	SMS Mobile Phone Landline Phone Satellite Phone	- Advise EAP is at Stand Up - Current situation with Dam: – Flood event – Status of Dam. Structural damage? – Overtopping flows – Weather forecast Confirm if evacuations are required/underway/complete
STAND DOWN	Flooding stopped, and risk of failures drops significantly to the level that the dam is safe for normal operations.	- Receive notification from Director Water and Waste and IRC LDMG of Stand Down. - Engage specialist Dam Safety Engineer to inspect dam, organise repairs and record details. - Provide an interim report to the DDS within 10 business days after the end of the emergency event. - Prepare Emergency Event Report (EER) for submission to the DDS within 30 business days after the end of the emergency event.	All previously notified contacts	All previously notified contacts	SMS Mobile Phone Landline Phone	- Advise EAP has been deactivated. - Current situation with dam: – Status of Dam – Current storage level. – Weather conditions

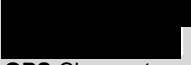
FLOOD INFLOW EVENTS

DIRECTOR OF WATER AND WASTE (DWW)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Water level $\geq$ 0.2 m (271.2 m AHD)	- Receive and review updates from Dam Operator. - Review all data and information and maintain log of all communications (refer to Appendix J). - Notify IRC LDMG of the potential need for ALERT level. - If dam failure is possible, advise IRC LDMG to go for LEAN FORWARD. - If dam water level exceeds or is likely to exceed 0.5 m (271.5 m AHD), go to LEAN FORWARD. - If dam failure is not possible and dam water level reduces to below 0 m (271 m AHD), go to STAND DOWN.	Dam Operator 	IRC LDMG  SES, Police Listed in Table 2-1	SMS Mobile Phone Landline Phone Satellite Phone	
LEAN FORWARD (Dam Safety Event) 	Water level $\geq$ 0.5 m (271.5 m AHD)	- Notify IRC LDMG of the potential need for LEAN FORWARD level. - Review all data and information received from the Dam Operator. - Maintain log of all communications (refer to Appendix J). - Assign resources to assist Operations Officer as required. - Provide updates to IRC LDMG. - If dam failure is possible, go to STAND UP. - If dam water level exceeds or is likely to exceed 1.5 m (272.5 m AHD), go to STAND UP. - If dam failure is not possible and dam water level reduces to below 0 m (271 m AHD), go to STAND DOWN.	Dam Operator  Operations Officer 	IRC LDMG 	SMS Mobile Phone Landline Phone Satellite Phone	
STAND UP (Dam safety Emergency) 	Water level $\geq$ 1.5 m (272.5 m AHD)	- Notify IRC LDMG of the potential need for STAND UP level. - Review all data and information received from the Dam Operator. - Maintain log of all communications (refer to Appendix J). - If dam failure is not possible and dam water level reduces to below 0 m (271 m AHD), go to STAND DOWN.	Dam Operator 	IRC LDMG 	SMS Mobile Phone Landline Phone Satellite Phone	
STAND DOWN	Flooding stopped, and risk of failures drops significantly to the level that the dam is safe for normal operations.	- Collaborate with IRC LDMG to jointly determine when to Stand Down. - Coordinate and conduct a review of the event and all responses.	All previously notified contacts	All previously notified contacts	SMS Mobile Phone Landline Phone	

FLOOD INFLOW EVENTS

LOCAL DISASTER MANAGEMENT GROUP (LDMG)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT (Dam Safety Alert) 	Water level ≥ 0.2 m (271.2 m AHD)	- Receive and review all information received from Director Water and Waste. - Declare ALERT level activating EAP. Commence new operation in Guardian IMS Review staffing requirements - Notify QPS and SES and local emergency services of issues and possible need to mobilise and implement emergency actions. - Issue the alert message for: a. “Developing Flood Conditions” in Appendix K Warning messages and distribution - Maintain log of all communications via Guardian IMS - Review EAP and possible actions. - If spillway level goes above 0.5 m (271.5 m AHD) close Capella-Rubyvale Rd. (Refer to DataOnline - Ck - Clermont Rubyvale Rd (BOM: 535160))	Dam Operator  Director Water and Waste  SES  QPS Clermont  Dam Safety Regulator 	Downstream residents who will be affected as per Table 2-2 SES and Police as per Table 2-1 CHRC, DSR and IRC as per Table 1-1	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone Disaster Dashboard Social Media systems Local radio	Refer to Appendix K for additional information. WATCH AND ACT warning from Isaac Regional Council. Theresa Creek Dam is spilling and flooding is occurring in catchment area . Residents in low lying areas should PREPARE YOUR PROPERTY . Warn neighbours, secure belongings and enact your emergency plan. For life threatening emergencies call 000. Stay up to date with the latest information from BoM. Listen to local radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.
LEAN FORWARD (Dam Safety Event) 	Water level ≥ 0.5 m (271.5 m AHD)	- Receive notification from Director Water and Waste and review for the potential need for LEAN FORWARD. - Declare LEAN FORWARD. - Issue the alert message for: a. “Developing Flood Conditions” in Appendix K Warning messages and distribution - Notify Responsible Persons in Table 1-1, Table 2-1 and Table 2-2 using SMS via Guardian IMS - Maintain log of all communications in Guardian IMS	Dam Operator  Director Water and Waste  Dam Safety Regulator 	As per previous activation level	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone Disaster Dashboard Social Media systems Local radio	Refer to Appendix K for additional information. WATCH AND ACT warning from Isaac Regional Council. Theresa Creek Dam is spilling and flooding is occurring in catchment area . Residents in low lying areas should PREPARE TO LEAVE . Warn neighbours, secure belongings and enact your emergency plan. For life threatening emergencies call 000. Stay up to date with the latest information from BoM. Listen to local radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.

FLOOD INFLOW EVENTS

LOCAL DISASTER MANAGEMENT GROUP (LDMG)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
STAND UP (Dam safety Emergency) 	Water level ≥ 1.5 m (272.5 m AHD)	- Receive notification from Director Water and Waste and review for the potential need for STAND UP - Issue the alert message for: a. “Developing Flood Conditions” in Appendix K Warning messages and distribution - Notify Responsible Persons in Table 1-1, Table 2-1 and Table 2-2 using SMS via Guardian IMS - Maintain log of all communications in Guardian IMS	Dam Operator  Dam Safety Regulator 	As per previous activation level	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone National Emergency Alert System Council SMS alert system Social Media systems Local radio	Refer to Appendix K for additional information. EMERGENCY WARNING from Isaac Regional Council. Theresa Creek Dam is spilling and flooding is occurring in catchment area . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.
STAND DOWN	Flooding stopped, and risk of failures drops significantly to the level that the dam is safe for normal operations.	- Collaborate with Director Water and Waste to jointly determine when to Stand Down. - Declare STAND DOWN - Issue a final notification advising the end of the emergency event using Guardian IMS - Notify homestead owners/residents in Table 2-2 using SMS via Guardian IMS Notify Responsible Persons in Table 1-1 and Table 2-1	All previously notified contacts	All previously notified contacts	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone Council SMS alert system Disaster Dashboard Social Media systems Local radio	Refer to Appendix K for additional information. ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure at Theresa Creek Dam has passed. Assessments confirm that the dam structure is stable and no longer poses a risk to downstream communities. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION when it is safe to do so.

9.4 TERRORISM

Theresa Creek Dam is considered to be a low value target for terrorism. As the dam does not have any outlet works or other infrastructure that could be easily damaged and release a sudden flow of water, a terrorist act on the dam is considered unlikely to trigger a dam safety event.

To create a breach in the dam wall would require extensive excavation / preparation and / or the use of a large amount of explosive material. This type of activity may be noticed by local residents and reported and investigated before a dam breach could be developed.

Although terrorism is not considered a credible threat to the dam and therefore not a specific scenario noted in this EAP, any terrorism act that impacts the dam will be managed under the IRC Local Disaster Management Plan (LDMP) and the National Security Hotline (PH: 1800 123 400) shall be notified by the LDMG.

Figure 9-3 Terrorism event flow chart

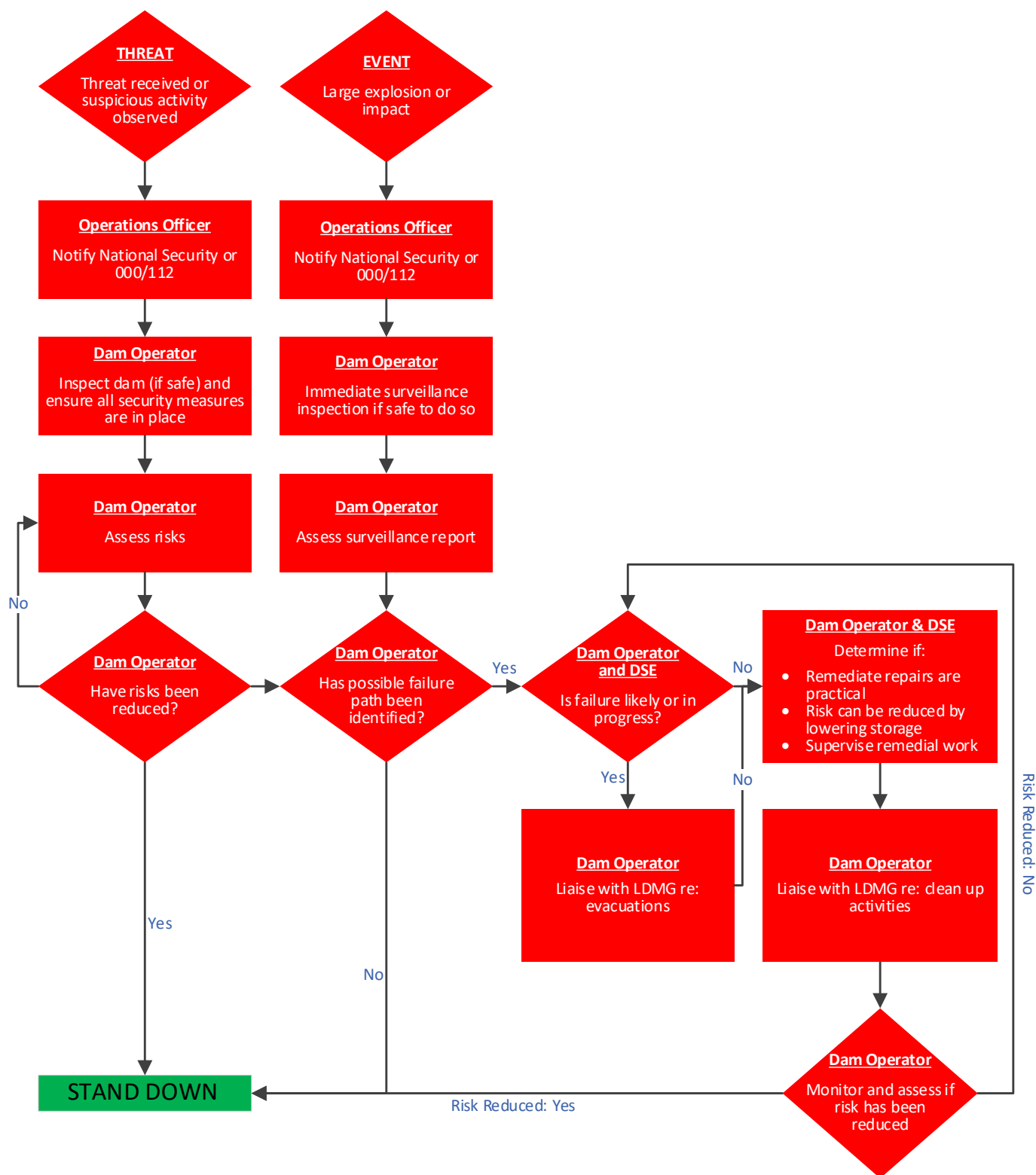
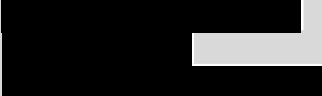


Table 9-4 Terrorism threat / activity or high energy impact

TERRORISM THREAT / ACTIVITY OR HIGH ENERGY IMPACT						
DAM INSPECTIONS OFFICER / CARETAKER						
ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT	N/A					
LEAN FORWARD	N/A					
STAND UP 1 (Threat) 	- Possible terrorist activity / suspicious behaviours noticed at the dam OR - Threat received	- If suspicious notify National Security 1800 123 400 or 000/112 - Notify Operations Officer	Operations Officer  Onsite Caretaker 	National Security Hotline	SMS Mobile Phone Satellite Phone	Notify immediately the National Security Line or 000/112 "National Security Hot Line 1800 123 400"; Email: hotline@nationalecurity.gov.au
STAND UP 2 (Event) 	Large explosion heard/observed at dam (e.g. bomb explosions, aircraft hit)	- As per previous activation level AND - Vacate the immediate vicinity of the affected area - Evacuate campground occupants to higher ground. Roads will be impacted by flooding so evacuation should not be offsite. - Continue to monitor any changes to the Dam and notify Dam Operator.	As per previous activation level	Campground Occupants	Public Announcement Horns / Megaphone	Emergency, Emergency. An issue has been identified. Theresa Creek Dam is failing or expected to fail. Failure of the dam will result in extremely dangerous flooding downstream. All the campground occupants are advised to evacuate to higher ground.
STAND UP 3 (Response) 	- Failure in progress or likely due to impact or explosion, AND - Sufficient water in the storage to create a dam hazard	As per previous activation level	As per previous activation level	As per previous activation level	As per previous activation level	As per previous activation level
STAND DOWN	Risk assessment has determined that failure risk has reduced	- Receive notification from Dam Operator of STAND DOWN. - Participate in review of the event as directed by the LDC.	Dam Operator  IRC LDMG 	LDC	As per previous activation level	

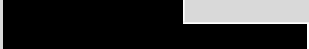
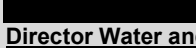
TERRORISM THREAT / ACTIVITY OR HIGH ENERGY IMPACT

OPERATIONS OFFICER

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT			N/A			
LEAN FORWARD			N/A			
STAND UP 1 (Threat) 	- Possible terrorist activity / suspicious behaviours noticed at the dam OR - Threat received	- If suspicious notify National Security 1800 123 400 or 000/112 - Notify <u>Dam Operator</u> - Remain onsite (if safe to do so) and continue to monitor issue(s). - Maintain log of all communications (refer to Appendix J).	<u>Operations Officer</u>  <u>Dam Operator</u>  <u>Onsite Caretaker</u> 	National Security Hotline	SMS Mobile Phone Satellite Phone	Notify immediately the National Security Line or 000/112 "National Security Hot Line 1800 123 400"; Email: hotline@nationalecurity.gov.au
STAND UP 2 (Event) 	Large explosion heard/observed at dam (e.g. bomb explosions, aircraft hit)	- Vacate the immediate vicinity of the affected area. - Continue to monitor any changes to the Dam and notify <u>Dam Operator</u>.	As per previous activation level	As per previous activation level	As per previous activation level	As per previous activation level
STAND UP 3 (Response) 	- Failure in progress or likely due to impact or explosion, AND - Sufficient water in the storage to create a dam hazard	As per previous activation level	As per previous activation level	As per previous activation level	As per previous activation level	As per previous activation level
STAND DOWN	Risk assessment has determined that failure risk has reduced	- Receive notification from <u>Dam Operator</u> of STAND DOWN. - Participate in review of the event as directed by the LDC.	<u>Dam Operator</u>  <u>IRC LDMG</u> 	LDC	As per previous activation level	

TERRORISM THREAT / ACTIVITY OR HIGH ENERGY IMPACT

DAM OPERATOR

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT			N/A			
LEAN FORWARD			N/A			
STAND UP 1 (Threat) 	- Possible terrorist activity / suspicious behaviours noticed at the dam OR - Threat received	- Receive notification from Dam Inspection Officer/caretaker of STAND UP. - Liaise with Onsite Caretaker and Operations Officer regarding the situation. - Notify the IRC LDMG and Director Water and Waste regarding the situation	Onsite Caretaker  Operations Officer  Director Water and Waste  IRC LDMG  Dam Safety Regulator 	National Security Hotline	SMS Mobile Phone Landline Phone Satellite Phone	Notify immediately the National Security Line or 000/112 "National Security Hotline 1800 123 400"; Email: hotline@nationalsecurity.gov.au
STAND UP 2 (Event)	Large explosion heard/observed at dam (e.g. bomb explosions, aircraft hit)	As per previous activation level	As per previous activation level	As per previous activation level.	As per previous activation level.	As per previous activation level.
STAND UP 3 (Response) 	- Failure in progress or likely due to impact or explosion, AND - Sufficient water in the storage to create a dam hazard	- As per previous activation level, AND - Liaise with IRC LDMG for potential evacuations	As per previous activation level	As per previous activation level.	As per previous activation level.	As per previous activation level.
STAND DOWN	Risk assessment has determined that failure risk has reduced	- Receive notification from Dam Operator of STAND DOWN. - Participate in review of the event as directed by the LDC. Prepare and Emergency Event Report (EER) for submission to the DDS within 30 business days after the end of the emergency event.	All previously notified contacts		As per previous activation level	

TERRORISM THREAT / ACTIVITY OR HIGH ENERGY IMPACT

DAM OPERATOR

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
		- Provide an interim report to the DDS within 10 business days after the end of the emergency event. - Engage specialist Dam Safety Engineer to inspect dam, organise repairs and record details.				

TERRORISM THREAT / ACTIVITY OR HIGH ENERGY IMPACT

DIRECTOR OF WATER AND WASTE (DWW)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT			N/A			
LEAN FORWARD			N/A			
STAND UP 1 (Threat)	- Possible terrorist activity / suspicious behaviours noticed at the dam OR - Threat received	- Activate EAP - Review all data and information received from the <u>Dam Operator</u>. - Maintain log of all communications (refer to Appendix J).	<u>Dam Operator</u> <u>IRC LDMG</u> 		SMS Mobile Phone Landline Phone Satellite Phone	
STAND UP 2 (Event)	Large explosion heard/observed at dam (e.g. bomb explosions, aircraft hit)	- As per previous activation level AND - Inspect the dam if safe to do so.	As per previous activation level		SMS Mobile Phone Landline Phone Satellite Phone,	
STAND UP 3 (Response) 	- Failure in progress or likely due to impact or explosion, AND - Sufficient water in the storage to create a dam hazard	- As per previous activation level, AND - Update records	As per previous activation level		SMS Mobile Phone Landline Phone Satellite Phone,	
STAND DOWN	Risk assessment has determined that failure risk has reduced	- Collaborate with <u>IRC LDMG</u> to jointly determine when to Stand Down. - Coordinate and conduct a review of the event and all responses.	All previously notified contacts.		SMS Mobile Phone Landline Phone Satellite Phone.	

TERRORISM THREAT / ACTIVITY OR HIGH ENERGY IMPACT

LOCAL DISASTER MANAGEMENT GROUP (LDMG)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
ALERT			N/A			
LEAN FORWARD			N/A			
STAND UP 1 (Threat) 	- Possible terrorist activity / suspicious behaviours noticed at the dam OR - Threat received	- Review all data and information received from the Dam Operator and Director Water and Waste - Declare STAND UP Commence new operation in Guardian IMS - Review staffing requirements - Notify homestead owners/residents in Table 2-2 using SMS via Guardian IMS or National Emergency Alert system Notify Responsible Persons in Table 1-1, Table 2-1, Table 2-2 via Guardian IMS. - Update notifications to those who received previous notifications. - Maintain log of all communications via Guardian IMS.	Dam Operator  Director Water and Waste  Dam Safety Regulator 	Downstream residents who will be affected as per Table 2-2 SES and Police as per Table 2-1 CHRC, DSR and IRC as per Table 1-1	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone National Emergency Alert System Disaster Dashboard Social Media systems Local radio	Refer to Appendix K for additional information. EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.
STAND UP 2 (Event) 	Large explosion heard/observed at dam (e.g. bomb explosions, aircraft hit)	- Update notifications to those who received previous notifications. - Notify Responsible Persons in Table 1-1, Table 2-1, Table 2-2. - Maintain log of all communications via Guardian IMS.	As per previous activation level	As per previous activation level	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone National Emergency Alert System Disaster Dashboard Social Media systems Local radio	Refer to Appendix K for additional information. EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.

TERRORISM THREAT / ACTIVITY OR HIGH ENERGY IMPACT

LOCAL DISASTER MANAGEMENT GROUP (LDMG)

ALERT LEVEL	TRIGGER	ACTION	INTERNAL COMMS TO	COMMS EXTERNAL TO	COMMS METHOD	EXTERNAL MESSAGE
STAND UP 3 (Response) 	- Failure in progress or likely due to impact or explosion, AND - Sufficient water in the storage to create a dam hazard	As per previous activation level	As per previous activation level	As per previous activation level	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone National Emergency Alert System Disaster Dashboard Social Media systems Local radio	Refer to Appendix K for additional information. EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.
STAND DOWN	The risk of failures drops significantly to the level that the dam is safe for normal operations.	- Collaborate with Director Water and Waste to jointly determine when to Stand Down. - Declare STAND DOWN. - Issue a final notification advising the end of the emergency event. - Notify homestead owners/residents in Table 2-2 using National Emergency Alert system or fastest method of notification. - Notify Responsible Persons in Table 1-1, Table 2-1, Table 2-2.	All previously notified contacts	All previously notified contacts	SMS via Guardian IMS Mobile Phone Landline Phone Satellite Phone National Emergency Alert System Disaster Dashboard Social Media systems Local radio	Refer to Appendix K for additional information. ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure at Theresa Creek Dam has passed. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION when it is safe to do so.

10. REFERENCES

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APPENDIX A: ABBREVIATIONS AND DEFINITIONS

Acronyms / Abbreviations

ACRONYM	TERM
AEP	Annual Exceedance Probability
AHD	Australian Height Datum
ARI	Average Recurrence Interval
BOM	Bureau of Meteorology
CHRC	Central Highlands Regional Council
DDS	Director, Dam Safety
DO	Dam Operator
DWW	Director of Water and Waste
DLGWV	Department of Local Government, Water and Volunteers
DNRME	Department of Natural Resources, Mines and Energy
DRDMW	Department of Regional Development, Manufacturing and Water (Previous DLGWV)
EAP	Emergency Action Plan
EER	Emergency Event Report
FIA	Failure Impact Assessment
FSL	Full Supply Level
IRC	Isaac Regional Council
LDC	Local Disaster Coordinator
LDCC	Local Disaster Coordination Centre
LDMG	Local Disaster Management Group
LDMP	Local Disaster Management Plan
ML	Megalitre
O&M	Operation and Maintenance
OMM	Operations and Maintenance Manual
OO	Operations Officer
PAR	Population at Risk
PMP	Probable Maximum Precipitation
QFES	Queensland Fire and Emergency Services
QLD	Queensland
RL	Reduced Level

ACRONYM	TERM
RPEQ	Registered Professional Engineer of Queensland
SES	State Emergency Services
SMS	Short Message Service
SOP	Standard Operating Procedure
UHF	Ultra-High Frequency

Definitions (the Act)

TERMS SET OUT IN SECTION 352A OF THE WATER SUPPLY SAFETY AND RELIABILITY ACT (QLD,2008)	
Dam hazard	For a dam, means a reasonably foreseeable situation or condition that may: - cause or contribute to the failure of the dam, if the failure may cause harm to persons or property; or - require an automatic or controlled release of water from the dam, if the release of the water may cause harm to persons or property.
Dam Hazard Event	For a dam, means an event arising from a dam hazard if: a. persons or property may be harmed because of the event; and - a coordinated response involving 2 or more of the relevant entities mentioned in paragraphs (b) to (d) of the definition relevant entity is unlikely to be required to respond to the event; and - the event is not an emergency event.
Disaster Management Plan	Of a district group or local government, means the group's or local government's disaster management plan under the <i>Disaster Management Act</i> .
District Group (District Disaster Management Plan)	For an emergency action plan (EAP), means a district group established under the <i>Disaster Management Act</i> , section 22 whose disaster district under that Act could, under the plan, be affected by a dam hazard.
Emergency Event	For a dam, means an event arising from a dam hazard if: a. persons or property may be harmed because of the event; and - any of the following apply: - a coordinated response involving 2 or more of the relevant entities mentioned in paragraphs (b) to (d) of the definition relevant entity is likely to be required to respond to the event; - the event may arise because of a disaster situation declared under the <i>Disaster Management Act</i>; - an entity performing functions under the State disaster management plan may, under that plan, require the owner of the dam to give the entity information about the event.
Local group (Local Disaster Management Group)	For an EAP, means a local group established under the <i>Disaster Management Act</i> , section 29 whose local government area could, under the plan, be affected by a dam hazard.
Notice response	A dam owner's written response to a notice following an assessment of an EAP by a local government or district group.
Relevant Entity	For a dam, means each of the following under the emergency action plan for the dam: a. the persons who may be affected, or whose property may be affected, if a dam hazard event or emergency event were to happen for the dam; Examples for paragraph (a) - the owners of parcels of farmland adjacent to the dam - residents of a township - each local group and district group for the emergency action plan;

TERMS SET OUT IN SECTION 352A OF THE WATER SUPPLY SAFETY AND RELIABILITY ACT (QLD,2008)

(Each local government whose local government area may be affected if a dam hazard event or emergency event were to happen for the dam);

the chief executive officer;

another entity the owner of the dam considers appropriate.

Example for paragraph (d)

the Queensland Police Service

Definitions (Disaster Management)

TERMS CONSISTENT WITH QUEENSLAND DISASTER MANAGEMENT ARRANGEMENTS

Activation Levels	The four levels of EAP activation are: Alert: a heightened level of vigilance due to the possibility of an event occurring. No further action may be required; however, the situation should be monitored by someone capable of assessing the potential of the threat. Moving to an Alert level indicates the dam owner is getting ready to activate the Lean Forward level of the EAP if the situation deteriorates. Lean Forward: An operational state characterised by a heightened level of situational awareness of an impending disaster event and a state of operational readiness. Disaster coordination centres are on standby and prepared. Stand Up: The operational state where resources are mobilised, personnel are activated, and operational activities commenced. Disaster coordination centres are activated. The dam owner needs to provide an Emergency Event Report in accordance with the provision of the Act. Stand Down: Transition from responding to an event back to normal core business and or continuance of recovery operations. There is no longer a requirement to respond to the event and the threat is no longer present. The movement through these levels of activation is not necessarily sequential. It should be applied with flexibility and adaptability and be tailored to the location and event. Triggering one of these levels of activation may not necessarily mean a similar activation of the LDMG.
Bureau of Meteorology flood level classifications	The three levels of flooding are: Minor flooding: This causes inconvenience such as closing of minor roads and the submergence of low-level bridges and makes the removal of pumps located adjacent to the river necessary. Moderate flooding: This causes the inundation of low-lying areas requiring the removal of stock and / or the evacuation of some houses. Main traffic bridges may be closed by flood waters. Major flooding: This causes inundation of large areas, isolating towns and cities. Major disruptions occur to road and rail links. Evacuation of many houses and business premises may be required. In rural areas widespread flooding of farmland is likely.
Chemical spill or toxic condition	The contamination of water in the storage of the dam that could create a public safety or downstream release hazard.
Dam crest failure	Dam crest flood is when failure occurs during a flood event with the water level at the crest of the non-overflow section of the dam embankment. for an embankment dam, is the lowest point of the embankment crest. for a concrete dam, is the level of the non-overflow section of the dam, excluding handrails and parapets if they do not store water against them. for a concrete faced rockfill dam, is the lowest point of the crest structure.
Dam failure	Dam failure is the physical collapse of all or part of a dam or the uncontrolled release of any of its contents.
Earthquake	A sudden release of energy in the Earth's crust or upper mantle, usually caused by a movement along a fault plane or by volcanic activity, resulting in the generation of seismic waves that can be destructive. The potential consequences of an earthquake include: Settlement, longitudinal or traverse cracking in an embankment dam that could lead to piping or overtopping if the settlement is greater than the available freeboard. Settlement, sliding or overturning of monoliths in the dam wall. Initiation of seepage lines in the foundations or abutments that could lead to piping. Liquefaction of foundation sands leading to slope failure and loss of freeboard causing overtopping if the settlement is greater than the available freeboard.

TERMS CONSISTENT WITH QUEENSLAND DISASTER MANAGEMENT ARRANGEMENTS

	Damage and potential inoperability of appurtenant works.
Flood release	A flood release from a dam occurs when catchment inflows raise the storage level above Full Supply Level (FSL) resulting in a discharge from the spillway of the dam.
Piping	Internal scour caused by the water flow and seepage that occurs through earth dams, dam foundations, or dam abutments. The internal scour can lead to the formation of a pipe, which can lead to a failure of the dam.
Plane strike or other impact	The impact of a plane, meteorite, or other high-energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.
Probable maximum flood	Probable maximum flood is the flood resulting from probable maximum precipitation coupled with the worst catchment conditions that can be realistically expected.
Probable maximum precipitation	Probable maximum precipitation is the theoretical greatest depth of precipitation physically possible based on generalised methods.
Probable maximum precipitation design flood	Probable maximum precipitation design flood is the flood resulting from probable maximum precipitation coupled with standard catchment conditions that can be expected.
'Sunny day' failure	'Sunny day' dam failure is where the failure occurs at the full supply level and there is no concurrent rain associated flooding.
Vandalism or Terrorist Activity	A deliberate attempt to damage or fail a dam.

Note: Isaac Regional Council has attempted to write the EAP to cope with all reasonably foreseeable emergency situations. However, there is considerable uncertainty about how any emergency situation might develop and progress. Factors such as the weather, the location, the mechanics, and the rate and size of any actual failure can considerably affect any resulting flood discharges. Therefore, a significant number of assumptions have had to be made in compiling sections of the EAP. Some variation in outcome should be expected where the event differs from the assumed behaviour.

APPENDIX B: FATIGUE RISK MANAGEMENT PROCEDURE AND FATIGUE ASSESSMENT FLOWCHART

PROCEDURE



AIM

This Procedure sets out Isaac Regional Council process for identification, assessment, control and monitoring of risks associated from fatigue at various worksites.

This procedure sets out the process to identify, evaluate and control the hazards from fatigue to Isaac Regional Council workforce through the consistent application of the fatigue risk management systems (FRM). Isaac Regional Council will ensure an adequate sleep opportunity is provided and that appropriate reporting and monitoring mechanisms for fatigue are implemented and evaluated for effectiveness.

SCOPE

This procedure applies to all Isaac Regional Council employees (permanent, temporary, and casual) and all organisations and individuals acting as its agents including contractors, consultants, and volunteers.

ROLES & RESPONSIBILITIES

Chief Executive Officer (CEO):

To enable effective implementation of this procedure, the CEO will.

- Ensure Managers are familiar with this procedure.
- Ensure Managers implement this procedure in a fair and equitable manner.
- Actively acknowledge and review breaches of this procedure.

Directors & Heads:

Directors will implement a system for fatigue risk management and to ensure its ongoing effectiveness through.

- Determining the extent of which fatigue may contribute to incidents within Isaac Regional Council.
 - Ensure that recommendations are implemented which will reduce fatigue risk likelihood.
- Monitor the implementation of this procedure by incorporating implementation plans into the operational plans.
- Evaluate the effectiveness of the fatigue risk controls and act according to rectify any areas of concern.
- Sign off on any risk assessments for extension of work hours within the department

Managers/Supervisors:

Managers/Supervisors:

- Identify and manage risks associated with work-related causes of fatigue-related risk under their control. Minimising the risks associated with work-related fatigue.
- Ensure that all workers for whom fatigue is a potential safety hazard,

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Date Effective: 24/05/2023
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Document Owner: Safety & Resilience
Version 2
Page 2 of 10

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- Apply the information from the fatigue management training to identify, report and manage any actual or potential risks likely to be associated with fatigue.
- Continuing to document, review, monitor and improve fatigue management practices.

Safety & Resilience Department:

Will assist managers, supervisors, and workers to.

- Identify and assess fatigue related risks at Isaac Regional Council and document level of risk.
- Develop tools to formally document the fatigue management.
- Provide assistance with education programs.

Health, Safety & Wellbeing Committee:

Health, Safety & Wellbeing Committees are responsible for:

- Monitoring corrective actions ensuring they are implemented.
- Reviewing investigation findings.

Workers:

Workers should be responsible for:

- Minimising the risks associated with non-work-related sources of fatigue.
- Ensure that they understand and execute their responsibilities with respect to appropriate sections of this Procedure.
- Use their allocated time away from work to obtain an amount of sleep sufficient to minimise the risks of work fatigue-related incidents.
- Inform the appropriate people if they have not obtained sufficient sleep and or deemed, they are not fit for duty.

DEFINITIONS

TERM	MEANING
Effects of Fatigue	Fatigue in the short term can lead to poor judgement, poor performance on skilled tasks and slower reaction times. Long-term effects of fatigue from shift work or chronic sleep loss may result in heart disease, diabetes, high blood pressure, depression etc.
Fatigue	Mental or Physical exhaustion that prevents a person from functionally normally. In general terms, being tired, drained or exhausted. Fatigue can affect a person's performance at work

Doc Number: CORP-PRO-063
Date Effective: 24/05/2023
This document is uncontrolled when printed

Document Owner: Safety & Resilience
Version 2
Page 3 of 10

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	including their, alertness level, decision making, reaction time, communication
Fatigue Risk Management (FRM)	Fatigue Risk Management is the means by which Isaac Regional Council will address the matters relating to prevention of fatigue.
Fitness for Duty Rule (FDR)	This is relative to your level of fatigue and is determined using a fitness for work calculator.
Types of Fatigue	Fatigue can arise from both work and non-work-related activities/issues. Types of non-work activities e.g.. second job, sleep conditions, medical conditions, and family activities, young or sick children that reduce the required amount of sleep that would be obtained during a break.

PROCEDURE

Isaac Regional Council (IRC) is committed to controlling the risks associated with fatigue in its workforce.

The following list includes processes and related procedures identified as potentially minimising fatigue related errors/incidents at Isaac Regional Council and form the basis for developing this Fatigue Risk Management Procedure:

- Roster Evaluation and risk assessment - Provision of adequate sleep opportunity.
- The Fatigue Index/calculator Fitness for Duty Rule (FDR 1, FDR 2).
- Fitness for Work Procedure.
- Employee Assistance Program (EAP).
- Self-assessment sleepiness checklist.
- Job task analysis and job rotation, documented work instructions.
- Fatigue reporting process.

CONSULTATION

It is necessary to gain an understanding of the exact nature and extent of the problem. In the case of fatigue, this can be achieved by applying a systematic approach to the identification of all risk factors that have the potential to contribute to a worker(s) experiencing fatigue. It is essential that workers and/or their nominated Committee Members are consulted as part of this process.

This will be achieved through the establishment of a fatigue committee (the existing HSW committee) to participate in evaluation of, rosters and work duration through conducting a risk assessment of potential likelihood of fatigue occurring. Consultation may also include an assessment of existing fatigue reducing control measures which may not already be formally documented.

Doc Number: CORP-PRO-083
Date Effective: 24/05/2023
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Document Owner: Safety & Resilience
Version 2
Page 4 of 10

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RISK MANAGEMENT

Fatigue will be assessed and documented using existing risk assessment forms and recorded within Lucidity. This procedure utilises fatigue-risk trajectory model (Dawson et al, 2011, p.2) to ensure a multi-dimensional approach to the application of controls and thereby minimising the risk of a fatigue related error occurring.

	Hazard Assessment	Error Trajectory	Control Mechanism
Latent Errors	Sleep Opportunity	1	Fatigue modelling, roster analysis
	Sleep Obtained	2	Prior sleep/wake data (FDR1 & 2)
	Fatigue Related symptoms	3	Sleepiness scale Self-reporting Monitoring
Active Errors	Fatigue related errors	4	Fatigue proofing strategies Error analysis system
	Fatigue related incidents	5	Incident analysis system

Figure 1 – Fatigue-Risk Trajectory (Dawson et al, 2011)

Hazard Control Level 1 – Fatigue Modelling

- **Routine work** - Hours of work and rosters are outlined in employment contracts and enterprise agreements with an expectation that there will be reasonable additional hours worked on a weekly basis. What is 'reasonable' is dependent on the role itself but should be considered and monitored in line with level 1, 2 & 3 controls. Rosters are generally approved by management via enterprise bargaining agreement and are risk assessed.
- **Non-Routine** – Emergency situations and call outs may necessitate the need for an extension to normal work commencement, this is assessed case by case in consultation with your supervisor/manager. Refer to fitness for work guidelines and ensure that appropriate levels of controls are implemented to minimise fatigue risk i.e.. calculate FDR 1&2 and utilise sleepiness scale checklist.
- **Maximum Limits** - Risk assessments will be utilised to determine any significant variations from normal working hours (refer to Certified Agreement and Award agreements for guidance on work hours) to ensure hazards are identified and that appropriate levels of controls are implemented to minimise the risk of fatigue related incident. Risk assessments will be signed off by management.

Hazard Control Level 2 – Sleep History

As a worker you are responsible for ensuring that you are 'fit for duty' and not reporting for duty while fatigued. You are responsible for ensuring you have obtained adequate rest *prior reporting to duty*.

Doc Number: CORP-PRO-063
Date Effective: 24/05/2023
This document is uncontrolled when printed

Document Owner: Safety & Resilience
Version 2
Page 5 of 10

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Determining Fitness for Duty

Two 'fitness for duty rules' (FDR) will be used for the assessment of the worker:

1. FDR-1
2. FDR-2

FDR-1 is evaluated on the basis on three sub-rules (Figure 2), where:

- X and Y rules – Prior to commencing duty, the worker must assess whether they have obtained.
 - X = sleep in the prior 24 hours
 - Y = sleep in the prior 48 hours
- Z rule – Prior to commencing duty, the worker must determine whether the period from wake-up to the end of the planned duty period (i.e. the time awake by the end of the planned duty period) exceeded the sleep he/she obtained in the 48 hours prior to commencing duty.

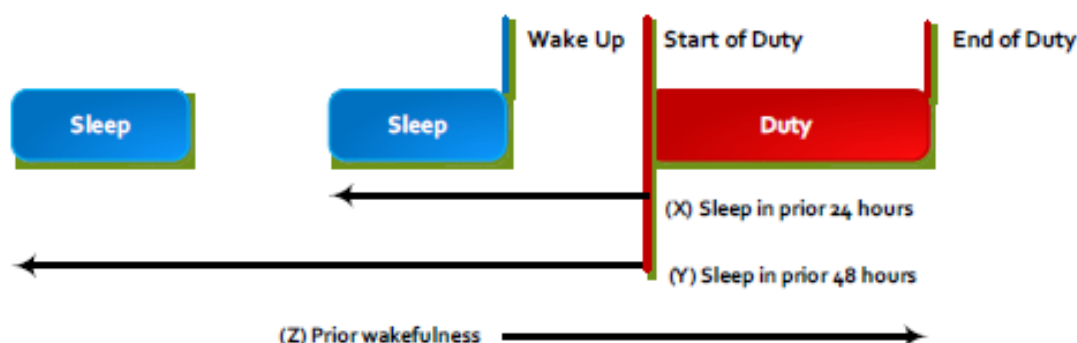


Figure 2.

FDR - 1, where [X] and [Y] indicate the amount of sleep obtained in the 24 and 48 hours prior to work start respectively, and [Z] the length of wakefulness from awakening to the end time of work.

If a worker determines that either of the X, Y or Z rules has been violated, then the worker is required to undertake the FDR-2 to evaluate their personal level of fatigue risk.

FDR - 2, permits evaluation of workers' personal level of fatigue risk based on their sleep/wake history. Table 1 indicates the three steps involved in calculating the FDR-2. FDR-2 scores are to be classified according to approved threshold values (Table 2).

Circle your score for each of the following in Steps 1 (X) & 2 (Y).

Then calculate your fatigue score by summing the points to determine personal fatigue range.

Table 1: How to calculate FDR-2 scores.

FITNESS FOR DUTY RULE-2						SCORE
STEP 1 [X]—For sleep obtained in the prior 24 hours, add points for every hour of sleep below 5 hours as per the lookup table below						
Sleep (hrs)	≤ 1:59	2-2:59	3-3:59	4-4:59	5+	
Points	12	8	4	2	0	Points =
STEP 2 [Y]— For sleep obtained in the prior 48 hours, add points for every hour of sleep below 12 hours as per the lookup table below						+
Sleep (hrs)	≤ 7:59	8-9:59	10-10:59	11-11:59	12+	
Points	8	6	4	2	0	Points =
STEP 3 [Z]—Hours awake since last sleep by the end of the planned duty period						+
If sleep in Step 2 is greater than hours awake, points = 0. If less, add 1 point per hour awake greater than sleep in Step 2.						Points =
Personal Fatigue Likelihood Score						Total Points =

Table 2: FDR-2 Personal fatigue likelihood score

Personal Fatigue Category	Personal Fatigue Score	Control Action
Low	0-5	MONITOR YOURSELF - Look for symptoms of fatigue. - Maximise rest periods where available. - Look at food intake and hydration.
Moderate	6-8	REPORT TO CO-WORKERS, INCREASED SUPERVISION - Monitor your alertness. - use of the sleepiness checklist to assist in monitoring symptoms of fatigue. - Maximise rest periods where available. - Look at food intake and hydration.
High	9-12	REPORT TO SUPERVISORS - Discuss the work assignment with the worker and ensure the number of safety critical tasks are minimized and or reasonable efforts are made to reallocate workload safely. - Use of the sleepiness checklist to assist in monitoring symptoms of fatigue. - Strategic rest periods.
Extreme	13+	WORKERS IN THIS RANGE ARE CONSIDERED UNFIT FOR DUTY. This level of impairment is broadly comparable to drug and alcohol intoxication. - Before recommencing work, workers will be given adequate opportunity to obtain sufficient sleep-in order to be fit for duty. Workers should report the evaluated level of fatigue related risk to the appropriate supervisor/manager. - Enter Incident into SMART.

Doc Number: CORP-PRO-063
Date Effective: 24/05/2023
This document is uncontrolled when printed

Document Owner: Safety & Resilience
Version 2
Page 7 of 10

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Fatigue Risk Score of **HIGH** & **VERY HIGH** must have near miss report completed and risk assessment to ensure fatigue risks are minimised.

Fatigue Accommodation is offered a most townships within the Isaac Region. This can be accessed via booking through customer services 1300 ISAACS.

Hazard Control Level 3 – Symptom Checklist

Workers are expected to be proactive in observing and acting upon fatigue-related symptoms with each other. Workers experiencing any symptoms of fatigue must take action to report and discuss with their supervisor. It may be useful to complete a sleepiness scale as follows, if a worker identifies 3 or more of these symptoms within a 15-minute timeframe. Supervisor must conduct an assessment with the worker to determine personal level of fatigue if this has not already been completed, document a hazard report.

Controls which may be implemented which could include.

- Supervisor and co-worker monitoring (observing for signs of fatigue on the checklist, regular check in with workers via phone, two-way or in person).
- Task rotation and reallocation (if possible rotate or reallocate, if not able consider instituting a check system).
- Additional breaks and strategic use of caffeine.
- The appropriate use of all the above will be discussed in detail during training for supervisors.

Table 3. Sleepiness Checklist

	Physical	Mental	Emotional
Generic Behaviours	• Eye rubbing • Yawning • Slumped posture • Slow blinks • Blurred vision	• Poor memory • distractibility • loss of awareness of critical situations • difficulty responding to emergencies	• Irritability • Terse emotional response
Task Specific Behaviours	• Clumsy • Speed variability	• Poor anticipation • Spatial Disorientation • Trouble making decisions	• Withdrawn • Un talkative • Delayed response

Hazard Control Level 4 – Fatigue Proofing

Isaac Regional Council will evaluate the areas of highest fatigue and develop and implement fatigue proofing strategies. Fatigue committee will discuss ways to reduce fatigue through review of other industry best practice, existing mechanisms of fatigue management within tasks and consider how this could be implemented into existing work instruction/training documentation i.e. including double checking. The fatigue committee will work with the Safety and Resilience department to establish if there is any fatigue reducing

Doc Number: CORP-PRO-063
Date Effective: 24/05/2023
This document is uncontrolled when printed

Document Owner: Safety & Resilience
Version 2
Page 8 of 10

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strategies not formally documented. These will be collated on a department-by-department basis initially as part of the FRM development. Appropriate strategies will be documented formally through work instructions/competency assessments and all documented changes will be approved by management.

To assist with fatigue management, IRC offers Fatigue Accommodation at most townships within the Isaac Region. This can be accessed via booking through Frontline Service Offices by ringing 1300 ISAACS.

Hazard Control Level 5 – Reporting Fatigue

All accidents and incidents are investigated in accordance with our Isaac Regional Council Incident Management Procedure.

All incident investigations consider the potential role of fatigue as a causal factor.

Through 'just culture' policy workers are encouraged to report errors and/or near miss events that may have been fatigue related, even partially, so that an organisational fatigue data base can be built up. This in turn can better inform the fatigue management process ultimately resulting in reduced errors and incidents at Isaac Regional Council. Anytime a risk category of high or very high is identified in personal fatigue FDR-2, an incident report and control plan must be inputted into electronic incident reporting system as a near miss report.

Individuals can identify occasions where:

- They failed to obtain sufficient sleep (FDR-1) as defined in this Fatigue Management Procedure.
- Based on observed and/or self-reported symptoms (FDR-2), they believe they or another individual are experiencing a level of fatigue incompatible with operating in a safe and reasonable manner.
- They believe fatigue may have played a contributory role in an actual or near-miss event.

A fatigue related incident is generally identified as having:

- Occurred in the presence of fatigue.
- Been consistent with fatigue-related error (i.e., caused by falling asleep, inattention, delayed reaction time, error in judgement, etc.).

Prior to defining an event as fatigue-related, a review of the first three levels of fatigue risk control is conducted to determine whether:

- The work schedule provided sufficient sleep opportunity for the worker.
- The worker obtained sufficient sleep.
- Fatigue-related symptoms were observed prior to the event.

EDUCATION

To inform workers on the fatigue risk management process, identify fatigue as an occupational safety and health issue and controls, and to apply a shared responsibility approach to the management of fatigue

Doc Number: CORP-PRO-063
Date Effective: 24/05/2023
This document is uncontrolled when printed

Document Owner: Safety & Resilience
Version 2
Page 9 of 10

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through appropriate training. Training will incorporate but is not limited to WH&S Policy, what is fatigue, Education will be provided to the workers at IRC so that they can:

- Identify the types of fatigue.
- The effects of fatigue.
- How to prevent /minimize fatigue.
- How to work the Fitness for Duty Rules.
- How to use the sleepiness checklist.
- How to report fatigue.

The development and subsequent reviews of this procedure will involve those with appropriate HSW experience and/or those with fatigue risk management qualification.

IMPLEMENTATION

This plan will be evaluated by HSW and management groups, it may be subject to change, and details of the implementation plan will be included in the operational management plans within HSW to ensure ongoing monitoring.

AUDIT AND EVALUATION

It is necessary to ensure that this fatigue risk management system is working effectively within the Isaac Regional Council, via period review of incidents where fatigue may have been a contributing factor and other reporting mechanisms.

REFERENCES AND RELATED DOCUMENTS

ID	NAME
Internal Documents	Work Health & Safety Policy Statement
	Consultation & Communication Procedure
	Fatigue risk management flowchart
	On call flowcharts
Legislation	<i>Work Health and Safety Act 2011</i>
	<i>Information Privacy Act 2009</i>
	<i>Rights to Information Act 2009</i>
Regulations	Work Health and Safety Regulations 2011
Guide	Guide for managing the risk of fatigue at work – Safe work Australia.
	Fatigue Management – a guide for workers

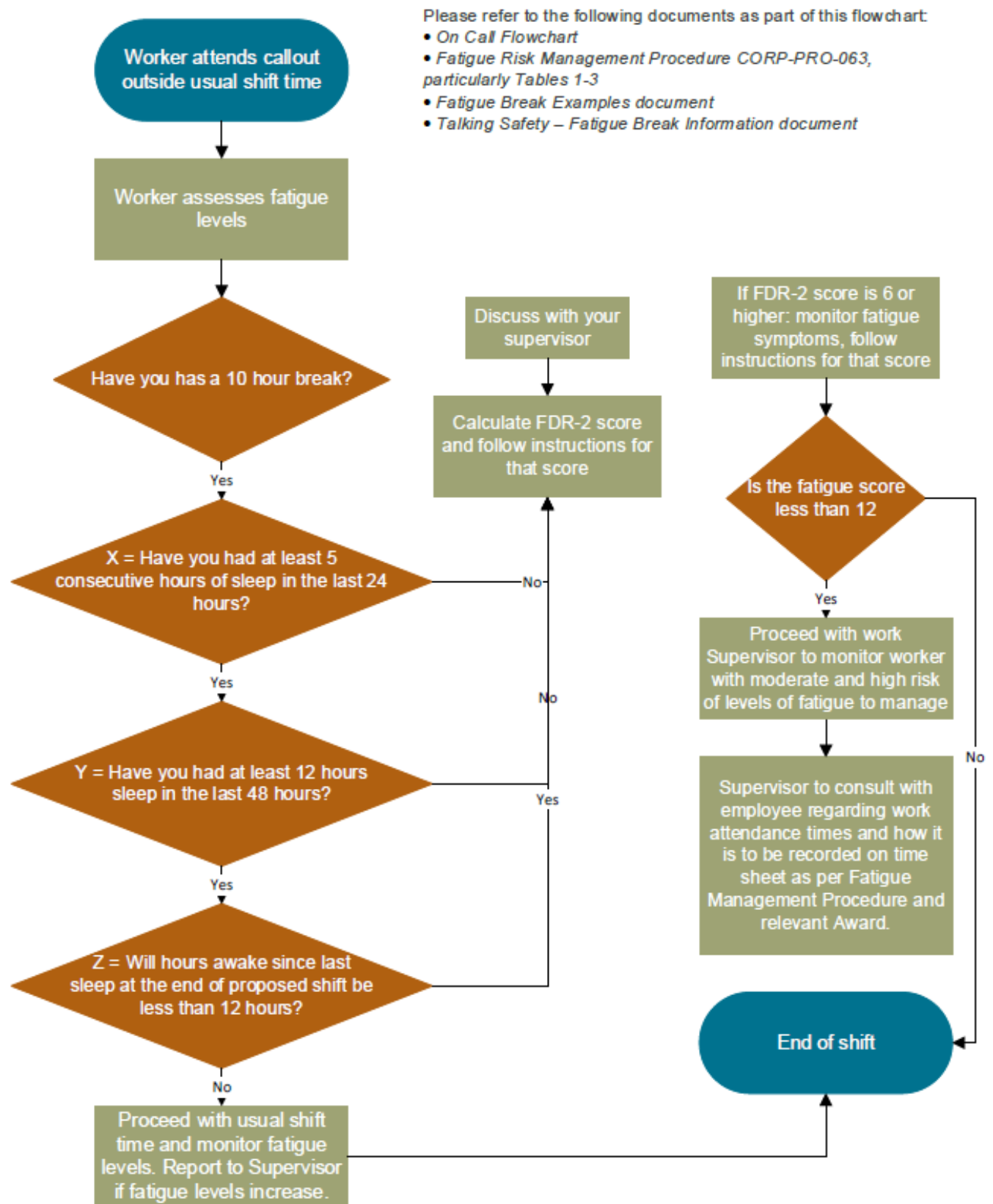
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Date Effective: 24/05/2023
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Document Owner: Safety & Resilience
Version 2
Page 10 of 10

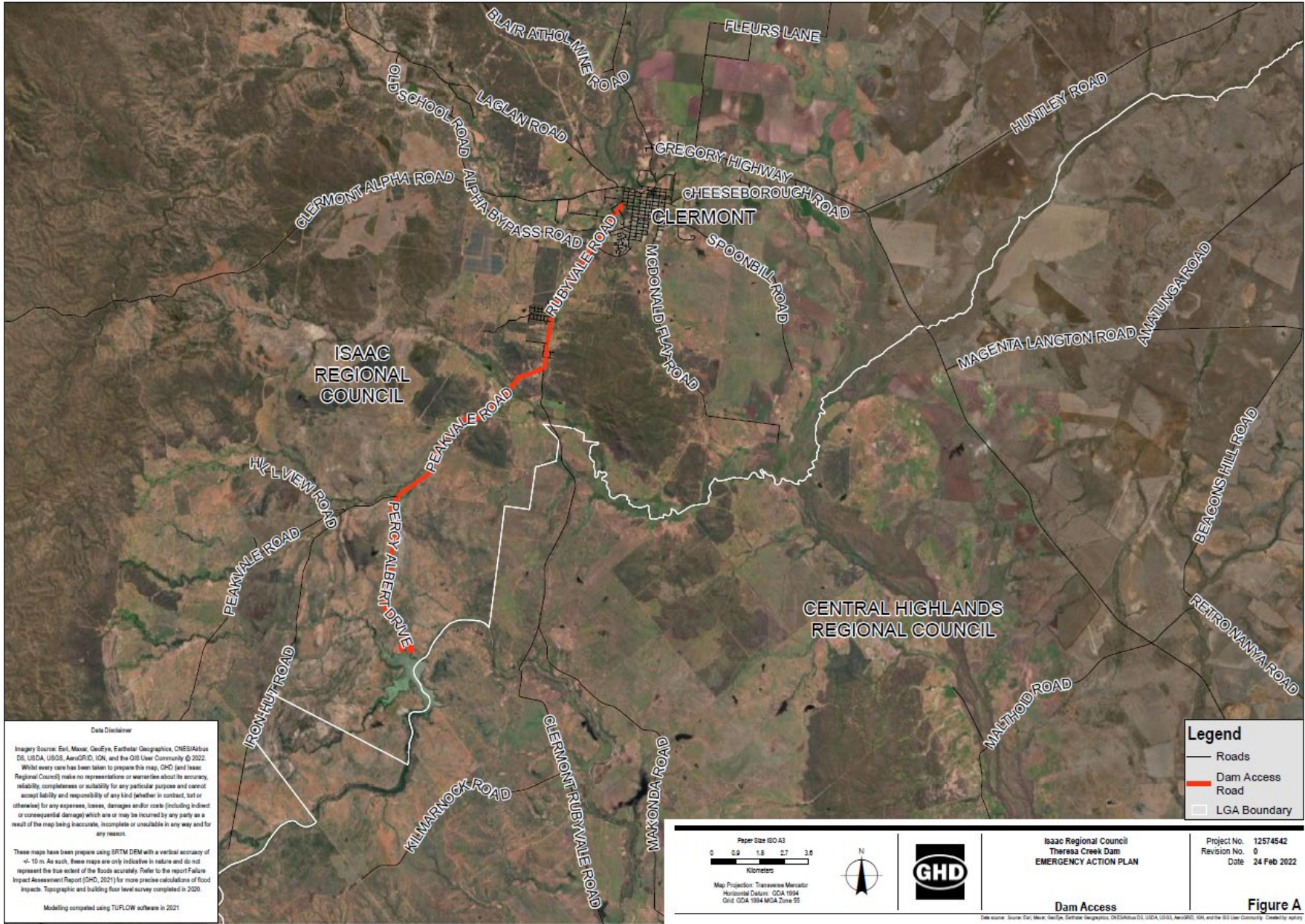
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FATIGUE ASSESSMENT FLOWCHART



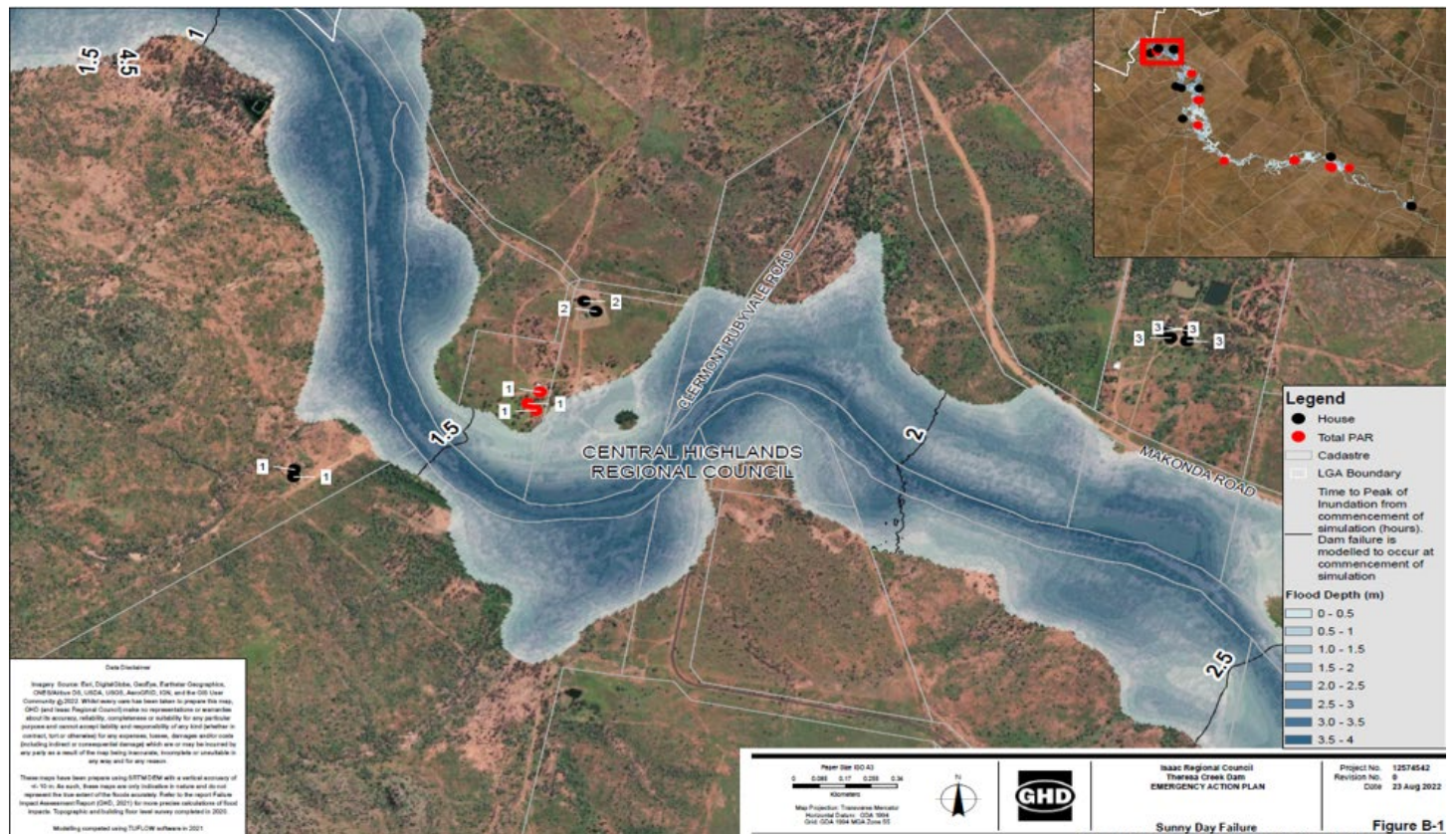
APPENDIX C: AREA MAP / ROAD ACCESS MAP TO DAM



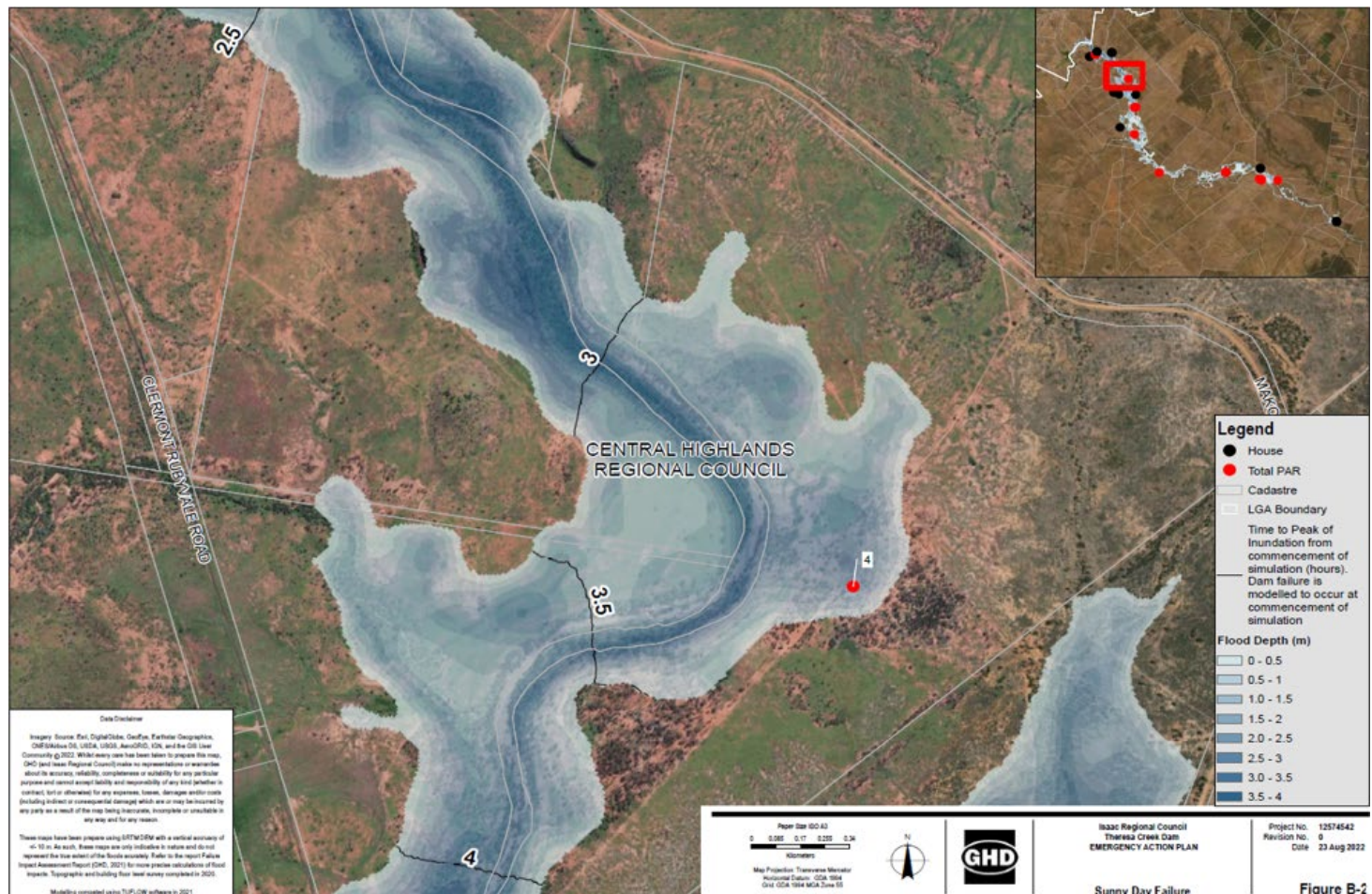
APPENDIX D: FLOOD INUNDATION MAPS

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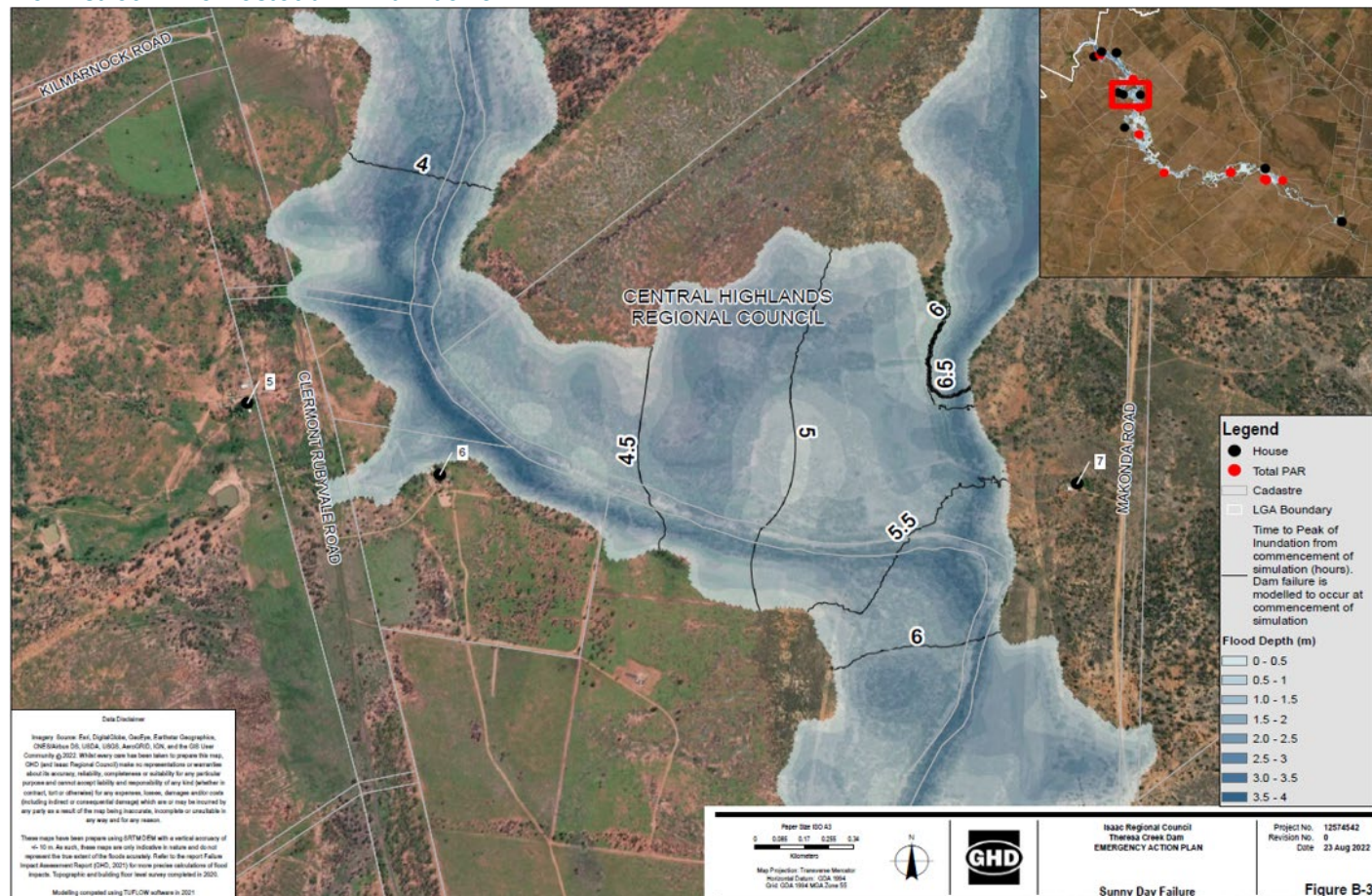


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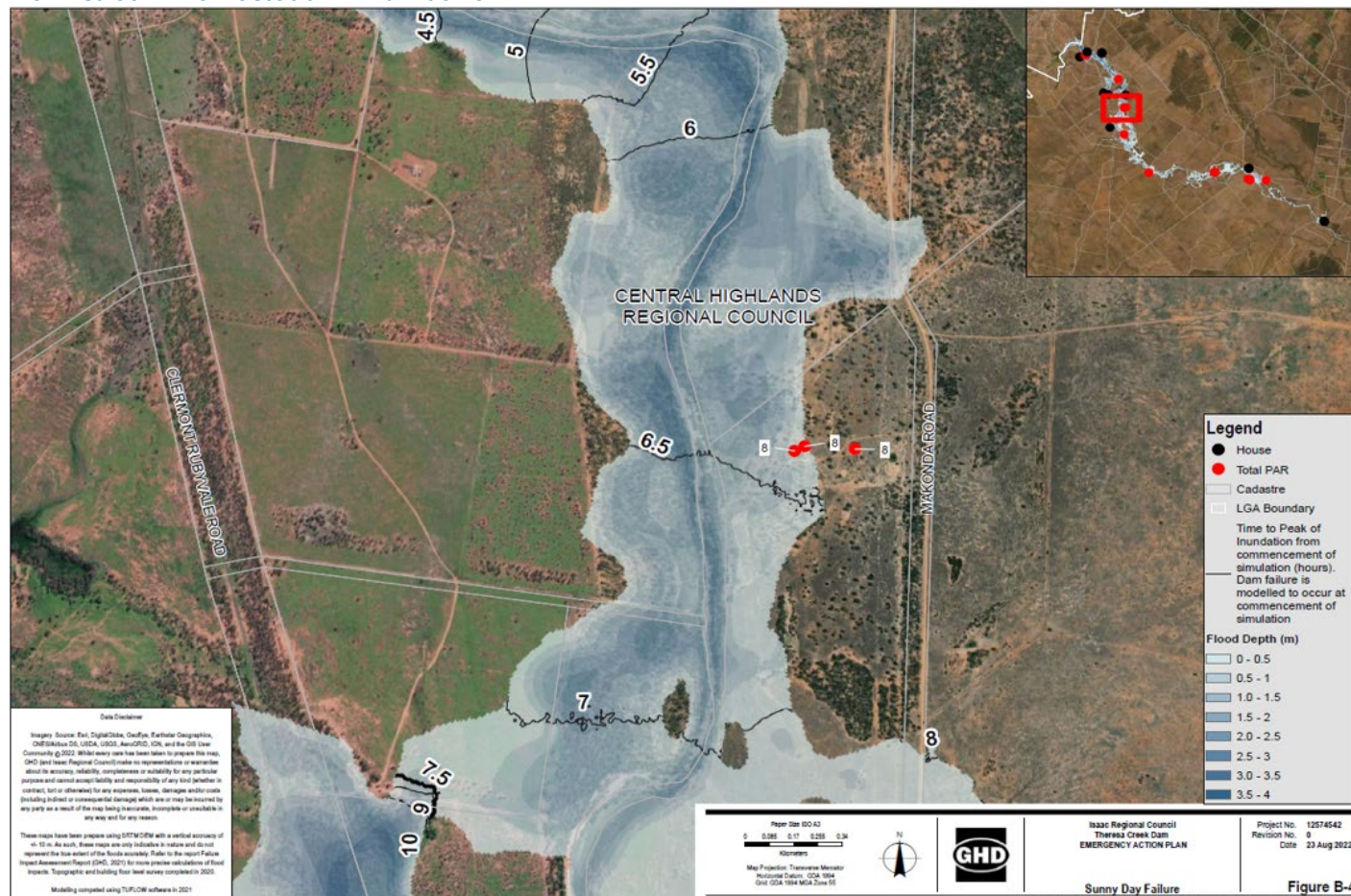


SUNNY DAY FAILURE

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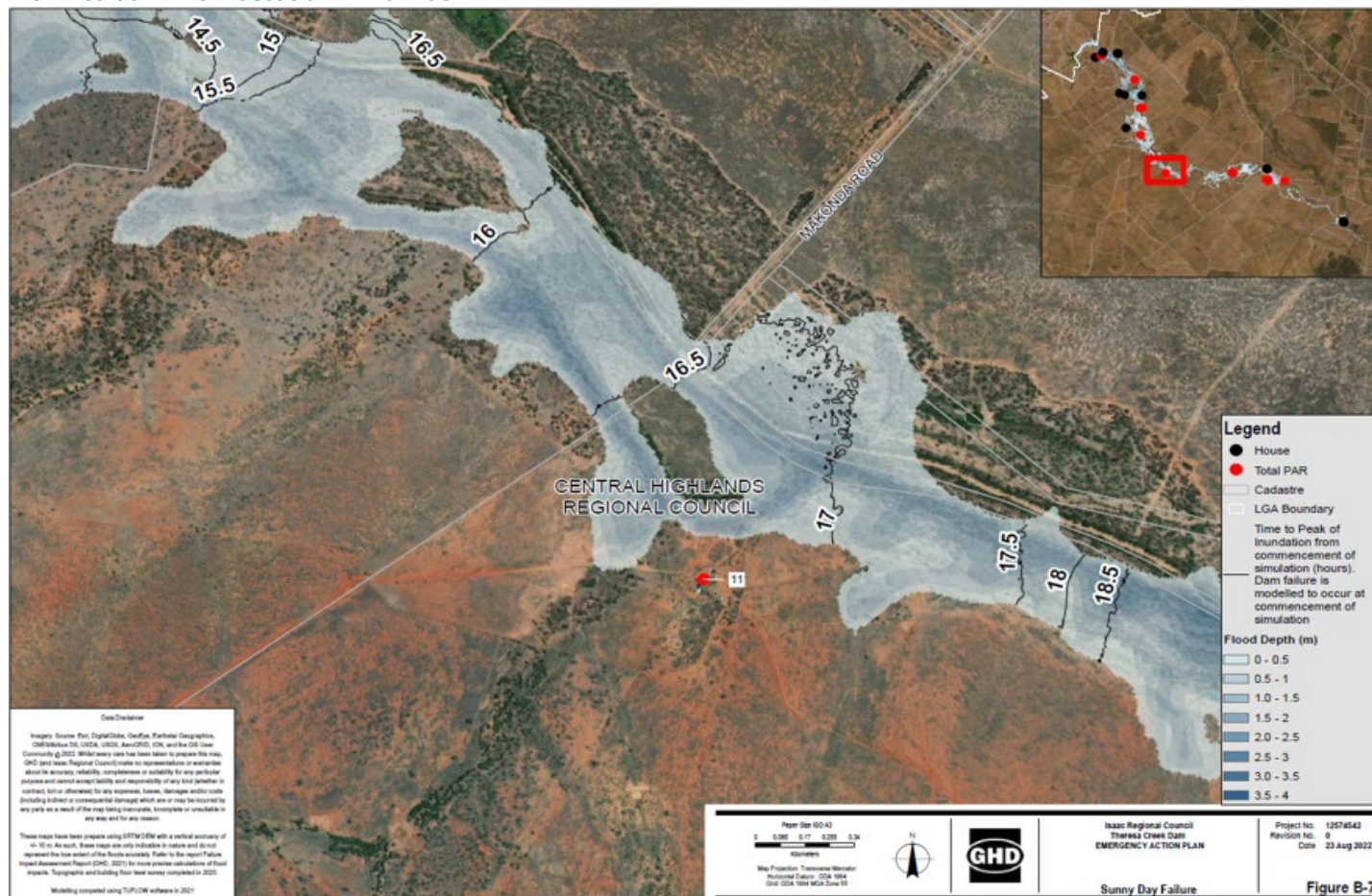


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SUNNY DAY FAILURE

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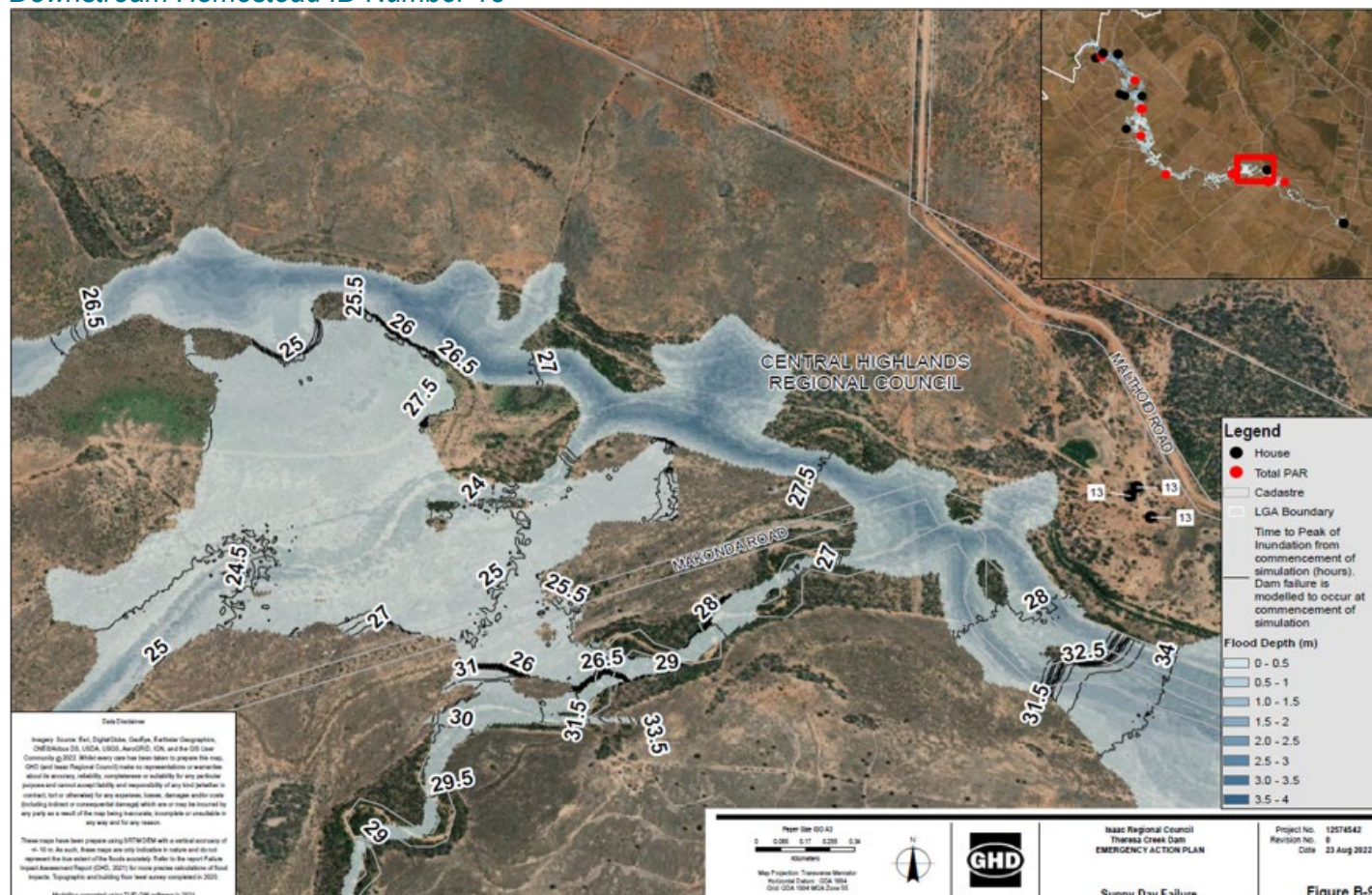


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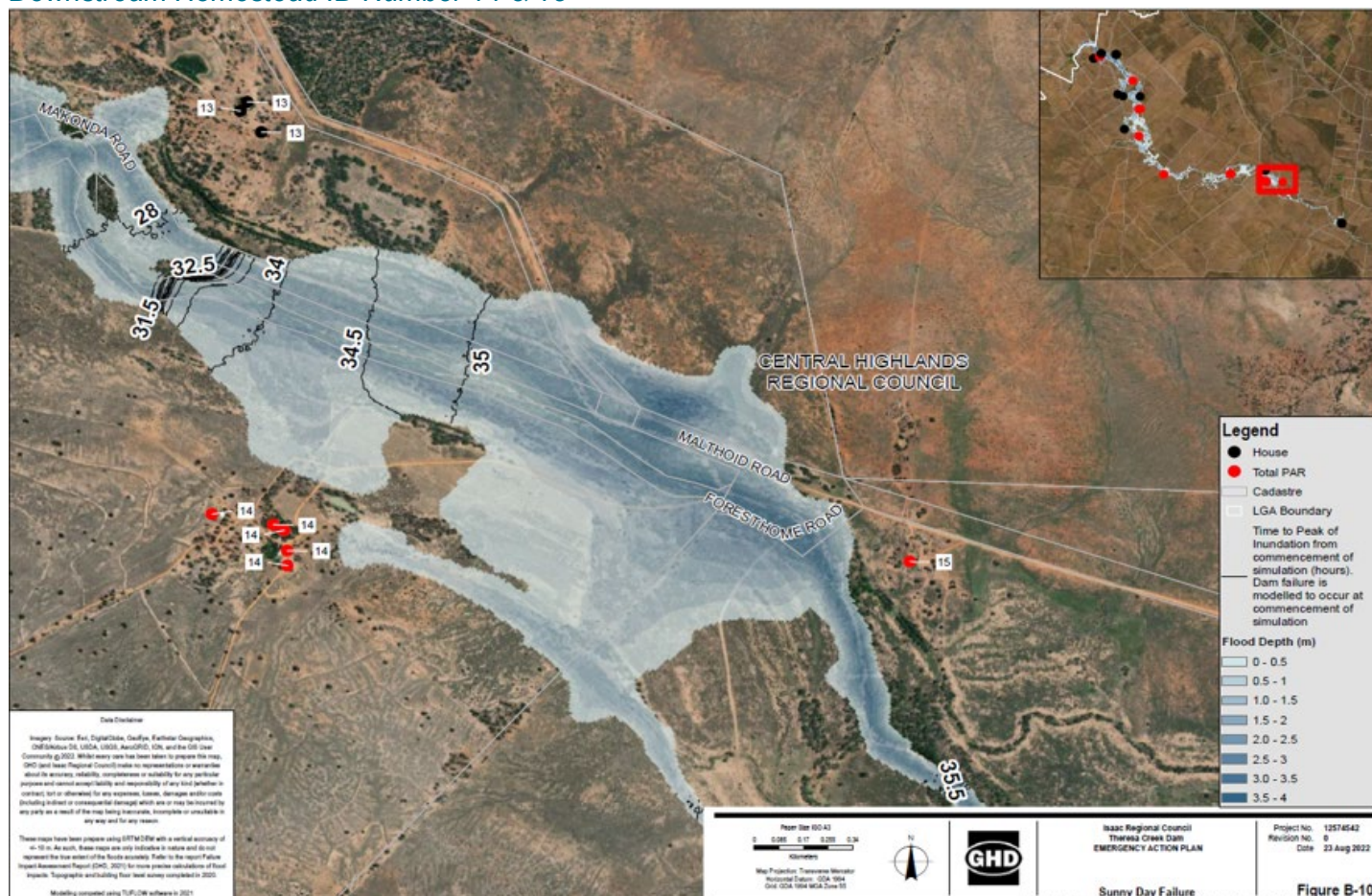


SUNNY DAY FAILURE

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Downstream Homestead ID Number 14 & 15



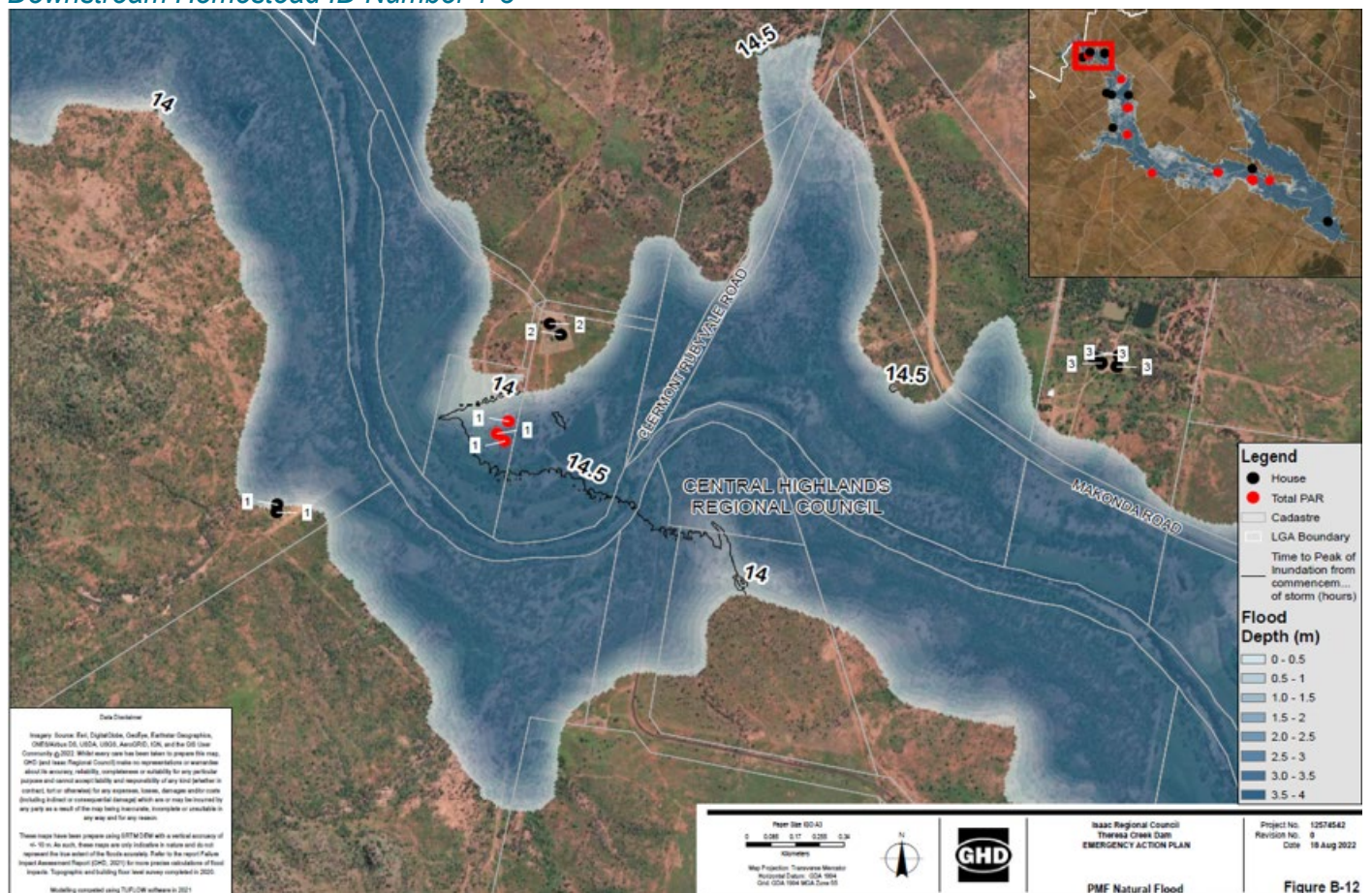
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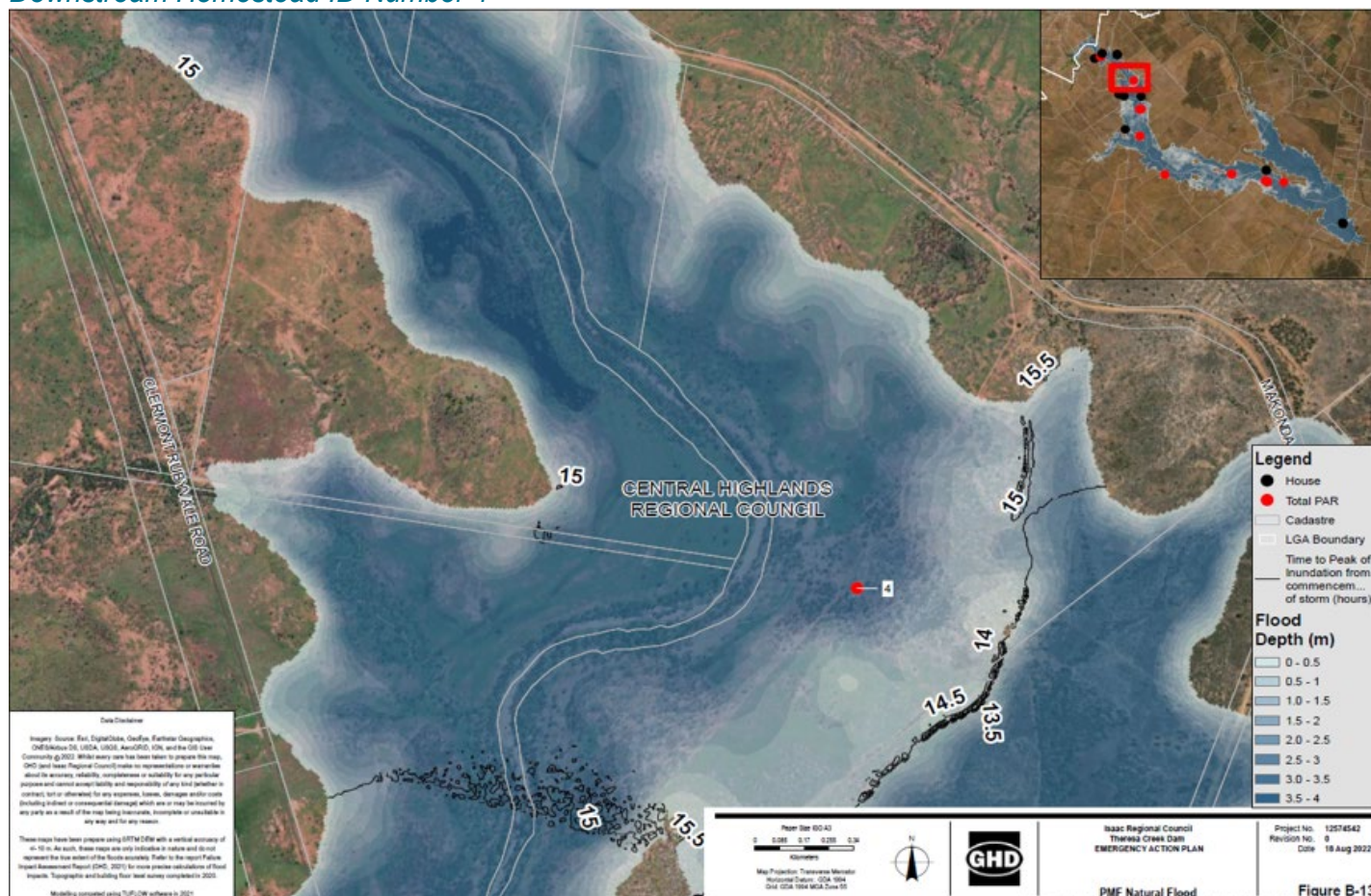
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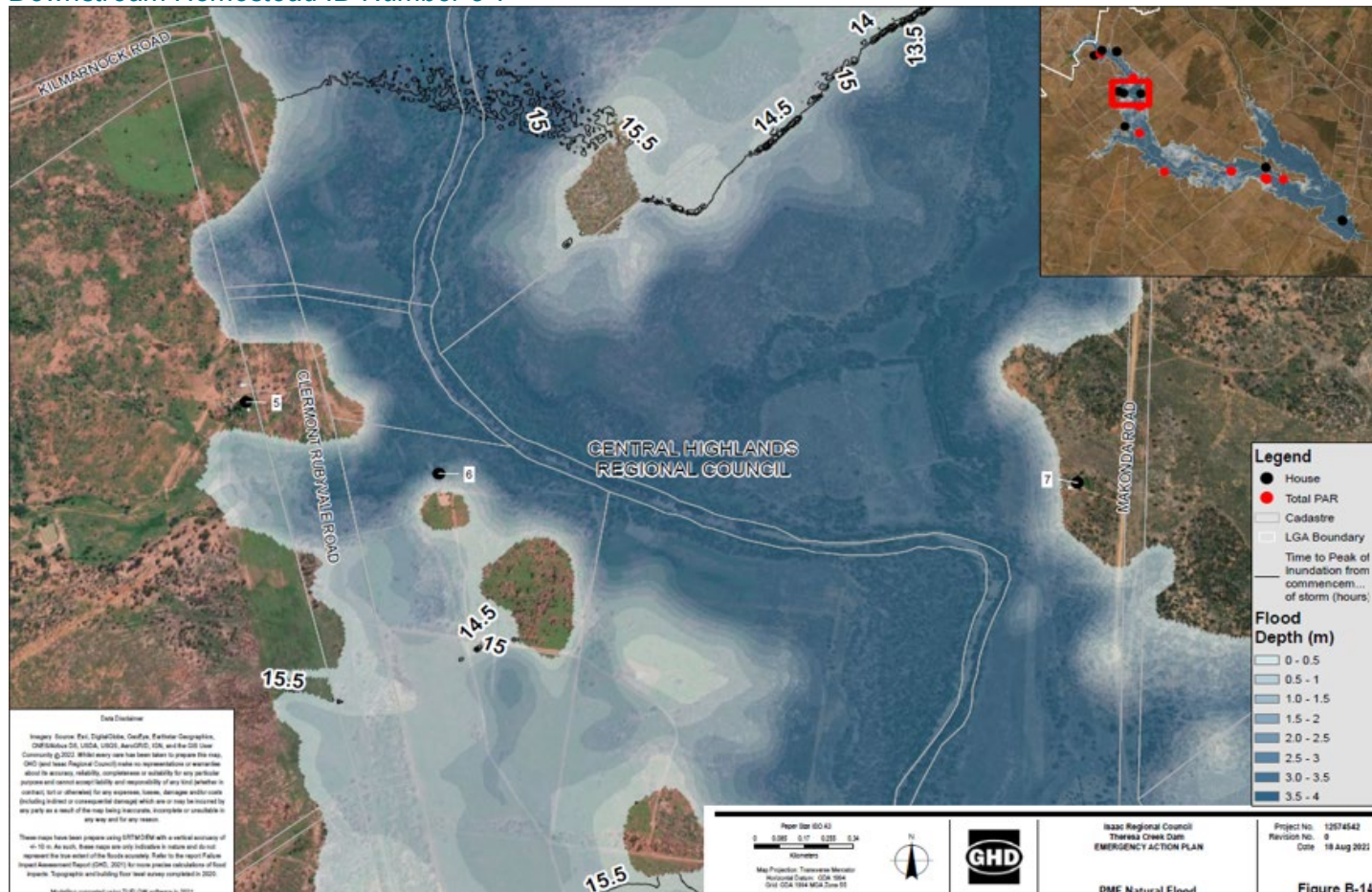


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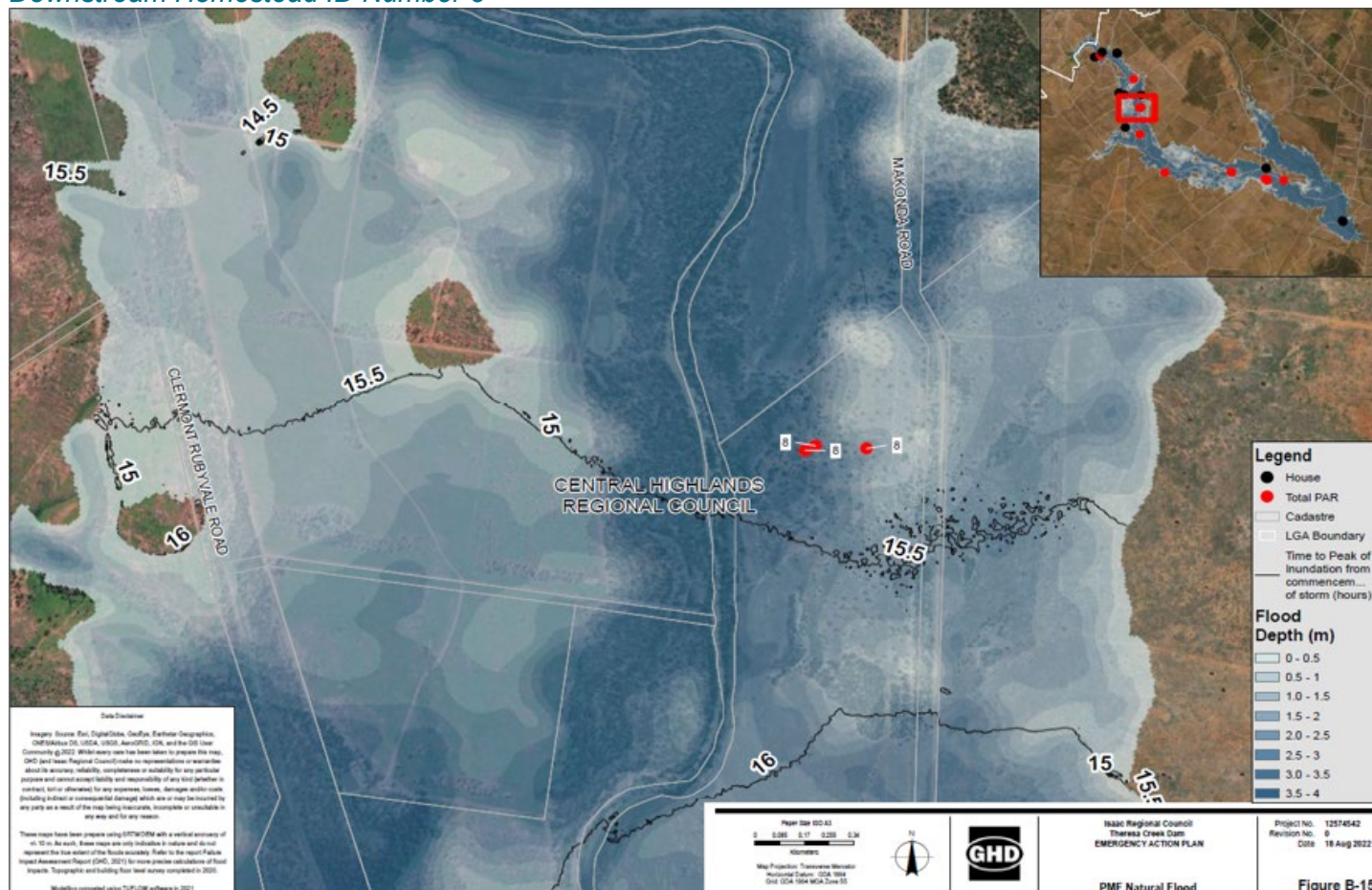


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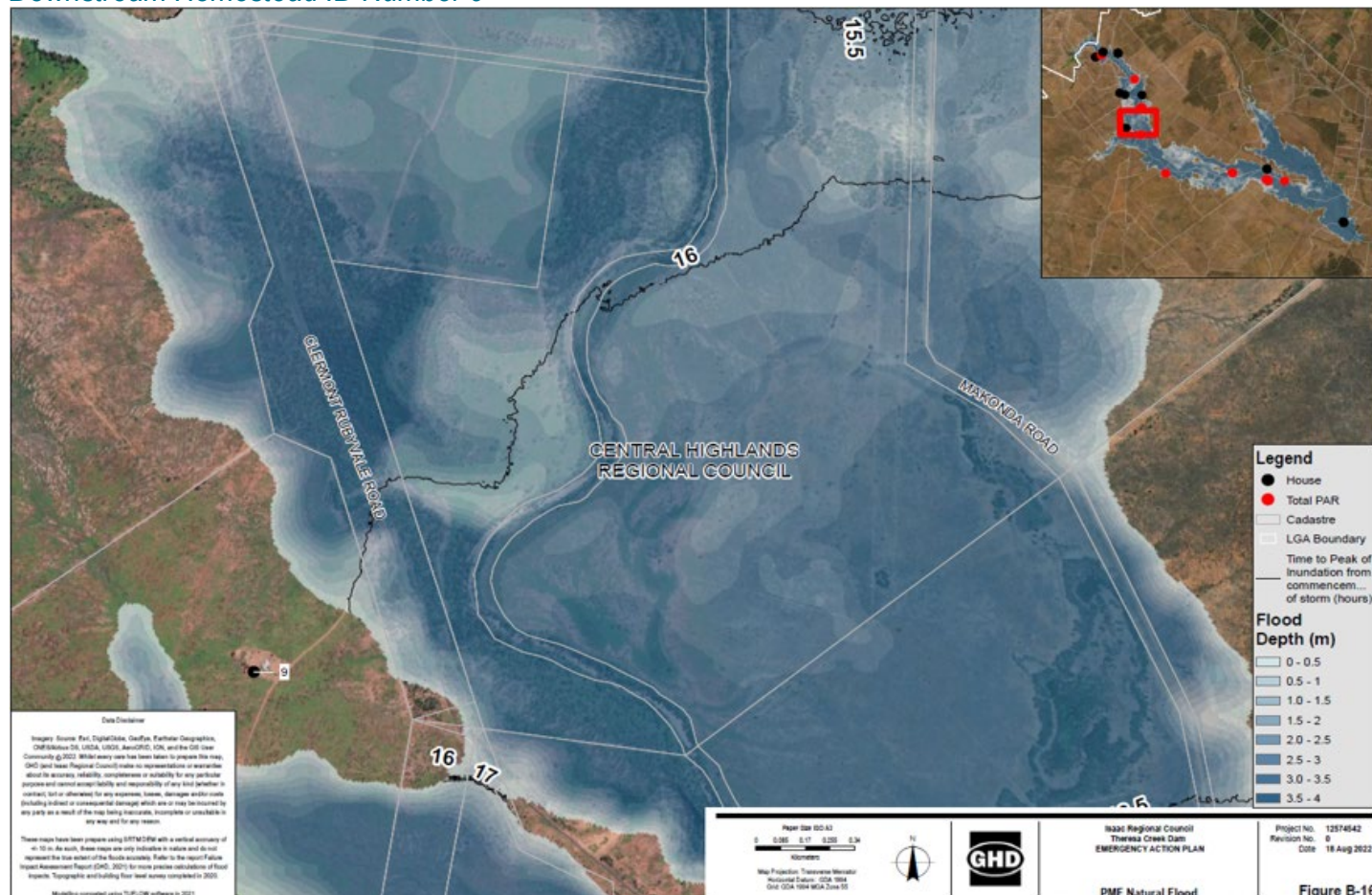


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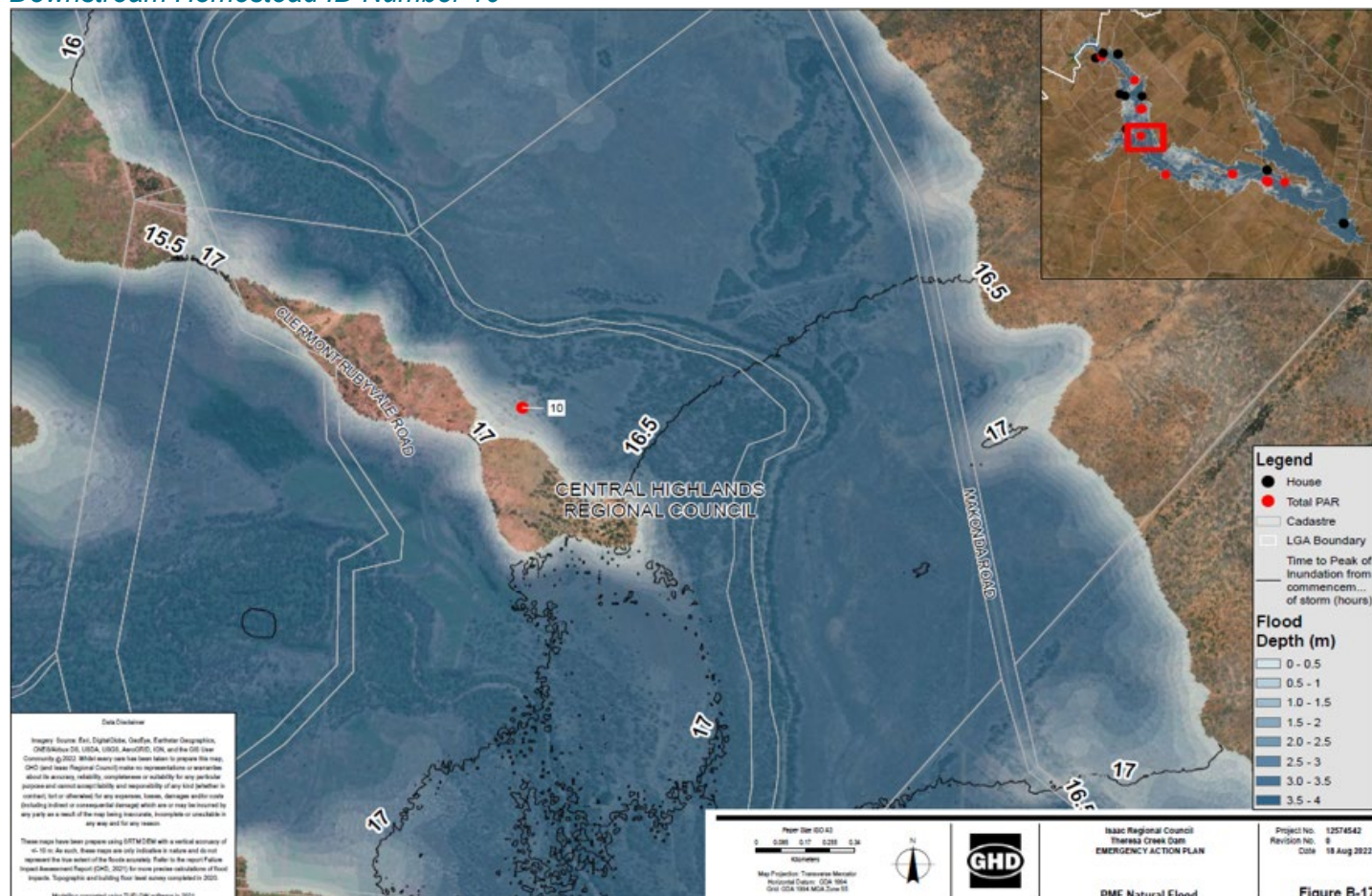


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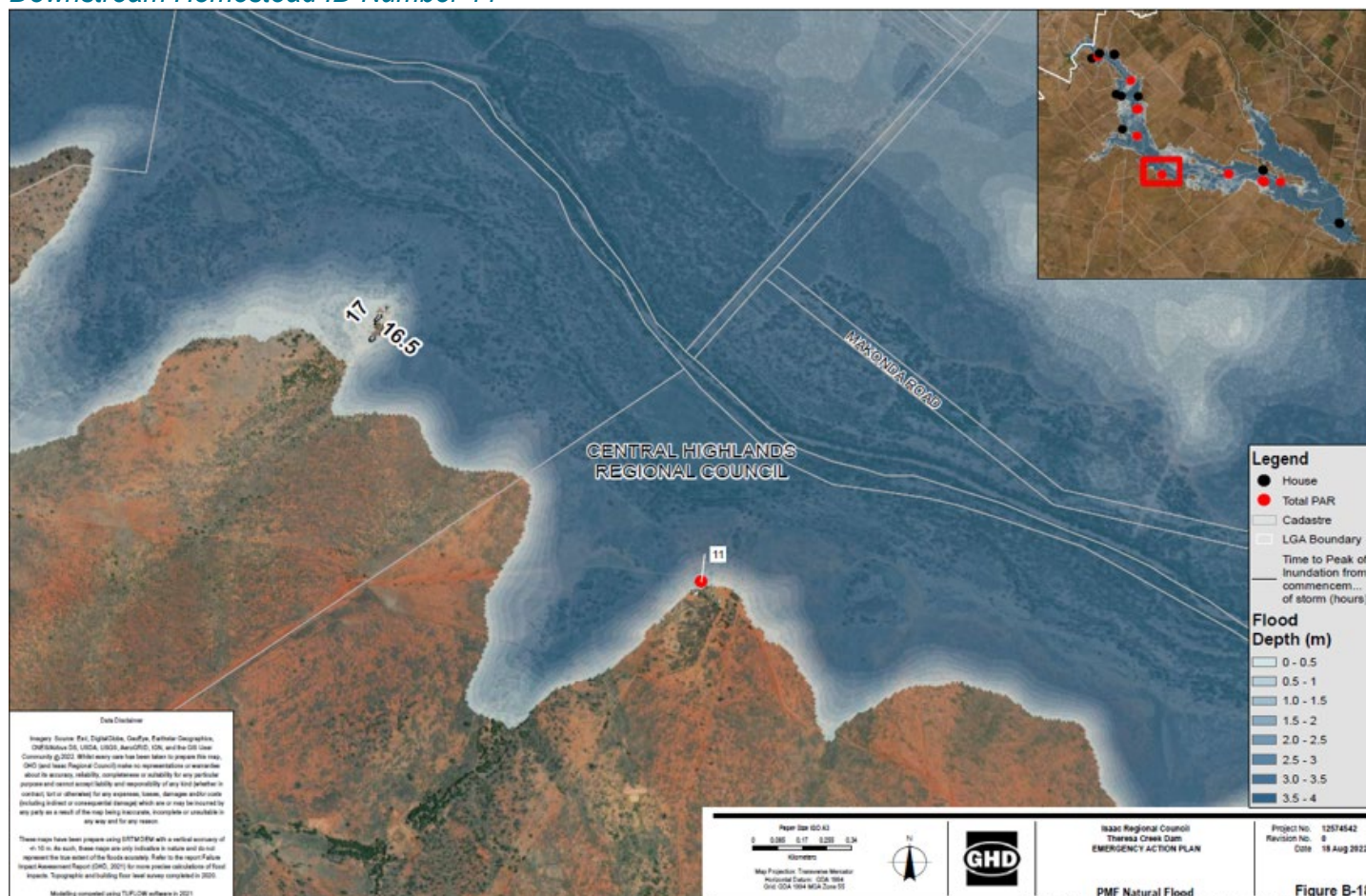


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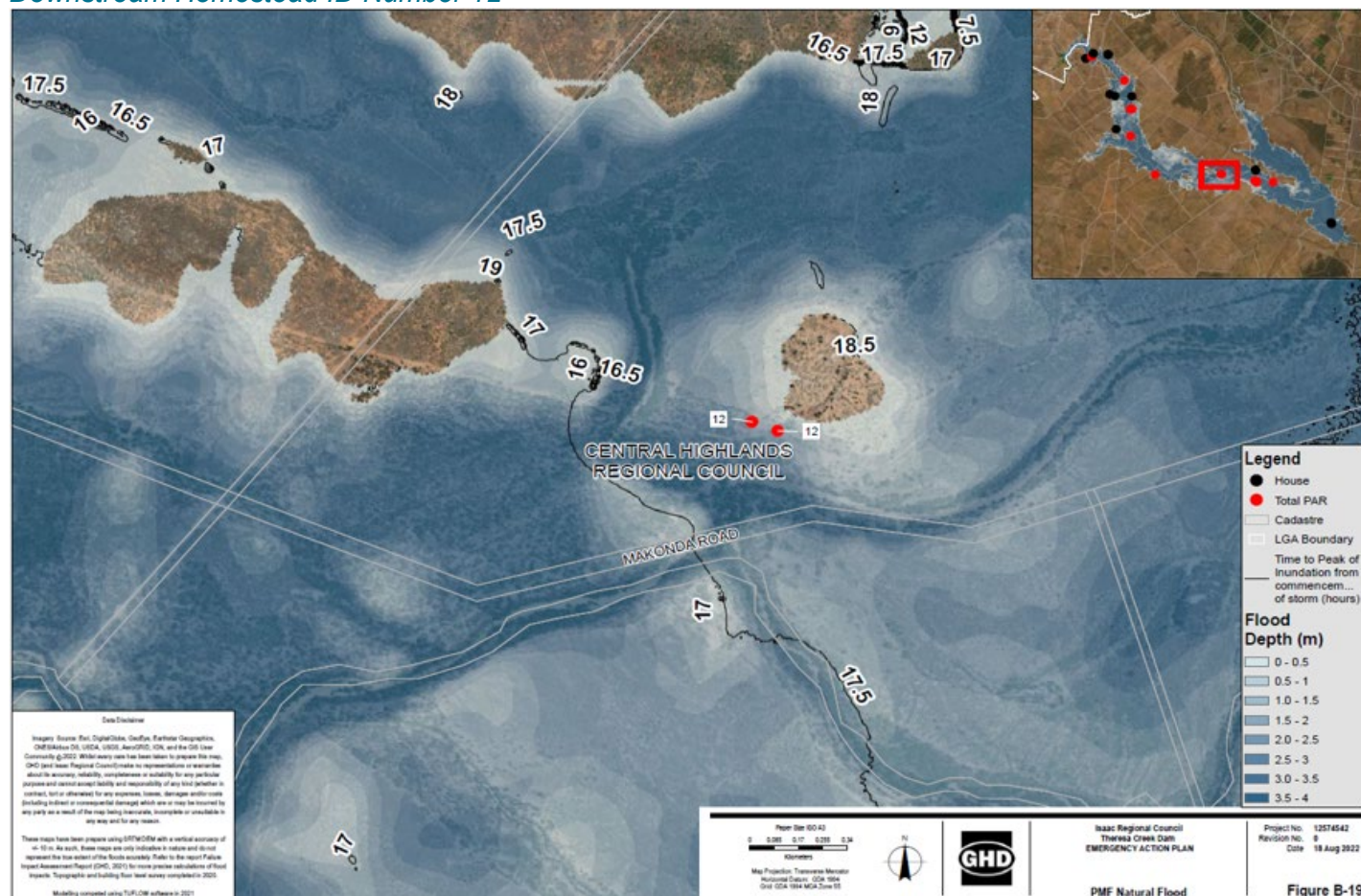


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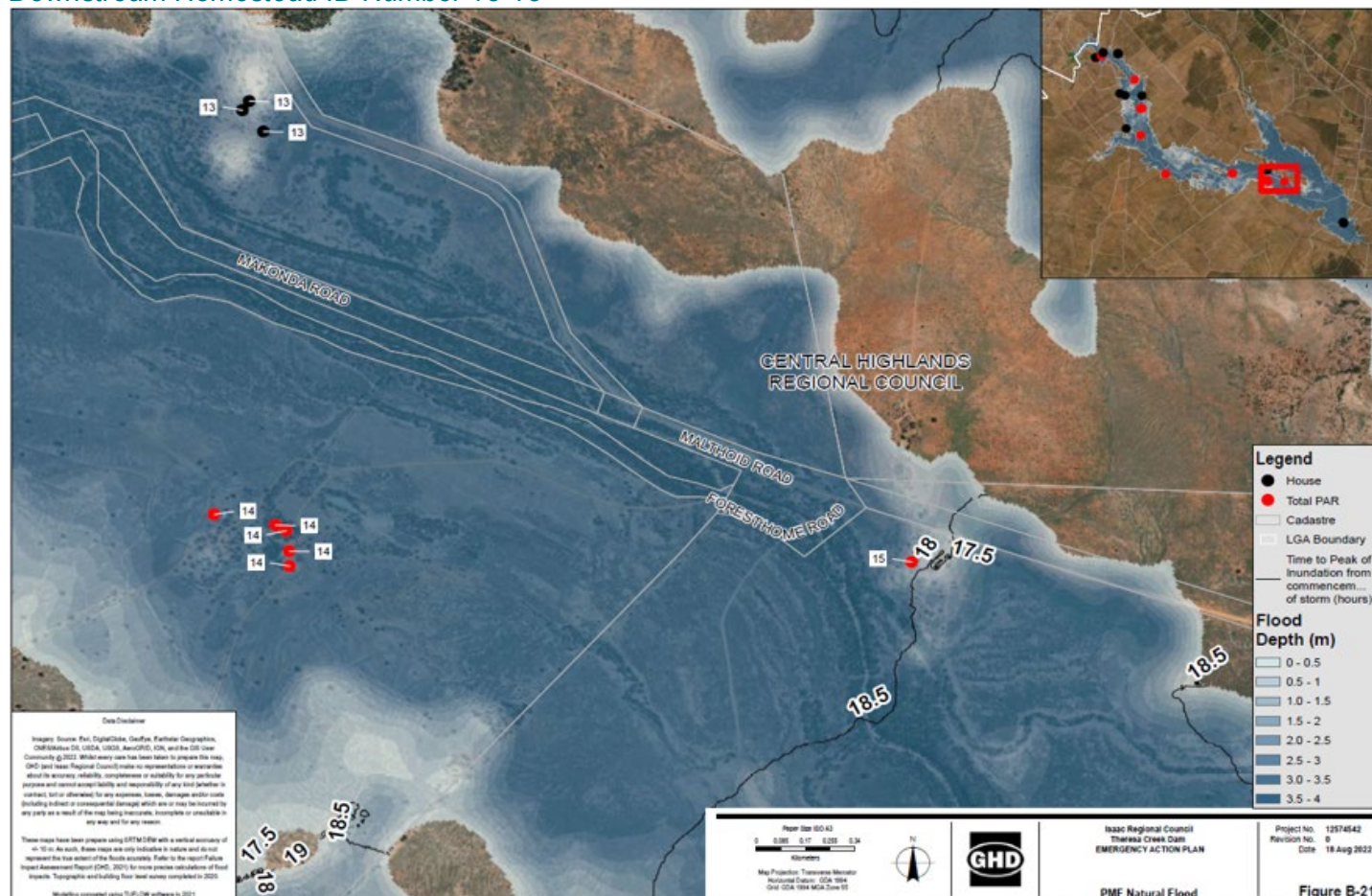


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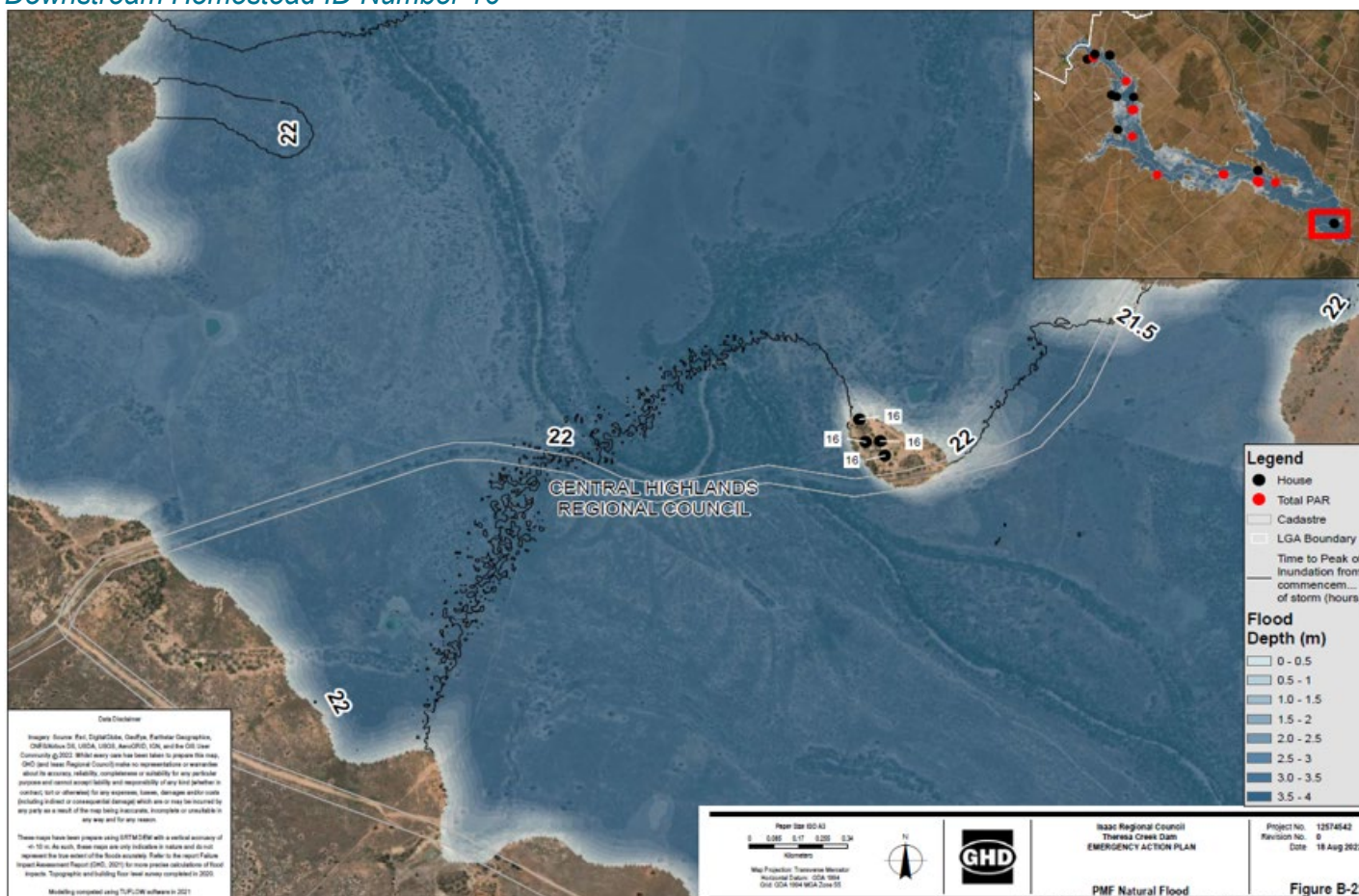


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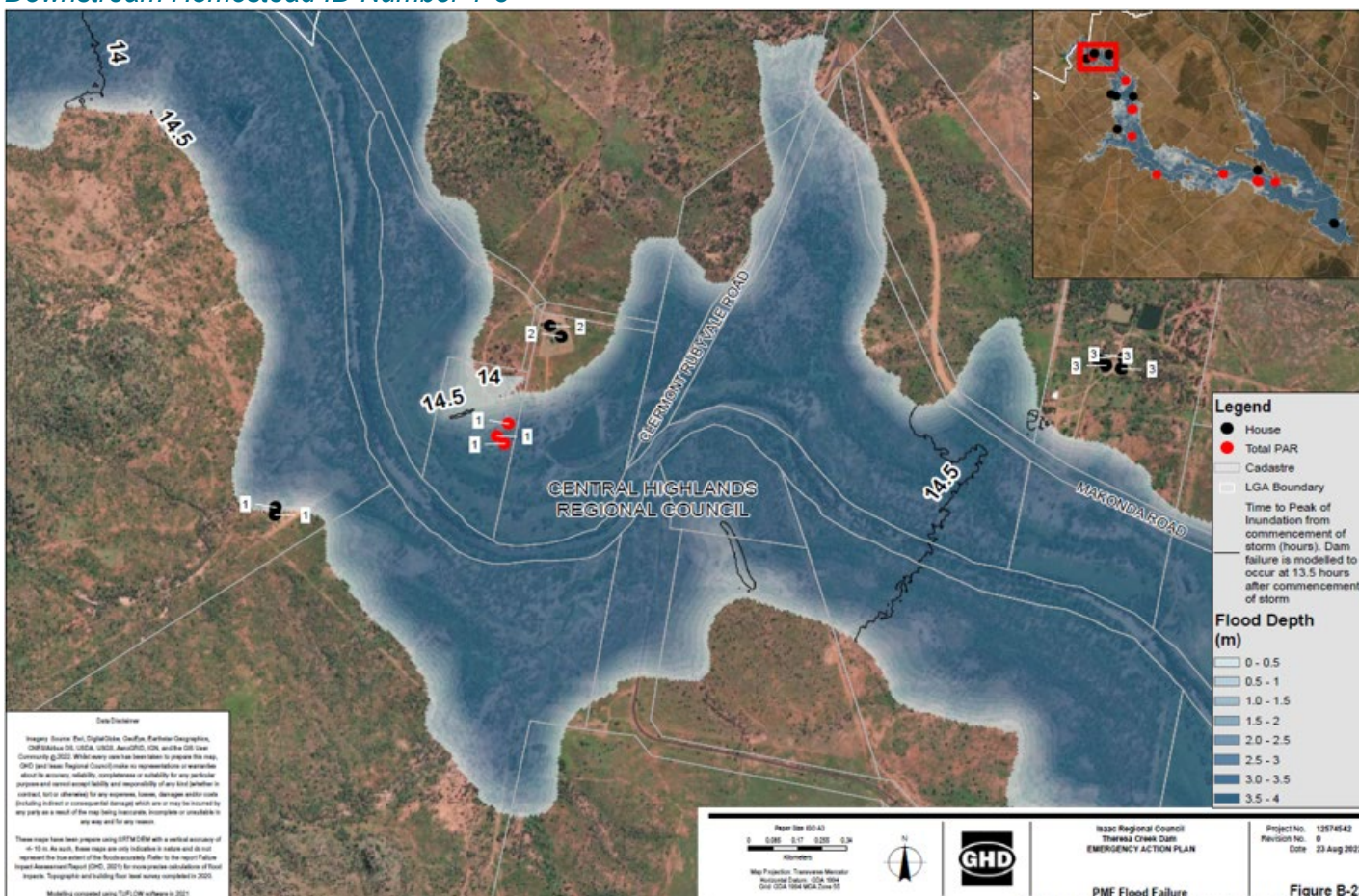
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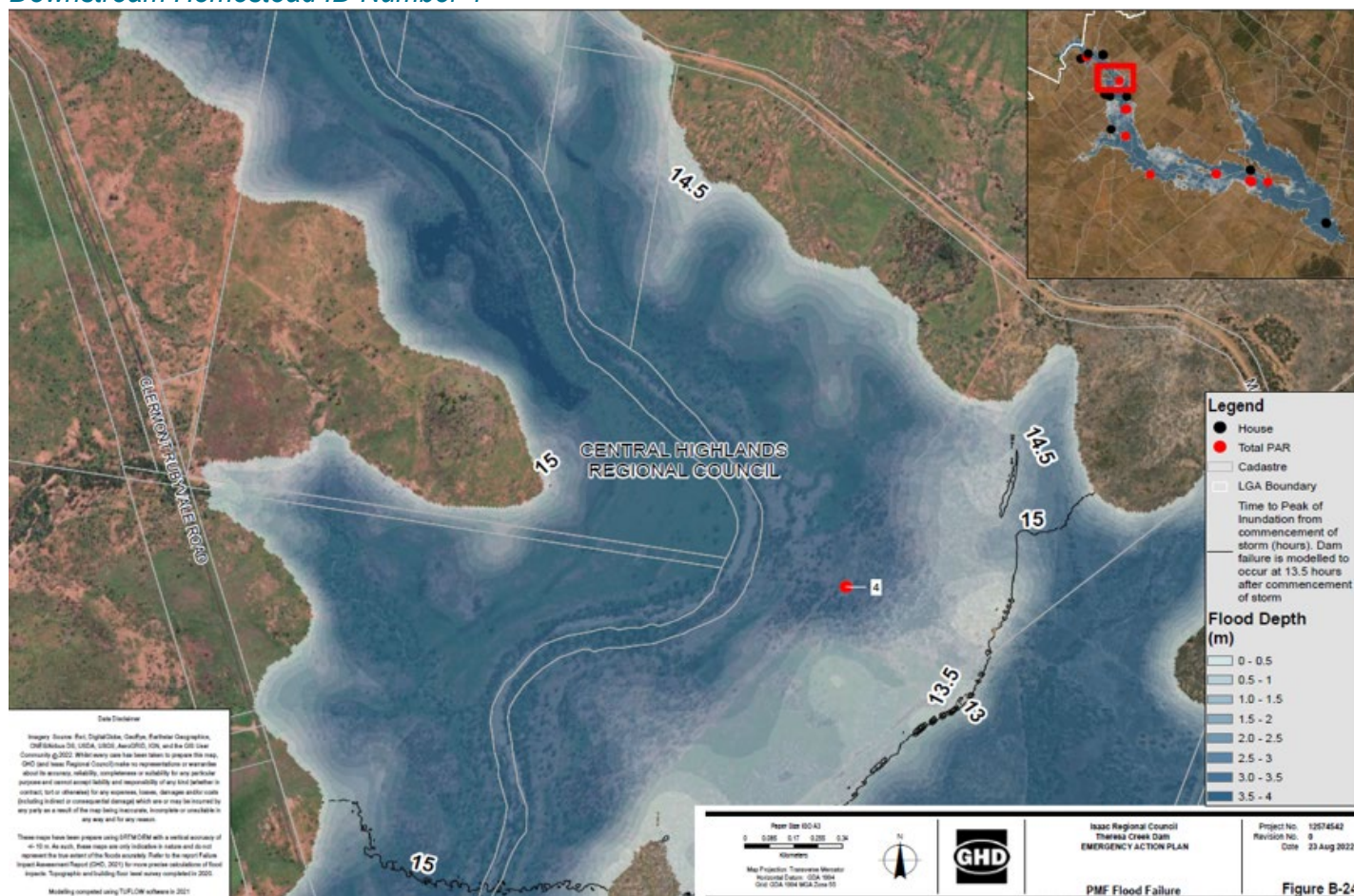
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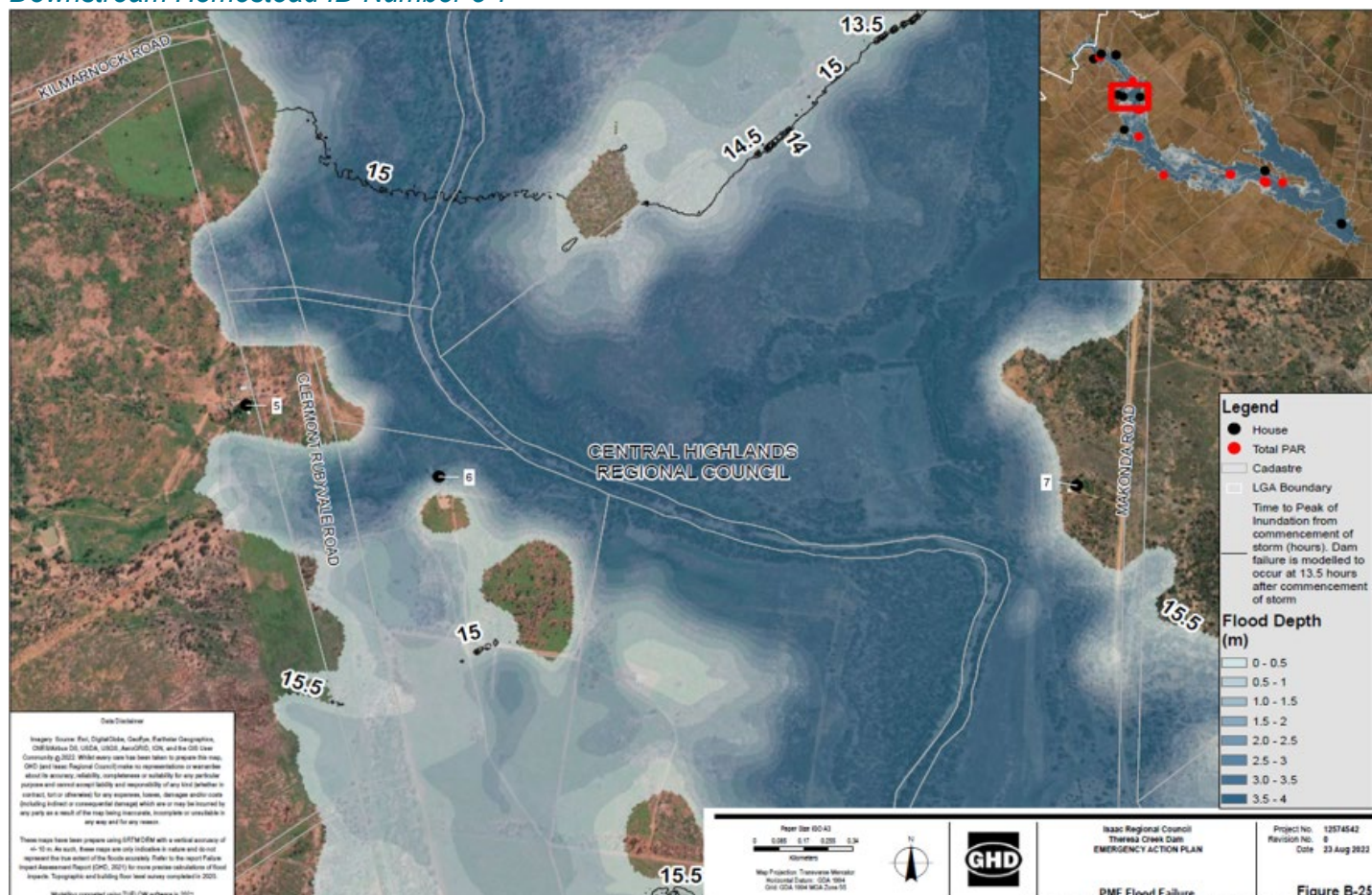


PMF FLOOD FAILURE

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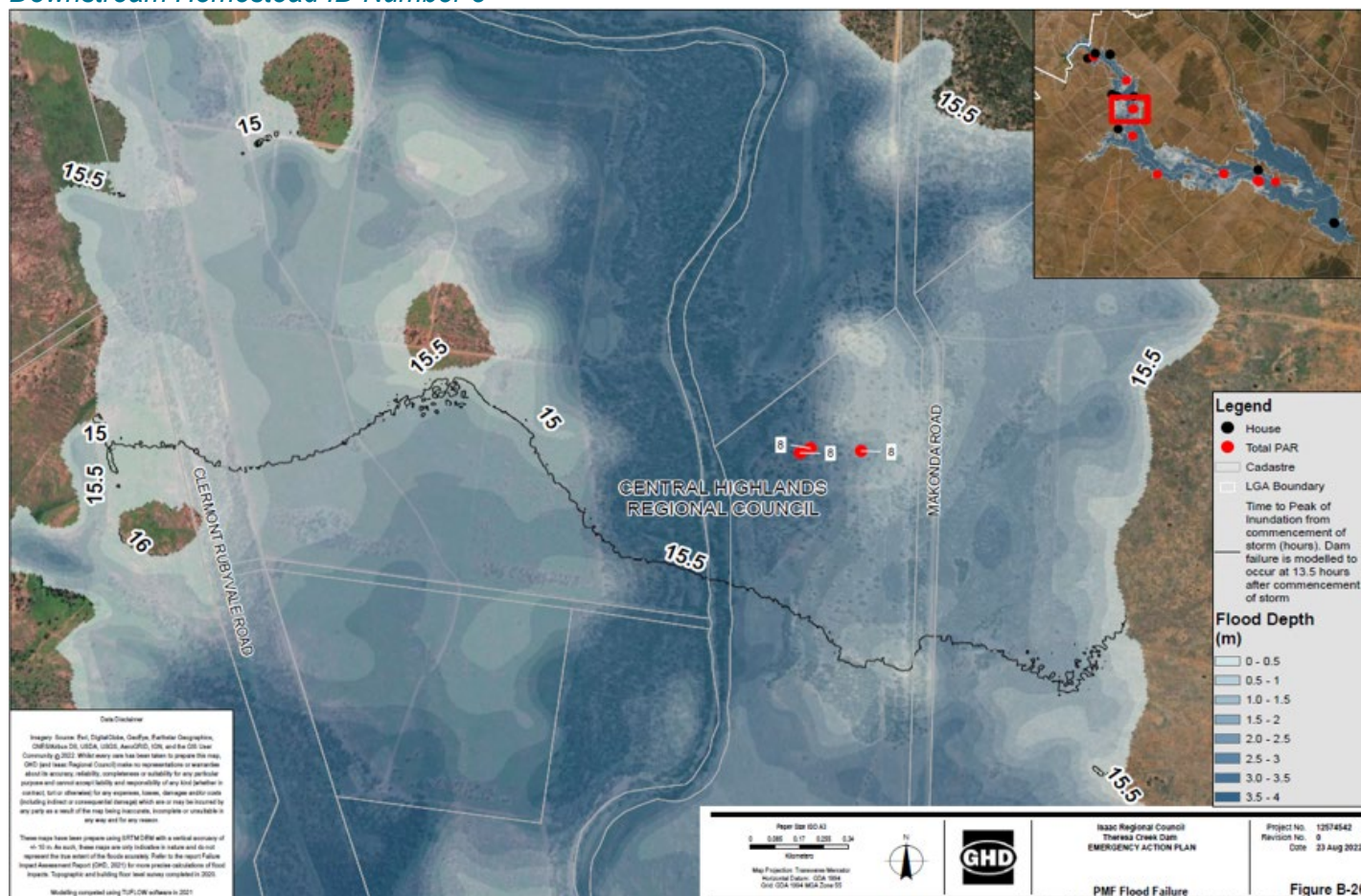


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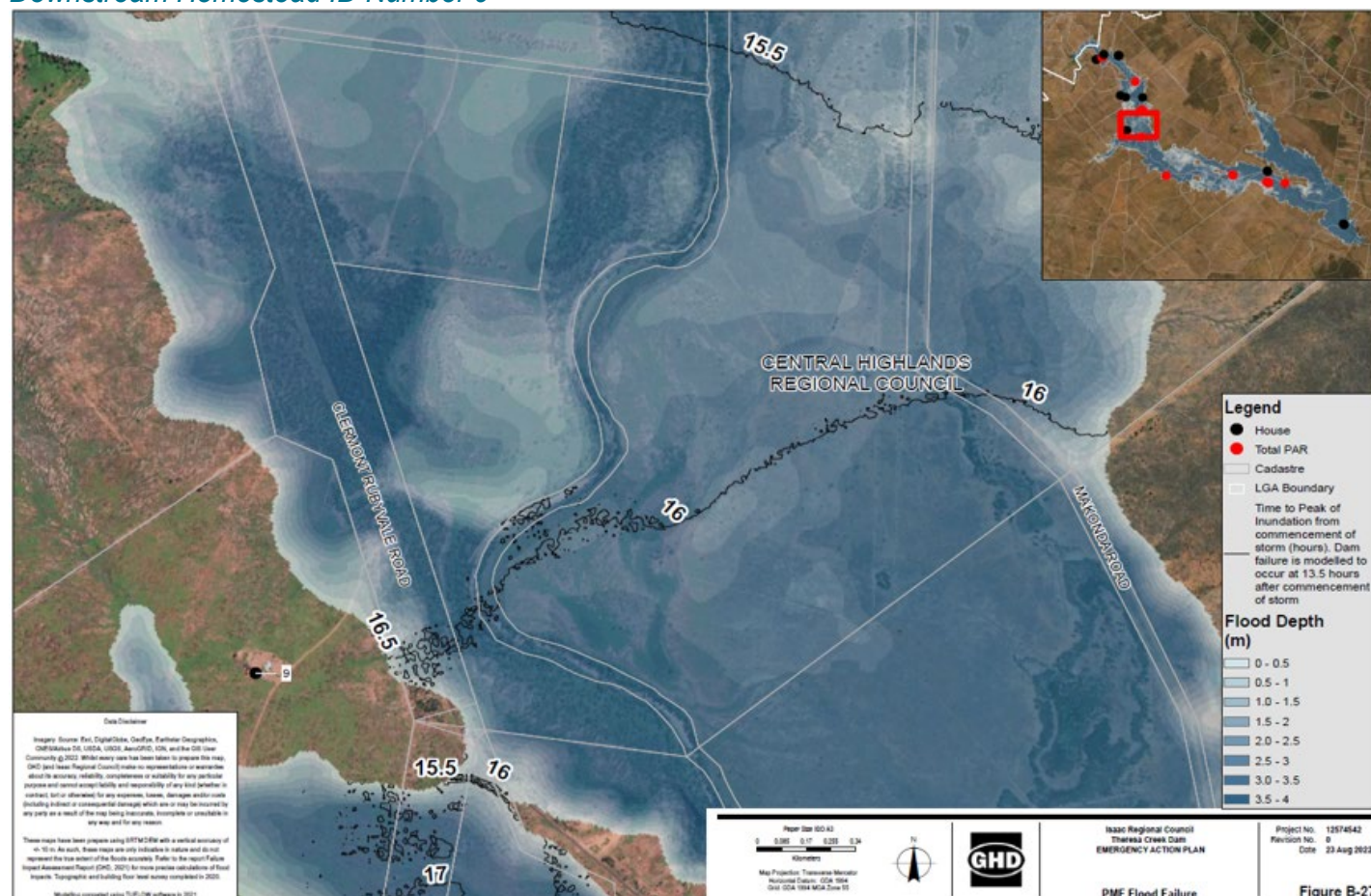


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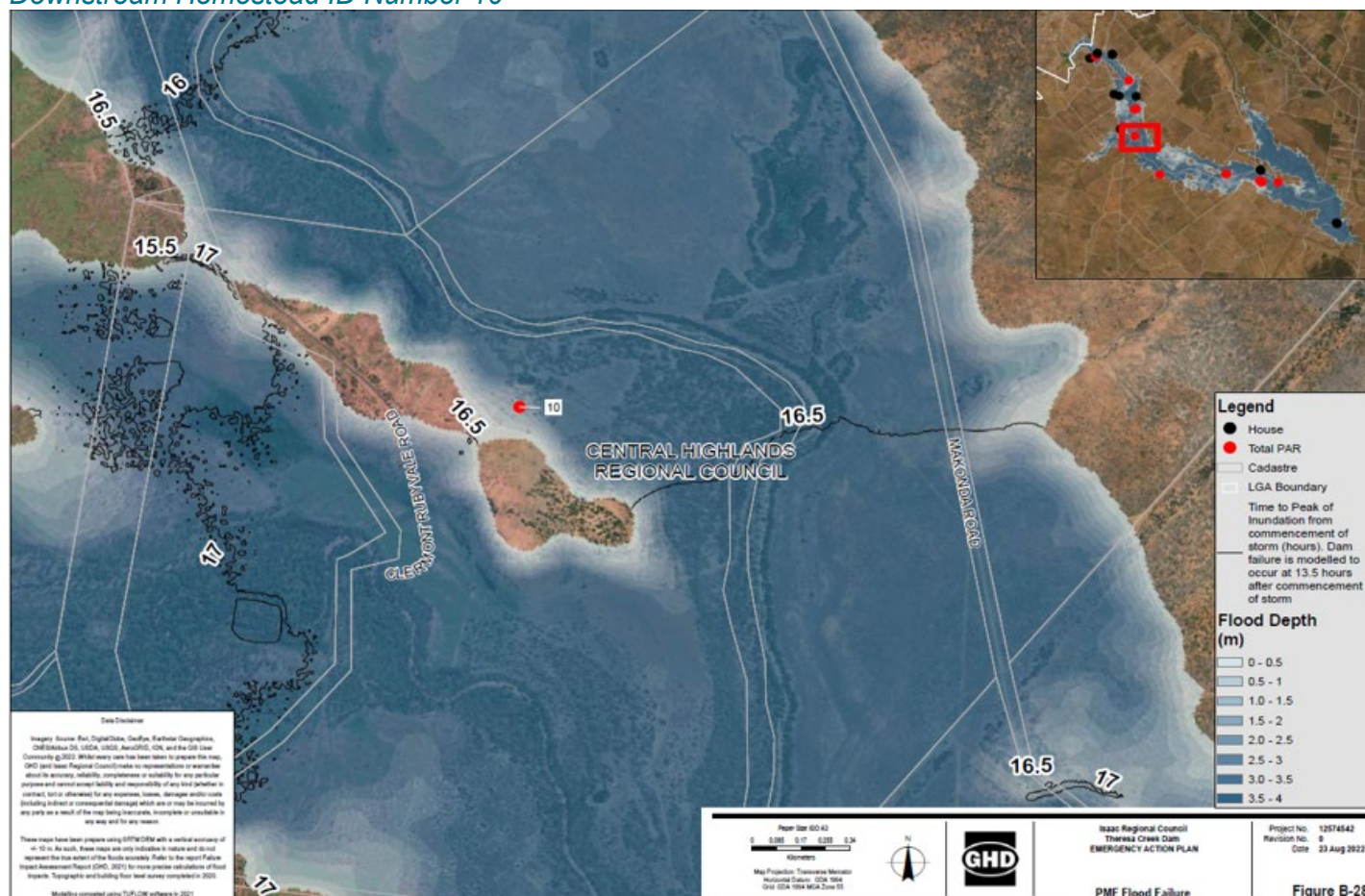


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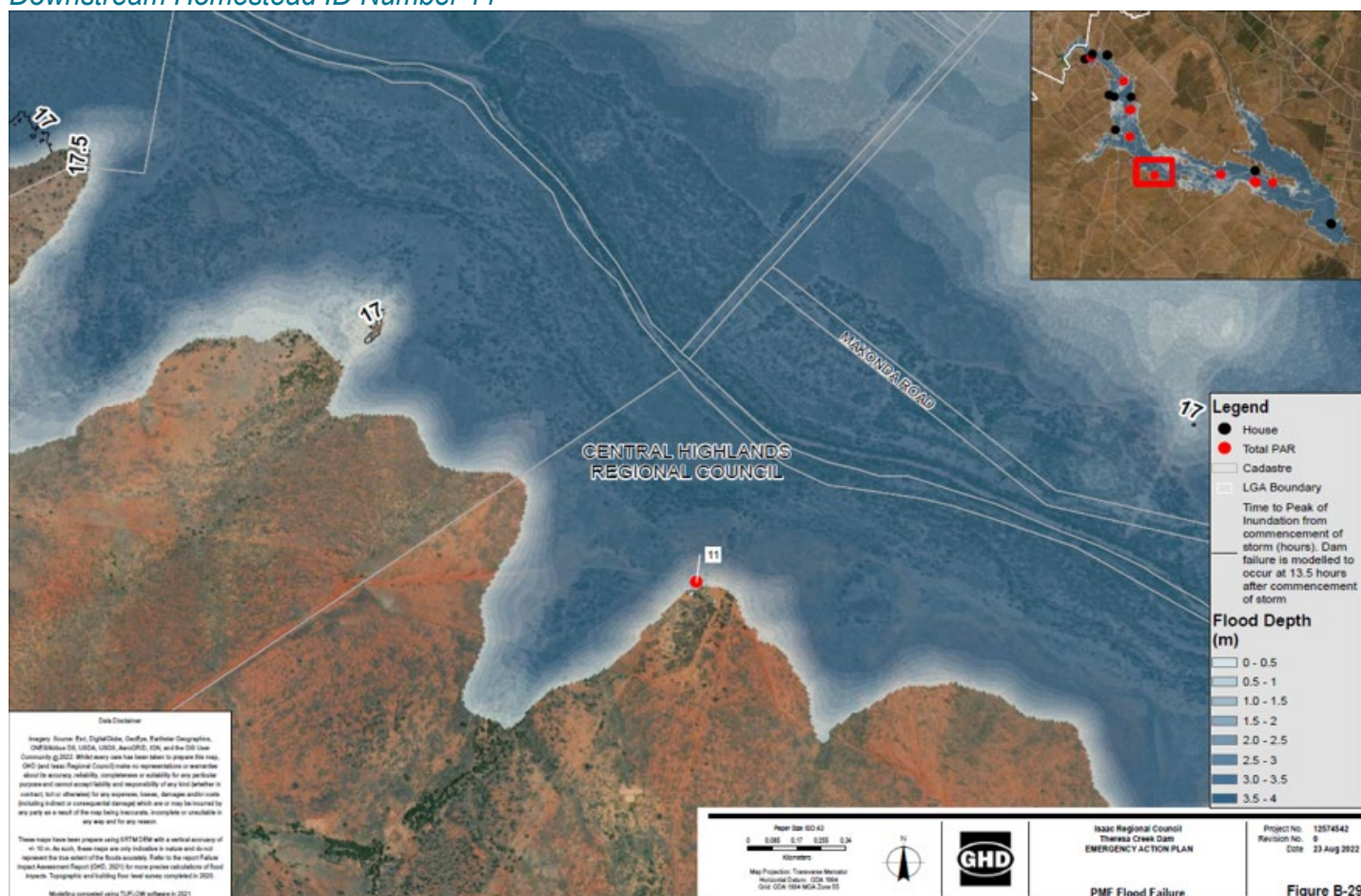


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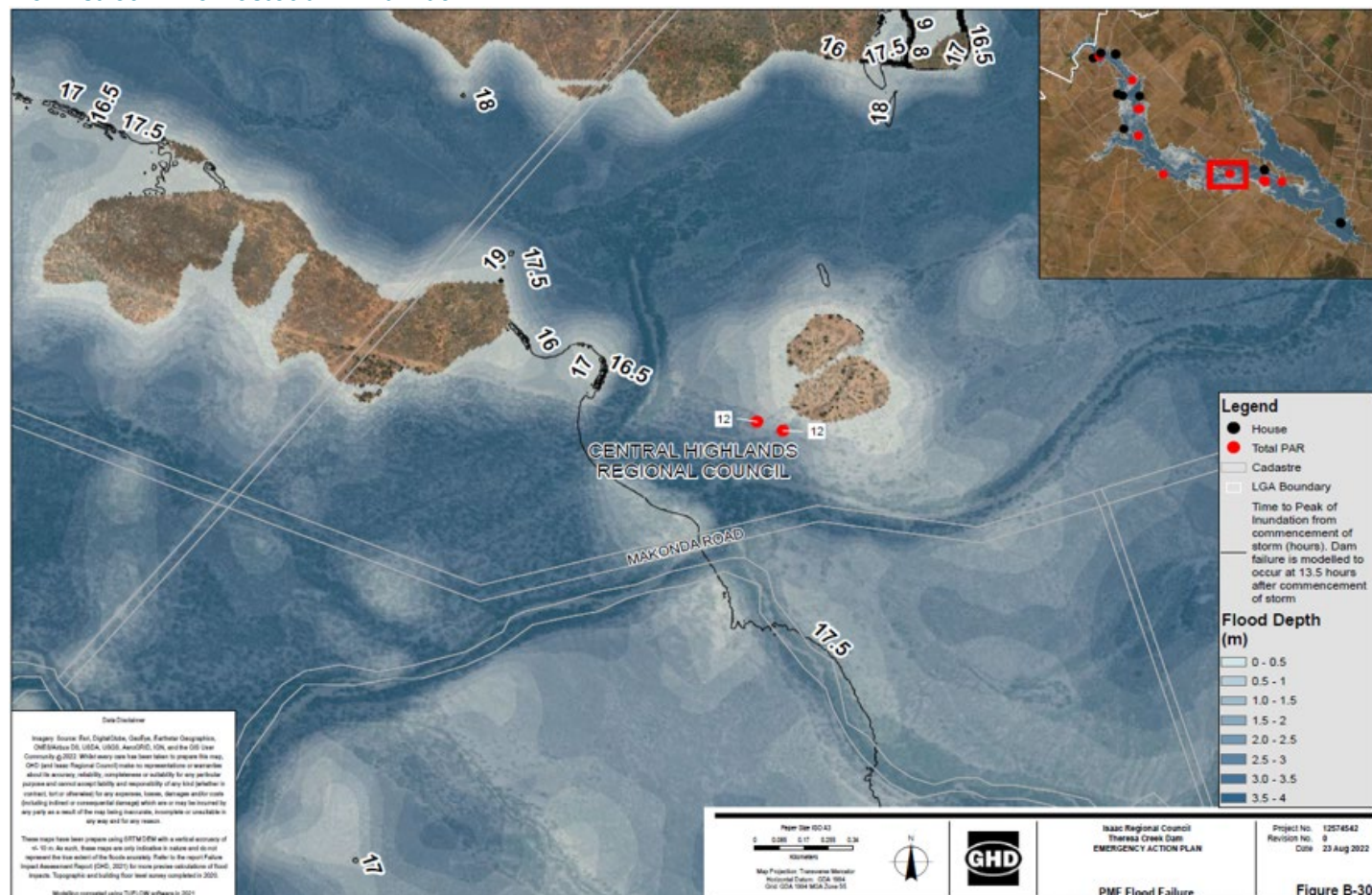


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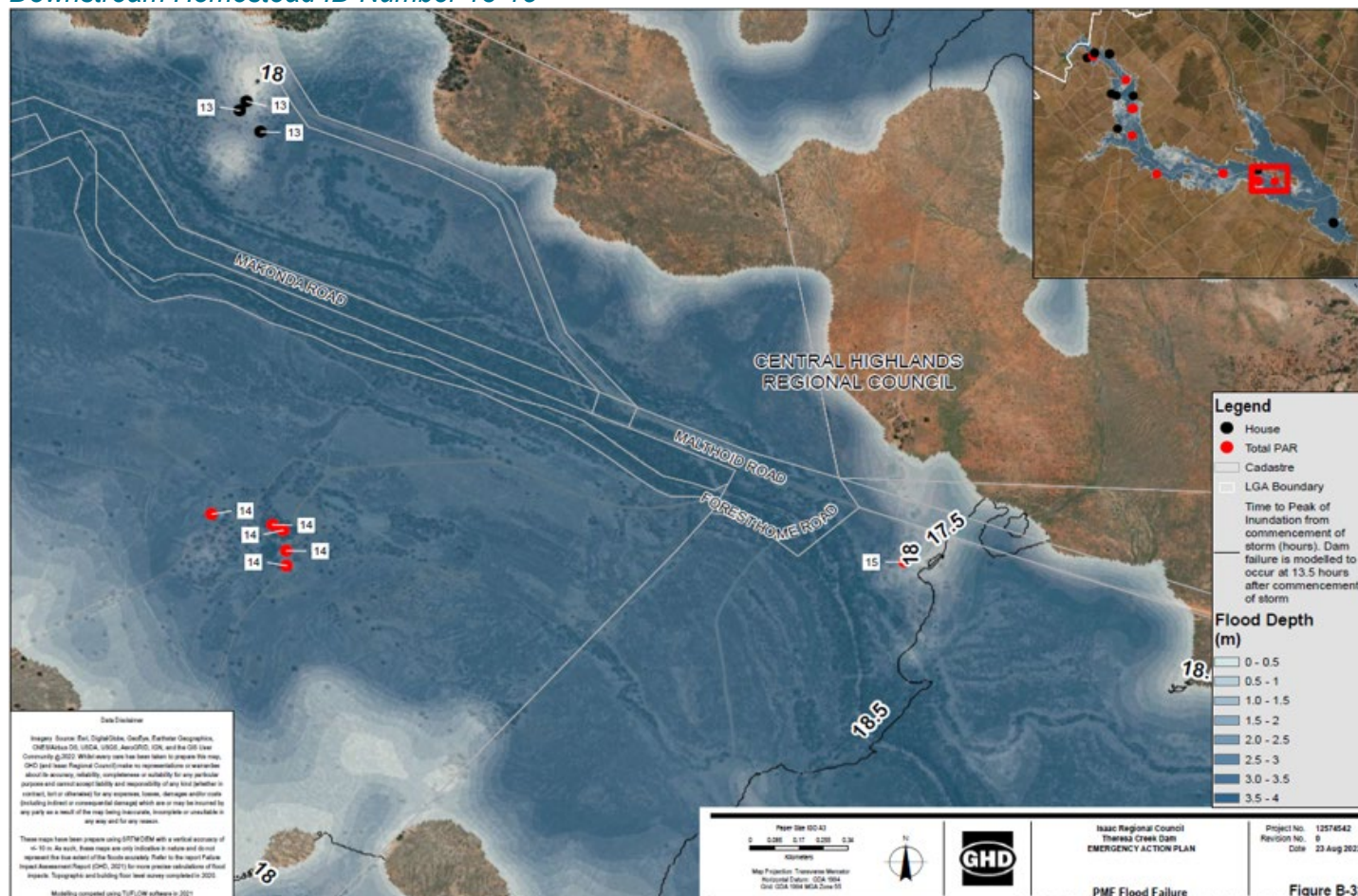


PMF FLOOD FAILURE

Downstream Homestead ID Number 12

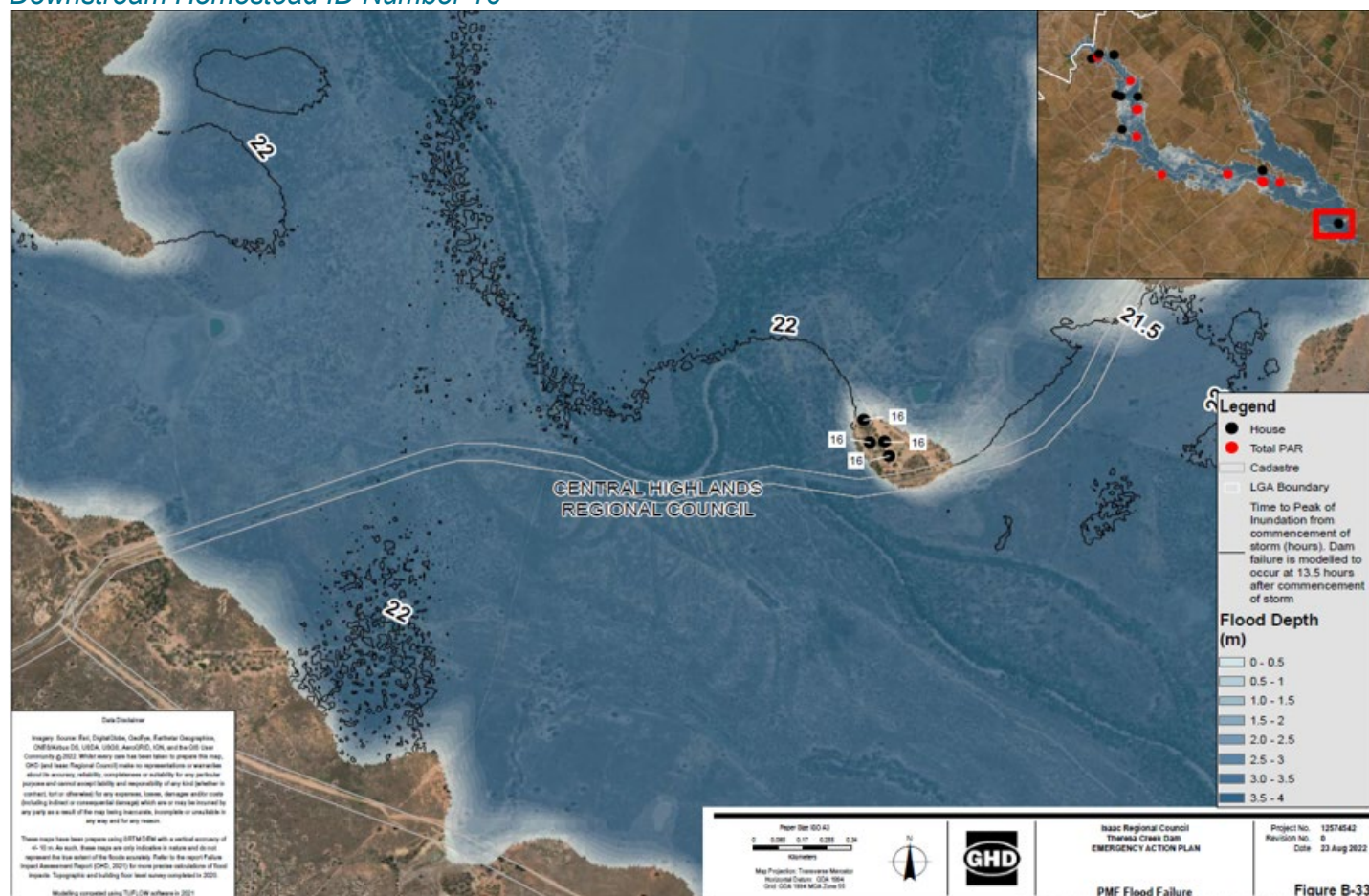


Downstream Homestead ID Number 13-15



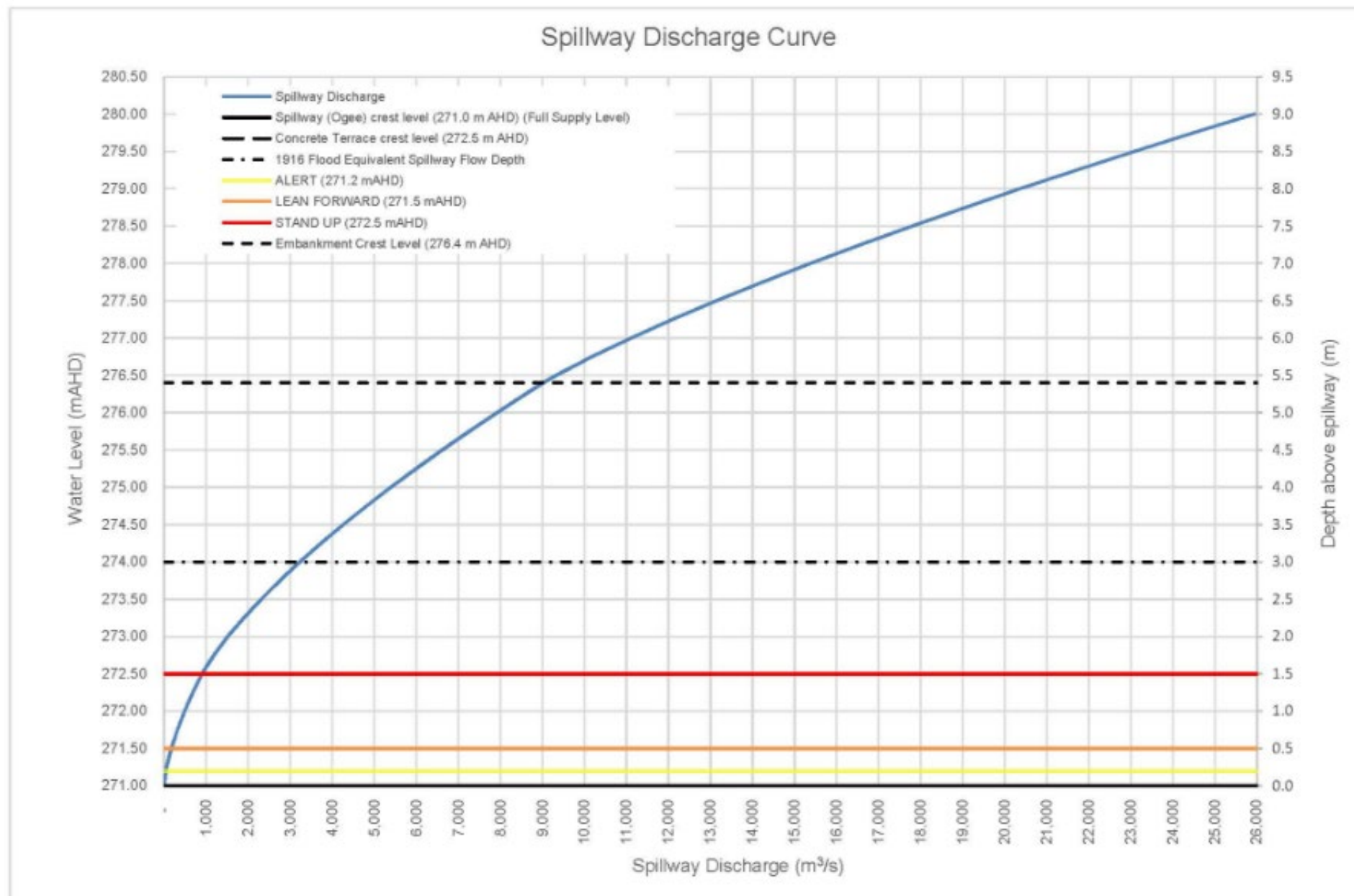
PMF FLOOD FAILURE

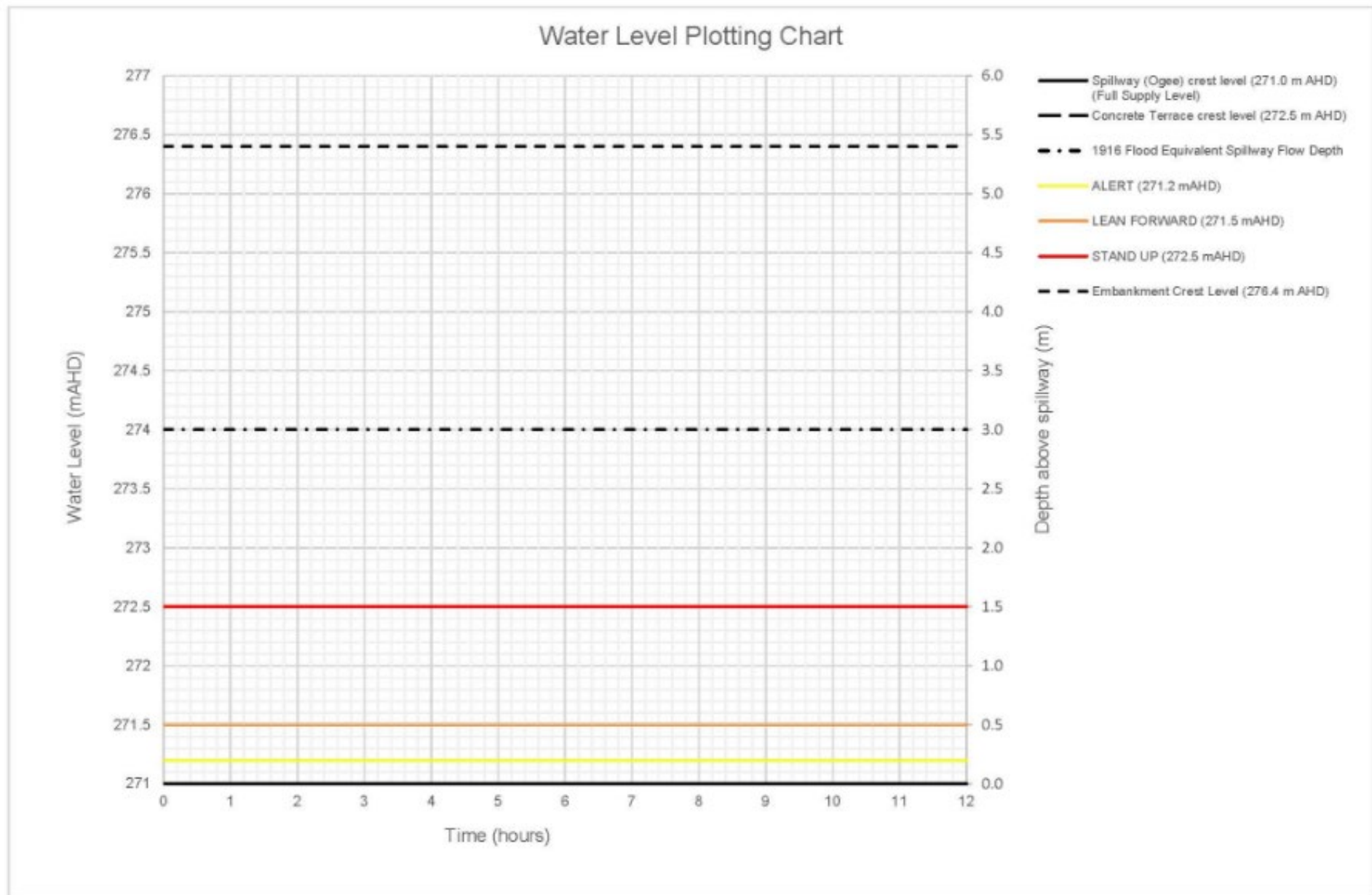
Downstream Homestead ID Number 16



APPENDIX F: SPILLWAY DISCHARGE CURVE AND WATER LEVELS PLOTTING CHART

[illegible]





APPENDIX G: SUNNY DAY ROUTINE INSPECTION CHECKLIST

Date & Time of Inspection	
Inspection Personnel	
CONDITIONS DURING INSPECTION	
Weather	
Rainfall in past 24 hours – in millimetres	
Rainfall in past week – in millimetres	
Additional weather details:	
WATER LEVELS	
Water level – TOWL Exceeded? (FSL is RL 271.0 m) How much?	
Water level – MRL Exceeded? How much?	
Spillway Overflowing?	
Additional water level information	
STEPS/TERRACES - LEFT	
Depressions, cracks/changes	
Alignment unchanged?	
Vegetation removed? (comments)	
Sediment build-up?	
Seepage detected from pressure relief holes?	
Overall condition of left steps/terraces	
EMBANKMENT - LEFT	
Depressions, cracks/changes	
Deformation, sliding, slumping or bulges present?	
Wet spots, seepage present?	
Animal activity present? (e.g burrows, termites)	
Vegetation (woody) for total length of rock wall?	
Overall condition of left embankment	
SPILLWAY / OVERFLOW	
Unobstructed and clear of vegetation?	
Cracking or movement?	
Wet spots / Seepage?	

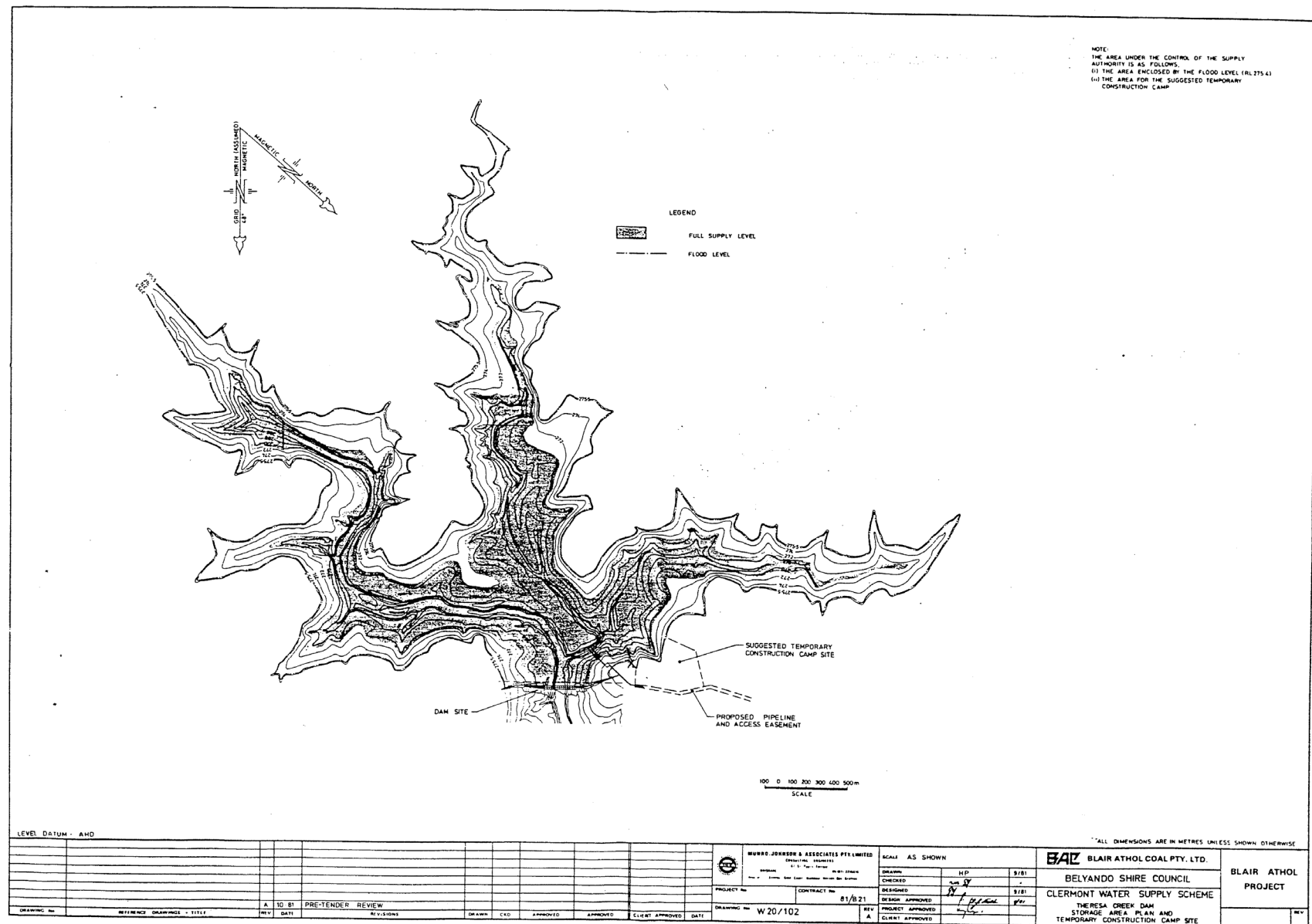
Overall Condition of spillway / overflow	
STEPS/TERRACES - RIGHT	
Depressions, cracks/changes	
Alignment unchanged?	
Vegetation removed? (comments)	
Sediment build-up?	
Seepage detected from pressure relief holes?	
Overall condition of left steps/terraces	
EMBANKMENT - RIGHT	
Depressions, cracks/changes	
Deformation, sliding, slumping or bulges present?	
Wet spots, seepage present?	
Animal activity present? (e.g burrows, termites)	
Vegetation (woody) for total length of rock wall?	
Overall condition of left embankment	
DOWNSTREAM SLOPES – DAM WALL	
Depressions, cracks/changes?	
Sinkholes or depressions present?	
Is slope protection condition in good order?	
Grass cover present? (e.g. no trees/shrubs)	
Erosion present?	
Animal Activity?	
OTHER	
Riperian Valve Operated?	
Riperian Valve Blacking Plate up to allow flow?	
Gauge Board clearly visible?	
V-NOTCH WEIR	
Depth of Weir (mm) – Left	
Depth of Weir (mm) – Right	
Overall comments	
Attach prints or photos to this form in appropriate sections	

APPENDIX H INCIDENT REPORT FORM

INCIDENT REPORT FORM

Theresa Creek Dam

Date:	Time:
Completing Officer's Name:	
Title:	
DETAILS OF INCIDENT	
DETAILS OF ACTION	
SIGNATURE:	
Use more pages if required and attach any further information including photographs	





APPENDIX J: COMMUNICATION

Theresa Creek Dam Communication Log

TIME	TO/FROM	NAME	NOTES	COMPLETED

APPENDIX K: WARNING MESSAGES AND DISTRIBUTION

The following external communications may be used in the event of a dam safety emergency. The appropriate message can be distributed for release as part of providing messages to the residents and others in the area on developing situations, or that an event has occurred. The wording of messages is to be reviewed and amended by either the DWW or the LDC as required, dependant on scenario/activation.

Copies of all messages released to the public shall be kept including the date and time of release and the distribution list.

MEDIA RELEASES

All media releases are subject to approval by the LDMG Chair and Local Disaster Coordinator. Approved media releases are:

- distributed via the LDCC – Communications Hub.
- uploaded to Guardian IMS – Bulletins, public bulletins for sharing to the Disaster Dashboard “Latest Updates”.
- posted to Social media – Isaac Local Disaster Coordination Centre - [\(1\) Isaac Local Disaster Coordination Centre | Facebook](#), then shared to Isaac Regional Council’s Facebook page.

All outgoing messages posted via Guardian IMS are stored in Broadcast History, which records the date, time and distribution of all messages.

The following templates for Theresa Creek Dam Flood Advice have been developed for use:

- Alert – Advice – Stay Informed
- Lean Forward – Watch and Act – Prepare for Isolation
- Stand Up – Emergency Warning – Take Shelter Now



ADVICE STAY INFORMED Theresa Creek Dam Flood Advice

Issued: [time, day, date, year]

Next update: [time, day, date, year] or as the situation changes.

Isaac Regional Council advises people in the following location(s):

- Theresa Creek Dam catchment area, including:
 - Theresa Creek
 - Clermont-Rubyvale Road
 - Capella-Rubyvale Road.

to **MONITOR CONDITIONS** of the possible flooding on the Theresa Creek Dam catchment area.

For emergency help in floods and storms, call the QLD SES on 132 500 or download the SES Assistance QLD App. In life threatening situations, call Triple Zero (000) immediately.

What are we expecting?

The Bureau of Meteorology advises that between now and Sunday heavy rainfall can be expected in the Theresa Creek Dam catchment that could result in:

- Bridges and low lying roads may be impacted by floodwater.
- Safe evacuation routes are likely to be cut off.
- You may become isolated until flood waters recede.

What you need to do:

- Find out how to get ready for a flood at the [Get Ready Queensland website \(Get Prepared\)](#).
- Never drive, walk, ride through, play or swim in flood water. If it's flooded, forget it.
- Consider the consequences of road and bridge closures. Damage to roads, bridges or buildings caused by flooding and landslip may exist in your area. Consider the need to make alternate arrangements for work, children, and travel.
- Drive to conditions and remain alert. Be aware of road hazards including mud, debris, and water in low lying areas.
- Obey all signs about road closures and instructions from emergency services.
- Get and fill sandbags in case you need to block doors and stop water getting inside. You can get sandbags from XX.
- Use sandbags to block toilets, sinks and drains to stop sewerage backflow.
- Tell friends, family, and neighbours in the area.

If you find it hard to move quickly or have special or medical needs:

- Use your Person-Centred Emergency Plan (P-CEP) now if you have one.
- Make sure you have enough medicine for at least one week.
- If anyone in your house uses powered medical equipment, like a dialysis machine or ventilator, decide now where you will go in case you lose power.
- Call your support person or service to organise transport if you need to leave.
- Leaving early is safer than waiting.

If you are a tourist, visitor, camper or caravanner:

- Campers and caravanners should start packing up now.
- If you do not need to be in the warning area, leave now. Check road conditions and plan your route before you leave.
- Be ready to move if the situation gets worse.
- Ask the campground owners whether the site floods.
- Check your surroundings of water catchments, and monitor conditions.

For more information:

- Follow our local council disaster dashboard here <http://dashboard.isaac.qld.gov.au/>
- Listen to your local radio **ABC Radio 1548 AM**.
- For power outage information go to ergon.com.au/network
- Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website](#).
- Check road closures at [the QLD Traffic website](#) or for phone service call 13 19 40.



WATCH AND ACT PREPARE FOR ISOLATION

Theresa Creek Dam Flood

Issued: [time, day, date, year]

Next update: [time, day, date, year] or as the situation changes.

Isaac Regional Council Local Disaster Management Group advises people in the following locations(s):

- Theresa Creek Dam catchment area, including:
 - Theresa Creek
 - Clermont-Rubyvale Road
 - Capella-Rubyvale Road.

to **PREPARE FOR ISOLATION** for the of the possible flooding on the Theresa Creek Dam catchment area.

For emergency help in floods and storms, call the QLD SES on 132 500 or download the SES Assistance QLD App. In life threatening situations, call Triple Zero (000) immediately.

What are we expecting?

The Bureau of Meteorology advises that between now and Sunday heavy rainfall can be expected in the Theresa Creek Dam catchment that could result in:

- Bridges and low lying roads may be impacted by floodwater.
- Safe evacuation routes are likely to be cut off.
- You may become isolated until flood waters recede.

What you need to do:

- Ensure you have enough food, water, medication, and other essential items to last [three, five or seven] days.
- If it's flooded, forget it. Stay out of flood water.
- Decide if you, and the people you live with, will leave if floodwaters get close to your house. Decide where you will go if you decide to leave.
- If you have children make sure they are with you or an adult you trust.
- Be prepared to have no power. Charge mobile phones and other electronic devices now.
- Get and fill sandbags and block doors to stop water getting inside. You can get sandbags from XX.
- Use sandbags to block toilets, sinks and drains to stop sewerage backflow.
- Warn family, friends, and neighbours in the area. Help others if you can.

If you find it hard to move quickly or have special or medical needs:

- Use your Person-Centred Emergency Plan (P-CEP) now if you have one.
- Make sure you have enough medicine for at least one week.
- If anyone in your house uses powered medical equipment, like a dialysis machine or ventilator, decide now where you will go in case you lose power.
- Call your support person or service to organise transport if you need to leave.
- Leaving early is safer than waiting.

If you are a tourist, visitor, camper or caravanner:

- Campers and caravanners should start packing up now.
- If you do not need to be in the warning area, leave now. Check road conditions and plan your route before you leave.
- Be ready to move if the situation gets worse.
- Ask the campground owners whether the site floods.
- Check your surroundings of water catchments, and monitor conditions.

For more information:

- Follow our local council disaster dashboard here <http://dashboard.isaac.qld.gov.au/>
- Listen to your local radio ABC Radio 1548 AM.
- For power outage information go to ergon.com.au/network
- Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website](http://www.bom.gov.au/queensland/).
- Check road closures at [the QLD Traffic website](http://www.qldtraffic.com.au/) or for phone service call 13 19 40.



EMERGENCY WARNING TAKE SHELTER NOW

Theresa Creek Dam Flood

Issued: [time, day, date, year]

Next update: [time, day, date, year] or as the situation changes.

Isaac Regional Council Local Disaster Management Group advises people in the following locations(s):

- Theresa Creek Dam catchment area, including:
 - Theresa Creek
 - Clermont-Rubyvale Road
 - Capella-Rubyvale Road.

to **TAKE SHELTER NOW** inside and up high. Do not try to drive.

If your life is in danger, call Triple Zero (000) immediately.

What are we expecting?

The Bureau of Meteorology advises [insert BOM prediction here, including time/when it's expected to hit].

- Homes and buildings could be flooded.
- [Power, water, sewerage, and telephone] services [have been / has been / could be] lost in the area.
- Roads or bridges could be flooded and closed.
- Floodwater can be very deep, rise quickly and move fast.

What you need to do:

If you are outside now:

- Go to a safe place, indoors and up high.
- If you cannot shelter inside, get to higher ground away from trees. Trees can fall down when the ground is very wet.
- Move away from creeks and rivers.

If you are already driving:

- Driving now is dangerous. Find a high safe place to pull over away from trees, creeks, and rivers. Floodwater is dangerous - do not drive through floodwater. If the road is flooded, go a different way.
- Listen to your local radio station for warnings and traffic updates.

If you are inside:

- Stay inside and watch for rising flood water.
- If floodwater comes inside, move to a higher point like the kitchen bench or second storey and call Triple Zero (000).

For more information:

- Follow our local council disaster dashboard here <http://dashboard.isaac.qld.gov.au/>
- Listen to your local radio ABC Radio 1548 AM.
- For power outage information go to ergon.com.au/network
- Check the latest weather, warnings, rainfall, and river heights at the [Bureau of Meteorology Queensland website](http://bureau.meteorology.qld.gov.au/).
- For emergency help in floods and storms, call the QLD SES on 132 500 or download the SES Assistance QLD App.
- Check road closures at [the QLD Traffic website](http://www.qldtraffic.com.au/) or for phone service call 13 19 40.

SMS NOTIFICATIONS

SMS notifications can be distributed to PAR – refer to Table 2-2 by the LDMG, via Guardian IMS.

LDCC staff with permissions can perform this function by:

- Communications – Send Broadcast – SMS only – Select Broadcast Template (amend details specific to activation hazard) – select Contacts – Contact Group – Theresa Creek Dam EAP – PAR Notification List

The following warning text and voice message templates have been developed for use:

SUNNY DAY DAM FAILURE SCENARIO		
File name	Text Message	Voice Message
Lean Forward	WATCH AND ACT Isaac Regional Council advise an issue has been identified with Theresa Creek Dam . Monitoring of the dam has identified an issue that is likely to see the dam fail and release water downstream. Persons located along Theresa Creek are advised to evacuate to higher ground.	WATCH AND ACT Isaac Regional Council advise an issue has been identified with Theresa Creek Dam . Monitoring of the dam has identified an issue that is likely to see the dam fail and release water downstream. Persons located along Theresa Creek are advised to evacuate to higher ground.
Stand Up	EMERGENCY WARNING Isaac Regional Council advise Theresa Creek Dam is failing or expected to fail. Residents downstream of the dam need to act to protect life and leave immediately. Failure of the dam will result in extremely dangerous flooding downstream do not delay. LEAVE NOW.	EMERGENCY WARNING Isaac Regional Council advise Theresa Creek Dam is failing or expected to fail. Residents downstream of the dam need to act to protect life and leave immediately. Failure of the dam will result in extremely dangerous flooding downstream do not delay. LEAVE NOW.
Stand Down	ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure at Theresa Creek Dam has passed. Assessments confirm that the dam structure is stable and no longer poses a risk to downstream communities. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION.	ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure at Theresa Creek Dam has passed. Assessments confirm that the dam structure is stable and no longer poses a risk to downstream communities. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION.
FLOODING SCENARIOS		
File name	Text Message	Voice Message
Watch and Act - Prepare your property - Theresa Creek Dam catchment area .	WATCH AND ACT warning from Isaac Regional Council. Theresa Creek Dam is spilling and flooding is occurring in catchment area . Residents in low lying areas should PREPARE YOUR PROPERTY. Warn neighbours, secure belongings and enact your emergency plan. For life threatening emergencies call 000. Stay up to date with the latest information from BoM. Listen to local radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.	WATCH AND ACT warning from Isaac Regional Council. Theresa Creek Dam is spilling and flooding is occurring in the catchment area. Residents in low lying areas should prepare your property. Warn neighbours, secure belongings and enact your emergency plan. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to local radio, or visit dashboard dot isaac dot qld dot gov dot a u . For flood assistance contact the S E S on 1 3 2 5 0 0
Watch and Act - Prepare to Leave - Theresa Creek Dam catchment area	WATCH AND ACT warning from Isaac Regional Council. Theresa Creek Dam is spilling and flooding is occurring in catchment area . Residents in low lying areas should PREPARE TO LEAVE. Warn neighbours, secure belongings and enact your emergency plan. For life threatening emergencies call 000. Stay up to date with the latest information from BoM. Listen to local radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.	WATCH AND ACT warning from Isaac Regional Council. Theresa Creek Dam is spilling. Flooding is occurring in the catchment area . Residents in low lying areas should prepare to leave. Warn neighbours, secure belongings and enact your emergency plan. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to local radio, or visit dashboard dot isaac dot qld dot gov dot a u . For flood assistance contact the S E S on 1 3 2 5 0 0
Emergency Warning - Leave Now - Theresa Creek Dam catchment area	EMERGENCY WARNING from Isaac Regional Council. Theresa Creek Dam is spilling and flooding is occurring in catchment area . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest	EMERGENCY WARNING from Isaac Regional Council. Theresa Creek Dam is spilling. Dangerous flooding is occurring in the catchment area . Residents in low lying areas should leave immediately and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date for the latest

	information from BoM. Listen to radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.	information from BoM. Listen to local radio, or visit dashboard dot isaac dot qld dot gov dot a u . For flood assistance contact the S E S on 1 3 2 500
Stand Down	ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure at Theresa Creek Dam has passed. Assessments confirm that the dam structure is stable and no longer poses a risk to downstream communities. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION when it is safe to do so.	ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure at Theresa Creek Dam has passed. Assessments confirm that the dam structure is stable and no longer poses a risk to downstream communities. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION when it is safe to do so.
Emergency Warning - Generic	EMERGENCY WARNING from Isaac Regional Council. Theresa Creek Dam is spilling. Residents in low lying areas should PREPARE TO LEAVE. Warn neighbours, secure belongings and enact your emergency plan. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to local radio or go to dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.	EMERGENCY WARNING from Isaac Regional Council. Theresa Creek Dam is spilling. Dangerous flooding is occurring in the catchment area. Residents in low lying areas should prepare to leave and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date for the latest information from BoM. Listen to local radio, or visit dashboard dot isaac dot qld dot gov dot a u . For flood assistance contact the S E S on 1 3 2 500
Watch and Act - Region	WATCH AND ACT from Isaac Regional Council. Theresa Creek Dam is spilling. Heavy rainfall & flooding is occurring over the <i>next /number/ hours / days</i> . Roads may be impacted & closures are in place. You should STAY INFORMED and limit non-essential travel. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to local radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500	NO VOICE MESSAGE

TERRORISM THREAT / ACTIVITY OR HIGH ENERGY IMPACT

File name	Text Message	Voice Message
Stand Up 1 (Threat)	EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.	EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard dot isaac dot qld dot gov dot a u . For flood assistance contact the S E S on 1 3 2 5 0 0.
Stand Up 2 (Event)	EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.	EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard dot isaac dot qld dot gov dot a u . For flood assistance contact the S E S on 1 3 2 5 0 0.
Stand Up 3 (Response)	EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard.isaac.qld.gov.au . For flood assistance contact the SES on 132500.	EMERGENCY WARNING from Isaac Regional Council regarding Theresa Creek Dam . Residents in low lying areas should LEAVE IMMEDIATELY and if safe to do so, warn neighbours. For life threatening emergencies phone 000. Stay up to date with the latest information from BoM. Listen to radio or visit dashboard dot isaac dot qld dot gov dot a u . For flood assistance contact the S E S on 1 3 2 5 0 0.
Stand Down	ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure	ADVICE Isaac Regional Council advises residents that the immediate threat of dam failure

	at Theresa Creek Dam has passed. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION when it is safe to do so.	at Theresa Creek Dam has passed. Residents who evacuated may now RETURN TO THEIR PROPERTIES WITH CAUTION when it is safe to do so.
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QUEENSLAND EMERGENCY ALERT REQUEST GUIDELINES

Website: <https://sdccqfes.nogginoca.com/> (Nominated user – IRC Disaster Management Officer)

An Emergency Alert (EA) Request forms are not to be used for Flood Inflow, UNLESS a flood has triggered an Emergency Event.

The EA Request form should be completed, if required and sent to the SDCC Watch Desk to activate the Theresa Creek Dam Emergency Polygon.

Instructions

1. IRC DMO to log into DM Portal - <https://sdccqfes.nogginoca.com/>
2. Contact the SDCC Watch Desk and notify of your intention to use the Emergency Alert for Theresa Creek Dam – phone 07 3635 2387
3. A polygon for this dam is stored in Guardian IMS – Maps – IMS Layers – Saved Polygons. This can be exported as KML file for sending to SDCC Watchdesk with Emergency Alert.
4. LDC and DMO will work together to review and update Emergency Alert relevant to the current situation.

**Emergency Alert Request
Form - For assistance contact
Watch Desk 07 3635 2387**

EA Request Type	Emergency Alert Polygon & Messaging Testing	Report Status	Drafting
Submission Type	Manual Form	Report date	20/09/2022 15:45

**Emergency Alert (All Types) -
Requester Information**

Requesting Officer	[REDACTED]
RO Agency/Position	Isaac Regional Council - Disaster Management Officer
RO Mobile	[REDACTED]
RO Email	[REDACTED]

**Emergency Alert - Campaign
information**

EA Test Type	EA Wording		
Event Type	Dam EAP	LDMG	Isaac LDMG
Dam	Theresa Creek Dam		
Severity	Emergency Warning		
EA File Name	F1177-EA-Request-Form - TCD EAP draft		

No. Polygons Attached	0
------------------------------	---

No. Messages Attached	1
------------------------------	---

LDMG Advised?	No	Download a copy of the EA Request Form	https://www.disaster.qld.gov.au/ dmg/st/Documents/F1177-EA- Request-Form.docx
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**Emergency Alert - Voice and
SMS Details**

**Emergency Alert - Message
Builder**

Tropical Cyclone Name	Tropical Cyclone
------------------------------	------------------

**Emergency Alert -
Polygon/Shapefile Information**

Watch Desk - EA Testing

Feedback

EA Operator This field will be prepopulated.

Watch Desk - EA System
Information for test campaign

Watch Desk - Email/Verbal
Feedback for test campaign

Email Address

Administration

Prepared By

Prepared

20/09/2022 15:47

Modified By

Modified

20/09/2022 15:47

These fields are automated
and do not need to be
completed

Report ID

R28934422

Region

Central ROC

Title

EA Testing: F1177-EA-Request-
Form - TCD EAP draft (Dam
EAP) as at 20/09/2022 15:45

DDMG

Mackay DDMG

Assigned

Watch Desk DM User (Disaster
Management),SDCC DM User
(Disaster Management),Central
Region DM User (Disaster
Management),Mackay DDMG
DM User (Disaster
Management),Isaac LDMG DM
User (Disaster
Management),Isaac LDMG EA
User (Disaster Management)

RO Mobile Phone

RO Email Address

Status

Active

Future Control

Current

Lodging agency

Queensland Fire and
Emergency Services

Related Documents (1)



Copy 5 of f1177-ea-request-form - tcd eap draft.docx

File Size: 40kb



EMERGENCY ALERT REQUEST

Location:

Theresa Creek Dam

Date:

Time:

hrs

Incident Controller / Requesting Officer:

Telephone

Agency/Position:

ISAAC LMDG - LOCAL DISASTER COORDINATOR

Email:

ldcc.isaac@isaac.qld.gov.au

Event	Cyclone	Storm Tide	Flash Flood	Flood	
Type	Bushfire	Fire Incident	Smoke or Toxic Plume	Chemical Spill	
	Tsunami (NOTE Tsunami EA campaigns will be sent as Location Based Text Message ONLY)				
	x Other (please specify):				
Message Severity	x Emergency Warning (NOTE activates the SEWS)		Watch & Act	Advice	
Campaign Mode	x Voice	x SMS – Location Based	x SMS – Service Address Based		
LDMG Advised:	YES	NO	DDMG Advised:	YES	NO

Threat Direction Required? (NOTE: Can only be used for Emergency Warnings.)	YES	NO	Threat location indicated on map?	YES	NO
STEP 1. EA Polygon Area: x Map attached		STEP 2. Filename:			
STEP 3. Spatial format: (Indicate the format used) KML *.kml (preferred format as per Spatial guidelines) KMZ *.kmz GML *.gml, GeoJSON *.json		STEP 4. Messaging/spatial data, supplied via: X DMportal Specify filenames Verbal Email (send emails to) Other			

Type (please use capitals for clarity) or handwritten Voice message (maximum 4000 characters Ideally message should be less than 450 characters).

EMERGENCY. EMERGENCY. EMERGENCY. THERESA CREEK DAM IS SPILLING. TAKE ACTION TO PROTECT LIFE AND PROPERTY. CURRENT WATER LEVEL IS <0.XXM> OVER SPILLWAY. STAY UPDATED VIA <https://dashboard.isaac.qld.gov.au/>

Type or handwritten SMS below (maximum of 612 characters including spaces)

EMERGENCY - Theresa Creek Dam is currently spilling and releasing water downstream. Take action to protect life and property. The current water level over the spillway is <insert> m. Stay updated via <https://dashboard.isaac.qld.gov.au/>

SEND TO

FOR USE BY SDCC

Requesting Officer: Date: / /	Signature	Manual Transmission EMS Transmission EA Campaign No.
EA User Name: Date: / /	Signature	
Authorising Officer Name: Date: / /	Signature	EMS Report ID:

EA Manual and the Emergency Alert Request Form Template are available at: www.disaster.qld.gov.au

APPENDIX L: EVACUATION ROUTES

